# Day 1 – Wednesday, November 18, 2020

## Log In Conference Platform

8:45 a.m. – 9:00 a.m.

## General Session

9:00 a.m. – 10:15 a.m.

* Opening and Introductions
* CalJOBSSM Updates
* CalJOBS Error Reporting & System Enhancement Requests

## Morning Break

10:15 a.m. – 10:30 a.m.

## General Session (Continued)

10:30 a.m. – 11:30 a.m.

* Gamification of CalJOBS
* Keynote Speaker – Carol D. Williams, Chief Deputy Director of Operations, EDD

## Lunch Break

11:30 a.m. – 1:00 p.m.

## Breakout Sessions

1:00 p.m. – 2:00 p.m.

### What National Dislocated Worker Grants Can Do For You

## The EDD’s Project Management Group will provide an overview of the National Dislocated Worker Grant (NDWG) program. Content will include what the grants are for, eligible applicants, eligible participants, permitted activities, and the value the grants bring to Local Workforce Development Areas and participants. Recent changes to the NDWG program will also be covered, making this presentation valuable to all staff regardless of NDWG experience.

## Afternoon Break

2:00 p.m. – 2:15 p.m.

## Breakout Session

2:15 p.m. – 3:15 p.m.

### Strategic Co-Enrollment

The Workforce Innovation and Opportunity Act (WIOA) places a strong emphasis on planning and implementation across multiple partner programs to ensure alignment in service delivery, and capitalize on expertise and resources for serving underserved populations. This workshop will showcase California’s strategy for implementing co-enrollment during a time when partners are providing virtual services as a result to the COVID-19 pandemic.

# Day 2 – Thursday, November 19, 2020

## Log In Conference Platform

8:45 a.m. – 9:00 a.m.

## Breakout Session

9:00 a.m. – 10:00 a.m.

### Serving Veterans

During this session, we will be presenting the service delivery for veterans when they visit an America’s Job Center of California (AJCC). We will cover priority of service and provide a general overview of the resources available to veterans and eligible spouses within the workforce system in order to maximize their employment and training opportunities. In addition, the session will discuss how employers are connected with qualified veterans using CalJOBS and other AJCC resources. Finally, due to the current COVID-19 conditions, we will discuss what theEDD and the AJCCs have done to adapt to the new way we operate when serving veterans and employers.

## Morning Break

10:00 a.m. – 10:15 a.m.

## Breakout Session

10:15 a.m. – 11:15 a.m.

### The New Era of Career Planning: Providing Remote Services During COVID-19

## In this session, we will discuss some important tools within CalJOBS to help facilitate case management during the pandemic. Content will include an explanation of mandated changes that have occurred since social distancing measures have been put in place, staff-related solutions to overcome the difficulties of assisting individuals telephonically and virtually, and CalJOBS features that staff can recommend individuals to use that will enhance their CalJOBS experience.

## Lunch Break

11:15 a.m. – 1:00 p.m.

## Breakout Session

1:00 p.m. – 2:00 p.m.

### Migrant and Seasonal Farmworker (MSFW) Program

The Foreign Labor and Farmworker Services Group will provide an overview of the MSFW Outreach Program that provides services to achieve the equity of services to the Migrant and Seasonal Farmworkers and the outreach responsibilities. The session will also review the life cycle of the Foreign Labor Certification (H-2A) Program with an emphasis on the recruitment process.

## Afternoon Break

2:00 p.m. – 2:15 p.m.

## Closing Remarks

2:15 p.m. – 3:30 p.m.

### Jaime Gutierrez, Acting Deputy Director, EDD Workforce Services Branch, and Division Chief, EDD Central Office Workforce Services Division