



SDI ONLINE TUTORIAL

Claimant

Manage Your Online Profiles

myEDD

SDI Online

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I forgot my password for myEDD

Learn how to reset your myEDD password if you forgot and got locked out.



[Get Started](#)

The screenshot shows the myEDD website interface. At the top, there's a blue header with the 'CA.GOV' logo and 'EDDNext' text. Below the header, the page is in Spanish ('Español'). The main content area has a light blue background. On the left, there's a section titled 'Welcome to myEDD' with a description: 'myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.' Below this is an illustration of a person sitting on a couch with a laptop. On the right, there's a 'Log In' section with fields for 'Email' and 'Password'. The 'Forgot password?' link is highlighted with a red rectangular box. Below the password field is a 'Show' button. At the bottom of the login section is a 'Log In' button. Below that is a link for 'Don't have an account?' and a 'Create Account' button.

Note

For Spanish, select **Español**.

Important

We lock your account for one hour after too many failed attempts to enter your password.

You can wait one hour to try again or [reset your password](#).

Use myEDD to access unemployment, disability, paid family leave, and benefit overpayment services. If you forgot your password:

1. Visit [myEDD](#).
2. Select **Forgot Password**.

EDD EDD

https://edd.ca.gov/

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EDDNext

[Español](#)

Forgot Password?

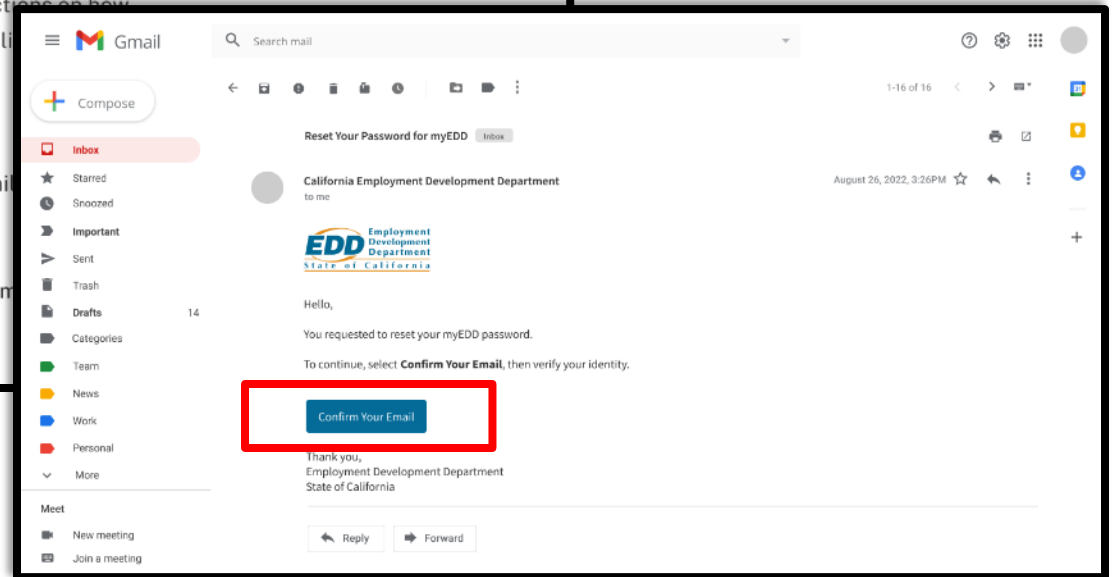
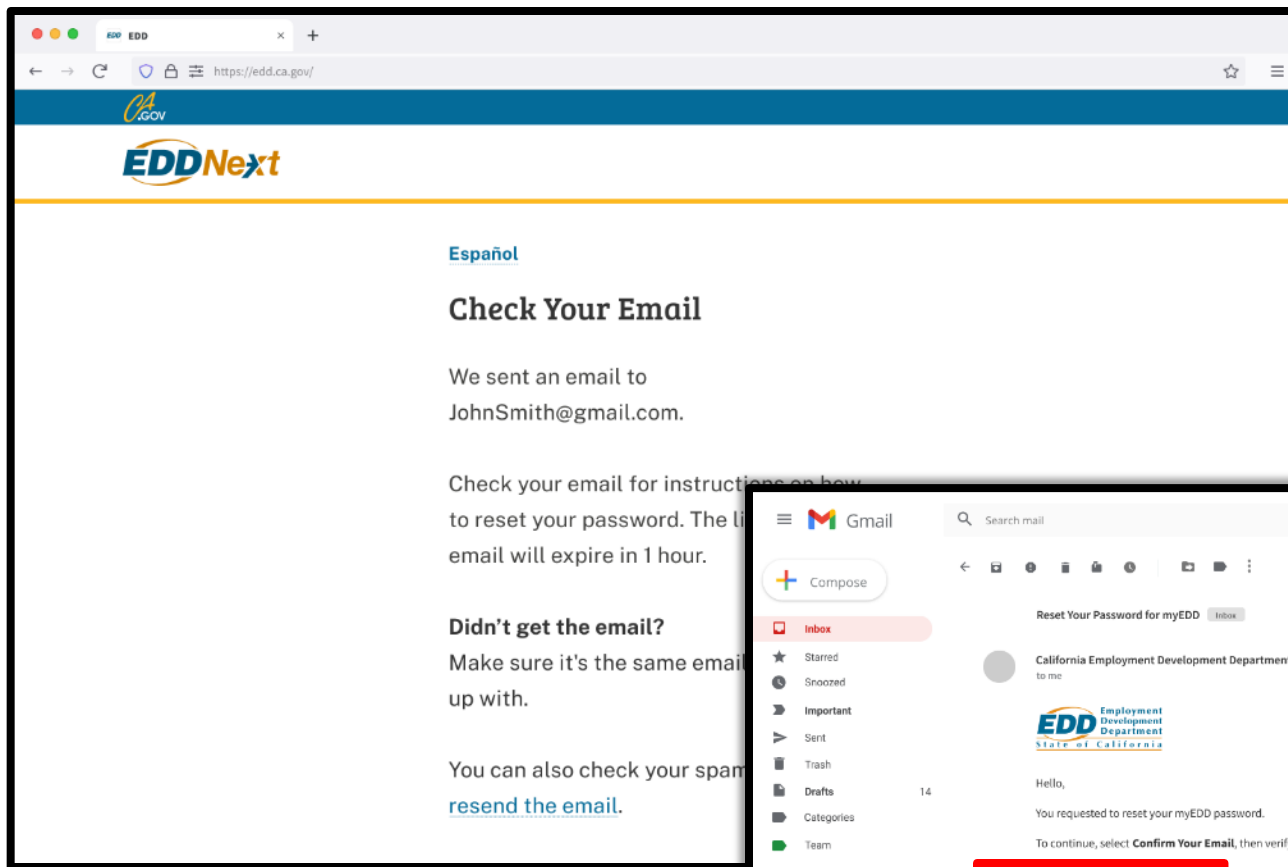
Enter your email, and we will send you instructions to reset your password.

*Required Field

*Email

Cancel Submit

Enter your email and select **Submit**. An email with instructions to reset your password is sent to you.



Check your email and select **Confirm Your Email**. The link expires after one hour.

CA.GOV
EDDNext

[Español](#)

Verify Your Identity

Answer the security question to verify your identity.

*Required Field

Security Question
{Security question}

*Answer

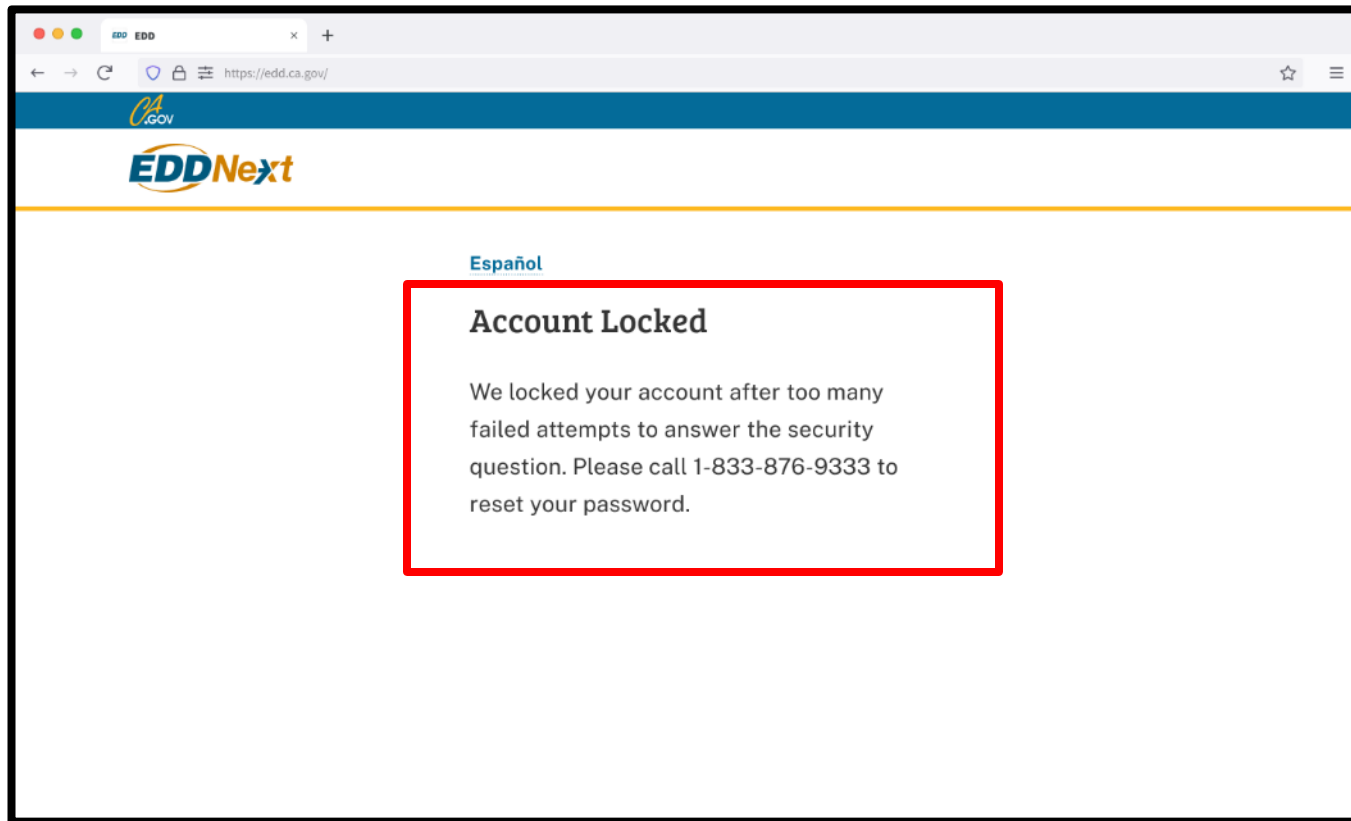
To protect your account, we ask you to verify your identity.

Enter the answer to your security question and select **Next**.

Note

If you have **not** set up a security question and you forgot your password, you can be asked to verify your identity using other information. For individuals filing for benefits, you must enter the last five digits of your Social Security number, California driver's license number, and date of birth.

We lock your account after too many failed attempts to verify your identity using your personal information. Contact us at 1-800-480-3287 to reset your password.



Important

We lock your account after too many failed attempts to answer your security question.

You can also contact us at 1-800-480-3287 to reset your password. The system requires you to reset your security question automatically after you log in.

EDD EDD

← → ↻ https://edd.ca.gov/ ☆ ≡

CA GOV

EDDNext

[Español](#)

Reset Your Password

***Required Field**

***New Password**

[Show](#)

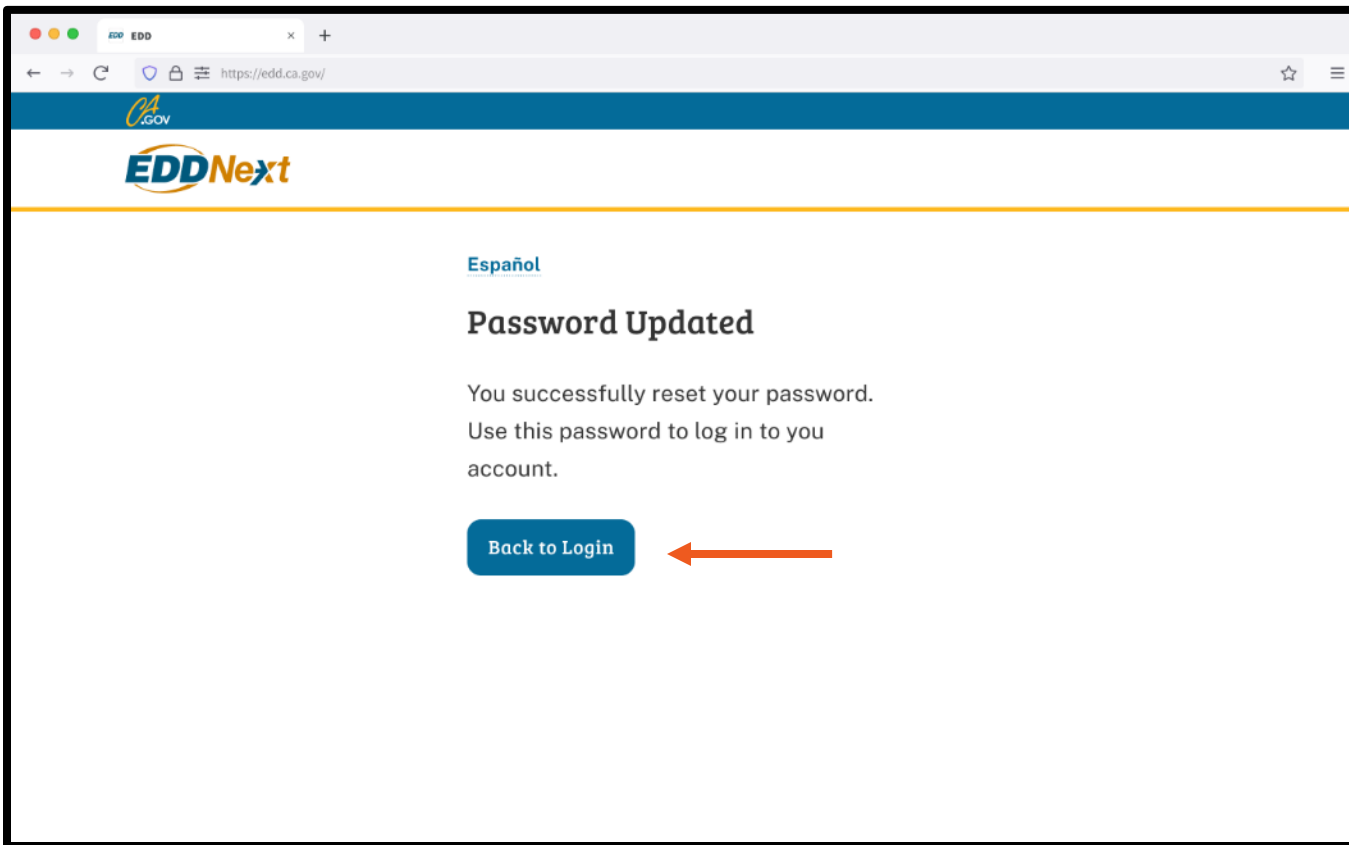
Use 10 or more characters
Use uppercase and lowercase letters
Use a number
Use a symbol (such as !@#\$)

***Confirm New Password**

←

After you successfully verify your identity, you can reset your password:

- Enter your new password.
- Confirm your new password.
- Select **Next**.



After you successfully update your password, select **Back to Login** to access your account.



Update Your myEDD Profile

Learn how to update your myEDD profile details for password, email, language preference, security questions, or log in verification options.



Get Started

EDD

https://edd.ca.gov/

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Español

Welcome to myEDD

myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.

Log In

Email

Password

Show

[Forgot password?](#)

Log In

[Don't have an account?](#)

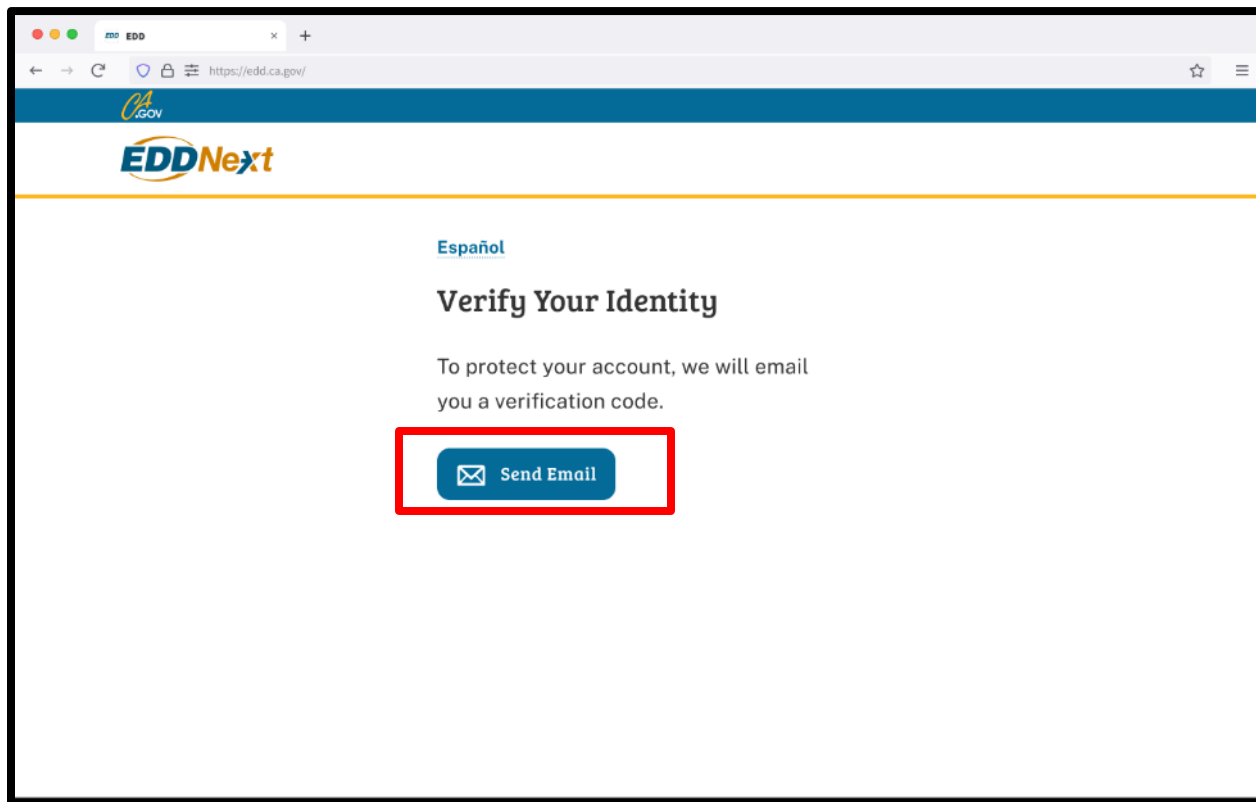
Create Account

Note

For Spanish, select **Español**.

Log in to myEDD to access SDI Online, update your email, password, security question, or verification option:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.



To protect your account, we ask you to verify your identity every time you log in. In this example, the identity verification option is by email.

Select **Send Email**.

If you set up your login verification option as text message or phone call, follow the instructions based on that option.

EDD

https://edd.ca.gov/

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EDDNext

[Español](#)

Enter Verification Code

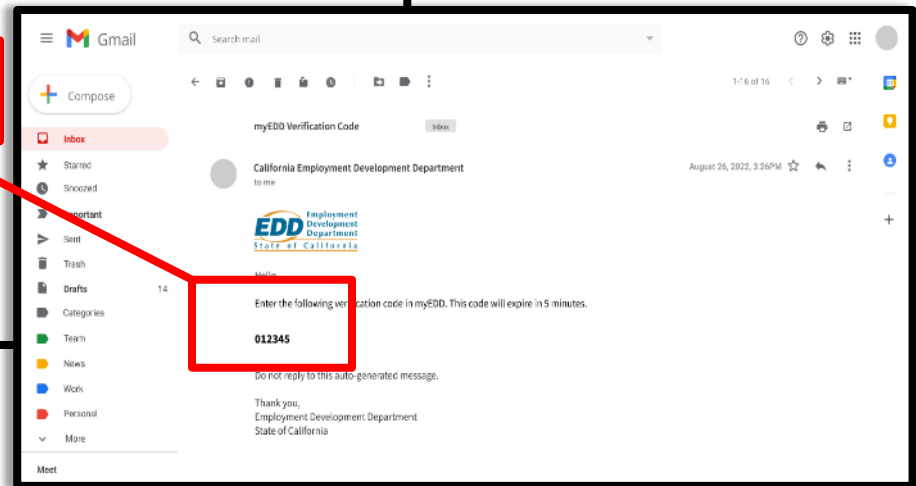
Enter the verification code you received at {J*****@gmail.com}. This code expires in 5 minutes.

*Required Field

*Verification Code

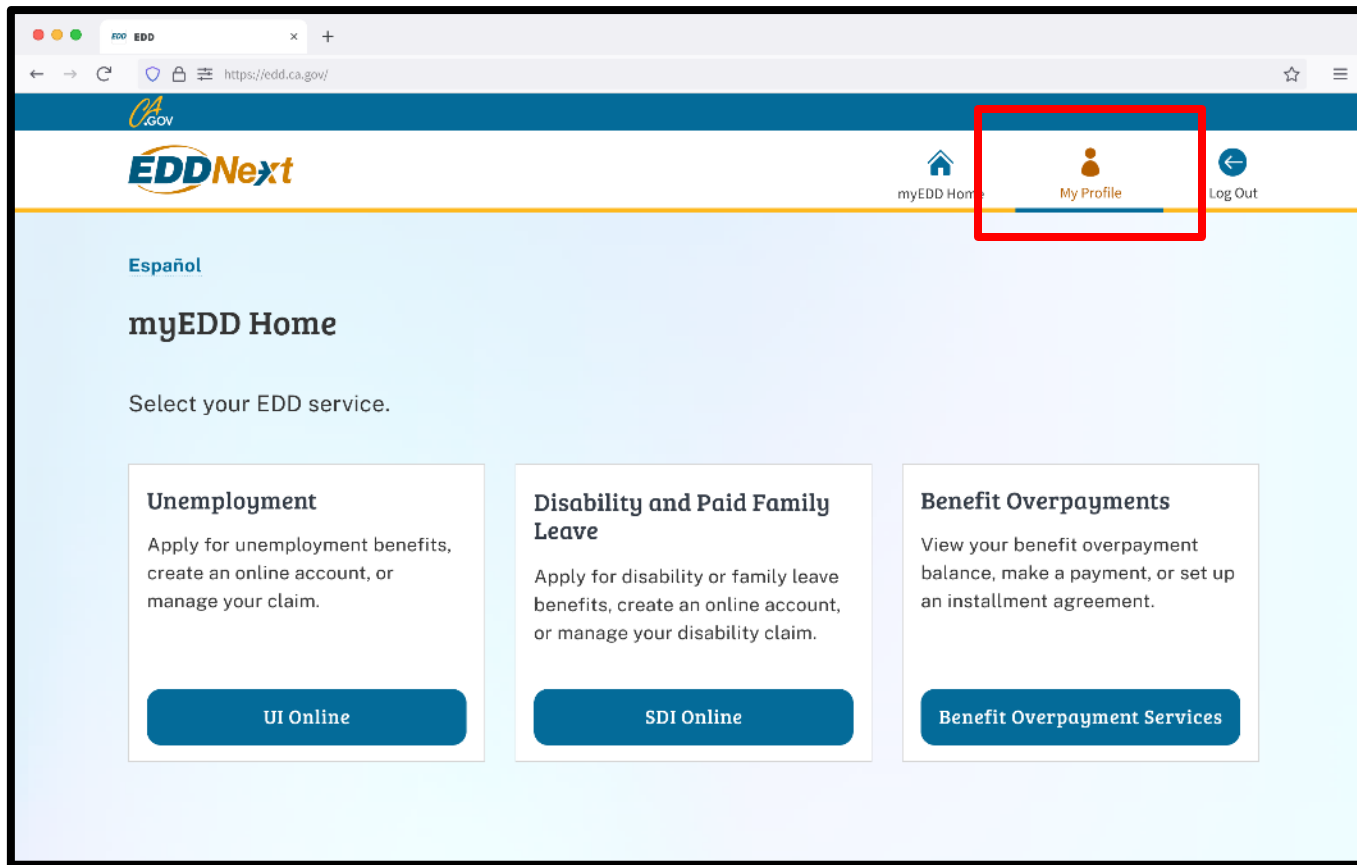
Submit

Didn't get the email?
Check your spam folder or [resend the email.](#)



Check your email for your verification code. This code expires in five minutes. Check your spam or junk folder if you do not get this email.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.



From the myEDD Home page, select **My Profile** to update your email, password, security question, or login verification option for your myEDD account.

Tip

You can select **Log Out** in the top right corner of any screen to exit your account.

The screenshot shows the myEDD Home page. At the top, there's a navigation bar with the EDDNext logo and links for myEDD Home, My Profile, and Log Out. Below this, the 'My Profile' section is displayed. It includes a 'Español' link and five rows of profile information, each with a 'Change' link highlighted by a red box:

Field	Value	Action
Password	*****	Change
Email	JohnSmith@gmail.com	Change
Written Language Preference	English	Change
Security Question	*****	Change
Login Verification	{Text Message, Phone Call, Email}	Change

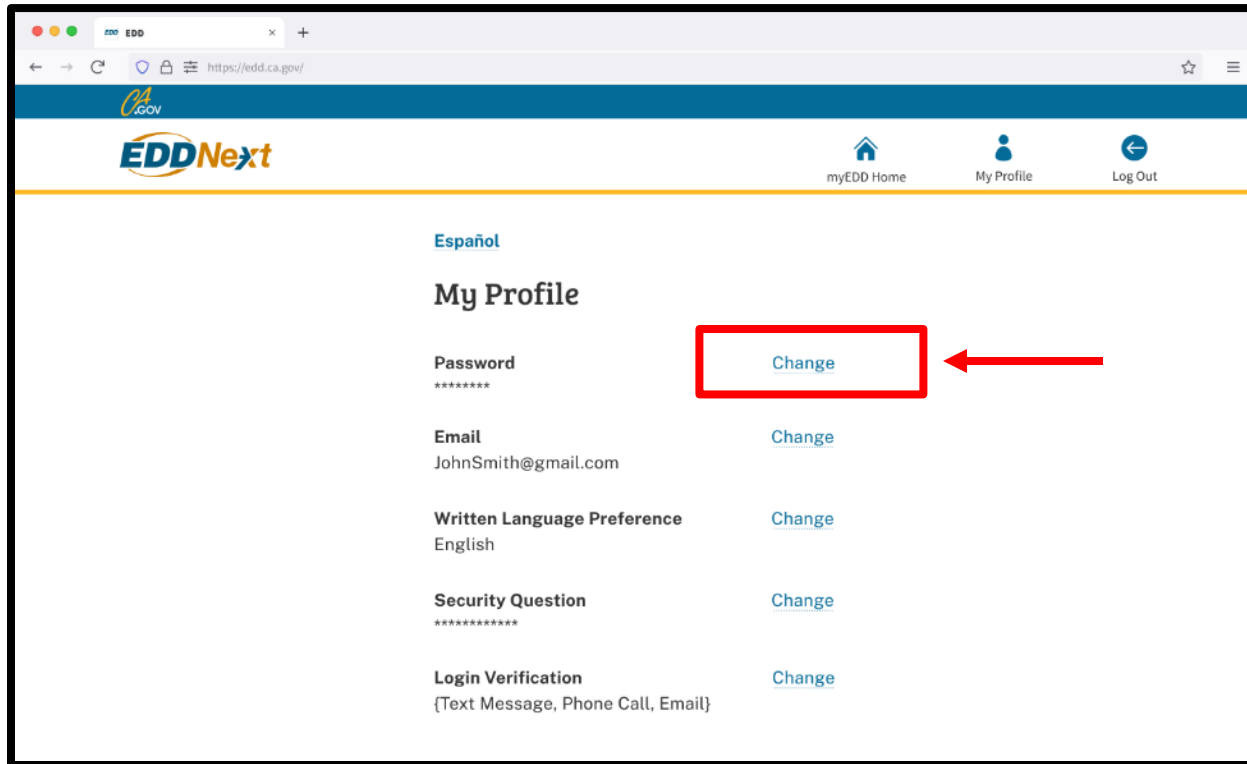
Select **Change** to update your:

- [Password](#)
- [Email](#)
- myEDD language preference
- [Security question](#)
- [Verification option](#)

Important

Changing your preferred written language in myEDD only impacts messages sent by myEDD. Update your preferred language in SDI Online if you want us to contact you about your disability or Paid Family Leave claim in a different language.

Change Your Password:



From your My Profile screen, select **Change** across from the Password field to update your password.

The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page features the EDDNext logo and navigation links for myEDD Home, My Profile, and Log Out. A language selector for "Español" is present. The main heading is "Change Password". A red rectangular box highlights the password fields, which include: a "Required Field" label, a "Current Password" field with a "Show" toggle, a "New Password" field with a "Show" toggle, a list of password requirements (10+ characters, mixed case, number, and symbol), and a "Confirm New Password" field with a "Show" toggle. Below the highlighted fields are "Cancel" and "Submit" buttons. A red arrow points to the "Submit" button.

[Español](#)

Change Password

*Required Field

*Current Password [Show](#)

*New Password [Show](#)

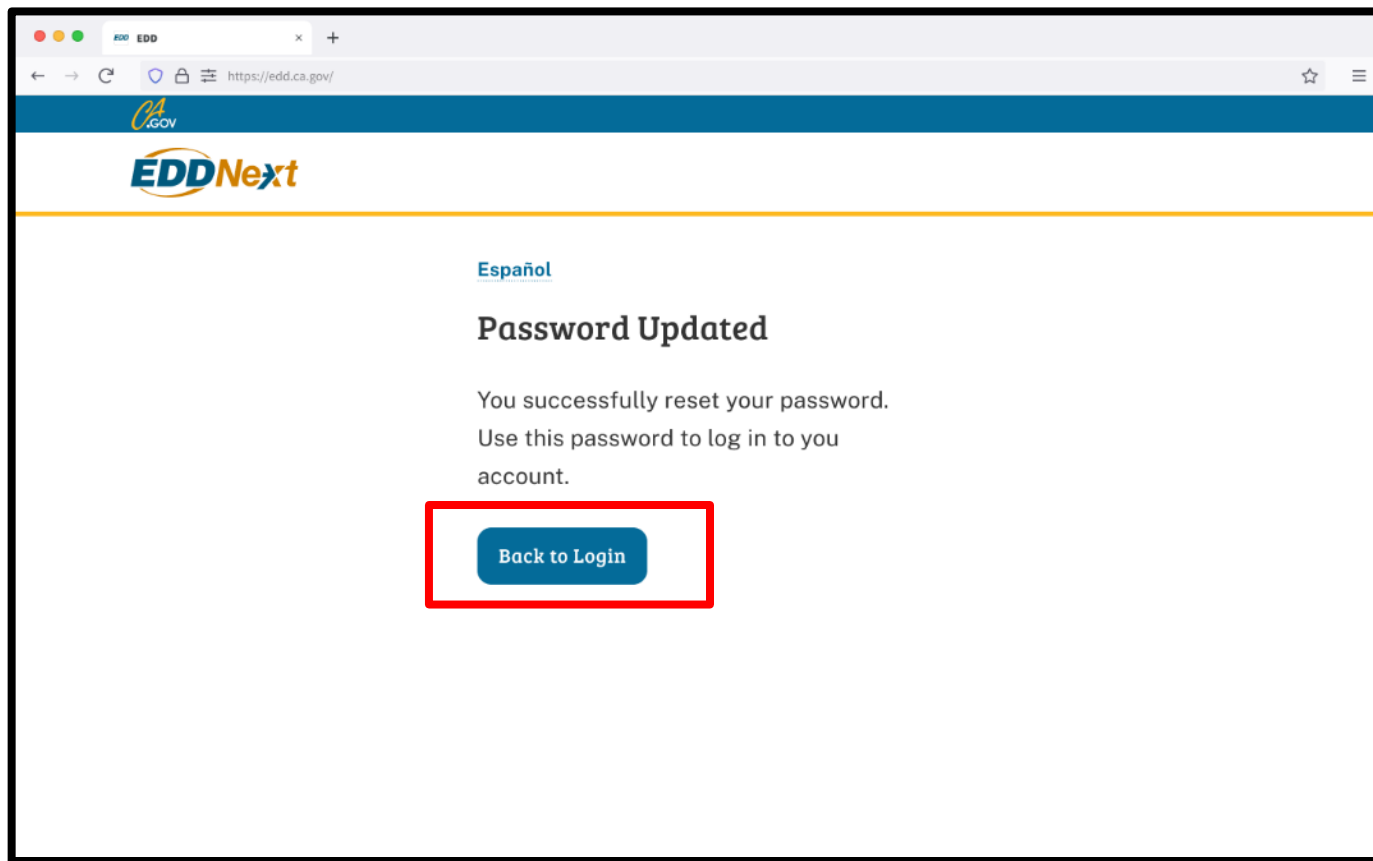
- Use 10 or more characters
- Use uppercase and lowercase letters
- Use a number
- Use a symbol (such as !@#)\$

*Confirm New Password [Show](#)

Enter your current password and then create your new password. Your new password must contain:

- 10 or more characters
- Uppercase and lowercase letters
- Numbers
- Symbols (such as !@#)\$

Select **Submit**.



A success message appears to confirm your changes were made successfully. Select **Back to Login** to return to the myEDD login screen.

Update Your Email:

The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page features the EDDNext logo and navigation links for myEDD Home, My Profile, and Log Out. The 'My Profile' section includes a language toggle for 'Español' and several fields for user information. The 'Email' field, currently showing 'JohnSmith@gmail.com', has its 'Change' link highlighted with a red rectangular box. A red arrow points from the right towards this box.

Field	Action
Spanish	
My Profile	
Password *****	Change
Email JohnSmith@gmail.com	Change
Written Language Preference English	Change
Security Question *****	Change
Login Verification {Text Message, Phone Call, Email}	Change

Select **Change** across from the Email field to update your email.

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https://edd.ca.gov/

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myEDD Home My Profile Log Out

[Español](#)

Verify Your Identity

Enter your password to verify your identity before changing your email.

*Required Field

*Password

Show

[Forgot password?](#)

Cancel Next

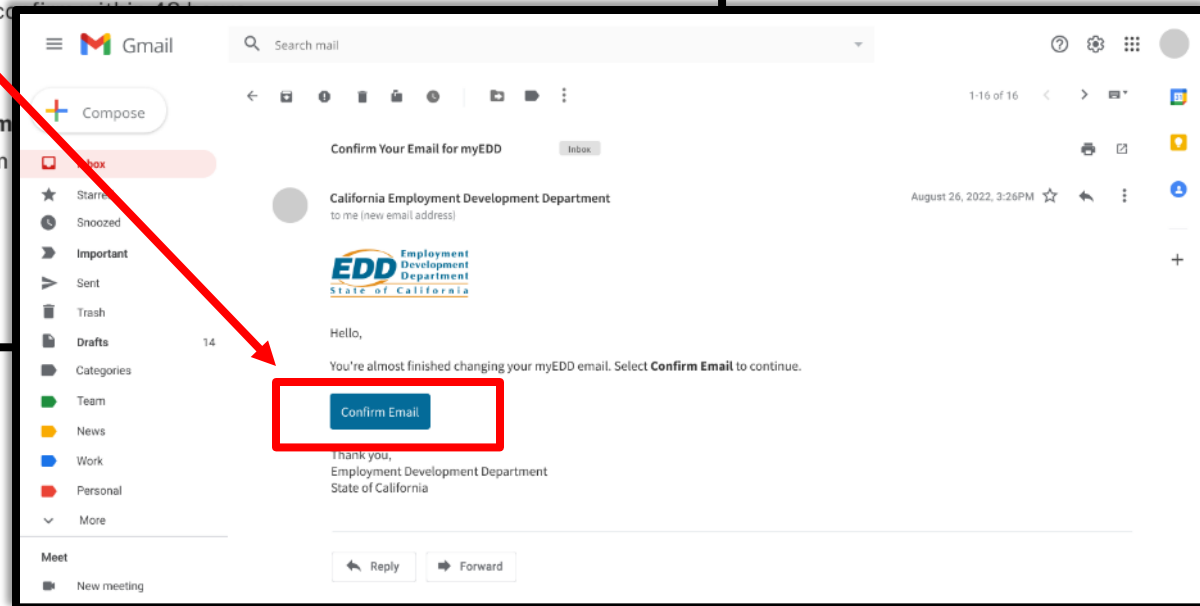
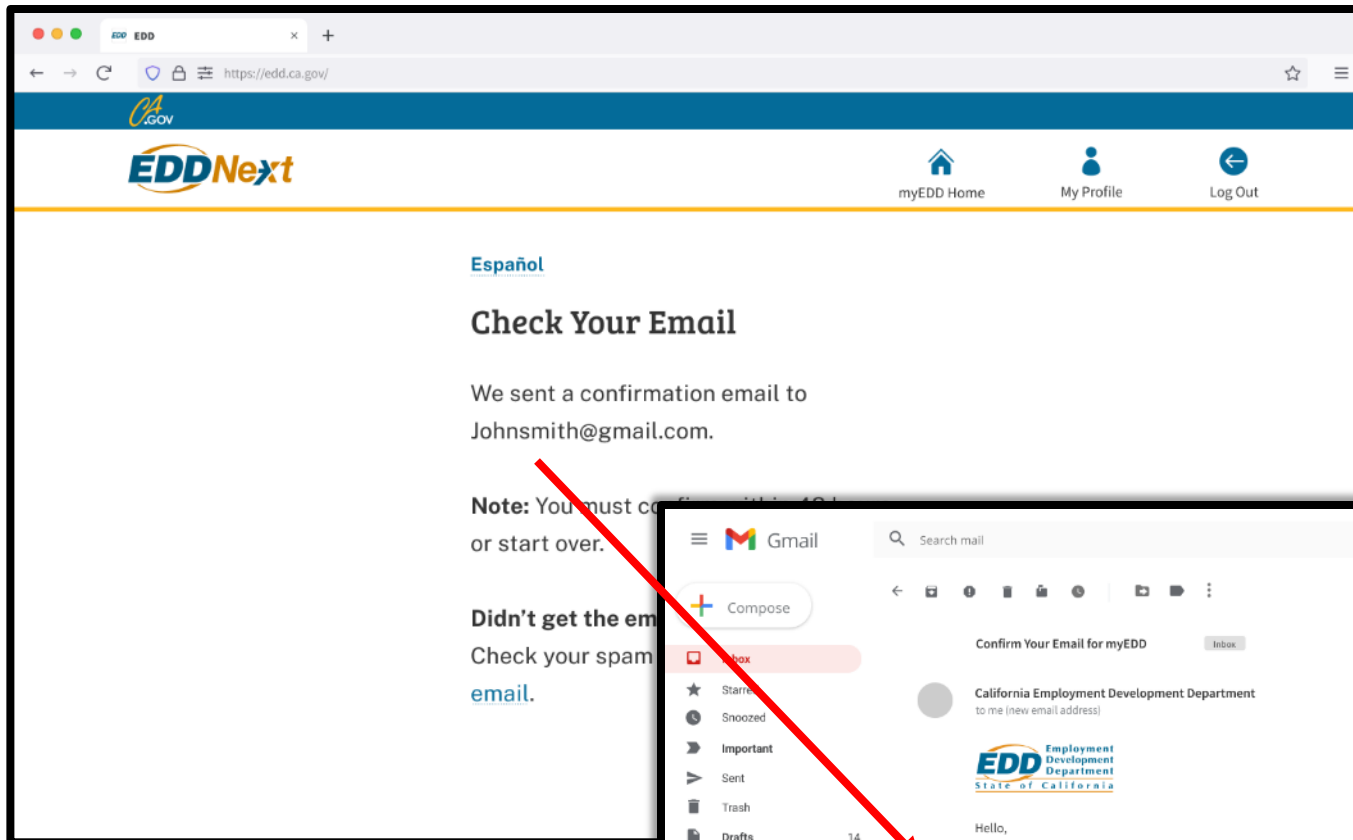
To protect your account, we ask you to verify your identity. Enter your password.

Select **Next**.

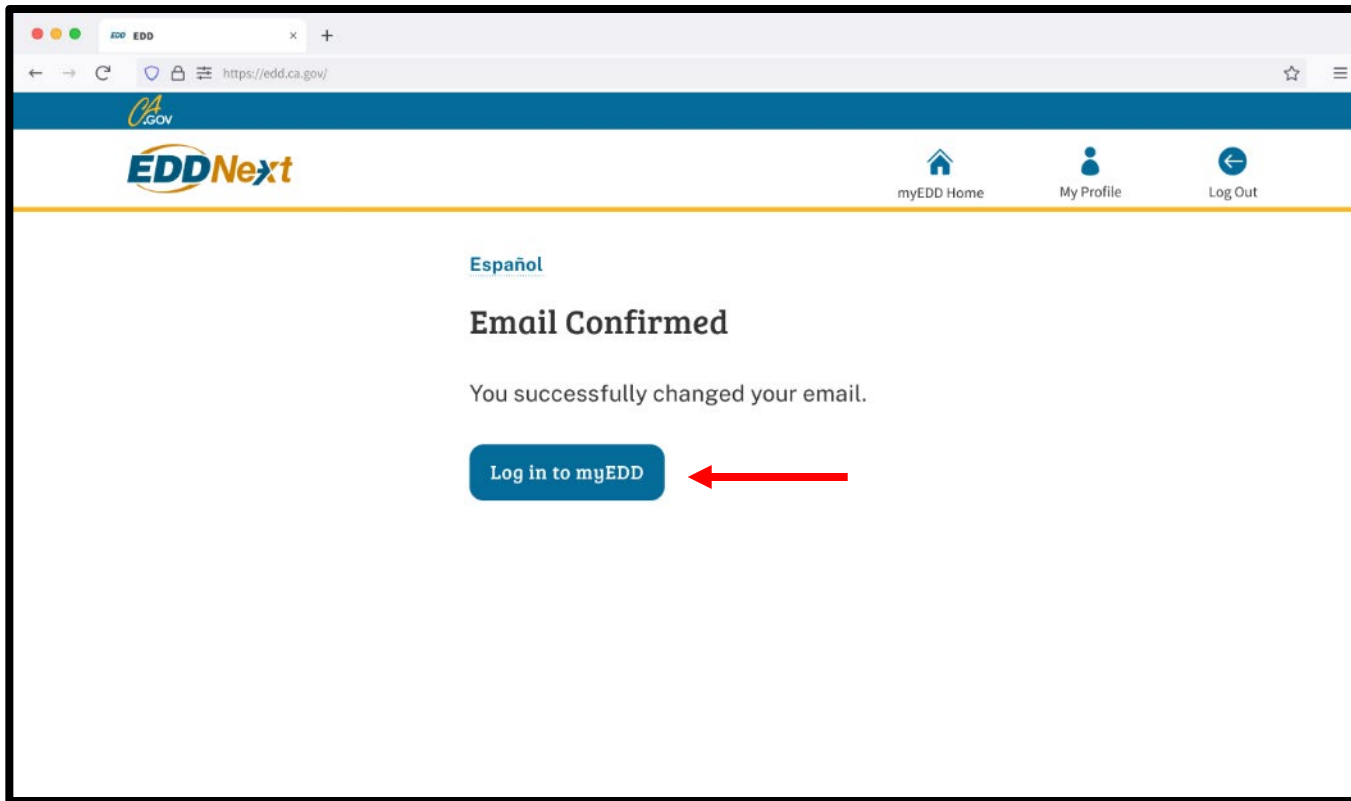
The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page features the EDDNext logo and navigation links for myEDD Home, My Profile, and Log Out. A link for [Español](#) is also present. The main heading is "Change Your Email". Below this, a message states: "We will send a confirmation to your new email." A section labeled "*Required Field" contains two text input fields: "*New Email" and "*Confirm New Email". These fields are enclosed in a red rectangular box. At the bottom of the form, there are two buttons: "Cancel" and "Submit". A red arrow points to the "Submit" button.

Enter the email you want linked to this account. You must use a personal email that has not been used to create a different account type.

Select **Submit**.



Before your change will take effect, you must check your email and select **Confirm Email**. Confirm your email within 48 hours, or you must start over.



Select **Log in to myEDD** to access SDI Online.

Update Your Security Question:

The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page header includes the EDDNext logo and navigation links: myEDD Home, My Profile, and Log Out. The main content area is titled "My Profile" and includes a language selector for "Español". Below this, there are several fields for user information, each with a "Change" link to its right:

- Password**: ***** [Change](#)
- Email**: JohnSmith@gmail.com [Change](#)
- Written Language Preference**: English [Change](#)
- Security Question**: ***** [Change](#)
- Login Verification**: {Text Message, Phone Call, Email} [Change](#)

A red rectangular box highlights the "Change" link for the Security Question field, and a red arrow points to it from the right.

Select **Change** across from the Security Question field to update your security question.

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https://edd.ca.gov/

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EDDNext

myEDD Home My Profile Log Out

[Español](#)

Verify Your Identity

Before changing your security question,
we need to verify your identity.

*Required Field

*Password

Show

[Forgot password?](#)

Cancel Next

To protect your account, we ask you to verify your identity. Enter your password.

Select **Next**.

EDD EDD

https://edd.ca.gov/

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EDDNext

myEDD Home My Profile Log Out

[Español](#)

Change Security Question

Select a security question and enter your answer.

*Required Field

*Security Question

Select a question ▼

*Answer

Submit

Note

Save your security question and answer for future reference.

If you forget your security question, you must contact us to reset your password.

Select a security question and enter your answer.

Select **Submit**.

The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page features the EDDNext logo and a navigation bar with three links: [myEDD Home](#), [My Profile](#), and [Log Out](#). The [myEDD Home](#) link is highlighted with a red box. Below the navigation bar, there is a link for [Español](#) and a heading for **My Profile**. A green success message box is highlighted with a red box, containing the text: "Success. You successfully changed your {password, email, written language preference, security question, login verification option}." Below the success message, there are five rows of profile settings, each with a label, a value, and a [Change](#) link:

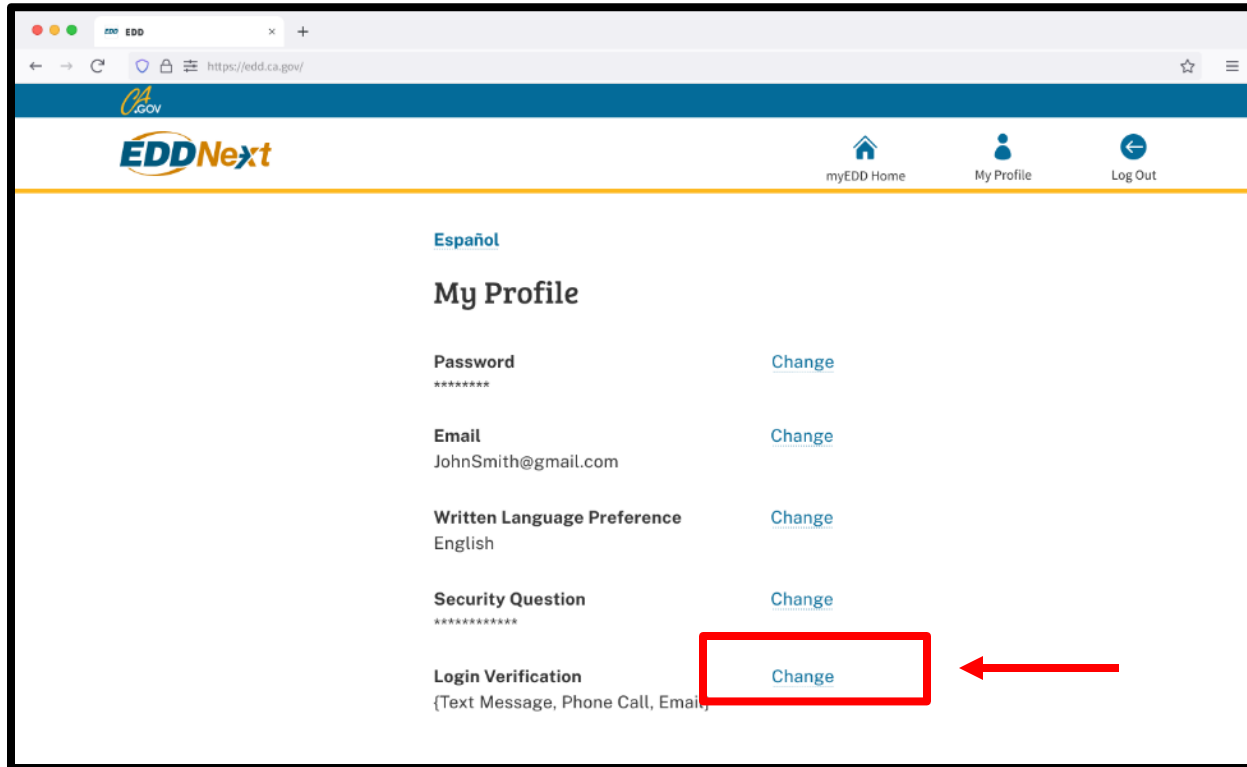
Field	Value	Action
Password	*****	Change
Email	JohnSmith@gmail.com	Change
Written Language Preference	English	Change
Security Question	*****	Change
Login Verification	{Text Message, Phone Call, Email}	Change

Note

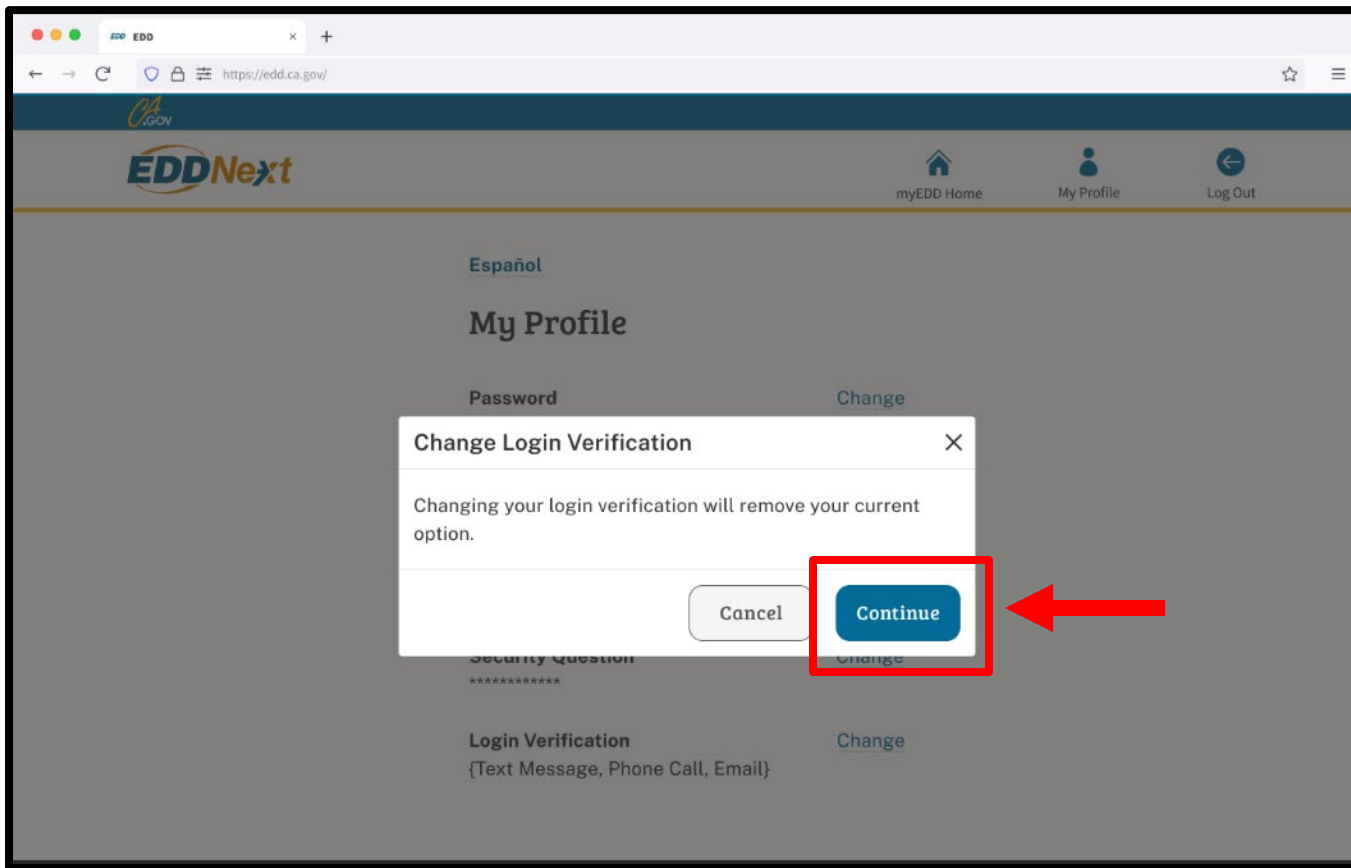
Select **myEDD Home** to access SDI Online.

A **success message** appears to confirm your changes were made successfully.

Update Your Verification Options:



Select **Change** across from the Login Verification field to update your verification option.



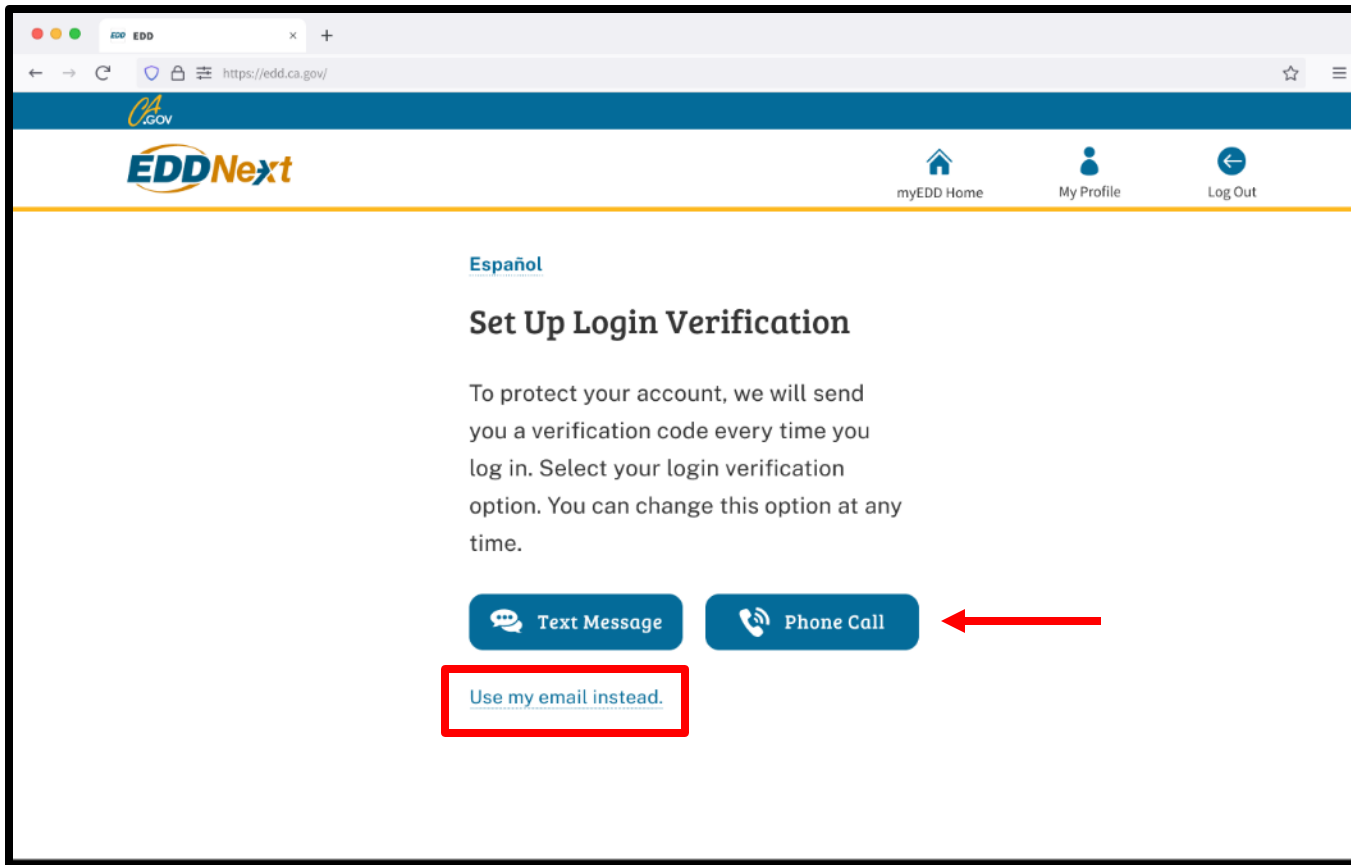
Note

Changing your login verification will remove your current options.

Select **Cancel** to go back to your My Profile screen.

The Change Login Verification screen pops up to confirm you want to make changes to your login verification option.

Select **Continue**.



Select the login verification option you want to use to verify your identity every time you log in.

You have the option to verify by text message, phone call, or email.

Enter your phone number.

Select **Text Code** or **Call My Phone** and check your phone for a verification code. This code expires in five minutes.

EDD EDD

https://edd.ca.gov/

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EDDNext

[Español](#)

Enter Verification Code

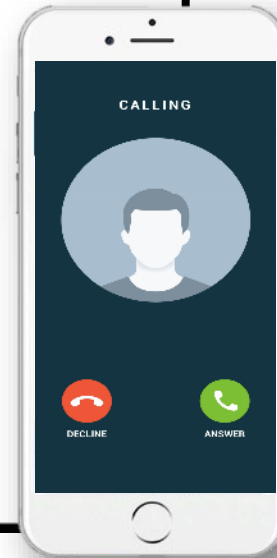
We texted a verification code to {***-***-7890}. This code expires in 5 minutes.

*Required Field

*Verification Code

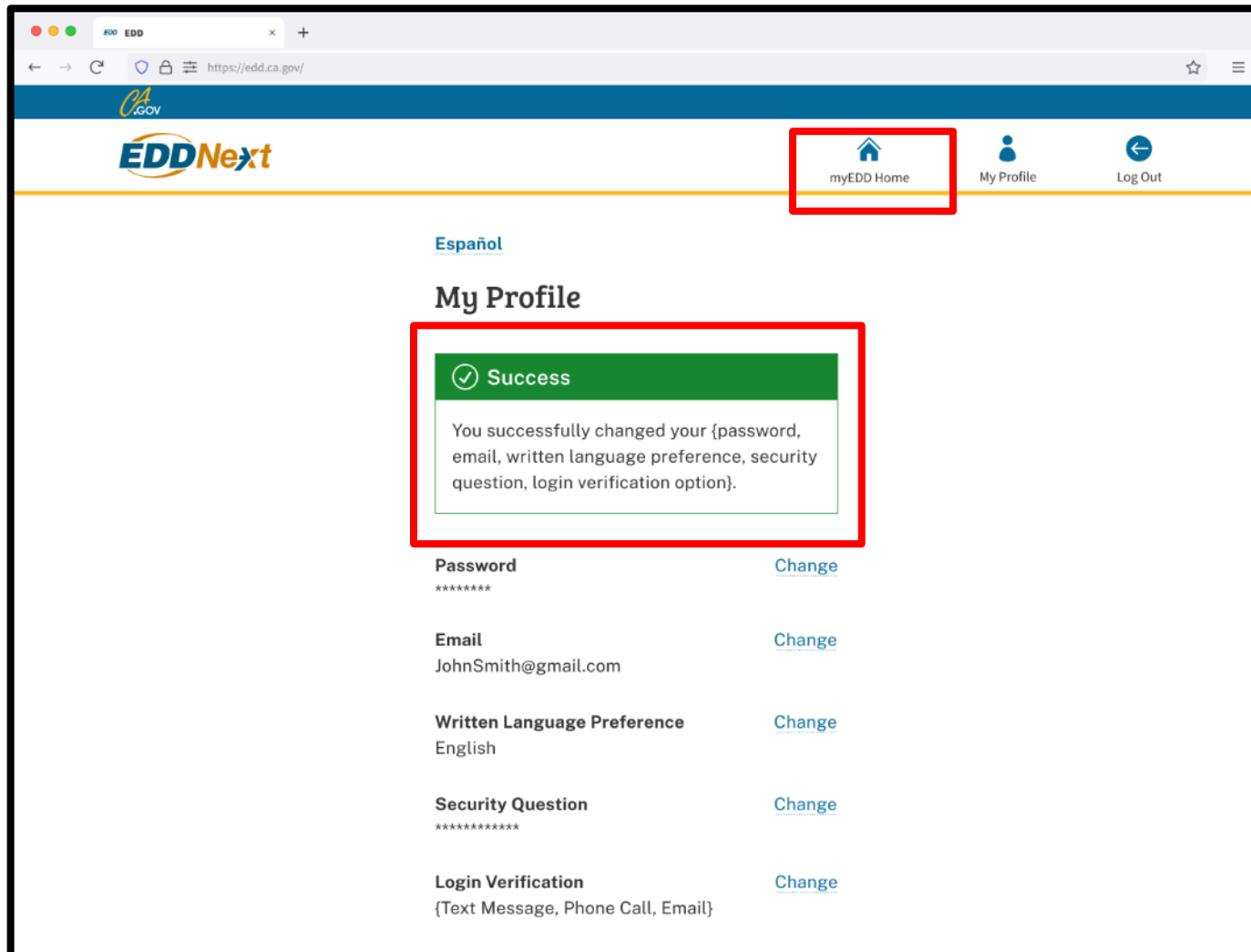
Submit

Didn't get the code?
[Text again](#) or [text a different number.](#)



If you picked text message, a code is sent by text. If you picked phone call, a code is sent by automated voice call.

Enter the verification code and select **Submit**.



Note

Select **myEDD Home** to access SDI Online.

A **success message** appears to confirm your changes were made successfully.



Update Your SDI Online Profile

Learn how to update your SDI Online account profile:
Home or mailing address, phone numbers,
communication / language preferences, or benefit
payment option.



Get Started

EDD

https://edd.ca.gov/

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[Español](#)

Welcome to myEDD

myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.

Log In

Email

Password

[Show](#)

[Forgot password?](#)

[Log In](#)

Don't have an account?

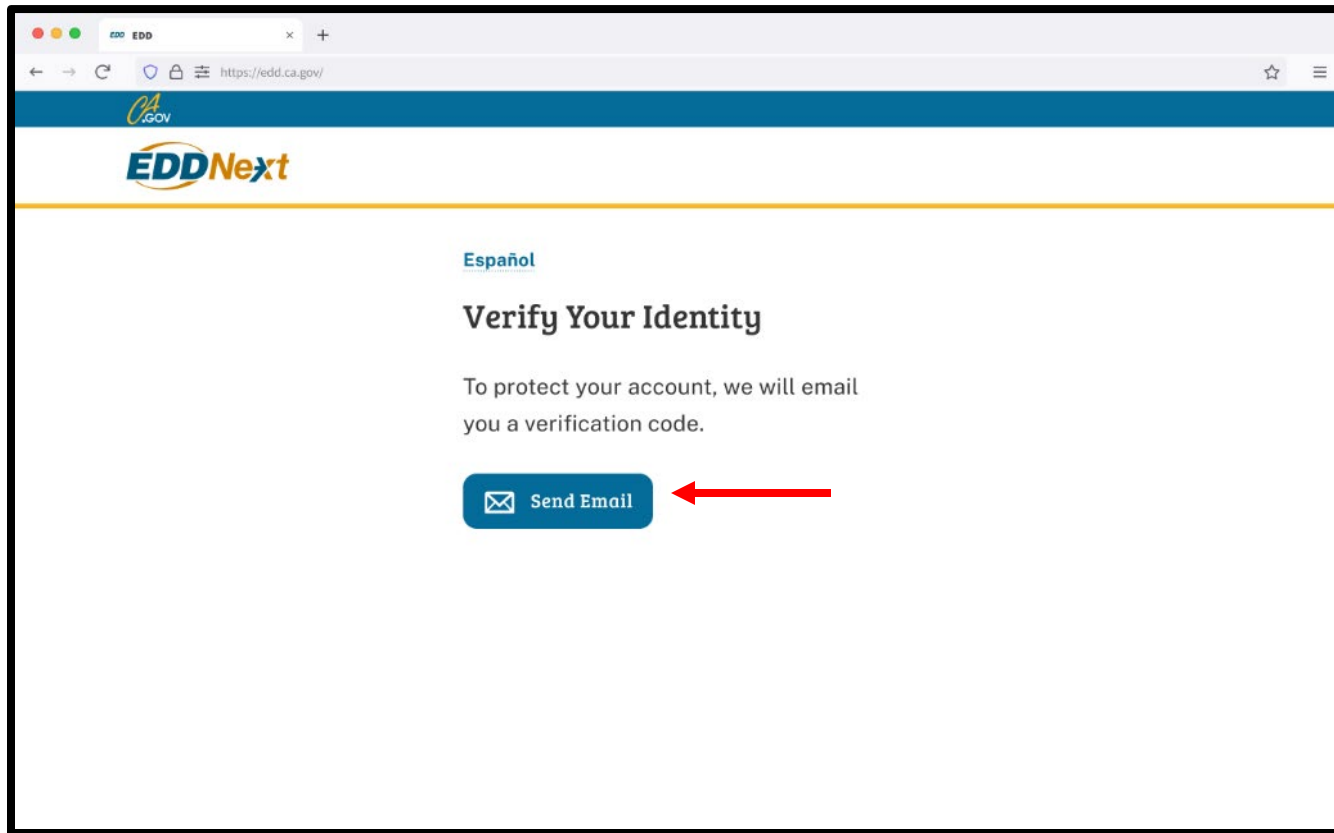
[Create Account](#)

Note

For Spanish, select **Español**.

Use myEDD to access SDI Online. To update your SDI Online profile:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.



To protect your account, we ask you to verify your identity every time you log in. In this example, the login verification option is by email.

Select **Send Email**.

EDD

https://edd.ca.gov/

CA GOV

EDDNext

[Español](#)

Enter Verification Code

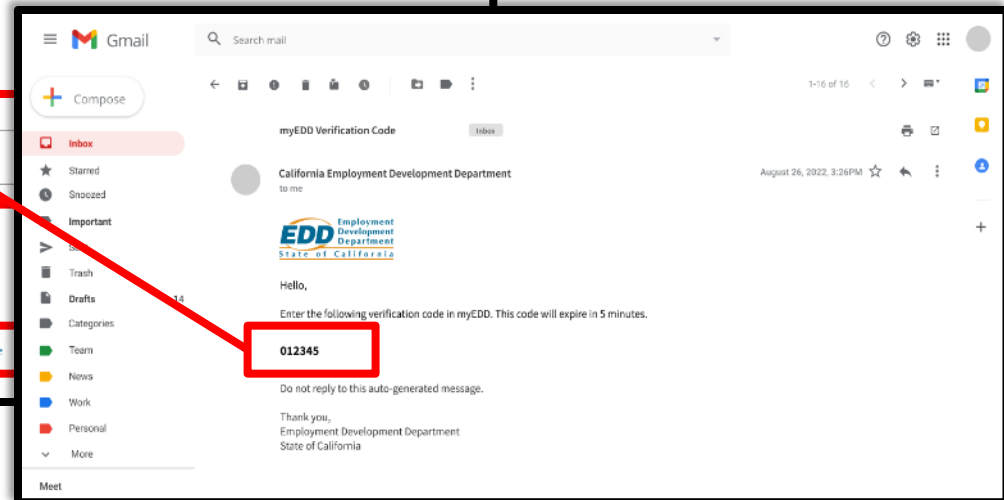
Enter the verification code you received at {J*****@gmail.com}. This code expires in 5 minutes.

*Required Field

*Verification Code

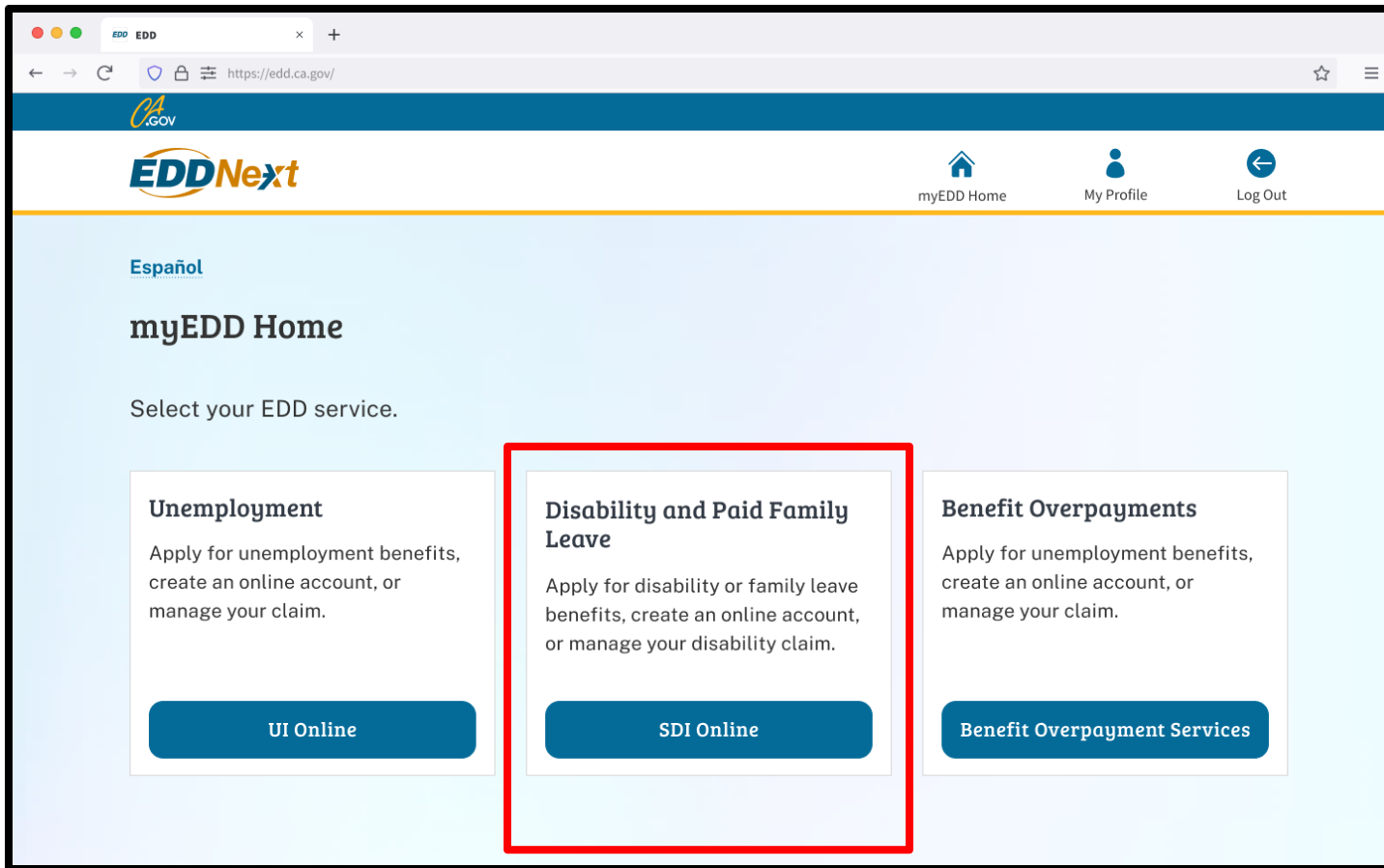
Submit

Didn't get the email?
Check your spam folder or [resend the email.](#)



Check your email for your verification code. This code expires in five minutes.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.



Select **SDI Online** to continue.

Tip

You can select **Log Out** in the top right corner of any screen to exit your account.



[SDI Online Home](#) [myEDD](#) [Utilities](#) [Help](#) [Liz Keen](#) [Log Out](#)



[SDI Home](#) [Inbox](#) [New Claim](#) [Draft](#) [Profile](#) [History](#)

 **Message Center**

Apply

[Back to Top](#) [Contact EDD](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#)

From your SDI Online Home screen, select **Profile** in the top toolbar to update your personal profile information.

SDI Online Home myEDD Utilities Help Alex Bob Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

SDI Online Profile

Personal Information

If you need to update your name, [contact State Disability Insurance](#).

Full Legal Name
Alex Bob

EDD Customer Account Number
7451450347

Address

Mailing Address
5007 Broadway
Sacramento, CA 95820-1613
United States
[Change Mailing Address](#)

Home Address
12 MAIN STREET APT 1
Vancouver BC V6B 1A1
Canada
[Change Home Address](#)

Phone

Home Phone Number
650-123-1240

Cell Phone Number
250-325-1111
[Change Phone Numbers](#)

Email

Email
SDIO_Integration_101484@SDIOT2.com

Communication Preferences

Communication Method
Electronic
[Change Communication Method](#)

Spoken or Signed Language
Mandarin

Written Language
Mandarin
[Change Languages](#)

Benefit Payment Option

Your Payment Option
Mailed Checks
[Change Payment Option](#)

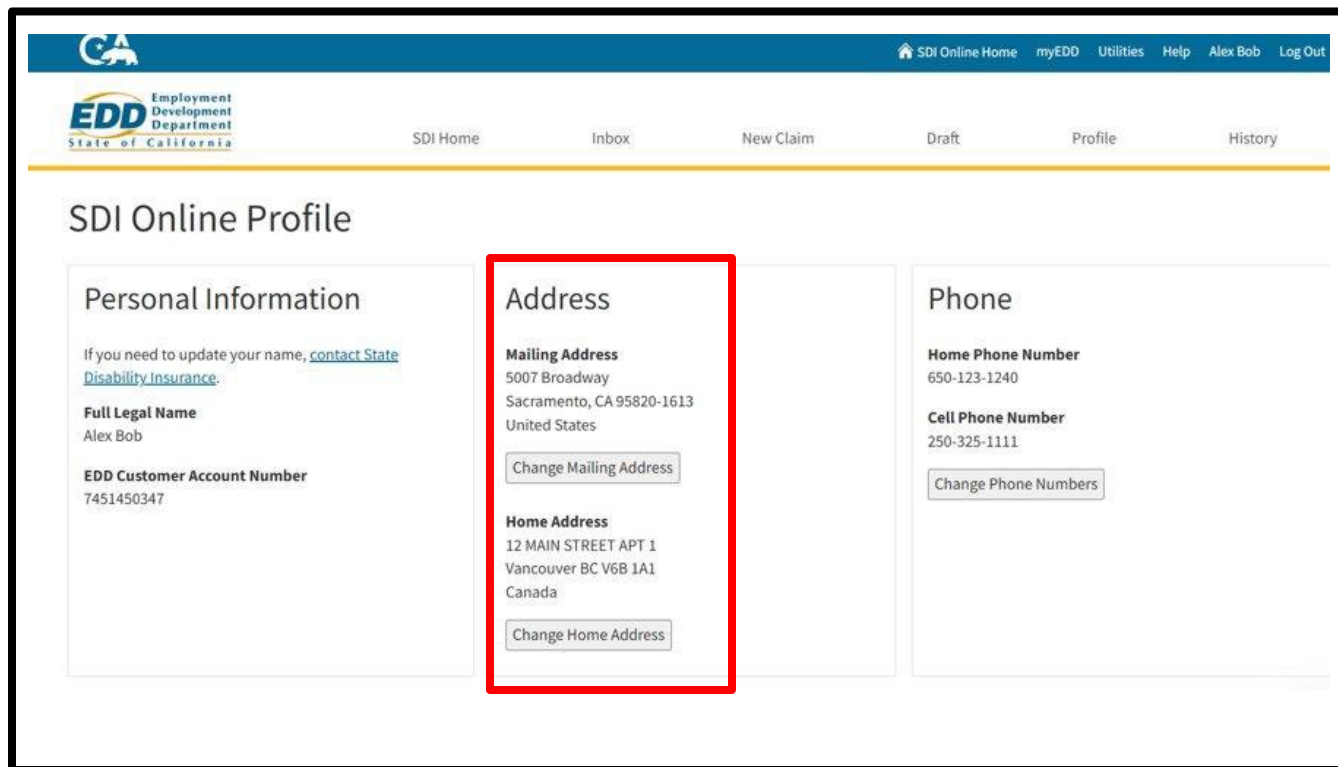
From your SDI Online Profile, you can select the information you want to change:

- [Mailing or Home address](#)
- [Phone numbers](#)
- [Communication and Language preference](#)
- [Benefit Payment Option](#)

Important!

You can only make changes Monday-Saturday, 6 a.m. to 6 p.m. and Sunday, 6 a.m. to 5:30 p.m.

Update Your Mailing/Home Address:



The screenshot shows the 'SDI Online Profile' page. The 'Address' section is highlighted with a red rectangular box. It contains two sub-sections: 'Mailing Address' and 'Home Address', each with a 'Change' button. The 'Personal Information' section on the left includes a link to 'contact State Disability Insurance', the user's name 'Alex Bob', and their 'EDD Customer Account Number' '7451450347'. The 'Phone' section on the right shows 'Home Phone Number' '650-123-1240' and 'Cell Phone Number' '250-325-1111', both with 'Change' buttons. The top navigation bar includes links for 'SDI Online Home', 'myEDD', 'Utilities', 'Help', 'Alex Bob', and 'Log Out'. Below this is a secondary navigation bar with 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'.

SDI Online Profile

Personal Information

If you need to update your name, [contact State Disability Insurance](#).

Full Legal Name
Alex Bob

EDD Customer Account Number
7451450347

Address

Mailing Address
5007 Broadway
Sacramento, CA 95820-1613
United States
[Change Mailing Address](#)

Home Address
12 MAIN STREET APT 1
Vancouver BC V6B 1A1
Canada
[Change Home Address](#)

Phone

Home Phone Number
650-123-1240
[Change Phone Numbers](#)

Cell Phone Number
250-325-1111

To update your address information select

Change Mailing Address

or

Change Home Address

The screenshot shows the 'Mailing Address' form in the EDD system. The 'Address Type' is set to 'Mailing Address'. The 'US' radio button is selected. The following fields are highlighted with a red box: *Address 1 (5007 Broadway), Address 2, *City (Sacramento), *State (CA), and *ZIP Code (95820 1613). The * indicates required fields. Navigation links at the top include SDI Online Home, myEDD, Utilities, and Help. Breadcrumbs show SDI Home, Inbox, New Claim, Draft, and Profile.

Enter your mailing address in the open fields. You must complete the fields marked with a red asterisk (*).

Make sure you choose US or International.

Select **Save** to make your changes.

The screenshot shows the 'Mailing Address' form with the 'International' radio button selected. The following fields are highlighted with a red box: Address Type (Mailing Address), *Address 1 (Apartado Postal 123), Address 2, *City (Guadalajara), *State/Province (Jalisco), *Postal Code (44100), and *Country (Mexico). The * indicates required fields. Navigation links at the top include SDI Online Home, myEDD, and Utilities. Breadcrumbs show SDI Home, Inbox, New Claim, Draft, and Profile.

If you select **International**, The fields change to accept international address Information.

CA Employment Development Department State of California

SDI Online Home myEDD Utilities Help Elizabeth

SDI Home Inbox New Claim Draft Profile

Home Address

*Indicates Required Field

Address Type Home Address

☒ US ☐ International

*Address 1 722 Capitol Mall

Address 2

*City Sacramento

*State CA

*ZIP Code 95814 4703

Cancel Save

Enter your Home address in the open fields. You must complete the fields marked with a red asterisk (*).

Make sure you choose US or International.

Select **Save** to make your changes.

CA Employment Development Department State of California

SDI Online Home myEDD Utilities Hel

SDI Home Inbox New Claim Draft Profile

Home Address

*Indicates Required Field

Address Type Home Address

☐ US ☒ International

Address 1 12 MAIN STREET APT 1

Address 2

*City Vancouver

*State/Province BC

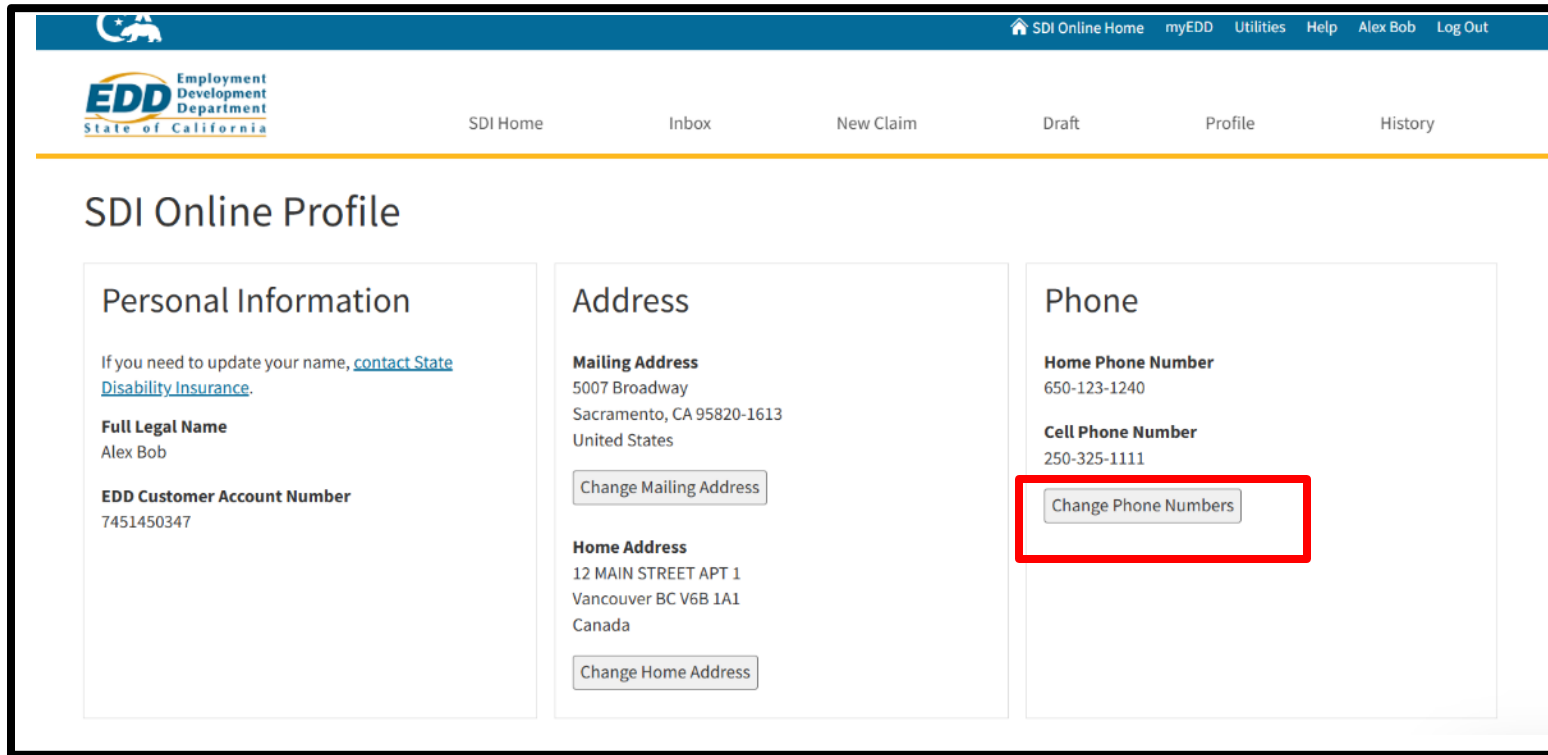
*Postal Code V6B 1A1

*Country Canada

Cancel Save

If you select **International**, The fields change to accept international address Information.

Update Your Phone Numbers:



The screenshot shows the 'SDI Online Profile' page. The top navigation bar includes links for 'SDI Online Home', 'myEDD', 'Utilities', 'Help', 'Alex Bob', and 'Log Out'. Below this, a secondary navigation bar has links for 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'. The main content area is titled 'SDI Online Profile' and is divided into three columns: 'Personal Information', 'Address', and 'Phone'. The 'Personal Information' column shows a link to 'contact State Disability Insurance' and the user's 'Full Legal Name' (Alex Bob) and 'EDD Customer Account Number' (7451450347). The 'Address' column shows 'Mailing Address' (5007 Broadway, Sacramento, CA 95820-1613, United States) and 'Home Address' (12 MAIN STREET APT 1, Vancouver BC V6B 1A1, Canada), each with a 'Change' button. The 'Phone' column shows 'Home Phone Number' (650-123-1240) and 'Cell Phone Number' (250-325-1111), with a 'Change Phone Numbers' button highlighted by a red rectangle.

SDI Online Profile

Personal Information

If you need to update your name, [contact State Disability Insurance](#).

Full Legal Name
Alex Bob

EDD Customer Account Number
7451450347

Address

Mailing Address
5007 Broadway
Sacramento, CA 95820-1613
United States
[Change Mailing Address](#)

Home Address
12 MAIN STREET APT 1
Vancouver BC V6B 1A1
Canada
[Change Home Address](#)

Phone

Home Phone Number
650-123-1240

Cell Phone Number
250-325-1111
[Change Phone Numbers](#)

Select **Change Phone Numbers** to update your home or cell phone number.

SDI Online Home myEDD Utilities Help Elizabeth Keen Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

Phone

*Indicates Required Field

*Primary Phone Number ☒ Home Phone Number ☐ Cell Phone Number

Home Phone Number

☐ Check here if the phone number is international

Cell Phone Number

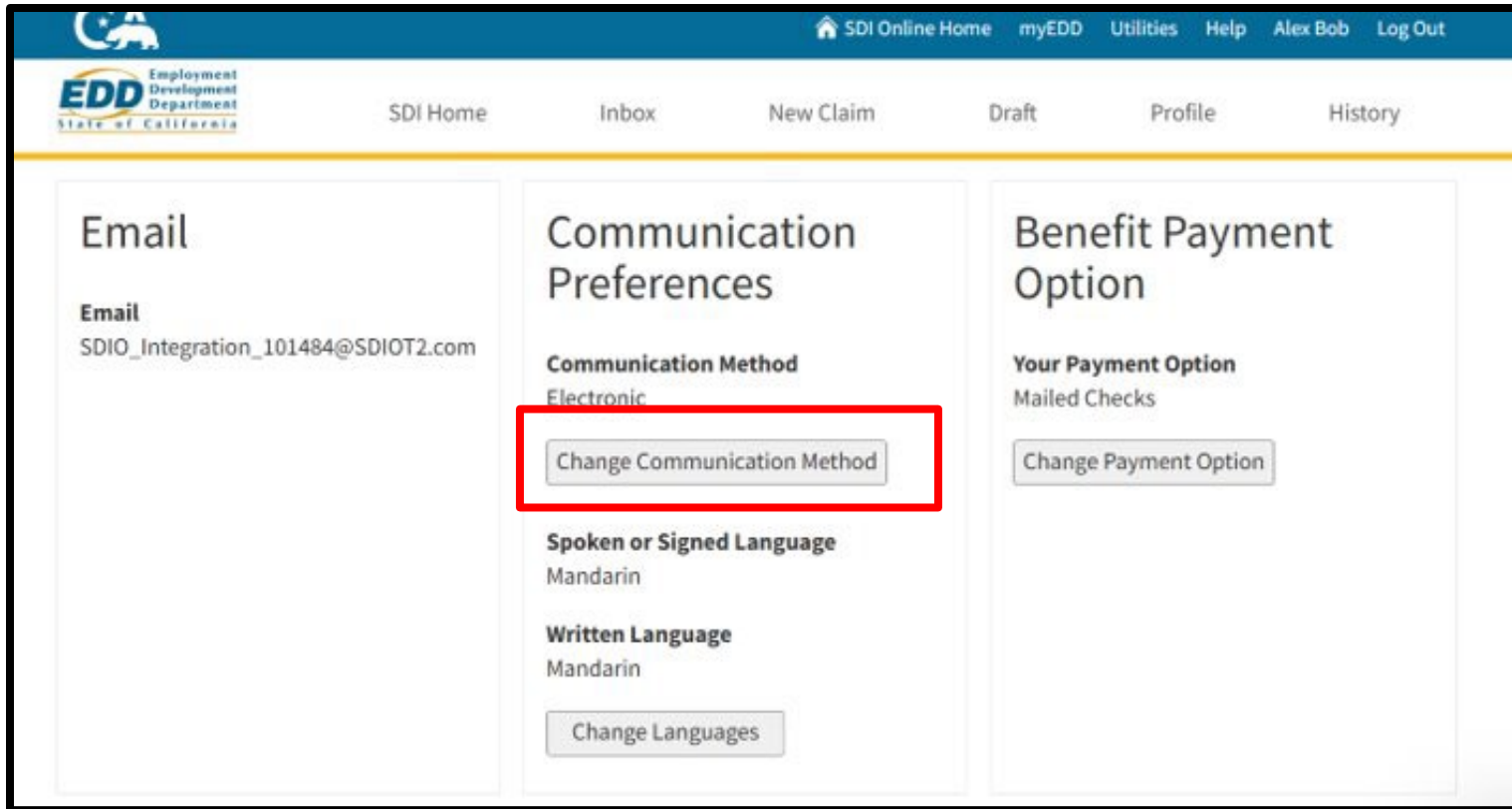
☐ Check here if the phone number is international

Cancel Save

1. Select which number you need to update: Home or Cell.
2. Enter the phone number in the appropriate field without dashes or spaces. If you check the box for an international number, the fields will accept other phone number formats.
3. Select **Save** to make your changes.

Required fields are marked with a red asterisk (*).

Update Your Communication Preference:



The screenshot displays the EDD (Employment Development Department) State of California online portal. The top navigation bar includes links for SDI Online Home, myEDD, Utilities, Help, Alex Bob, and Log Out. Below this, a secondary navigation bar shows SDI Home, Inbox, New Claim, Draft, Profile, and History. The main content area is divided into three columns. The left column, titled 'Email', shows the email address SDIO_Integration_101484@SDIOT2.com. The middle column, titled 'Communication Preferences', shows the current 'Communication Method' as 'Electronic'. A red rectangular box highlights the 'Change Communication Method' button. Below this, the 'Spoken or Signed Language' and 'Written Language' are both set to 'Mandarin', with a 'Change Languages' button at the bottom. The right column, titled 'Benefit Payment Option', shows the current 'Your Payment Option' as 'Mailed Checks' and a 'Change Payment Option' button.

Select **Change Communication Method** under Communication Preferences to update how you want us to communicate with you (by email or mail).

SDI Online Home myEDD Utilities Help Alex Bob Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

Communication Method

*Indicates Required Field

***How would you like to receive notifications about your claim?**
We may need to send some documents by mail. "Electronic" communication may include both your personal email or the SDI Online Inbox.

☒ Electronic
☐ Paper Mail

Cancel Save

We send messages that you need to review or act on. To tell us how you want to be notified select **Electronic** or **Paper Mail**.

Select **Save** to make your changes.

Note

It can take up to 48 hours for changes to take effect.
Some documents are required to be sent by mail.

Update Your Language Preference:

The screenshot shows the EDD (Employment Development Department) State of California online portal. The top navigation bar includes links for SDI Online Home, myEDD, Utilities, Help, Alex Bob, and Log Out. Below this, a secondary navigation bar shows SDI Home, Inbox, New Claim, Draft, Profile, and History. The main content area is divided into three columns. The first column, titled 'Email', shows the email address SDIO_Integration_101484@SDIOT2.com. The second column, titled 'Communication Preferences', shows the 'Communication Method' as Electronic with a 'Change Communication Method' button. Below that, it shows 'Spoken or Signed Language' as Mandarin and 'Written Language' as Mandarin. A red rectangle highlights the 'Change Languages' button. The third column, titled 'Benefit Payment Option', shows 'Your Payment Option' as Mailed Checks with a 'Change Payment Option' button.

Select **Change Language** under Communication Preferences to update what language you want us to use when we contact you.

The screenshot shows the EDD (Employment Development Department) website interface. At the top, there is a blue navigation bar with links: SDI Online Home, myEDD, Utilities, Help, Jay Rai, and Log Out. Below this is a white header with the EDD logo and the text 'Employment Development Department State of California'. To the right of the logo are links: SDI Home, Inbox, New Claim, Draft, Profile, and History. The main content area is titled 'Language'. Below the title is a note: '*Indicates Required Field'. A red rectangular box highlights two dropdown menus: '*Preferred Spoken or Signed Language' (currently set to 'English') and 'Preferred Written Language' (currently set to 'Select'). Below these menus are two buttons: 'Cancel' and 'Save'.

1. Select the language you prefer from the dropdown menus for both spoken and written contact .
2. If the language you need is not on the menu, choose “other” and write in the language you prefer.
3. Select **Save** to make your changes.

Note: We do our best to connect you with a representative that speaks your language and we can also connect you with an interpreter when requested.

The screenshot shows the SDI Online Home interface. At the top, there is a blue navigation bar with the SDI Online Home logo and links for myEDD, Utilities, Help, Alex Bob, and Log Out. Below this is a white navigation bar with links for SDI Home, Inbox, New Claim, Draft, Profile, and History. The main content area is divided into three columns. The first column is titled 'Email' and shows the email address SDIO_Integration_101484@SDIOT2.com. The second column is titled 'Communication Preferences' and shows the communication method as Electronic, with a 'Change Communication Method' button. It also shows the spoken or signed language as Mandarin and the written language as Mandarin, with a 'Change Languages' button. The third column is titled 'Benefit Payment Option' and shows the current payment option as Mailed Checks. The 'Change Payment Option' button in this section is highlighted with a red rectangle.

Email
Email
SDIO_Integration_101484@SDIOT2.com

Communication Preferences
Communication Method
Electronic
Change Communication Method
Spoken or Signed Language
Mandarin
Written Language
Mandarin
Change Languages

Benefit Payment Option
Your Payment Option
Mailed Checks
Change Payment Option

To change your payment option, select **Change Payment Option**.

The screenshot shows the EDD (Employment Development Department) SDI Online Home page. The header includes the EDD logo and navigation links: SDI Online Home, myEDD, Utilities, Help, Elizabeth Keen, and Log Out. Below the header, there are links for SDI Home, Inbox, New Claim, Draft, Profile, and History. The main content area is titled "Benefit Payment Option". A note states: "*Indicates Required Field". Under the heading "Your Payment Option", a message reads: "The payment method you select will be used for all future benefit payments. If you recently applied, your payment method will not change until after your first payment." A red box highlights the selection area, which contains the instruction "*Select your payment option." and three radio button options: "Direct Deposit" (Payments within 3 days), "Debit Card" (First payment within 7-10 days, future payments within 2 days), and "Mailed Checks" (Payments within 7-10 days). At the bottom of the form are "Cancel" and "Save" buttons.

CA

SDI Online Home myEDD Utilities Help Elizabeth Keen Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

Benefit Payment Option

*Indicates Required Field

Your Payment Option

The payment method you select will be used for all future benefit payments. If you recently applied, your payment method will not change until after your first payment.

*Select your payment option.

- ☐ **Direct Deposit**
Payments within 3 days
- ☐ **Debit Card**
First payment within 7-10 days, future payments within 2 days
- ☐ **Mailed Checks**
Payments within 7-10 days

Cancel Save

Select the benefit payment option you prefer.

If you choose **Direct Deposit**, you will need to provide your bank routing and account numbers.

If you choose **Debit Card**, you will need to review the Fees and Disclosures link that will be provided before you can continue.

Select **Save**.



Using Your SDI Online Account

Learn how to check your claim status, provide information, and ask questions using your SDI online account.



Get Started

EDD EDD

https://edd.ca.gov/

EDDNext

Español

Welcome to myEDD

myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.

Log In

Email

Password

 [Show](#)

[Forgot password?](#)

Log In

Don't have an account?

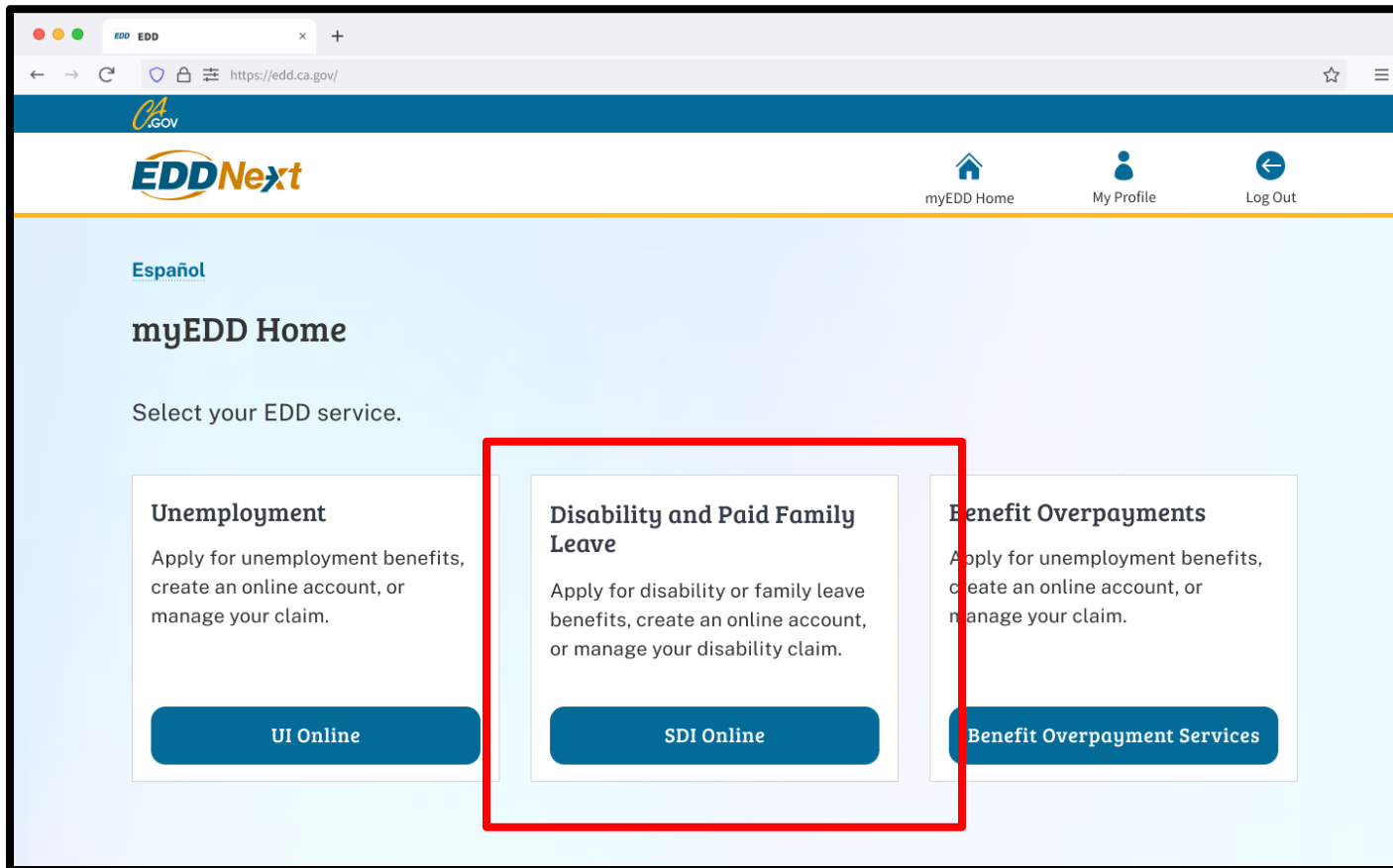
[Create Account](#)

Note

For Spanish, select **Español**.

To access your SDI Online account:

1. Log in to [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.
4. Complete the identity verification. (Required every time you log in.)



Note

Select **Log Out** in the top right corner of any screen to exit your account.

Once you have completed the myEDD log in and identity verification process, from the myEDD Home page, select **SDI Online**.

SDI Online Home myEDD Utilities Help Liz Keen Log Out

Employment Development Department State of California

SDI Home **Inbox** New Claim Draft Profile History

SDI Online Home

Message Center

Check the message center Inbox below to review messages and take required actions as needed.

Inbox [New: 1 , Total: 1]

Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

Current Disability Claims

Claim ID	Status	Claim Effective Date
DI-1000-027-802	Payments Stopped	05-02-2025

Pending Disability Applications

Claim ID	Status	Date Submitted	Receipt Number
DI-1000-027-805	Signature Needed	05-30-2025	R100000000078788

Current Paid Family Leave Claims

Claim ID	Status	Claim Effective Date
PF-1000-027-806	Claim Active	04-02-2025

Pending Paid Family Leave Applications

Claim ID	Status	Date Submitted	Receipt Number
PF-1000-027-857	Medical Certification Needed	06-02-2025	R100000000078961

Share Your Feedback

We welcome [feedback](#) about your experience applying online for benefits.

[Back to Top](#) [Contact EDD](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#)

From your SDI Online Home page you can:

- Check messages in your **Inbox** or **Message Center**.
- **Apply for Benefits** (file a New Claim).
- Continue a **Saved Draft**.
- Update **Profile** information.
- **Review claim History**.



SDI Online Home myEDD Utilities Help Liz Keen Log Out

 Employment Development Department
State of California

SDI Home **Inbox** New Claim Draft Profile History

SDI Online Home

 Message Center

Check the message center Inbox below to review messages and take required actions as needed.

Inbox [New: 1 , Total: 1]

Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

Apply

Current Disability Claims

Claim ID	Status	Claim Effective Date
DI-1000-027-802	Payments Stopped	05-02-2025

Pending Disability Applications

Claim ID	Status	Date Submitted	Receipt Number
DI-1000-027-805	Signature Needed	05-30-2025	R100000000078788

Current Paid Family Leave Claims

Claim ID	Status	Claim Effective Date
PF-1000-027-806	Claim Active	04-02-2025

Pending Paid Family Leave Applications

Claim ID	Status	Date Submitted	Receipt Number
PF-1000-027-857	Medical Certification Needed	06-02-2025	R100000000078961

Share Your Feedback

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You can:

Select either Inbox link to review messages and complete required forms.


SDI Online Home myEDD Utilities Help Liz Keen Log Out


SDI Home Inbox New Claim Draft Profile History

SDI Online Home

 Message Center

Check the message center inbox below to review messages and take required actions as needed.

[Inbox](#) [New: 1, Total: 1]

Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

Current Disability Claims

Claim ID	Status	Claim Effective Date
DI-1000-027-802	Payments Stopped	05-02-2025

Pending Disability Applications

Claim ID	Status	Date Submitted	Receipt Number
DI-1000-027-805	Signature Needed	05-30-2025	R100000000078788

Current Paid Family Leave Claims

Claim ID	Status	Claim Effective Date
PF-1000-027-806	Claim Active	04-02-2025

Pending Paid Family Leave Applications

Claim ID	Status	Date Submitted	Receipt Number
PF-1000-027-857	Medical Certification Needed	06-02-2025	R100000000078961

Share Your Feedback

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[Back to Top](#) [Contact EDD](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#)

Under your current claims information you can:

- Review a current disability claim summary, payment history, form history, and send claim requests.
- Review the information you submitted on a pending disability claim.
- Review your submitted Paid Family Leave claim information.



Disability: Contact us using SDI Online

Learn how to ask questions or provide information using your SDI online account.



[Get Started](#)

Do you have a question about your DI claim?

Send us a message through SDI Online. Select your Claim ID number shown under Current Disability Insurance Claims.

Important

Disability claims under review are listed below Pending Disability Insurance Claim Application and the option to send messages is not available. Find other options to [contact EDD](#).



Employment
Development
Department
State of California

SDI Online Home myEDD Utilities Help Liz Keen Log Out

SDI Home Inbox New Claim Draft Profile History

SDI Online Home

 Message Center

Check the message center Inbox below to review messages and take required actions as needed.

[Inbox](#) [New: 1, Total: 1]

Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

Apply

Current Disability Claims

Claim ID	Status	Claim Effective Date
DI-1000-027-802	Payments Stopped	05-02-2025

Pending Disability Applications

Claim ID	Status	Date Submitted	Receipt Number
DI-1000-027-805	Signature Needed	05-30-2025	R100000000078788

Current Paid Family Leave Claims

Claim ID	Status	Claim Effective Date
PF-1000-027-806	Claim Active	04-02-2025

Pending Paid Family Leave Applications

Claim ID	Status	Date Submitted	Receipt Number
PF-1000-027-857	Medical Certification Needed	06-02-2025	R100000000078961

Share Your Feedback

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[Log Out](#)

[SDI Home](#)
[Inbox](#)
[New Claim](#)
[Draft](#)
[Profile](#)
[History](#)

Claim Summary

John Doe

Name

Liz Keen

Claim ID

DI-1000-027-805

Expected Return-to-Work Date

Claim Effective Date

05-02-2025

Claim Status

Signature Needed: Your paper application or medical certification was missing a signature. We've mailed the documents back to you. Please return the signed documents by mail.

If the medical certification was missing a signature, we've also sent it to your health professional.

Last Payment Amount \$

View payment activity

Payment Approved

Get Claim Help

Benefit Amounts

Daily Amount \$

Maximum Amount \$

Remaining Amount \$

Weekly Amount \$

Total Paid \$

[View past wages](#)

Forms

- To submit a form for this claim, [visit available forms](#).
- For forms you already submitted, [view form history](#).
- Select your health professional's name to view forms they submitted:
[Kajal Roa](#)

From your Claim Summary screen, select **Get Claim Help** to send us information, updates, or questions about your disability claim.

CA.GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

Claim Update Request

*Indicates Required Field

Claim Information

Claimant Name:	John Doe	Claim ID:	DI-2000-000-021
Expected Return to Work Date:	07-01-2021	Claim Effective Date:	05-25-2021

Claim Update Request

Please select the type of update you wish to make on your claim from the list below and then select the NEXT button.

*Request Type:

Select

Select

Appeal

Call in Notice Response

Claim Effective Date Change

Incorrect Social Security Number

Name Change

Other

Protest Information on the DE 429D

Report Med Exam/Appointment Date

Report Part Time/Modified Work

Report Pregnancy Delivery Date

Report Wages

Report You Have Recovered

Report You Have Returned to Work

Request a Document

Request Payment History

Substitution of Wages

Cancel

Next

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From the Request Type drop-down menu, select one of the following topics:

- Appeal
- Call in notice response
- Claim effective date change
- Incorrect Social Security number
- Name change
- Other
- Protest information on DE 429D
- Report med exam
- Report part time work
- Report delivery date
- Report wages
- Report you have recovered
- Report you have returned to work
- Request a document
- Request payment history
- Substitution of wages

Pick the option that works best for you and select **Next**.

[Home](#)[Log Out](#)

[SDI Home](#)[Inbox](#)[New Claim](#)[Draft](#)[Profile](#)[History](#)

General Information Required

*Indicates Required Field

Claim Information

Claimant Name:	John Doe	Claim ID:	DI-2000-000-021
Expected Return to Work Date:	07-01-2021	Claim Effective Date:	05-25-2021

Claim Update Request

To expedite your request, please be as specific as possible on the explanation field. The maximum characters allowed in this field is 255.

Request Type: Report Wages

*Explain Your Request:

☐ I certify that the information I am submitting is true to the best of my knowledge.

[Previous](#)[Cancel](#)[Submit](#)

[Back to Top](#)[Contact EDD](#)[Conditions of Use](#)[Privacy Policy](#)[Accessibility](#)

Follow the instructions under **Claim Update Request**. Make sure to enter all important information in the **Explain Your Request** field.

Select the **I certify** box and then **Submit** to send your request to us.



PFL: Contact us using SDI Online

Learn how to ask questions or provide information using your SDI online account.



Get Started

Do you have a question about your PFL claim?

Send us a message through SDI Online. Select your Claim ID number shown under Current Paid Family Leave Claims.

Or

Send us a message through [Ask EDD](#). Select the category **Paid Family Leave**, sub-category **Miscellaneous Inquiry**, and topic **Other (Questions)**.

Important

PFL claims under review are listed below Pending Paid Family Leave Claim Application and the option to send messages is not available. Find other options to [contact EDD](#).

SDI Online Home

Message Center

Check the message center Inbox below to review messages and take required actions as needed.

Inbox [New: 1, Total: 1]

Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

Apply

Current Disability Claims

Claim ID	Status	Claim Effective Date
DI-1000-027-802	Payments Stopped	05-02-2025

Pending Disability Applications

Claim ID	Status	Date Submitted	Receipt Number
DI-1000-027-805	Signature Needed	05-30-2025	R100000000078788

Current Paid Family Leave Claims

Claim ID	Status	Claim Effective Date
PF-1000-027-806	Claim Active	04-02-2025

Pending Paid Family Leave Applications

Claim ID	Status	Date Submitted	Receipt Number
PF-1000-027-857	Medical Certification Needed	06-02-2025	R100000000078961

Share Your Feedback

We welcome feedback about your experience applying online for benefits.

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Claim Summary

Name John Doe

Claim ID PF-2000-001-291

Expected Return-to-Work Date

Claim Effective Date 06-13-2026

Claim Status

No Action Needed: We received your application. It takes about 14 days to process your claim. Check SDI Online or your mail for updates or action items.

Last Payment Amount \$

Payment Approved

[View payment activity](#)

Get Claim Help

Benefit Amounts

Daily Amount \$

Weekly Amount \$

Maximum Amount \$

Total Paid \$

Remaining Amount \$

[View past wages](#)

Forms

- To submit an online form for this claim, [visit online forms](#).
- To upload a form we mailed you, [visit upload forms](#).
- For forms you already submitted, [view form history](#).
- Select the health professional's name to view forms they submitted:

From your Claim Summary screen, select **Get Claim Help** to send us information, updates, or questions about your disability claim.

SDI Online Home myEDD Utilities Log Out

SDI Home Inbox New Claim Draft Profile History

Update Claim

*Indicates Required Field

*Select the type of update you'd like to make.

Cancel

- Select
- Report Wages
- Report Part-Time or Modified Work
- Report Return to Work
- Change Claim Start Date
- Claim Question

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From the Request Type drop-down menu, select one of the following topics:

- Report Wages
- Report Part-Time or Modified Work
- Report Return to Work
- Change Claim Start Date
- Claim Question

Pick the option that works best for you and select **Next**.



SDI Online HomemyEDDUtilitiesHelpLog Out



SDI HomeInboxNew ClaimDraftProfileHistory

Update Type

Change Claim Start Date

*Add Details

Back

Cancel

Submit

Back to Top

Contact EDD

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Follow the instructions under Claim Update Details. Make sure to enter all important information in the **Add Details** field.

Select the **certification** box and then **Submit** to send your request to us.

CONTACT US

Disability Insurance: 1-800-480-3287

Paid Family Leave: 1-877-238-4373

– Helpful Links –



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Forms](#)



[Schedule a
Webinar](#)



[Help Fight
Fraud](#)



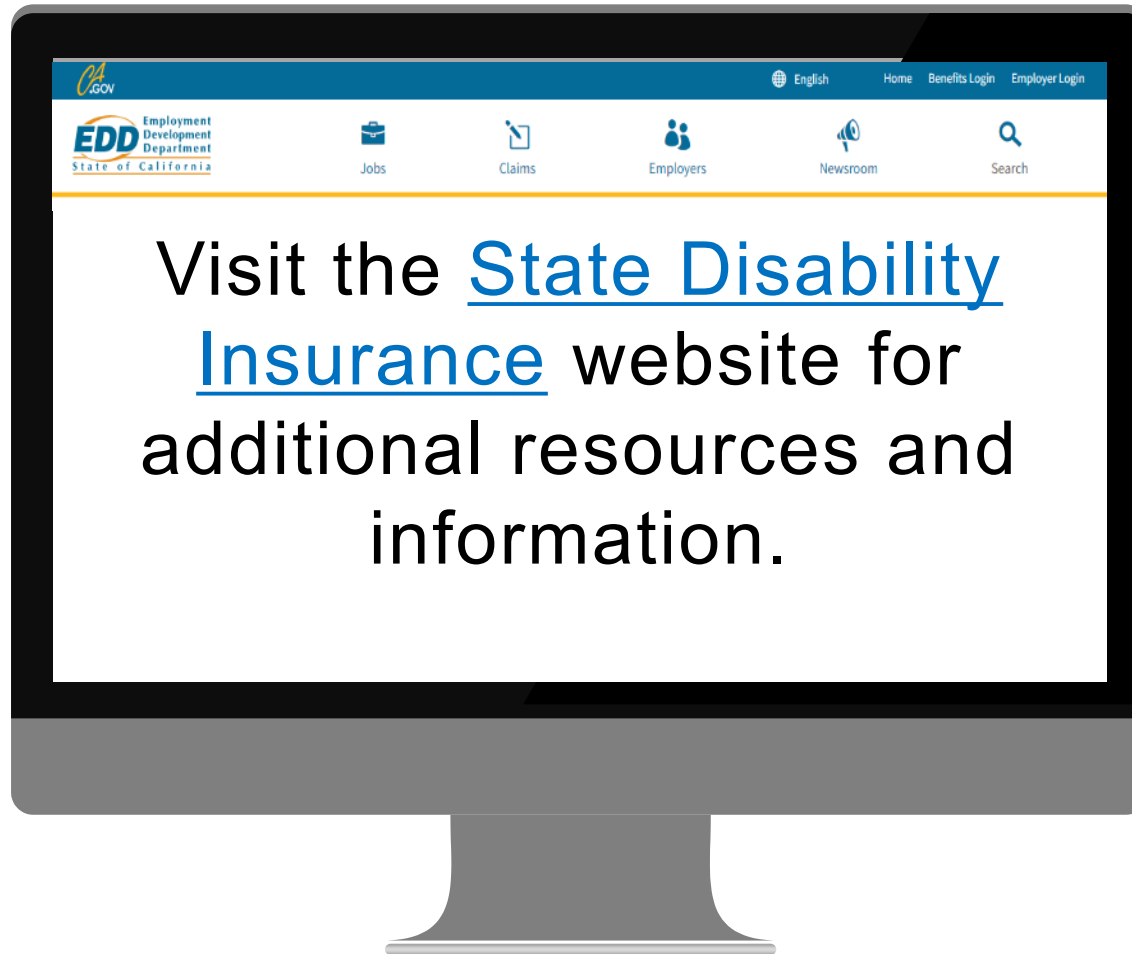
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