



SDI ONLINE TUTORIAL

Claimant Registration

Last Updated: August 2026

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Create Your myEDD Account

Learn more about how to create your
myEDD account.



Get Started

What is myEDD?

To access Employment Development Department (EDD) benefits services you must complete a one-time registration in myEDD.

myEDD uses a single login to access:

- Unemployment benefits
- Disability Insurance benefits
- Paid Family Leave benefits
- Benefit Overpayments

We offer a [video with step-by-step instructions](#) on how to create a new myEDD account.

If you already created a myEDD account, skip to [Register as a Claimant in SDI Online](#).

How to Create Your myEDD Account

1. Visit [myEDD](#) to create your account.
2. Select **Create Account**. For screens in Spanish, select **Español**.
3. Enter a personal email that is used only by you.
4. Set up a password that is 10 or more characters. The password is case sensitive and must contain:
 - a. Uppercase and lowercase letters
 - b. Numbers
 - c. Symbols such as !@#\$
5. Select your preferred language, accept our terms and conditions, and select **Submit**.

How to Create Your myEDD Account, cont.

6. Next, check your email to confirm your account. Select **Confirm Email** within 48 hours or you will need to start over.

7. Login to your myEDD account. When you log in for the first time, we will email you a verification code to verify your identity. Select **Send Email**.

8. Enter the verification code and select **Submit**. This code expires in 5 minutes. If you do not get the verification code email, check your Junk or Spam folder or select **resend the email**.

9. Next, set up your security question. Select a question, enter the answer, and select **Continue** to save.

How to Create Your myEDD Account, final

10. Now you can select your Login Verification method. You can select to receive the verification code by text message or phone call. To continue using email, select **Use my email instead**.

11. Enter your phone number then select **Text Code** or **Call My Phone**. Then enter the verification code. This code expires in 5 minutes. A message lets you know you have successfully set up your login verification method.

12. Select **myEDD Home**, then select **SDI Online**. On the next screen select the SDI Online registration account type.

Use myEDD to access SDI Online and submit claims for disability insurance and Paid Family Leave benefits.



Register as a Claimant in SDI Online

For people using SDI Online to apply for disability insurance or Paid Family Leave benefits.

Important: If you do not have a Social Security number, photo identification, or your last name is more than 12 characters you must apply for [disability insurance](#) and [Paid Family Leave](#) benefits using a paper application.



Get Started

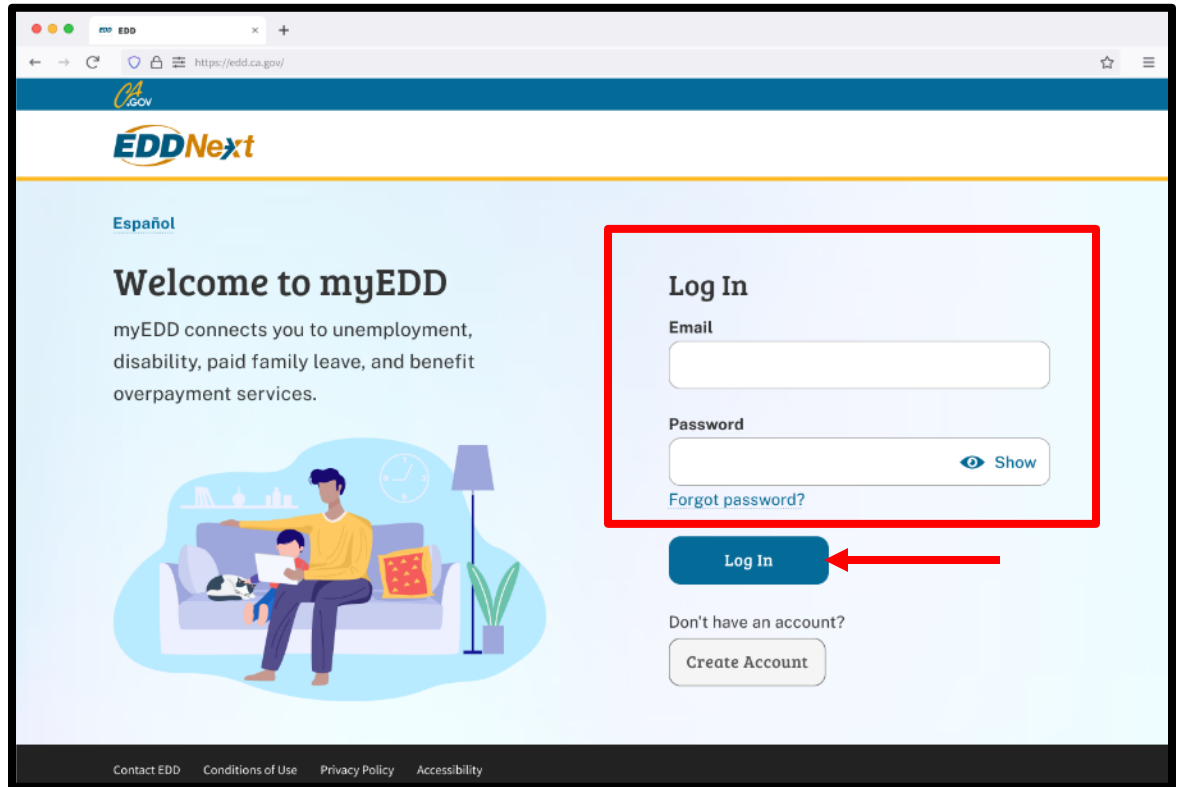
Step 1: Log in

Log in to myEDD to access SDI Online:

1. Visit [myEDD](https://myedd.ca.gov/).
2. Enter the email **and** password used to create your myEDD account.
3. Select **Log In**.

Tip

For Spanish, select **Español**.

A screenshot of the myEDD login page. The page has a light blue background. At the top, there's a header with the 'CA.GOV' logo and 'myEDDNext' text. Below that, a 'Español' link is visible. The main heading is 'Welcome to myEDD' followed by a description: 'myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.' There's an illustration of a person sitting on a couch. On the right side, there's a 'Log In' section enclosed in a red rectangular box. This section contains an 'Email' input field, a 'Password' input field with a 'Show' toggle, and a 'Forgot password?' link. Below the password field is a blue 'Log In' button, which is pointed to by a red arrow. At the bottom of the login section, there's a 'Don't have an account?' link and a 'Create Account' button. The footer contains links for 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility'.

Important

We lock your account for one hour after too many failed attempts to enter your password. You can wait one hour to try again, or you can reset your password.

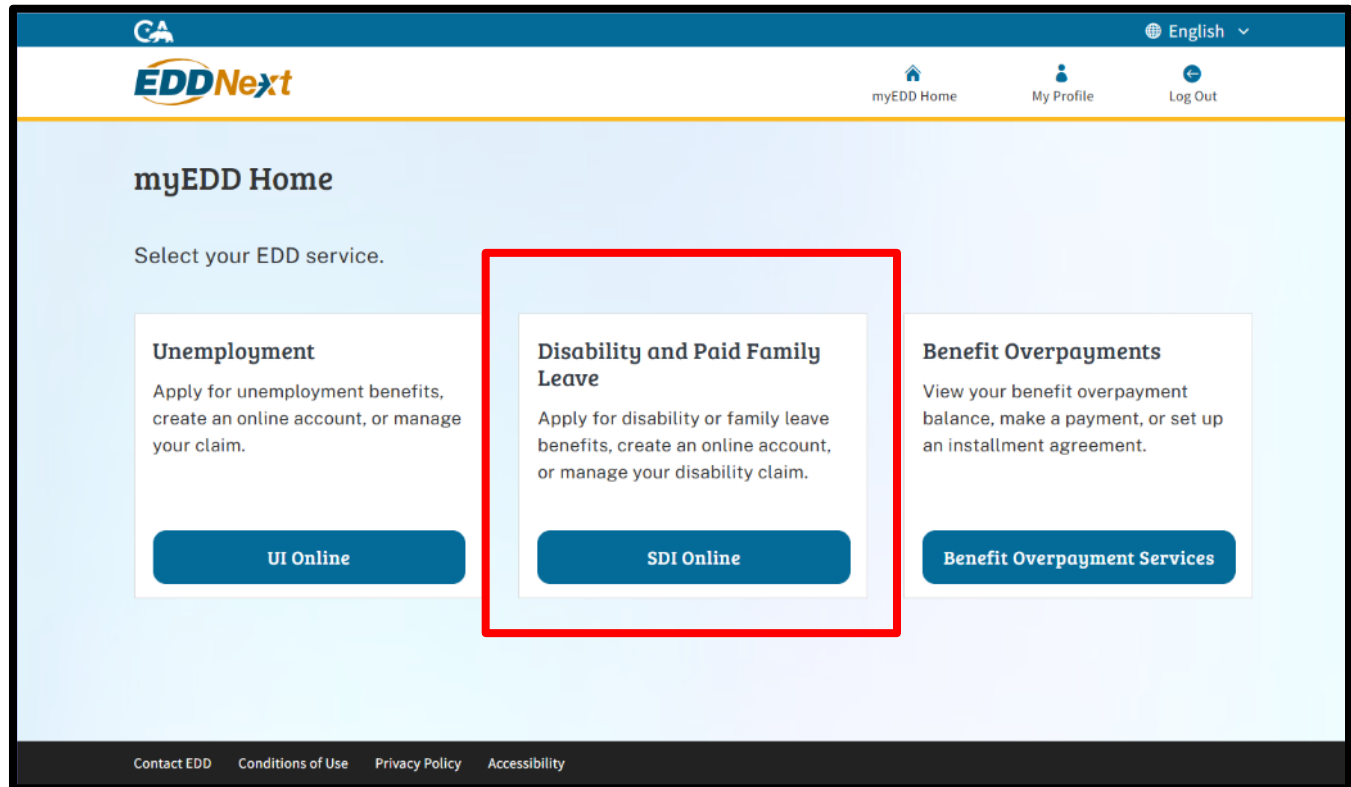
Step 2: Select SDI Online

From the myEDD Home page, select **SDI Online** to begin your SDI Online registration.

Note:

Select your preferred language in the top right corner.

Select **Log Out** in the top right corner of any screen to exit your account.



Step 3: Start registration

Once your identity is confirmed, you are sent to the **Create Your SDI Online Profile** page.

Select **Create Claimant Profile**.

Create Your SDI Online Profile

Claimants

Apply for disability or Paid Family Leave (PFL) or manage your claim.

You will need your Social Security number (SSN).

If you do not have an SSN, you can [apply for disability by mail](#) or [apply for PFL by mail](#).

[Create Claimant Profile](#)

Employers

Respond to notices about claims filed by your employees.

You will need the Quarterly Contribution Return and Report of Wages ([DE 9C](#)) for:

- Employer Account Number (EAN) or payroll tax account number
- Employer ZIP Code
- Grand Total subject wages (L)

[Create Employer Profile](#)

Physician/Practitioners

Complete medical certifications for disability and Paid Family Leave claims as a licensed physician/practitioner or their representative.

You will need:

- The physician/practitioner's medical license
- Your California driver's license or ID card

[Create Physician/Practitioner Profile](#)

[Create Representative Profile](#)

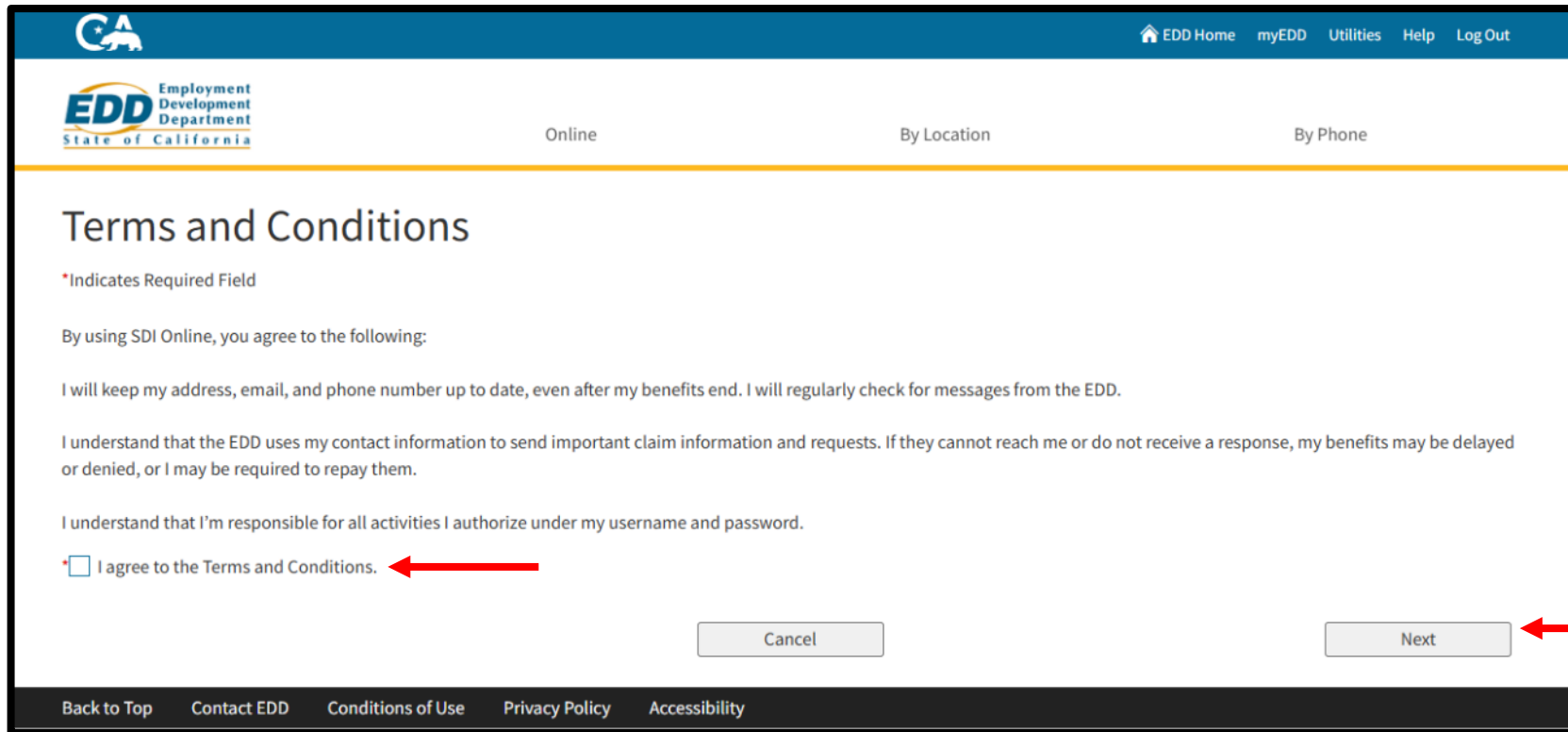
Voluntary Plan

If you are an employer with a Voluntary Plan, [email us to register for SDI Online](#).

For more information, visit [Manage Your Voluntary Plan](#).

[Back to Top](#) [Contact EDD](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#)

Step 4: Terms and Conditions



The screenshot shows the EDD (Employment Development Department) website's Terms and Conditions page. The page has a blue header with the EDD logo and navigation links: EDD Home, myEDD, Utilities, Help, and Log Out. Below the header, there are three tabs: Online, By Location, and By Phone. The main content area is titled "Terms and Conditions" and includes a note: "*Indicates Required Field". The text states: "By using SDI Online, you agree to the following:" followed by three paragraphs of terms. At the bottom, there is a checkbox labeled "* ☐ I agree to the Terms and Conditions." and two buttons: "Cancel" and "Next". A red arrow points to the checkbox, and another red arrow points to the "Next" button.

CA
EDD Employment Development Department
State of California

EDD Home myEDD Utilities Help Log Out

Online By Location By Phone

Terms and Conditions

*Indicates Required Field

By using SDI Online, you agree to the following:

I will keep my address, email, and phone number up to date, even after my benefits end. I will regularly check for messages from the EDD.

I understand that the EDD uses my contact information to send important claim information and requests. If they cannot reach me or do not receive a response, my benefits may be delayed or denied, or I may be required to repay them.

I understand that I'm responsible for all activities I authorize under my username and password.

* ☐ I agree to the Terms and Conditions.

Cancel Next

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

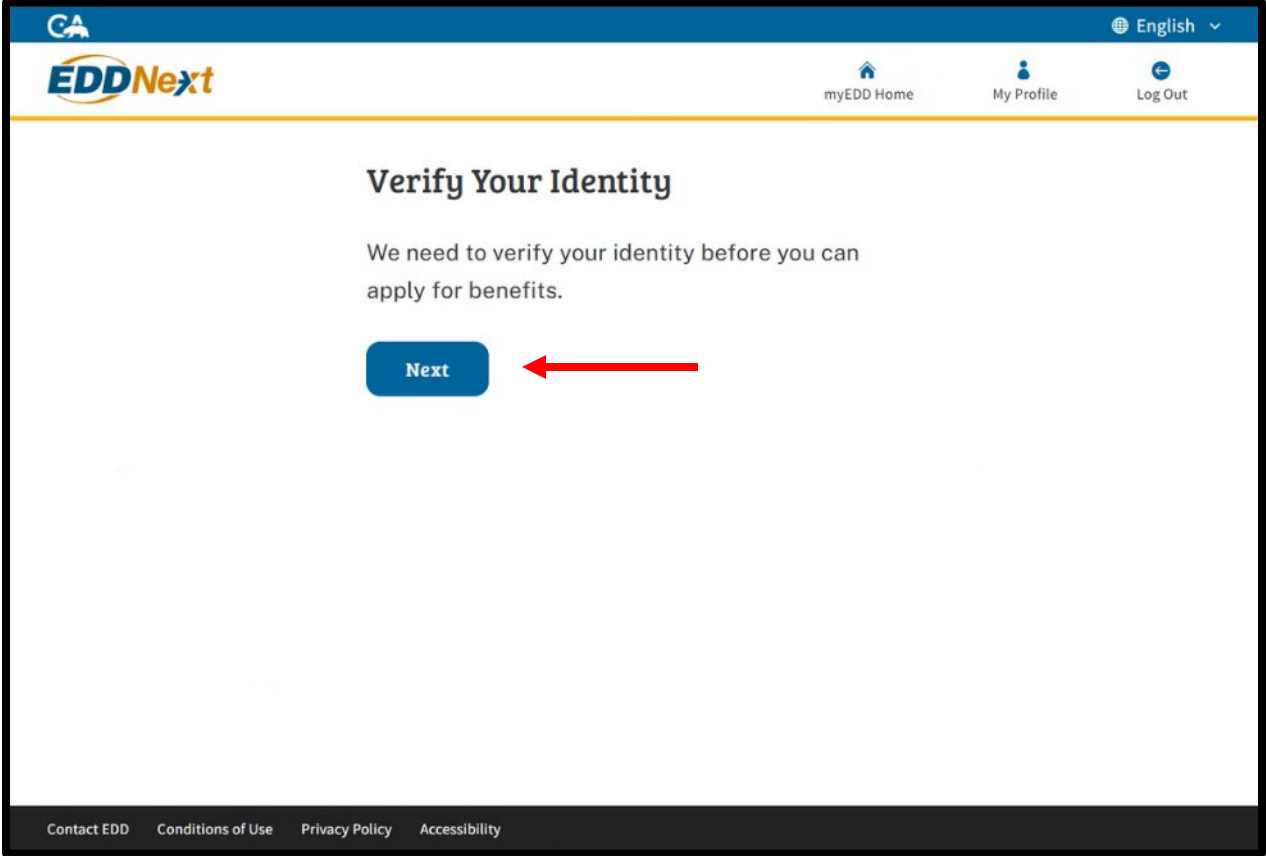
Next, review our terms and conditions before you continue. You must agree to the terms and conditions to create an online account.

Select **I Agree to the Terms and Conditions**. Then select **Next**.

Step 5: Verify your identity

You will need to provide information so we can verify your identity before you can file your claim.

Select **Next**.



CA
EDDNext

English

myEDD Home My Profile Log Out

Verify Your Identity

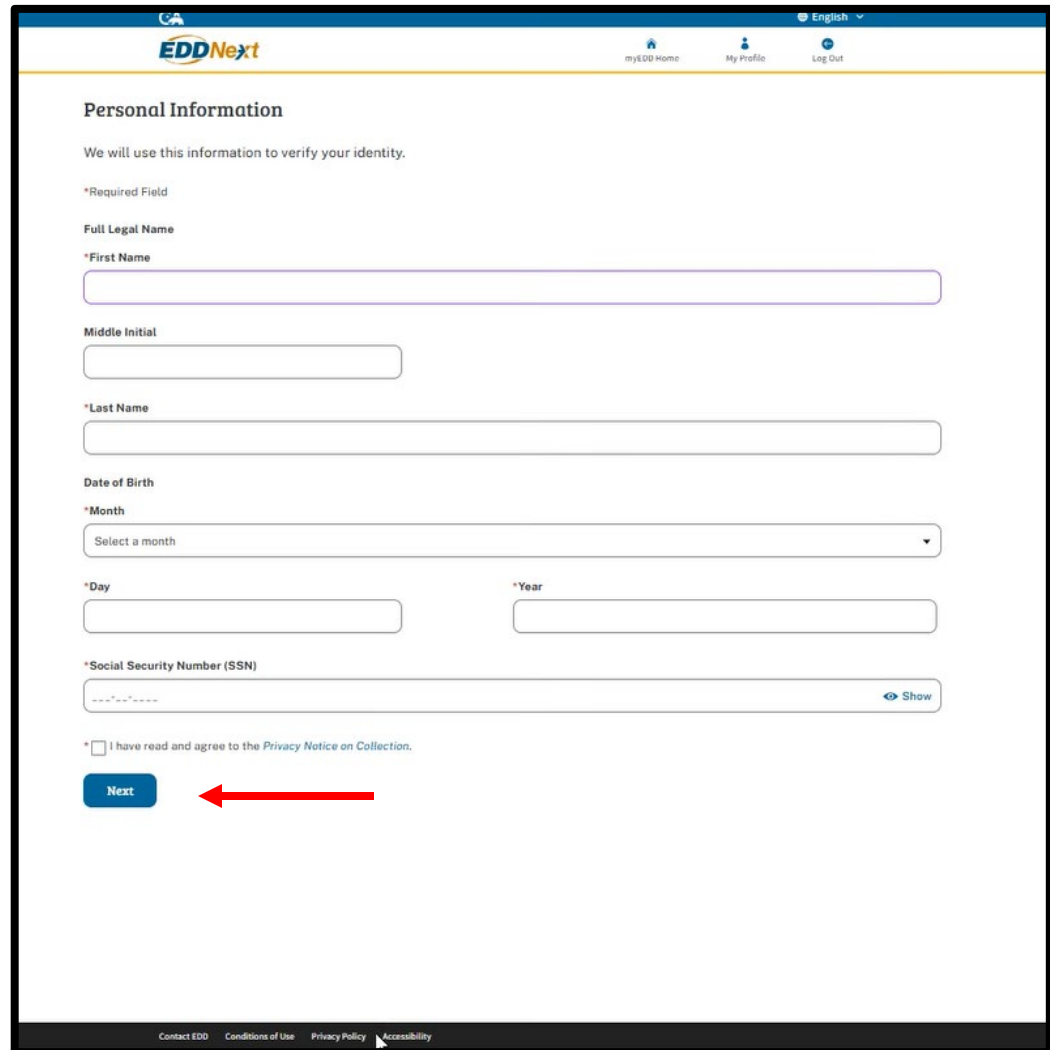
We need to verify your identity before you can apply for benefits.

Next

Contact EDD Conditions of Use Privacy Policy Accessibility

Step 6: Provide your personal information

Enter your personal information and select **Next**.



The screenshot shows the EDDNext 'Personal Information' form. At the top, there's a header with the EDDNext logo, a language dropdown set to 'English', and links for 'myEDD home', 'My Profile', and 'Log Out'. The form title is 'Personal Information', followed by a note: 'We will use this information to verify your identity.' Below this, a list of required fields is shown: 'Full Legal Name' (with sub-fields for 'First Name', 'Middle Initial', and 'Last Name'), 'Date of Birth' (with sub-fields for 'Month', 'Day', and 'Year'), and 'Social Security Number (SSN)'. Each field has a corresponding input box. The SSN field has a 'Show' link. At the bottom, there's a checkbox for 'I have read and agree to the Privacy Notice on Collection.' and a blue 'Next' button. A red arrow points to the 'Next' button.

EDDNext

English

myEDD home My Profile Log Out

Personal Information

We will use this information to verify your identity.

*Required Field

Full Legal Name

*First Name

Middle Initial

*Last Name

Date of Birth

*Month

Select a month

*Day

*Year

*Social Security Number (SSN)

---*---*---

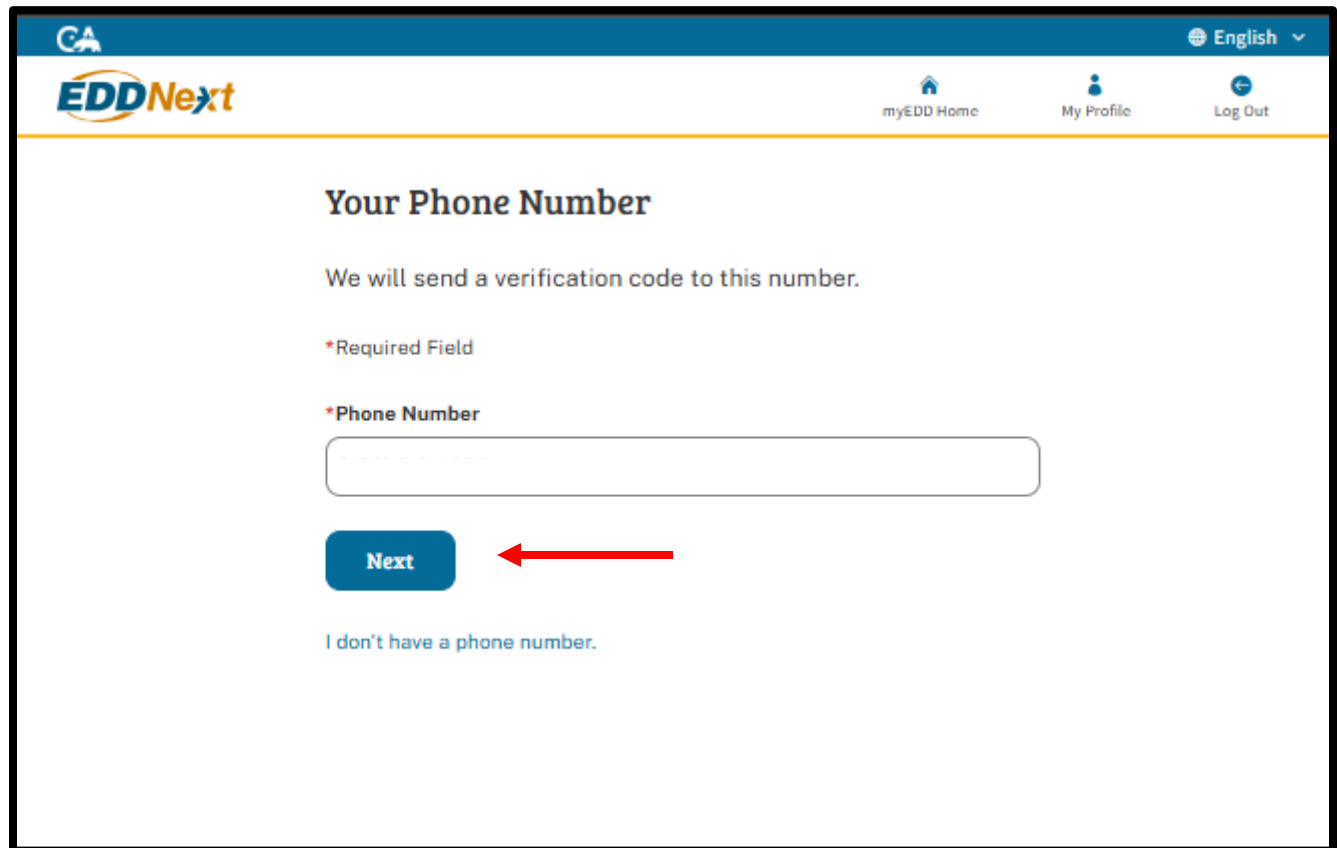
Show

* ☐ I have read and agree to the Privacy Notice on Collection.

Next

Step 7: Provide your phone number

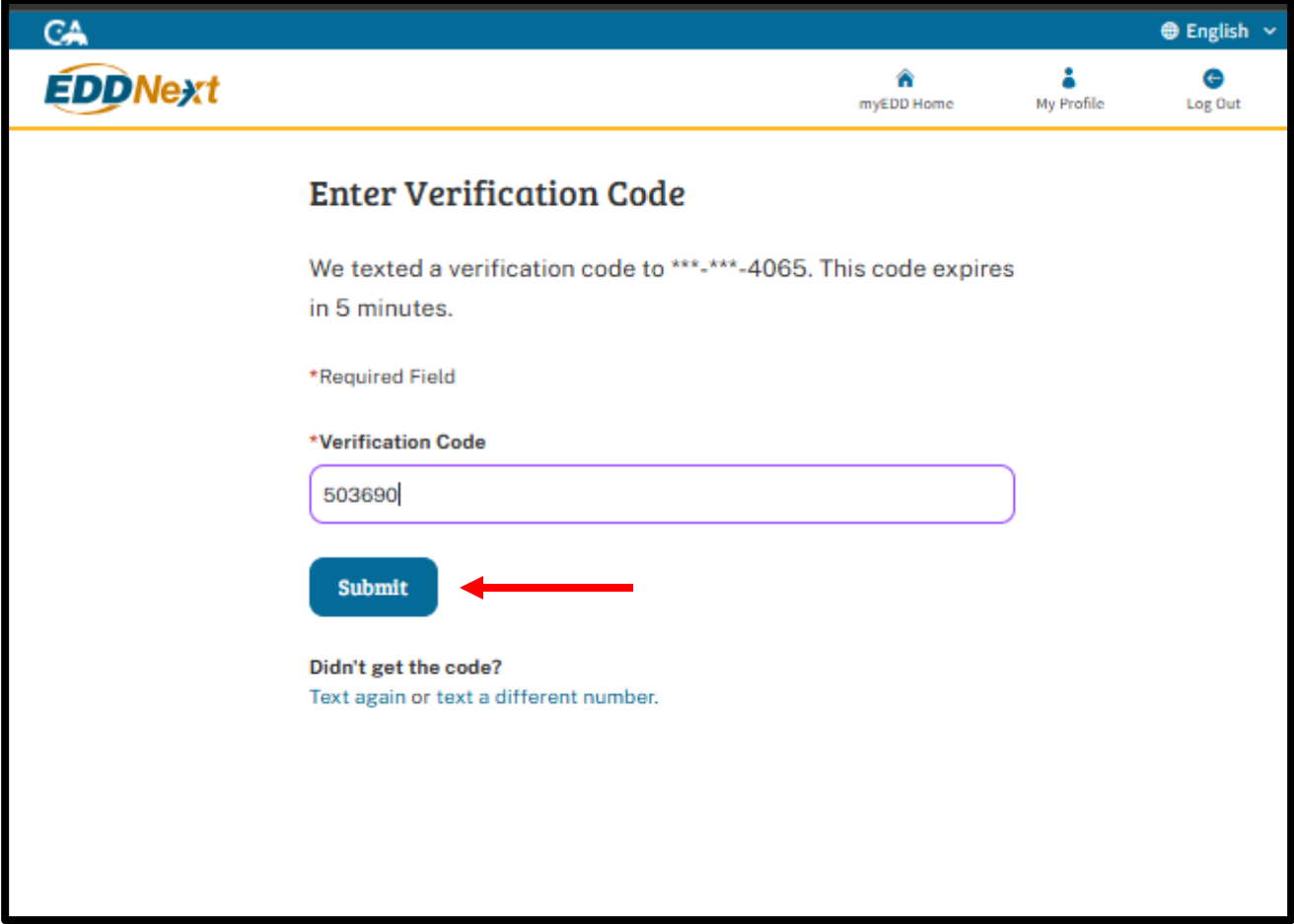
Give us the phone number you want us to use to contact you and select **Next**.



The screenshot shows the EDDNext website interface. At the top, there is a blue header with the CA logo, the EDDNext logo, and navigation links for myEDD Home, My Profile, and Log Out. The main content area is titled 'Your Phone Number' and includes the instruction 'We will send a verification code to this number.' Below this, there is a red asterisk indicating a required field, followed by the label '*Phone Number'. A text input field is provided for the phone number. Below the input field is a blue 'Next' button, which is highlighted by a red arrow. At the bottom of the form, there is a link that says 'I don't have a phone number.'

Step 8: Verification code

Enter the verification code we send to you and select **Submit**.



The screenshot shows the EDDNext website interface for entering a verification code. The header includes the CA logo, the EDDNext logo, and navigation links for myEDD Home, My Profile, and Log Out. The main heading is "Enter Verification Code". Below this, a message states: "We texted a verification code to ***-***-4065. This code expires in 5 minutes." There are two asterisked labels: "*Required Field" and "*Verification Code". A text input field contains the code "503690". Below the input field is a blue "Submit" button, which is pointed to by a red arrow. At the bottom, there is a link for "Didn't get the code?" with the text "Text again or text a different number."

CA
EDDNext

English

myEDD Home My Profile Log Out

Enter Verification Code

We texted a verification code to ***-***-4065. This code expires in 5 minutes.

*Required Field

*Verification Code

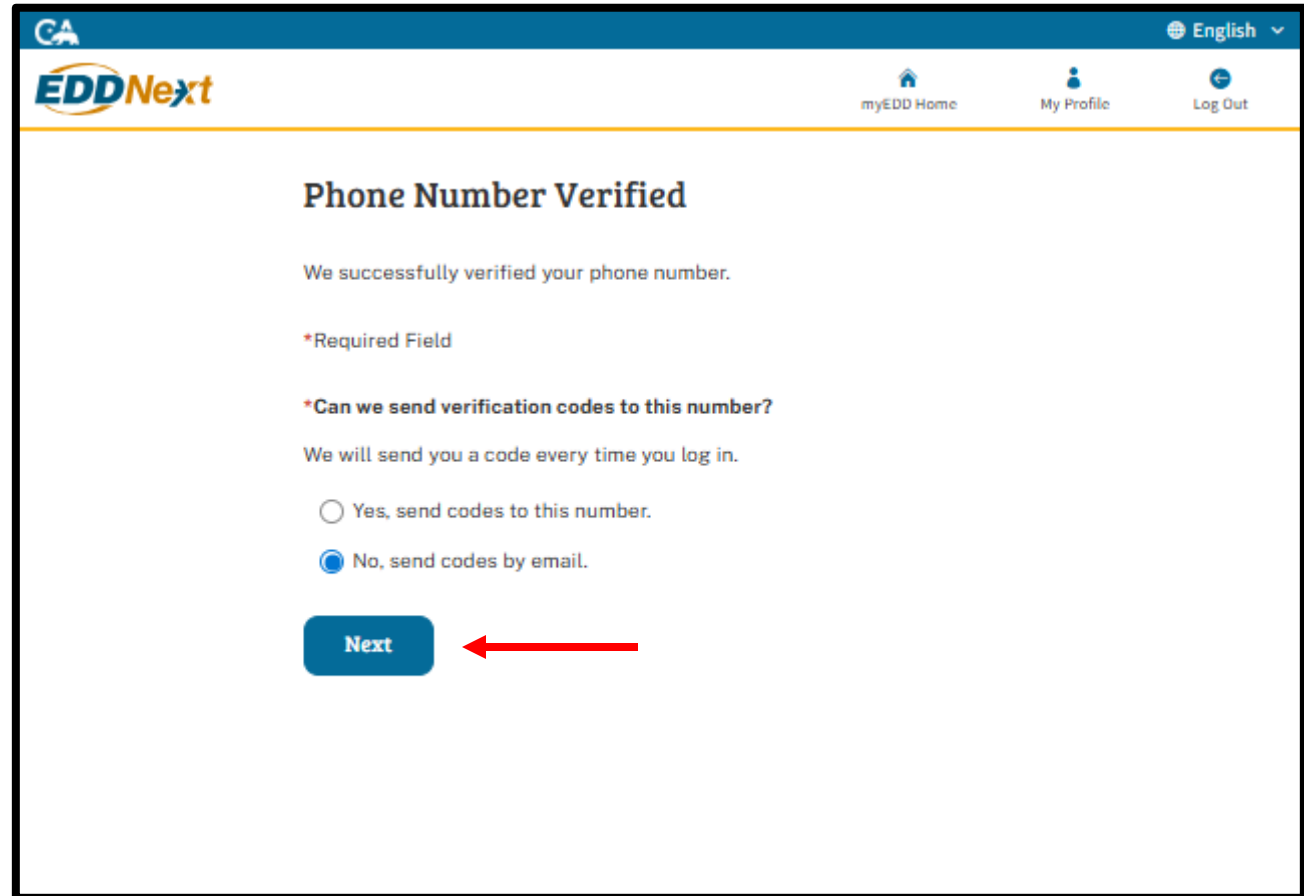
Submit

Didn't get the code?
[Text again](#) or [text a different number](#).

Step 9: Choose your verification option

Tell us if you want us to send your verification codes to this number or if you want us to email them to you.

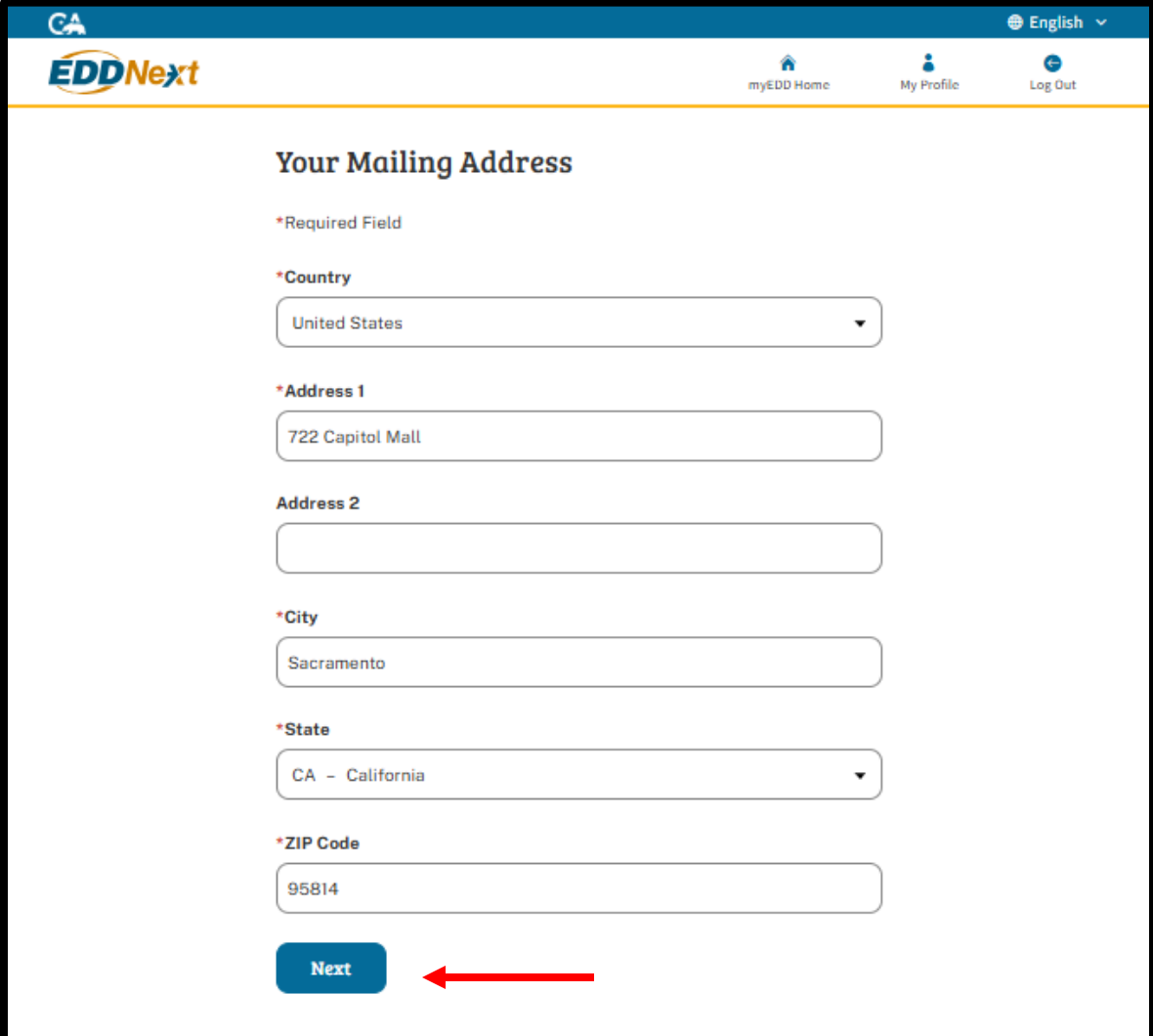
Then select **Next**.



The screenshot shows the EDDNext website interface. At the top, there is a blue header with the 'CA' logo, the 'EDDNext' logo, and navigation links for 'myEDD Home', 'My Profile', and 'Log Out'. A language dropdown menu is set to 'English'. The main content area is titled 'Phone Number Verified' and contains the message: 'We successfully verified your phone number.' Below this, there is a section for a required field: '*Required Field' and '*Can we send verification codes to this number?'. A sub-message states: 'We will send you a code every time you log in.' There are two radio button options: 'Yes, send codes to this number.' (which is unselected) and 'No, send codes by email.' (which is selected). At the bottom of the form is a blue 'Next' button, which is pointed to by a red arrow.

Step 10: Provide your mailing address

Give us your mailing address and select **Next**.



The screenshot shows the 'Your Mailing Address' form on the EDDNext website. The form includes the following fields:

- *Country**: A dropdown menu with 'United States' selected.
- *Address 1**: A text input field containing '722 Capitol Mall'.
- Address 2**: An empty text input field.
- *City**: A text input field containing 'Sacramento'.
- *State**: A dropdown menu with 'CA - California' selected.
- *ZIP Code**: A text input field containing '95814'.

At the bottom of the form is a blue 'Next' button, which is highlighted by a red arrow pointing to it from the right.

Step 11: Confirm your address

The system may adjust your address to follow USPS standards.

- Select the address format you want us to use.
- Select **Next**.

The screenshot shows the EDDNext web application interface. At the top, there is a header with the EDDNext logo, a language dropdown set to 'English', and navigation links for 'myEDD Home', 'My Profile', and 'Log Out'. The main heading is 'Your Mailing Address'. Below this, there are several required fields: '*Required Field', '*Country' (a dropdown menu currently showing 'United States'), and '*Address 1' (a text input field containing '722 Capitol Mall'). Below the 'Address 1' field, the label 'Address 2' is visible, followed by another text input field. A modal window titled 'Confirm Address' is overlaid on the form. The modal contains the message: 'We updated your mailing address to meet US Postal Service standards.' Below this message, there are two radio button options under the heading '*Preferred Address': 'You entered' (with the address '722 Capitol Mall, Sacramento, CA 95814') and 'Suggested address' (with the address '722 Capitol Mall, Sacramento, CA 95814-4703'). The 'Suggested address' option is selected. At the bottom right of the modal is a blue button labeled 'Next'.

Step 12: Review your information

Check the information shown to make sure it is all correct.

CA
EDDNext

English
myEDD Home My Profile Log Out

Review Your Information

We will use this information to verify your identity.

Personal Information [Change](#)

First Name
John

Middle Initial
Not provided

Last Name
Clark

Date of Birth
05/25/1953

Social Security Number
***-**-5130

Phone Number [Change](#)

408-218-4065

Mailing Address [Change](#)

722 Capitol Mall
Sacramento, CA 95814-4703

[Submit](#)

Step 13: ID.me

We are partnered with ID.me to verify the identity of individuals applying for benefits.

You may need to verify your identity with ID.me to create an SDI Online account. Select **Verify with ID.me** to start the ID.me registration and verification process. For help with ID.me, visit the [California Disability Insurance and ID.me](#).

CA

SDI Online Home myEDD Utilities

EDD Employment Development Department State of California

Online By Location By Phone

Verify Your Identity

You will need to verify your identity with ID.me to create your SDI Online profile.

If you are under 18, you can only [apply by mail](#).

→  **Verify with ID.me**

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

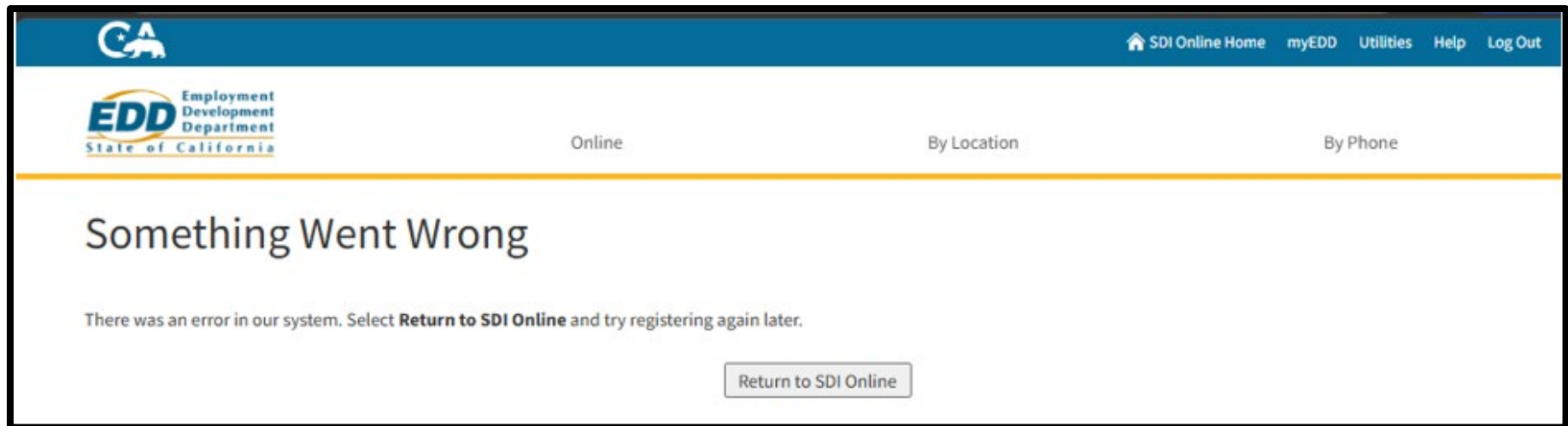
Step 14: Allow sharing

Once you complete the ID.me verification process, you have the option to **Allow** or **Deny** sharing your ID.me identity information with us.

- If you deny sharing your ID.me information with us, you will be redirected with an error message. You must allow sharing to create an SDI Online account.
- If you deny by mistake, you will need to log back in to try again and allow sharing.
- If you allow sharing your ID.me information with us, you are sent to SDI Online registration.

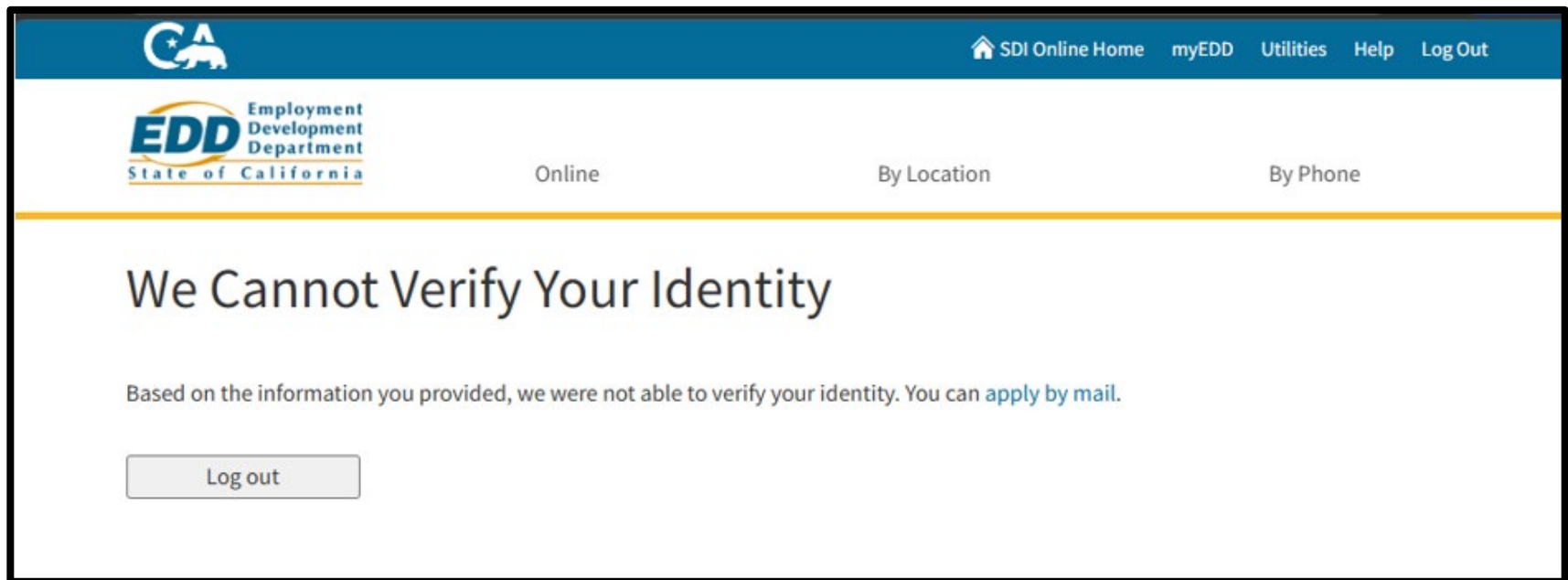
Step 15: If you did not allow sharing

If you deny sharing your ID.me information with us, you will see this screen:



Step 16: If ID.me can't verify your identity

If ID.me is unable to verify your identity, you will see this message:



Step 17: Enter your information

The system automatically fills some personal information and are read-only fields:

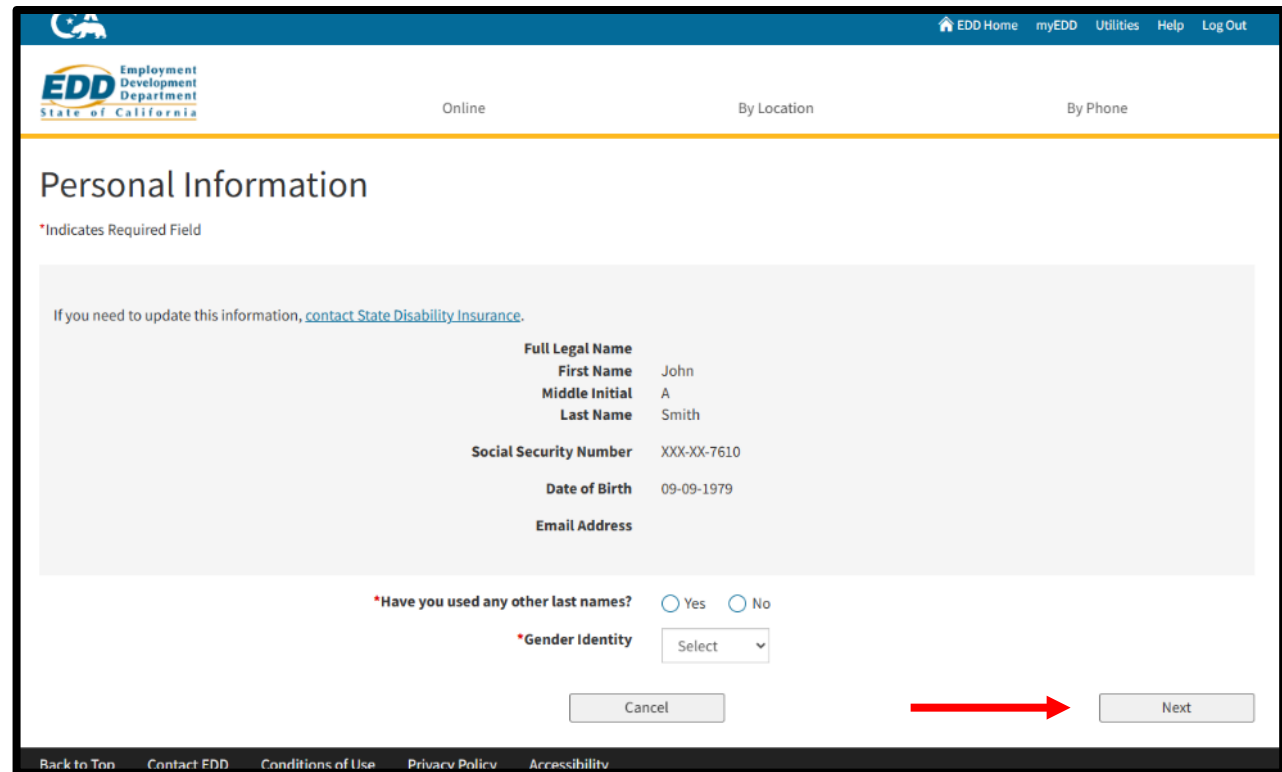
- Your full legal name
- Email
- Social Security number
- Date of birth

You must enter this information:

- Any other last name
- Gender

You must complete the fields marked with a red asterisk (*).

Select **Next**.



The screenshot shows the 'Personal Information' form on the EDD website. The form is titled 'Personal Information' and includes a note: '*Indicates Required Field'. Below this, there is a section for updating information with a link to 'contact State Disability Insurance'. The form contains several fields: 'Full Legal Name' (with sub-fields for First Name, Middle Initial, and Last Name), 'Social Security Number', 'Date of Birth', and 'Email Address'. The 'Full Legal Name' fields are pre-filled with 'John', 'A', and 'Smith' respectively. The 'Social Security Number' is pre-filled with 'XXX-XX-7610' and the 'Date of Birth' is pre-filled with '09-09-1979'. The 'Email Address' field is empty. Below these fields, there are two required fields: '*Have you used any other last names?' with radio buttons for 'Yes' and 'No', and '*Gender Identity' with a dropdown menu set to 'Select'. At the bottom of the form, there are 'Cancel' and 'Next' buttons. A red arrow points from the 'Cancel' button to the 'Next' button. The footer of the page includes links for 'Back to Top', 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility'.

Field	Value
Full Legal Name	
First Name	John
Middle Initial	A
Last Name	Smith
Social Security Number	XXX-XX-7610
Date of Birth	09-09-1979
Email Address	
*Have you used any other last names?	☐ Yes ☐ No
*Gender Identity	Select

Step 18: Additional names

If you marked **Yes** for another last name, you must provide at least one additional name.

The screenshot shows the 'Personal Information' form on the EDD website. The form includes fields for Full Legal Name (First Name: John, Middle Initial: A, Last Name: Smith), Social Security Number (XXX-XX-7610), Date of Birth (09-09-1979), and Email Address. A red box highlights the section for 'Have you used any other last names?' with radio buttons for 'Yes' (selected) and 'No'. Below this are two text input fields for 'Other Last Name 1' and 'Other Last Name 2'. A 'Gender Identity' dropdown menu is also visible. The form has 'Cancel' and 'Next' buttons at the bottom.

CA Employment Development Department State of California

EDD Home myEDD Utilities Help Log Out

Online By Location By Phone

Personal Information

*Indicates Required Field

If you need to update this information, [contact State Disability Insurance](#).

Full Legal Name
First Name John
Middle Initial A
Last Name Smith

Social Security Number XXX-XX-7610

Date of Birth 09-09-1979

Email Address

*Have you used any other last names? ☒ Yes ☐ No

Other Last Name 1

Other Last Name 2

*Gender Identity

Cancel Next

[Back to Top](#) [Contact EDD](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#)

Step 19: Enter your address

EDD Home myEDD Utilities Help Log Out

EDD Employment Development Department State of California

Online By Location By Phone

Contact Information

*Indicates Required Field

If your mailing address has changed, you can make updates in your SDIO profile after registration.

Mailing Address

Address 1	3300 Capital center dr
City	Rancho Cordova
State	CA
ZIP Code	95670
Country	United States

*Is your home address the same as your mailing address? ☐ Yes ☐ No

Phone Numbers

Phone 510-510-5101

☐ This is a cell phone

☐ This is an international phone number

Add a Phone (No dashes or spaces)

☐ This is a cell phone

☐ This is an international phone number

Communication Preferences

*Preferred Spoken or Signed Language English

Preferred Written Language English

*How would you like to receive notifications about your claim? ☒ Electronic ☐ Paper Mail

We may need to send some documents by mail. "Electronic" communication may include both your personal email or the SDI Online Inbox.

Cancel Create Profile

On the Personal Profile Information screen:

- Verify if your home address is the same as your mailing address – Yes or No.
- Complete the additional phone number information.

Step 20: Communication preference

EDD Home myEDD Utilities Help Log Out

EDD Employment Development Department State of California

Online By Location By Phone

Contact Information

*Indicates Required Field

If your mailing address has changed, you can make updates in your SDIO profile after registration.

Mailing Address

Address 1	3300 Capital center dr
City	Rancho Cordova
State	CA
ZIP Code	95670
Country	United States

*Is your home address the same as your mailing address? ☐ Yes ☐ No

Phone Numbers

Phone 510-510-5101

☐ This is a cell phone

☐ This is an international phone number

Add a Phone (No dashes or spaces)

☐ This is a cell phone

☐ This is an international phone number

Communication Preferences

*Preferred Spoken or Signed Language English

Preferred Written Language English

*How would you like to receive notifications about your claim? ☒ Electronic ☐ Paper Mail

We may need to send some documents by mail. "Electronic" communication may include both your personal email or the SDI Online Inbox.

Cancel Create Profile

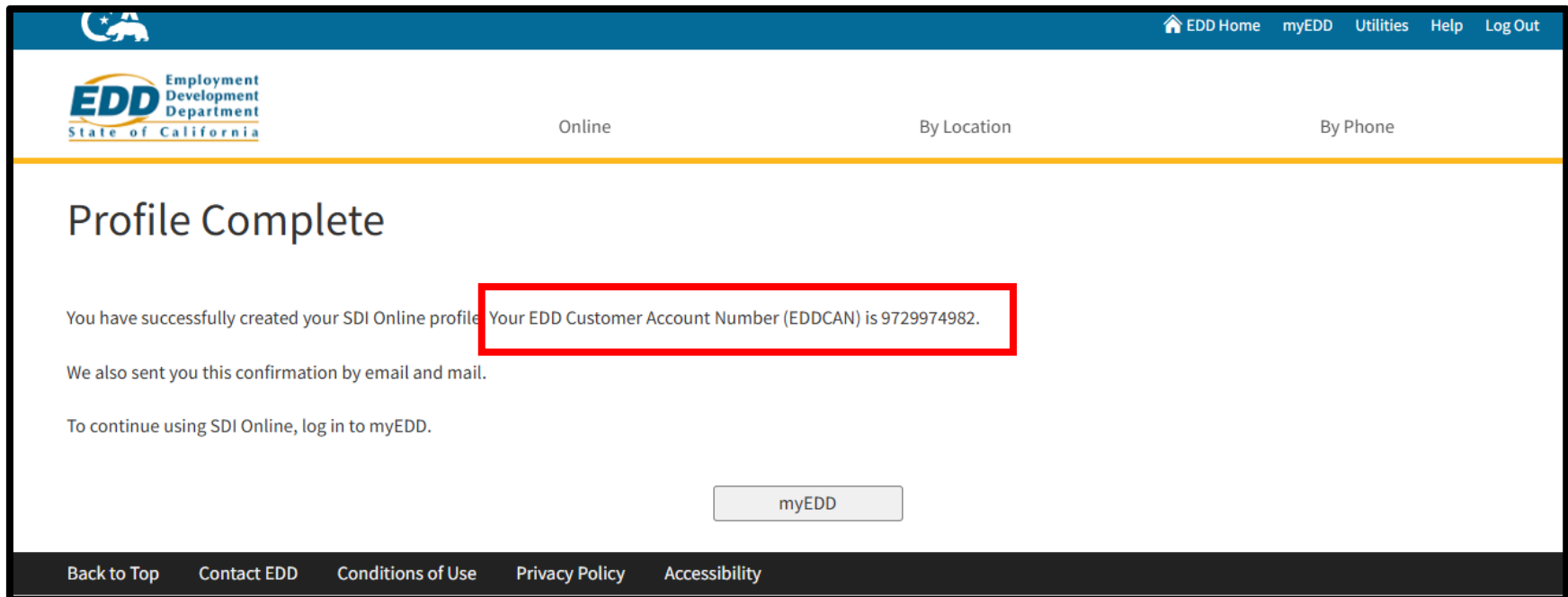
Then, enter your:

- Preferred language.
- How you want to get notifications from us.

You must complete the fields marked with a red asterisk (*).

Select **Create Profile**.

Step 21: Registration complete



After completing your SDI Online registration, we assign you an **EDD Customer Account Number (EDDCAN)**.

Save your EDDCAN for future reference. We may ask for this number when you contact us for claim information.

You can now apply for benefits!

After completing your SDI Online registration, to apply for benefits you will log into myEDD, complete the security verification code, and on your SDI Online **Home** screen, select **Apply for Benefits** to complete your application.

Visit our [SDI Online Tutorials page](#) for more help.



Resolve an Error Message

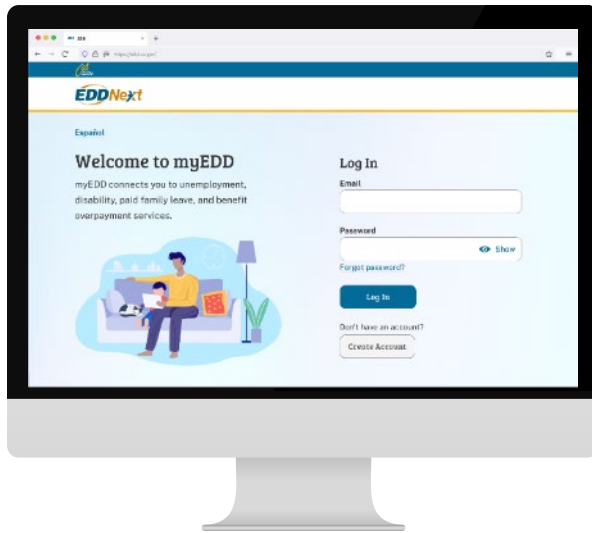
Learn how you can resolve an SDI Online registration error message.



[Get Started](#)

What is an E312 or E324 error?

These error messages mean that you previously registered in myEDD and UI Online or SDI Online using a different email.



If you get an E312 or E324 error message:

- Log in to myEDD with the first email used to register in UI Online or SDI Online.
- If you have not already, select the option to register for SDI Online.
- If you do not have access to the email or cannot resolve the error, contact us at 1-800-480-3287 from 8 a.m. to 5 p.m. (PT), Monday through Friday, except on state holidays.
- Or you can file for [disability insurance](#) or [Paid Family Leave](#) by paper claim form.

What is an E311, E313, E 318, ID2, or ID3 error?

These error messages suggest the information you entered **does not** match our records.



If you get an **E311, E313, E318, ID2, or ID3** Check your California Driver License (CDL) or Identification (ID) card to verify you correctly input the following:

- **Your name is as it appears on the CDL or ID**
- **You input your correct date of birth**
- **Your CDL or ID number is as it appears on your card**
- **You completed all required fields**

If you changed your name since you last applied for benefits, contact us to update your information:

Disability Insurance 1-800-480-3287

Paid Family Leave 1-877-238-4373

- You can also use [Ask EDD](#) to send us a message.
- Or you can file for [disability insurance](#) or [Paid Family Leave](#) using a paper claim form.

How to send a message through Ask EDD



First, select
**Disability Insurance
Benefits or Paid
Family Leave.**



Employment
Development
Department
State of California

HomeBenefits LoginEmployer Login

JobsClaimsEmployersNewsroomSearch

Select a Subcategory

For more information related to Disability Insurance Benefits, select a subcategory.

myEDD

Certify for Continued Benefits

Claim Questions

Employer and Physician/practitioner Inq

Miscellaneous Inquiry

Paid Family Leave

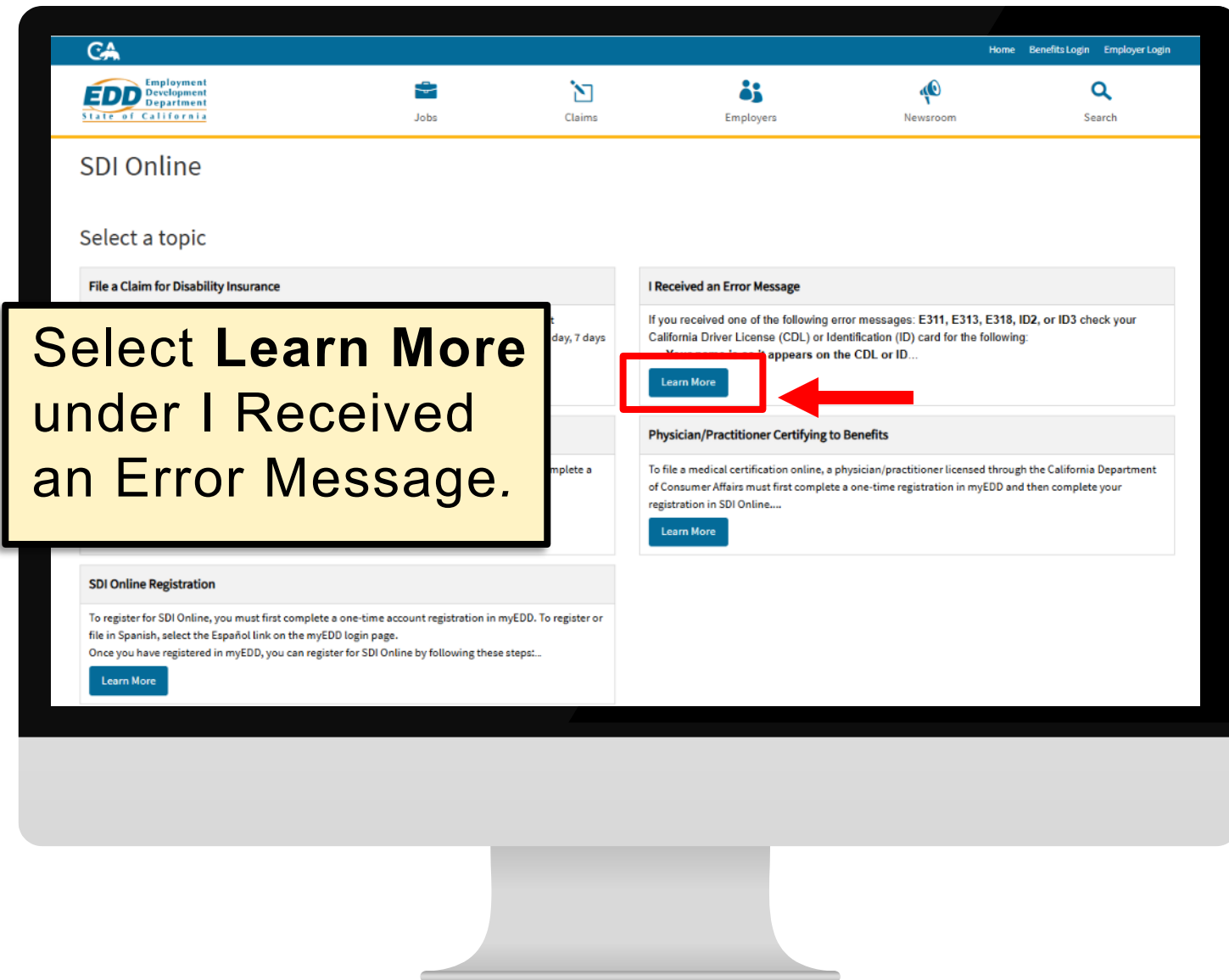
Payments

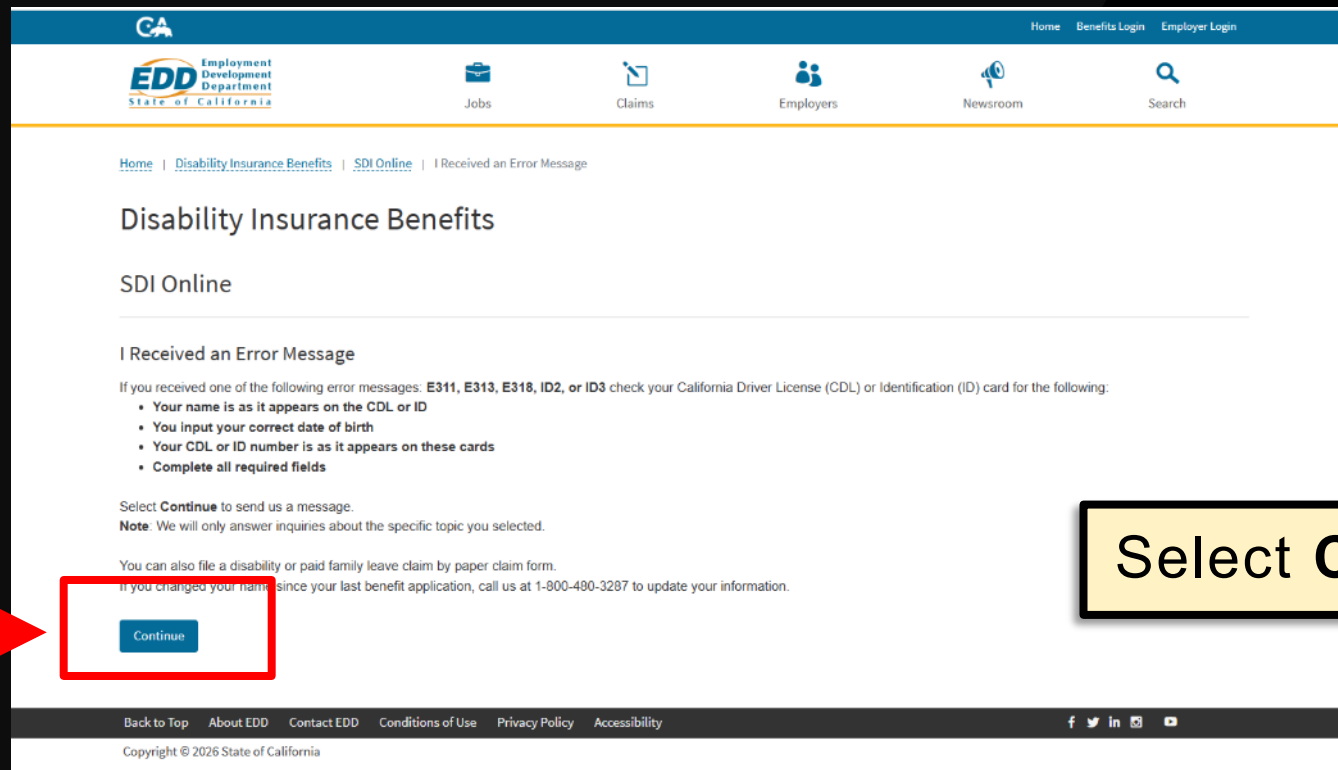
SDI Online

Update Contact Information

Select **SDI Online**.







Select Continue.

Enter your contact information and any information you believe will help us resolve your issue and select **Submit**. You must complete the required fields marked with a red asterisk (*).

Allow at least five business days to process your request. We will contact you by email, phone, or mail.

The image shows two computer monitors displaying the EDD (Employment Development Department) website. The left monitor displays the 'I Received an Error Message' page, which includes a 'Contact Information' section with fields for First Name, Middle Initial, Last Name, Social Security Number, and EDD Client Number. The right monitor displays the 'Confirm Email' page, which includes a 'Confirm Email' field, a 'How would you like us to contact you?' dropdown menu, and an 'Additional Information' section. A red box highlights the 'Submit' button on the right monitor, and a red arrow points to it.

Left Monitor: I Received an Error Message

CA.gov
EDD Employment Development Department State of California

Home Benefits Login Employer Login

Jobs Claims

I Received an Error Message

Contact Information

Enter your contact information in the event we need more information or clarification.

* Required Field

* First Name

Middle Initial

* Last Name

Social Security Number

OR

EDD Client Number

Right Monitor: Confirm Email

CA.gov
EDD Employment Development Department State of California

Home Benefits Login Employer Login

Jobs Claims Employers Newsroom Search

Note: Email is the fastest way to get an answer.

Confirm Email

* How would you like us to contact you?

Select mode of contact

* Additional Information

Provide the error message number and any additional details indicating when the error message occurred in the box below then select Submit

2000 characters

Cancel Submit

Back to Top About EDD Contact EDD Conditions of Use Privacy Policy Accessibility

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CONTACT US

Disability Insurance: 1-800-480-3287

Paid Family Leave: 1-877-238-4373

– Helpful Links –



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Forms](#)



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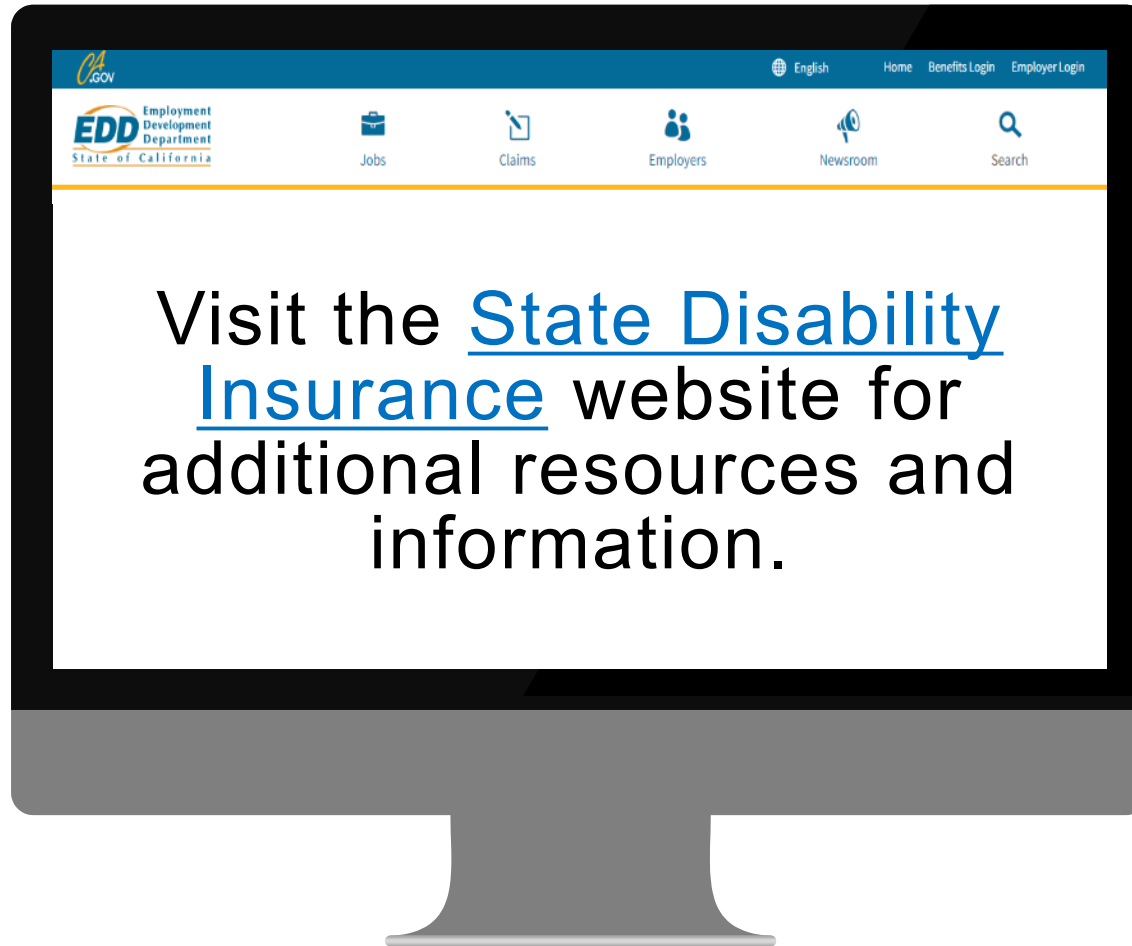
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