



Our Business is Your SuccessSM

Let the
EDD work
for you!



Who We Are

The Employment Development Department (EDD) was established in 1936 to provide an economic line of defense against the effects of unemployment – assisting not only the individual but also the local community. Over time, we have expanded our programs and services to become a full employment resource for California's workers, and today the EDD:

- Pays approximately \$5 billion in Unemployment Insurance benefits (excluding any federal extensions) and more than \$5 billion in State Disability Insurance benefits each year.
- Collects more than \$85 billion in payroll taxes annually.
- Receives approximately \$390 million in workforce development federal funds to provide employment and training services for adults, dislocated workers, and youth each year.
- Provides services at hundreds of service locations across the state.
- Administers the Workforce Innovation and Opportunity Act, employment services, Unemployment Insurance, Disability Insurance, and Paid Family leave programs.
- Maintains wage records for more than 18.9 million California workers.
- Has one of the largest information technology environments in state government.

What We Do

As the lead employment services agency in the state, we are working to build a better, stronger workforce for California. A strong workforce keeps businesses here, which results in a strong economy. Through the administration of wage replacement programs, the EDD keeps money circulating into local communities, which supports the economic health of the state.

The labor market information we provide businesses and job seekers allows them to plan and make educated decisions for their future. Tax monies we collect fund many of these important programs. Our goal is to create a workforce that offers individuals, employers, and communities the opportunity to achieve and sustain economic prosperity.

Our Programs and Services

High-wage, high-skill, and high-technology jobs are now being created across a wide range of industries. With these changes come demands for skilled workers and new directions for businesses to stay competitive.

The EDD offers a variety of programs, resources, and services, allowing you to stay current and competitive in today's evolving high-tech economy.



Employment Services

The EDD offers services at hundreds of America's Job Center of CaliforniaSM (AJCC) locations statewide and connects one million job seekers with employers each year. Services to job seekers include job search assistance, job referral, job search and résumé workshops, placement assistance, and special assistance to individuals who are experiencing difficulty in finding work. Services to employers include matching job openings with qualified candidates and specialized recruitment campaigns. Additional services include CalJOBSSM, California's online labor exchange system, which lists thousands of job openings, employers, and the largest pool of job seekers in California.

The EDD stands ready with the tools and staff to assist you.

Workforce Innovation and Opportunity Act

The EDD also administers the Workforce Innovation and Opportunity Act (WIOA) program. This program provides individuals with a full array of job training, job placement, and educational services that are available at convenient AJCC locations statewide.

We actively work with local businesses and agencies to create career opportunities for all Californians. Individuals may select from a variety of certified training programs in high-demand occupations. Employers also can take advantage of other employment and training programs through the availability of motivated workers, tax credits, and subsidized job training. Through these various types of employment and training programs, the EDD does our part to create a highly-skilled workforce that will keep California prosperous and globally competitive.

State Disability Insurance

State Disability Insurance (SDI) is a wage replacement program that provides Disability Insurance (DI) and Paid Family Leave (PFL) benefits to California workers. SDI is funded by workers through deductions from their paychecks. DI provides benefits to individuals who are unable to work due to a non-work related illness or injury, or a pregnancy. PFL offers three family leave benefits for you and your family, when needed. PFL provides benefits to individuals who need to take time off work to care for a seriously ill child, parent, parent-in-law, grandparents, grandchild, sibling, spouse, or registered domestic partner.

PFL benefits are available to individuals who need to take time off work to participate in a qualifying event resulting from a spouse, registered domestic partner, parent, or child's military deployment to a foreign country.

The EDD also offers the DI Elective Coverage program for self-employed individuals or independent contractors. California employers also have the option to offer a private short-term disability insurance by electing an alternative Voluntary Plan for their workers.

Unemployment Insurance

The Unemployment Insurance (UI) program provides benefits to individuals who have lost their jobs through no fault of their own, are actively seeking work, are able to work, and willing to accept employment.

The program is based on federal law and is financed by employer tax contributions. Individuals can file for benefits online, by phone, mail, or fax. Customers can conveniently certify for benefits and manage their UI claim through UI OnlineSM. Additional services are provided under the UI program, including Work Sharing, Disaster Unemployment Assistance, and the Trade Adjustment Assistance (TAA) program.

**Out of work?
We've got you covered.**



Payroll Tax

As one of the largest tax collection agencies in the nation, the EDD handles all administrative, education, customer service, and enforcement functions for the audit and collection of UI, DI, Employment Training Tax, and Personal Income Tax (PIT) withholding.

If you are one of the almost 1.5 million California employers, we offer a variety of services to help you understand your tax obligations. The EDD publishes a quarterly newsletter to keep employers informed of the latest tax laws and changes. For new employers, or employers who want a refresher, we offer no-cost payroll tax seminars to help you learn about proper work classifications, record keeping, and reporting procedures. Most of our tax forms and publications are available online, and we continue to find ways to make paying and reporting easier through our e-Services for Business program where you can file and pay online. We are committed to helping businesses remain competitive by eliminating unfair business practices, such as tax evasion and misclassification of workers.

Labor Market Information

The EDD offers California state and local labor market information geared for businesses, job seekers, workforce professionals, planners and economic developers, training providers, researchers, media, career counselors, and other government agencies. Get insight into present and future economic trends, high growth industries and the careers they offer, workforce trends, demographics, and more. Let information guide your career and business decisions.

Find the information you need by contacting labor market information staff, or visiting our website. Portal pages on the website are geared to each of our key customers, offering a direct path to the information you need to understand California's economies and make informed decisions.

**Be successful in
today's economy.**

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To find the nearest
America's Job Center of CaliforniaSM,
please visit their website at
americasjobcenter.ca.gov,
or call 1-877-US2-JOBS.

For more information about EDD
services, visit our website
at edd.ca.gov.

Let us be a part of
your success story.



State of California
Labor and Workforce Development Agency
Employment Development Department

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.