



SDI ONLINE TUTORIAL

Claimant Registration

Last Updated: June 2026

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Create Your myEDD Account

Learn more about how to create your myEDD account.



[Get Started](#)

What is myEDD?

To access Employment Development Department (EDD) benefits services you must complete a one-time registration in myEDD.

myEDD uses a single login to access:

- Unemployment benefits
- Disability Insurance benefits
- Paid Family Leave benefits
- Benefit Overpayments

We offer a [video with step-by-step instructions](#) on how to create a new myEDD account.

If you already created a myEDD account, skip to [Register as a Claimant in SDI Online](#).

How to Create Your myEDD Account

1. Visit [myEDD](#) to create your account.
2. Select **Create Account**. For screens in Spanish, select **Español**.
3. Enter a personal email that is used only by you.
4. Set up a password that is 10 or more characters. The password is case sensitive and must contain:
 - a. Uppercase and lowercase letters
 - b. Numbers
 - c. Symbols such as !@#\$
5. Select your preferred language, accept our terms and conditions, and select **Submit**.

How to Create Your myEDD Account, cont.

6. Next, check your email to confirm your account. Select **Confirm Email** within 48 hours or you will need to start over.

7. Login to your myEDD account. When you log in for the first time, we will email you a verification code to verify your identity. Select **Send Email**.

8. Enter the verification code and select **Submit**. This code expires in 5 minutes. If you do not get the verification code email, check your Junk or Spam folder or select **resend the email**.

9. Next, set up your security question. Select a question, enter the answer, and select **Continue** to save.

How to Create Your myEDD Account, final

10. Now you can select your Login Verification method. You can select to receive the verification code by text message or phone call. To continue using email, select **Use my email instead**.

11. Enter your phone number then select **Text Code** or **Call My Phone**. Then enter the verification code. This code expires in 5 minutes. A message lets you know you have successfully set up your login verification method.

12. Select **myEDD Home**, then select **SDI Online**. On the next screen select the SDI Online registration account type.

Use myEDD to access SDI Online and submit claims for disability insurance and Paid Family Leave benefits.



Register as a Claimant in SDI Online

For people using SDI Online to apply for disability insurance or Paid Family Leave benefits.

Important: If you do not have a Social Security number, photo identification, or your last name is more than 12 characters you must apply for [disability insurance](#) and [Paid Family Leave](#) benefits using a paper application.



[Get Started](#)

Step 1: Log in

Log in to myEDD to access SDI Online:

1. Visit [myEDD](https://myedd.ca.gov).
2. Enter the email **and** password used to create your myEDD account.
3. Select **Log In**.

Tip

For Spanish, select **Español**.

Important

We lock your account for one hour after too many failed attempts to enter your password. You can wait one hour to try again, or you can reset your password.

The screenshot shows the myEDD login interface. At the top, there's a navigation bar with the EDDNext logo and a language selector set to 'Español'. Below this, a welcome message reads 'Welcome to myEDD' and describes the services provided. The main content area features an illustration of a person sitting on a couch with a laptop. To the right, the login form is highlighted with a red border. It contains two input fields: 'Email' and 'Password'. The password field has a 'Show' icon (an eye) to toggle visibility. Below the password field is a 'Forgot password?' link. At the bottom of the form is a blue 'Log In' button, which is pointed to by a red arrow. Below the button are links for 'Don't have an account?' and 'Create Account'. The footer contains links for 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility'.

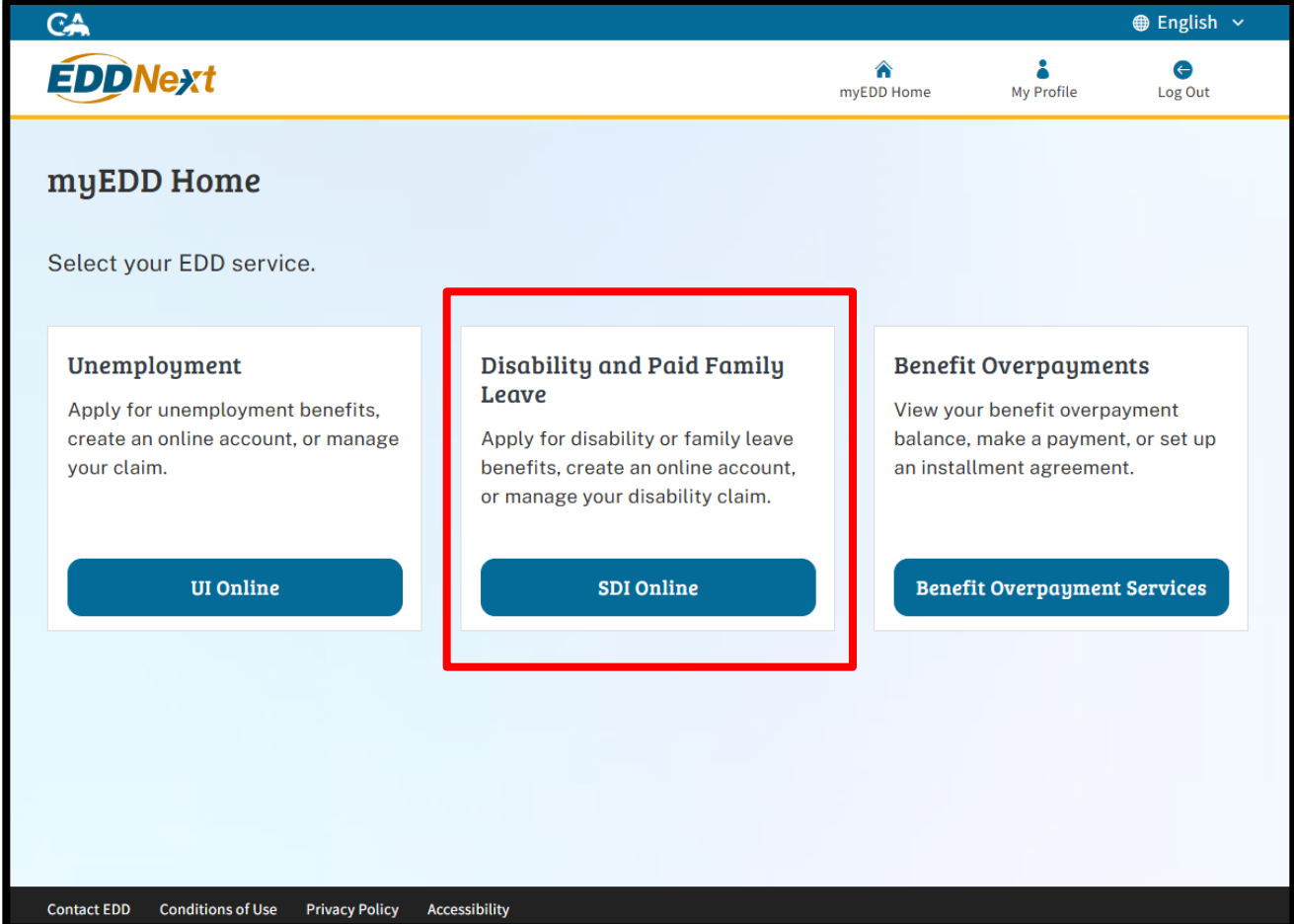
Step 2: Select SDI Online

From the myEDD Home page, select **SDI Online** to begin your SDI Online registration.

Note:

Select your preferred language in the top right corner.

Select **Log Out** in the top right corner of any screen to exit your account.



The screenshot shows the myEDD Home page. At the top, there is a blue header with the CA logo, the EDDNext logo, and navigation links for myEDD Home, My Profile, and Log Out. The main content area is titled 'myEDD Home' and contains the instruction 'Select your EDD service.' Below this, there are three service cards: 'Unemployment', 'Disability and Paid Family Leave', and 'Benefit Overpayments'. The 'Disability and Paid Family Leave' card is highlighted with a red border and contains a blue button labeled 'SDI Online'. The footer contains links for Contact EDD, Conditions of Use, Privacy Policy, and Accessibility.

Step 3: Start registration

Once your identity is confirmed, you are sent to the **Create Your SDI Online Profile** page.

Select **Create Claimant Profile**.

CA
EDD Employment Development Department
State of California

SDI Online Home myEDD Utilities Help Log Out

Create Your SDI Online Profile

Claimants

Apply for disability or Paid Family Leave (PFL) or manage your claim.

You will need your:

- Social Security number
- California driver's license or ID card

If you do not have a driver's license or ID card, you must [apply for disability or PFL by mail](#).

Create Claimant Profile

Employers

Respond to notices about claims filed by your employees.

You will need the Quarterly Contribution Return and Report of Wages ([DE 9C](#)) for:

- Employer Account Number (EAN) or payroll tax account number
- Employer ZIP Code
- Grand Total subject wages (L)

Create Employer Profile

Physician/Practitioners

Complete medical certifications for disability and Paid Family Leave claims as a licensed physician/practitioner or their representative.

You will need:

- The physician/practitioner's medical license
- Your California driver's license or ID card

Create Physician/Practitioner Profile

Create Representative Profile

Voluntary Plan

If you represent an employer with a Voluntary Plan, [send a request via email for a Voluntary Plan SDI Online registration form](#).

For more information, visit [Manage Your Voluntary Plan](#).

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Step 4: Terms and Conditions

Next, review our terms and conditions before you continue.

Select **I Agree**.

You must agree to the terms and conditions to create an online account.

CA
EDD Employment Development Department State of California

SDI Online Home myEDD Utilities Help Log Out

Online By Location By Phone

Claimant: Terms and Conditions

Terms and Conditions

Please read through the entire Terms and Conditions before proceeding. The information you provide may be used to verify your identity with federal and/or state agencies. If “I Do Not Agree” is selected, you will not be able to establish an online account.

These Terms and Conditions, which include the Conditions of Use and Privacy Statements, govern the use of and access to: (i) this website (www.edd.ca.gov/); and (ii) the information on or provided through this website.

If you establish an online account you are responsible for maintaining the confidentiality of your username and password, and you are responsible for all activities which you authorize under your username and password. You agree to: (i) immediately notify the Employment Development Department (EDD) of any unauthorized use of your username and password or any other breach of security; and (ii) log out from your account at the end of each session.

By registering for an online account, you agree to check your account regularly and frequently for messages from the EDD. Please note that e-mails will only be used to send notifications to log in to your account or when you request to reset your username or password. No confidential claim information will be sent via e-mail.

The information submitted by any party will be used by the Employment Development Department to carry out its responsibilities under the California Unemployment Insurance Code, which may include the sharing of the information with other entities as required by law.

These Terms and Conditions may change from time to time and it is your responsibility to check for updates. The last revision date for these Terms and Conditions is February 1, 2012.

I have read and understand all the above information and wish to continue with establishing an account in the State Disability Insurance (SDI) Online.

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Step 5: Verify your identity

You will need to provide information so we can verify your identity before you can file your claim.

Select **Next**.

CA English

myEDD Home My Profile Log Out

Verify Your Identity

We need to verify your identity before you can apply for benefits.

Next

Contact EDD Conditions of Use Privacy Policy Accessibility

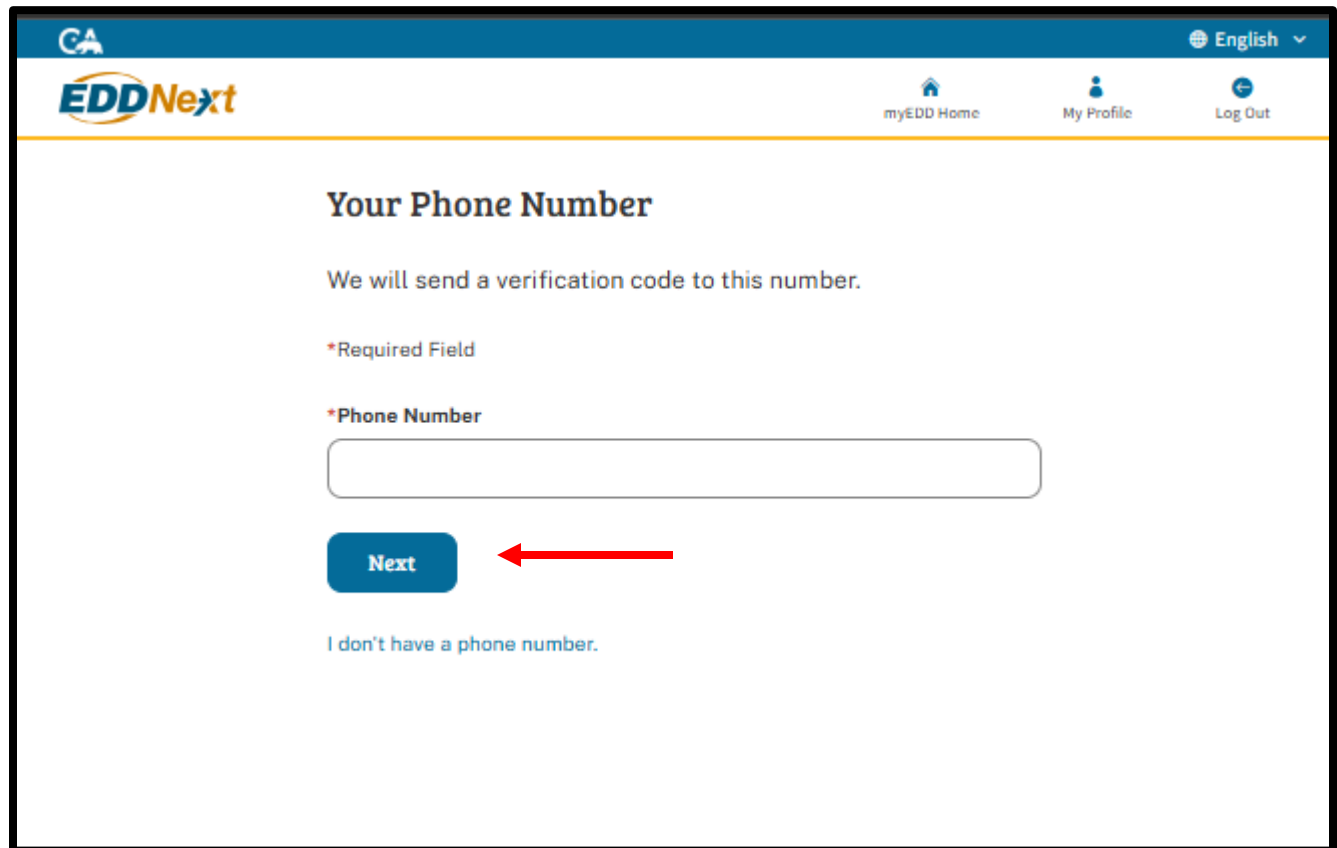
Step 6: Provide your personal information

Enter your personal information and select **Next**.

The screenshot shows the 'Personal Information' section of the EDDNext website. At the top, there is a navigation bar with the EDDNext logo, a language dropdown set to 'English', and links for 'myEDD Home', 'My Profile', and 'Log Out'. Below the navigation bar, the title 'Personal Information' is followed by a sub-header 'We will use this information to verify your identity.' and a note '*Required Field'. The form contains several input fields: 'Full Legal Name' (with sub-fields for '*First Name', 'Middle Initial', and '*Last Name'), 'Date of Birth' (with sub-fields for '*Month' (a dropdown menu), '*Day', and '*Year'), and '*Social Security Number (SSN)'. A 'Show' button is located next to the SSN field. At the bottom of the form, there is a checkbox for 'I have read and agree to the Privacy Notice on Collection.' and a blue 'Next' button. A red arrow points to the 'Next' button.

Step 7: Provide your phone number

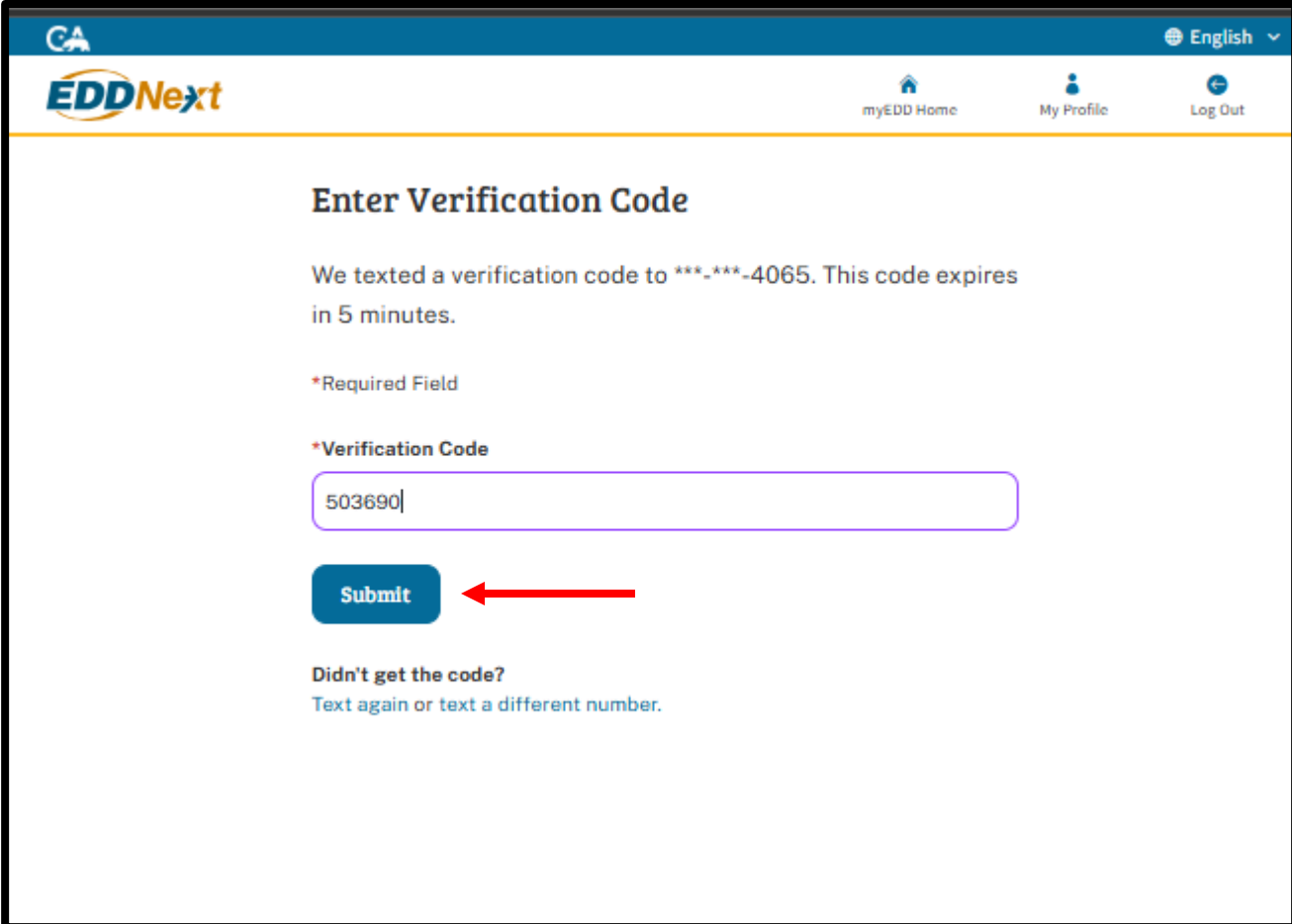
Give us the phone number you want us to use to contact you and select **Next**.



The screenshot shows the EDDNext website interface. At the top, there is a blue header with the CA logo, the EDDNext logo, and navigation links for myEDD Home, My Profile, and Log Out. The main content area is titled "Your Phone Number" and includes the instruction "We will send a verification code to this number." Below this, there are two asterisked labels: "*Required Field" and "*Phone Number". A text input field is provided for the phone number. Below the input field is a blue "Next" button, which is highlighted by a red arrow pointing to it from the right. At the bottom of the form, there is a link that says "I don't have a phone number."

Step 8: Verification code

Enter the verification code we send to you and select **Submit**.



The screenshot shows the EDDNext website interface. At the top, there is a blue header with the CA logo, the EDDNext logo, and navigation links for myEDD Home, My Profile, and Log Out. The main content area is titled "Enter Verification Code". Below the title, a message states: "We texted a verification code to ***-***-4065. This code expires in 5 minutes." There are two asterisked labels: "*Required Field" and "*Verification Code". Below the "*Verification Code" label is a text input field containing the code "503690". Below the input field is a blue "Submit" button, which is pointed to by a red arrow. At the bottom, there is a link for "Didn't get the code?" with the text "Text again or text a different number." below it.

Step 9: Choose your verification option

Tell us if you want us to send your verification codes to this number or if you want us to email them to you.

Then select **Next**.

CA
EDDNext

English

myEDD Home My Profile Log Out

Phone Number Verified

We successfully verified your phone number.

*Required Field

*Can we send verification codes to this number?

We will send you a code every time you log in.

Yes, send codes to this number.

No, send codes by email.

Next

Step 10: Provide your mailing address

Give us your mailing address and select **Next**.

CA English

EDDNext myEDD Home My Profile Log Out

Your Mailing Address

*Required Field

*Country
United States

*Address 1
722 Capitol Mall

Address 2

*City
Sacramento

*State
CA - California

*ZIP Code
95814

Next

Step 11: Confirm your address

The system may adjust your address to follow USPS standards.

- Select the address format you want us to use.
- Select **Next**.

The screenshot shows the EDDNext web application interface. At the top, there is a navigation bar with the CA logo, the EDDNext logo, and links for myEDD Home, My Profile, and Log Out. The language is set to English. The main heading is "Your Mailing Address". Below this, there are several required fields: "Country" (a dropdown menu showing "United States"), "Address 1" (a text input field containing "722 Capitol Mall"), and "Address 2" (a text input field). A modal dialog titled "Confirm Address" is open in the foreground. It contains the message: "We updated your mailing address to meet US Postal Service standards." Below this message, there are two radio button options: "Preferred Address". The first option is "You entered" with the address "722 Capitol Mall, Sacramento, CA 95814". The second option is "Suggested address" with the address "722 Capitol Mall, Sacramento, CA 95814-4703". The "Suggested address" option is selected. At the bottom right of the modal, there is a blue "Next" button.

Step 12: Review your information

Check the information shown to make sure it is all correct.

CA
EDDNext

English
myEDD Home My Profile Log Out

Review Your Information

We will use this information to verify your identity.

Personal Information [Change](#)

First Name
John

Middle Initial
Not provided

Last Name
Clark

Date of Birth
05/25/1953

Social Security Number
***-**-5130

Phone Number [Change](#)

408-218-4065

Mailing Address [Change](#)

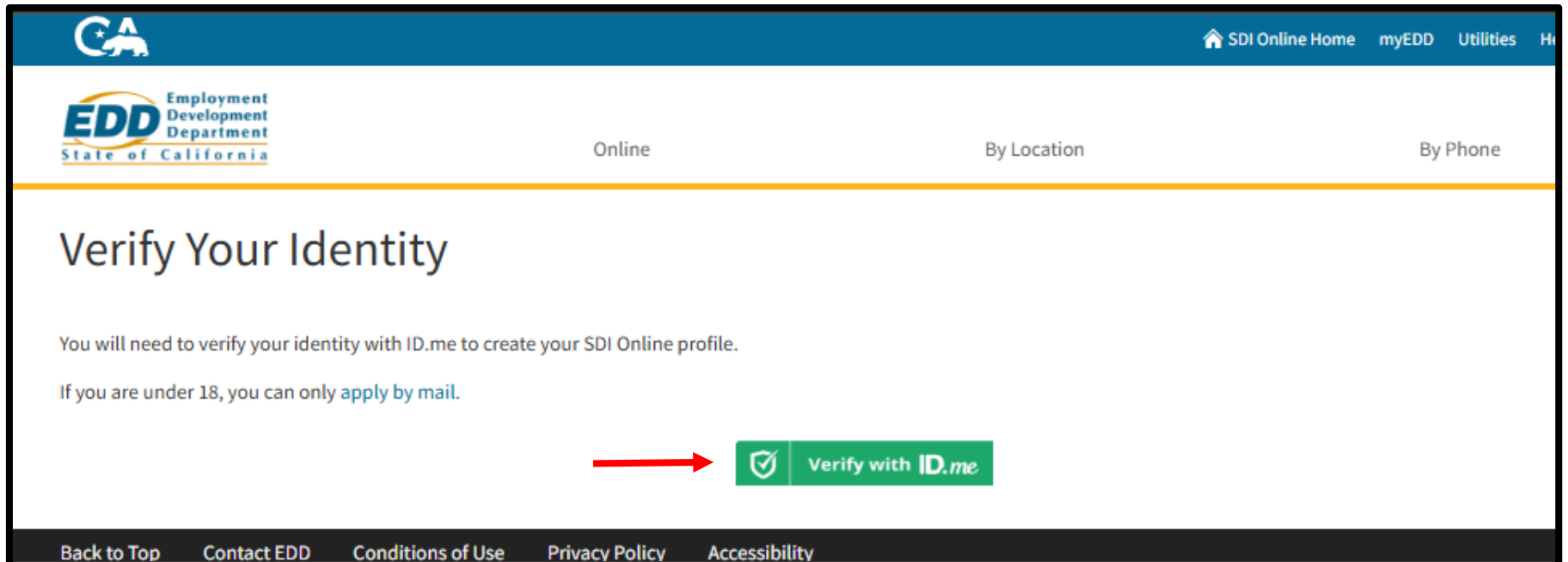
722 Capitol Mall
Sacramento, CA 95814-4703

[Submit](#)

Step 13: ID.me

We are partnered with ID.me to verify the identity of individuals applying for benefits.

You may need to verify your identity with ID.me to create an SDI Online account. Select **Verify with ID.me** to start the ID.me registration and verification process. For help with ID.me, visit the [California Disability Insurance and ID.me](#).



The screenshot shows the EDD State of California website. The header includes the EDD logo and navigation links for 'SDI Online Home', 'myEDD', and 'Utilities'. Below the header, there are three tabs: 'Online', 'By Location', and 'By Phone'. The main content area is titled 'Verify Your Identity' and contains the following text: 'You will need to verify your identity with ID.me to create your SDI Online profile.' and 'If you are under 18, you can only apply by mail.' A red arrow points to a green button labeled 'Verify with ID.me' which features a checkmark icon.

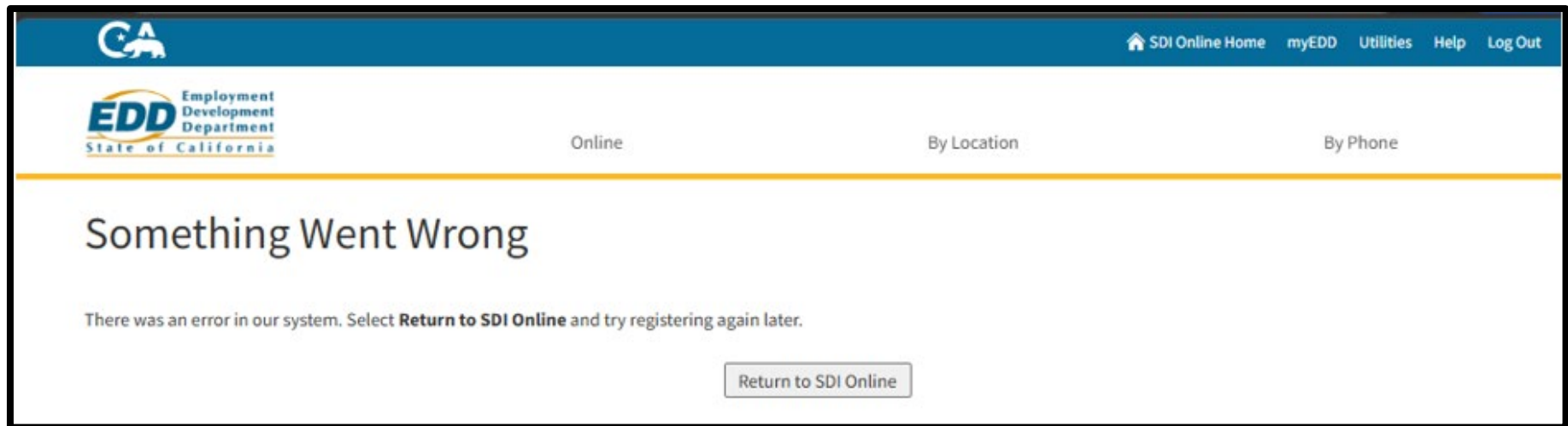
Step 14: Allow sharing

Once you complete the ID.me verification process, you have the option to **Allow** or **Deny** sharing your ID.me identity information with us.

- If you deny sharing your ID.me information with us, you will be redirected with an error message. You must allow sharing to create an SDI Online account.
- If you deny by mistake, you will need to log back in to try again and allow sharing.
- If you allow sharing your ID.me information with us, you are sent to SDI Online registration.

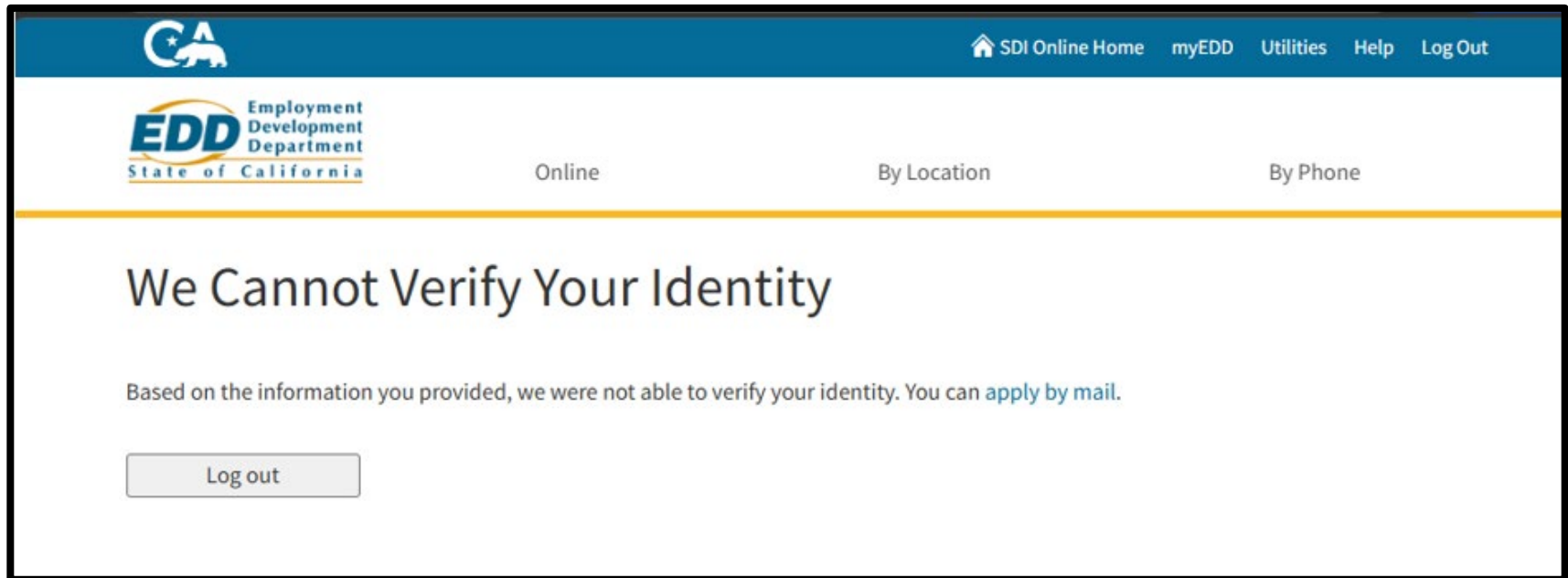
Step 15: If you did not allow sharing

If you deny sharing your ID.me information with us, you will see this screen:



Step 16: If ID.me can't verify your identity

If ID.me is unable to verify your identity, you will see this message:



The screenshot shows the top navigation bar of the EDD State of California website. The navigation bar includes the EDD logo, the text "Employment Development Department State of California", and links for "SDI Online Home", "myEDD", "Utilities", "Help", and "Log Out". Below the navigation bar, there are three tabs: "Online", "By Location", and "By Phone". The main content area displays the message "We Cannot Verify Your Identity" in a large font. Below this message, there is a paragraph of text: "Based on the information you provided, we were not able to verify your identity. You can [apply by mail](#)." At the bottom of the message area, there is a "Log out" button.

Step 17: Enter your information

The system automatically fills some personal information and are read-only fields:

- Your full legal name
- Email
- Date of birth
- Social Security number

You must enter this information:

- Any other last name
- Gender

You must complete the fields marked with a red asterisk (*).

Select **Next**.

The screenshot shows the 'Claimant Registration' page on the EDD website. The page has a blue header with the EDD logo and navigation links: 'SDI Online Home', 'myEDD', 'Utilities', 'Help', and 'Log Out'. Below the header, there are three tabs: 'Online', 'By Location', and 'By Phone'. The main content area is titled 'Claimant Registration' and includes a note: '*Indicates Required Field'. Under the 'Personal Information' section, it says 'To register for a new SDI Online account, provide the following information.' The form fields are: 'First Name' (Emmanuel), 'Middle Name' (empty), 'Last Name' (Chen), '*Have you used any other last names?' (radio buttons for Yes and No), 'Suffix' (text box with placeholder '(If you have no suffix, leave blank.)'), 'E-mail Address' (dibuseracceptancetesting+IDP0085@gmail.com), '*Gender' (dropdown menu with 'Select' selected), 'Date of Birth' (05-25-1970), and 'Social Security Number' (552-43-5103). At the bottom of the form, there are 'Cancel' and 'Next' buttons. A red arrow points to the 'Next' button. The footer contains links: 'Back to Top', 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility'.

Step 18: Additional names

If you marked Yes for another last name, you must provide at least one additional name.

The screenshot shows the EDD Claimant Registration page. At the top, there is a navigation bar with links for Home, Benefit Programs Online, Utilities, Help, and Log Out. Below this is the EDD logo and the text 'Employment Development Department State of California'. The page is titled 'Claimant Registration' and has three tabs: 'Online', 'By Location', and 'By Phone'. A red error banner at the top of the form area contains the message: 'Error(s) You must provide at least one other last name.' Below the error banner, there is a note: '*Indicates Required Field'. The 'Personal Information' section is titled and includes the instruction: 'To register for a new SDI Online account, provide the following information.' The form fields are: 'First Name: John', 'Middle Name: M', and 'Last Name: Doe'. Below these is a question: '*Have you used any other last names?' with radio buttons for 'Yes' (selected) and 'No'. A red arrow points from the 'Yes' radio button to the error message. Below the question are two input fields for 'Other Last Name 1:' and 'Other Last Name 2:'. At the bottom, there is a 'Suffix:' field with the instruction '(if you have no suffix, leave blank.)'.

CA
EDD Employment Development Department State of California

Home Benefit Programs Online Utilities Help Log Out

Online By Location By Phone

Claimant Registration

Error(s)

- You must provide at least one other last name.

*Indicates Required Field

Personal Information

To register for a new SDI Online account, provide the following information.

First Name: John
Middle Name: M
Last Name: Doe

*Have you used any other last names? Yes No
You must provide at least one other last name.

Other Last Name 1:
Other Last Name 2:

Suffix: (if you have no suffix, leave blank.)

Step 19: Enter your address

The screenshot shows the 'Claimant: Personal Profile Information' screen on the EDD website. The page has a blue header with the EDD logo and navigation links. Below the header, there are tabs for 'Online', 'By Location', and 'By Phone'. The main content area is titled 'Claimant: Personal Profile Information' and includes a note that an asterisk indicates a required field. The 'Mailing Address' section contains a note that all correspondence will be sent to this address, followed by a table of address details: Address 1 (722 Capitol Mall), City (Sacramento), State (CA), ZIP Code (95814), and Country (United States). Below this is a question about whether the home address is the same as the mailing address, with radio buttons for 'Yes' and 'No'. The 'Phone Numbers' section shows a 'Phone' field with the number 6264873035 and checkboxes for 'This is a cell phone' and 'This is an international phone'. Below that is an 'Add a Phone' section with a text input field (with a placeholder '(No dashes or spaces)') and checkboxes for 'This is a cell phone' and 'This is an international phone'.

CA
SDI Online Home myEDD Utilities Help Log Out

EDD Employment Development Department State of California

Online By Location By Phone

Claimant: Personal Profile Information

*Indicates Required Field

Mailing Address

All written correspondence from EDD regarding this account will be sent to this address.

Address 1	722 Capitol Mall
City	Sacramento
State	CA
ZIP Code	95814
Country	United States

*Is your home address the same as your mailing address? Yes No

Phone Numbers

Phone	6264873035
	<input type="checkbox"/> This is a cell phone
	<input type="checkbox"/> This is an international phone

Add a Phone

(No dashes or spaces)

This is a cell phone

This is an international phone

On the Personal Profile Information screen:

- Verify if your home address is the same as your mailing address.
- Complete the additional phone number information.

Step 20: Communication preference

Then, enter your:

- Preferred language.
- How you want to get notifications from us.

You must complete the fields marked with a red asterisk (*).

Select **Submit**.

The screenshot shows the EDD State of California online portal. The top navigation bar includes "SDI Online Home", "myEDD", "Utilities", "Help", and "Log Out". The main content area is titled "Online" and "By Location" / "By Phone".

The "Phone" section shows the number "6264873035" with checkboxes for "This is a cell phone" and "This is an international phone". Below it is the "Add a Phone" section with a text input field containing "(No dashes or spaces)" and checkboxes for "This is a cell phone" and "This is an international phone".

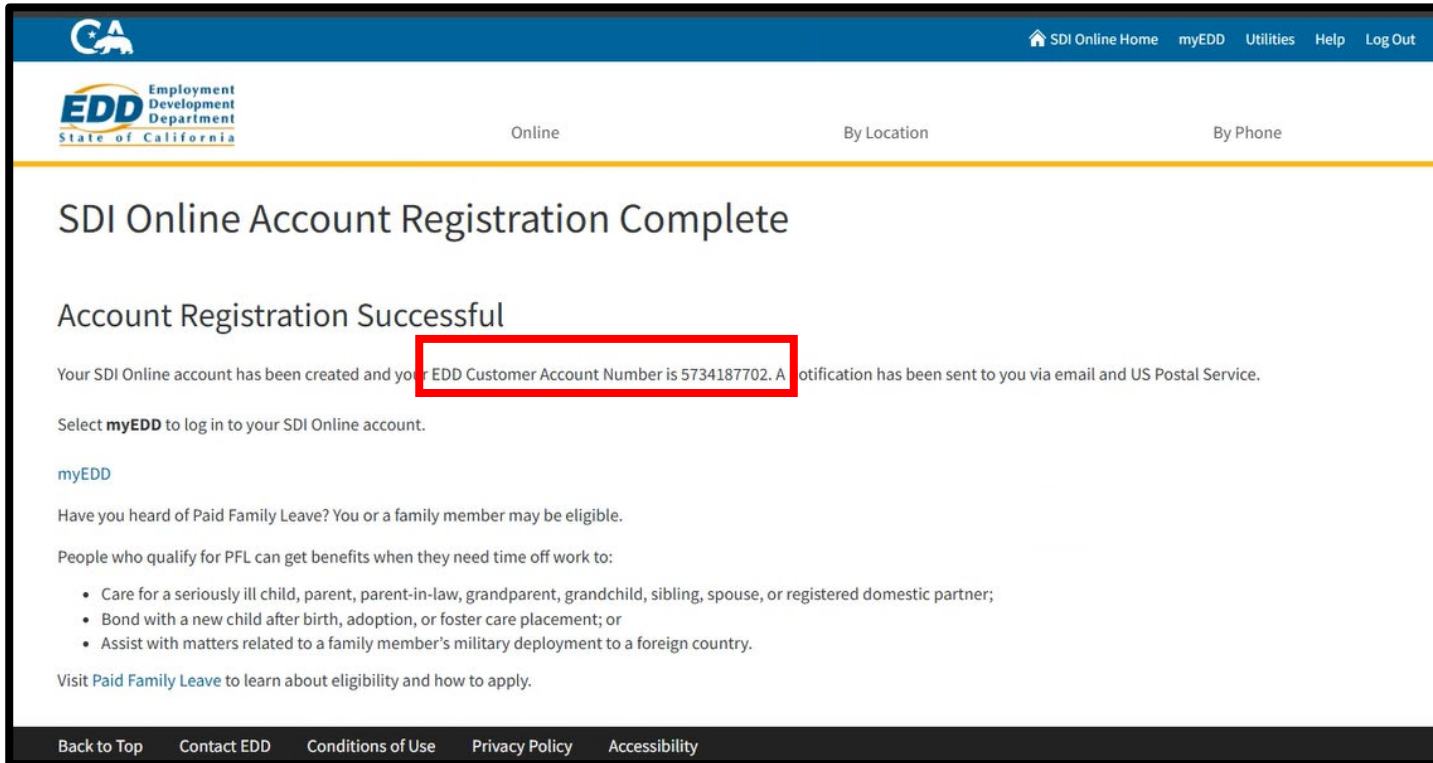
The "Preferred Language" section is highlighted with a red box. It contains a dropdown menu for "*Preferred Language" set to "English" and an empty text input field for "Other Language".

The "Communication Preferences" section is also highlighted with a red box. It includes a note: "Indicate below how you prefer to be notified. Note: It may be necessary to send some documents via US Postal Service. This includes Paid Family Leave (PFL) payments and PFL claim-related forms. Updates made to your communication preference may take additional time to take effect." Below the note is a radio button question: "*How do you want to receive notifications?" with options "Email" (selected) and "Paper Mail".

At the bottom, there are "Cancel" and "Submit" buttons. A red arrow points to the "Submit" button.

The footer contains links: "Back to Top", "Contact EDD", "Conditions of Use", "Privacy Policy", and "Accessibility".

Step 21: Registration complete



The screenshot shows the 'SDI Online Account Registration Complete' page. At the top, there is a blue header with the CA logo and navigation links: 'SDI Online Home', 'myEDD', 'Utilities', 'Help', and 'Log Out'. Below the header is the EDD logo and the text 'Employment Development Department State of California'. The page is divided into 'Online', 'By Location', and 'By Phone' sections. The main content area features the heading 'SDI Online Account Registration Complete' and 'Account Registration Successful'. A message states: 'Your SDI Online account has been created and your EDD Customer Account Number is 5734187702. A notification has been sent to you via email and US Postal Service.' The number '5734187702' is highlighted with a red box. Below this, it says 'Select myEDD to log in to your SDI Online account.' and provides a 'myEDD' link. There is also a section about Paid Family Leave (PFL) with a list of eligible people and a link to learn more. The footer contains links for 'Back to Top', 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility'.

After completing your SDI Online registration, we assign you an **EDD Customer Account Number (EDDCAN)**.

Save your EDDCAN for future reference. We may ask for this number when you contact us for claim information.

You can now apply for benefits!

After completing your SDI Online registration, to apply for benefits you will log into myEDD, complete the security verification code, and on your SDI Online **Home** screen, select **Apply for Benefits** to complete your application.

Visit our [SDI Online Tutorials page](#) for more help.



Resolve an Error Message

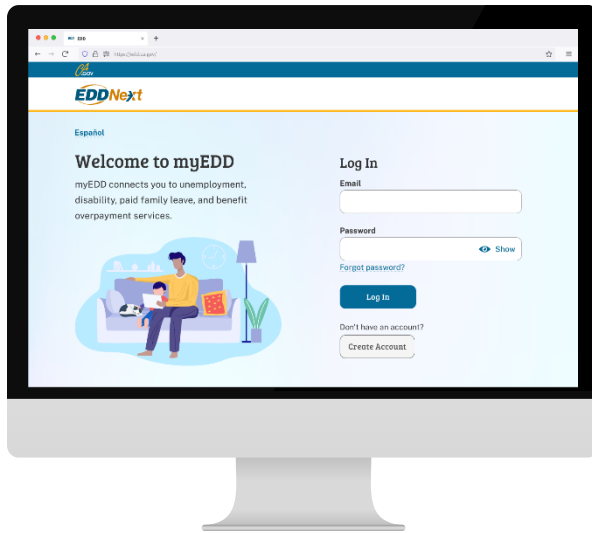
Learn how you can resolve an SDI Online registration error message.



[Get Started](#)

What is an E312 or E324 error?

These error messages mean that you previously registered in myEDD and UI Online or SDI Online using a different email.



If you get an E312 or E324 error message:

- Log in to myEDD with the first email used to register in UI Online or SDI Online.
- If you have not already, select the option to register for SDI Online.
- If you do not have access to the email or cannot resolve the error, contact us at 1-800-480-3287 from 8 a.m. to 5 p.m. (PT), Monday through Friday, except on state holidays.
- Or you can file for [disability insurance](#) or [Paid Family Leave](#) by paper claim form.

What is an E311, E313, E 318, ID2, or ID3 error?

These error messages suggest the information you entered **does not** match our records.



If you get an **E311, E313, E318, ID2, or ID3** Check your California Driver License (CDL) or Identification (ID) card to verify you correctly input the following:

- **Your name is as it appears on the CDL or ID**
- **You input your correct date of birth**
- **Your CDL or ID number is as it appears on your card**
- **You completed all required fields**

If you changed your name since you last applied for benefits, contact us to update your information:

Disability Insurance 1-800-480-3287

Paid Family Leave 1-877-238-4373

- You can also use [Ask EDD](#) to send us a message.
- Or you can file for [disability insurance](#) or [Paid Family Leave](#) using a paper claim form.

How to send a message through Ask EDD



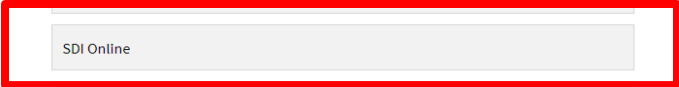
First, select **Disability Insurance Benefits** or **Paid Family Leave**.

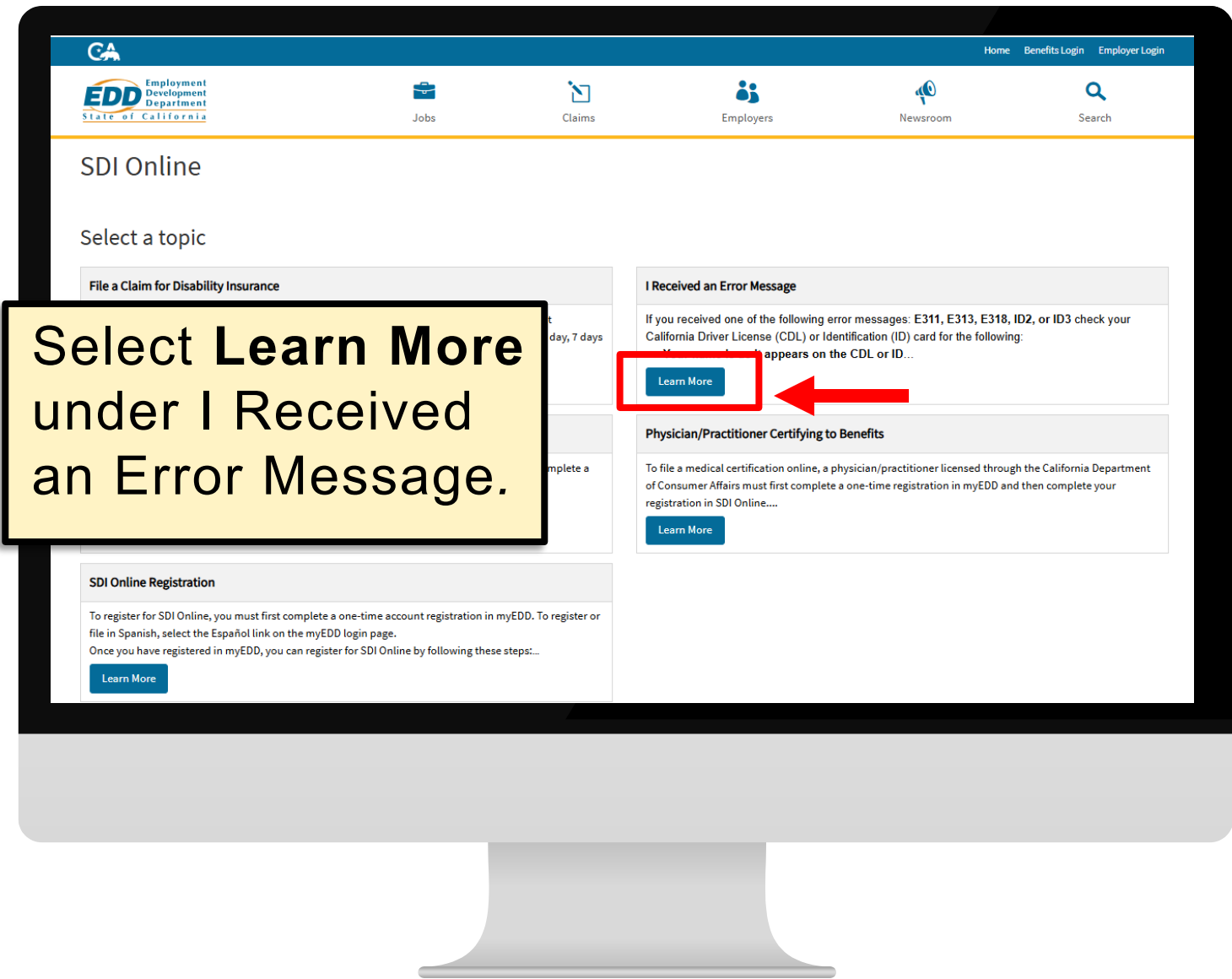
Select a Subcategory

For more information related to Disability Insurance Benefits, select a subcategory.

[myEDD](#)[Certify for Continued Benefits](#)[Claim Questions](#)[Employer and Physician/practitioner Inq](#)[Miscellaneous Inquiry](#)[Paid Family Leave](#)[Payments](#)[SDI Online](#)[Update Contact Information](#)

Select **SDI Online**.





Select **Learn More** under I Received an Error Message.

Learn More





Jobs



Claims



Employers



Newsroom



Search

[Home](#) | [Disability Insurance Benefits](#) | [SDI Online](#) | I Received an Error Message

Disability Insurance Benefits

SDI Online

I Received an Error Message

If you received one of the following error messages: **E311, E313, E318, ID2, or ID3** check your California Driver License (CDL) or Identification (ID) card for the following:

- Your name is as it appears on the CDL or ID
- You input your correct date of birth
- Your CDL or ID number is as it appears on these cards
- Complete all required fields

Select **Continue** to send us a message.

Note: We will only answer inquiries about the specific topic you selected.

You can also file a disability or paid family leave claim by paper claim form.

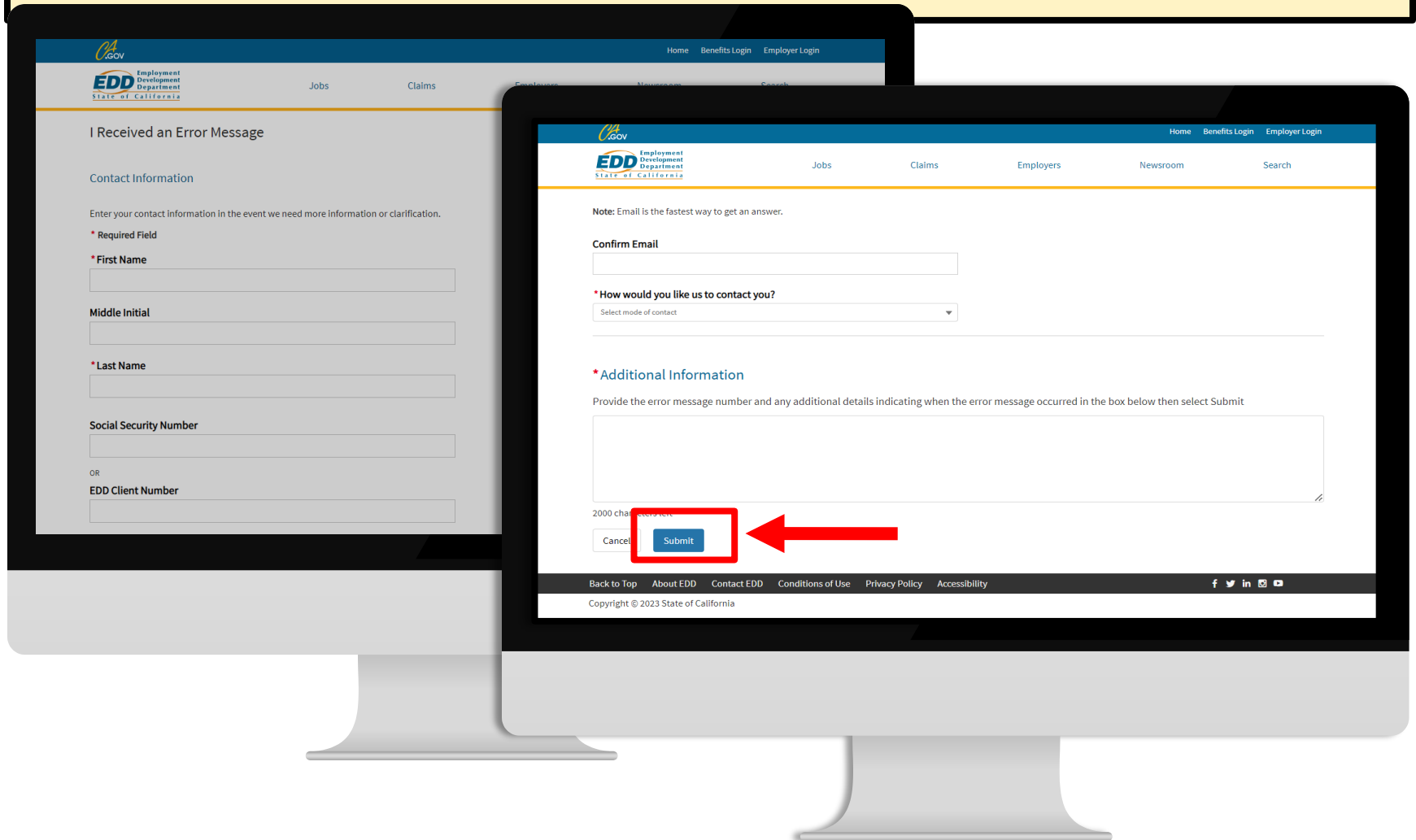
If you changed your name since your last benefit application, call us at 1-800-480-3287 to update your information.

Continue

Select Continue.

Enter your contact information and any information you believe will help us resolve your issue and select **Submit**. You must complete the required fields marked with a red asterisk (*).

Allow at least five business days to process your request. We will contact you by email, phone, or mail.



CONTACT US

Disability Insurance: 1-800-480-3287

Paid Family Leave: 1-877-238-4373

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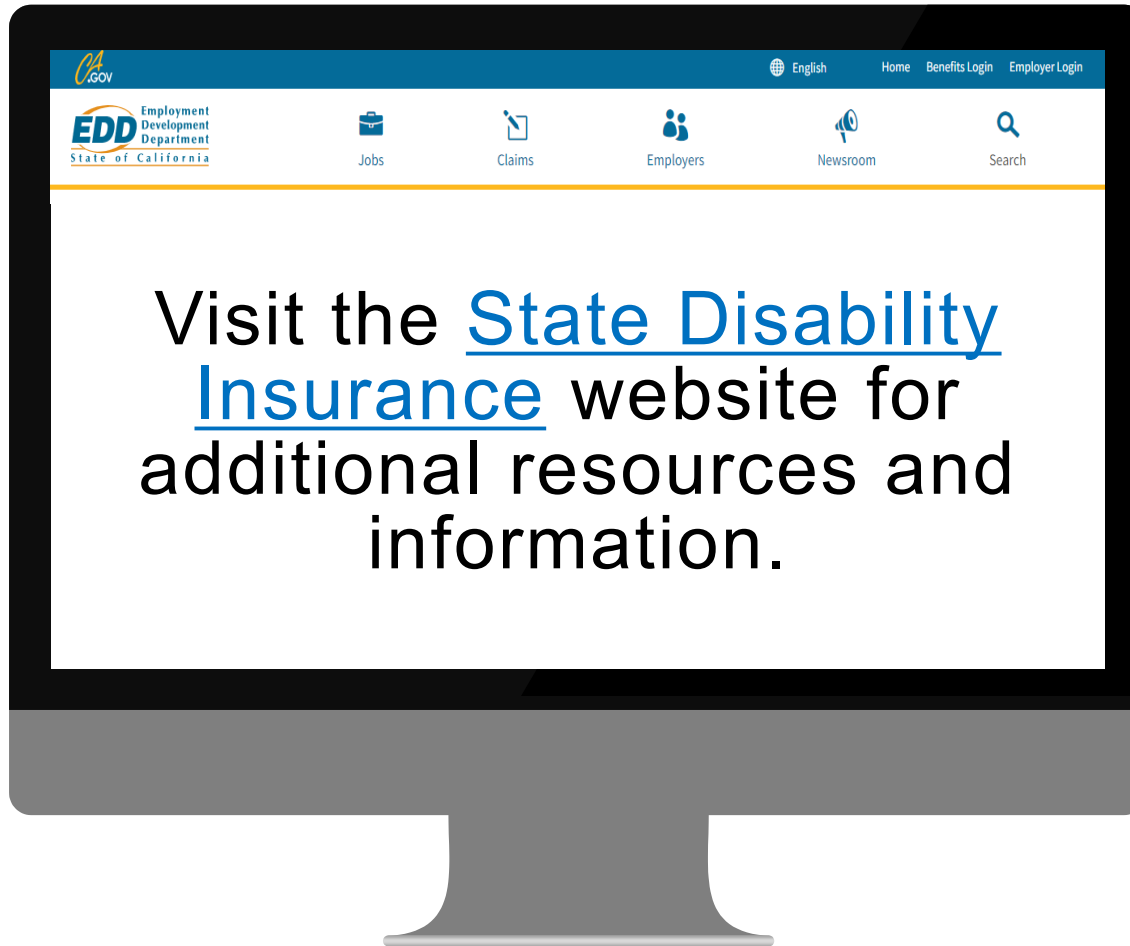
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EDD is an equal opportunity department for this information.
If you need help or services because of a disability, call
1-866-490-8879. TTY users, please call the California Relay
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