



SDI ONLINE TUTORIAL

Claimant

Manage Your Online Profiles

myEDD

SDI Online

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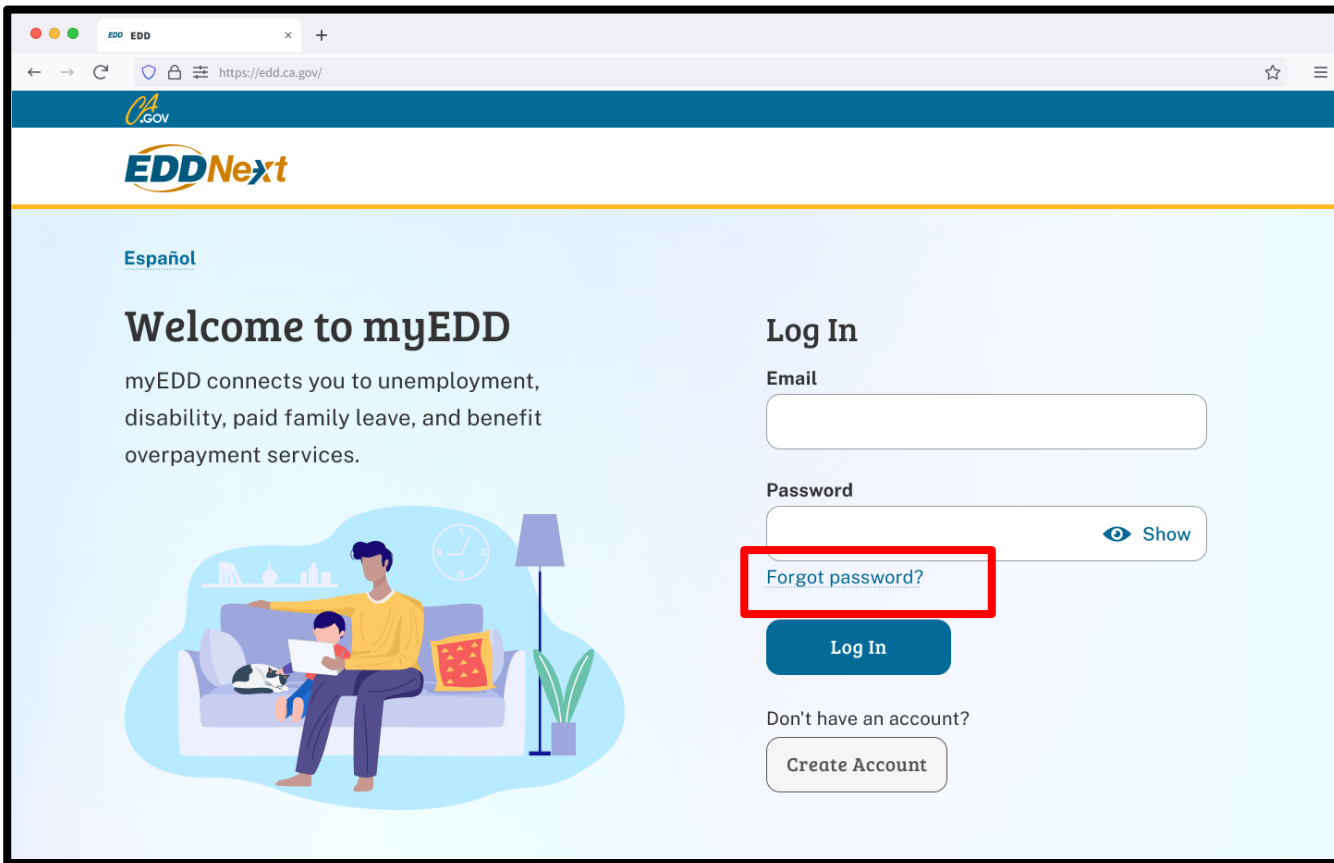


# I forgot my password for myEDD

Learn how to reset your myEDD password if you forgot and got locked out.



[Get Started](#)



## Note

For Spanish, select **Español**.

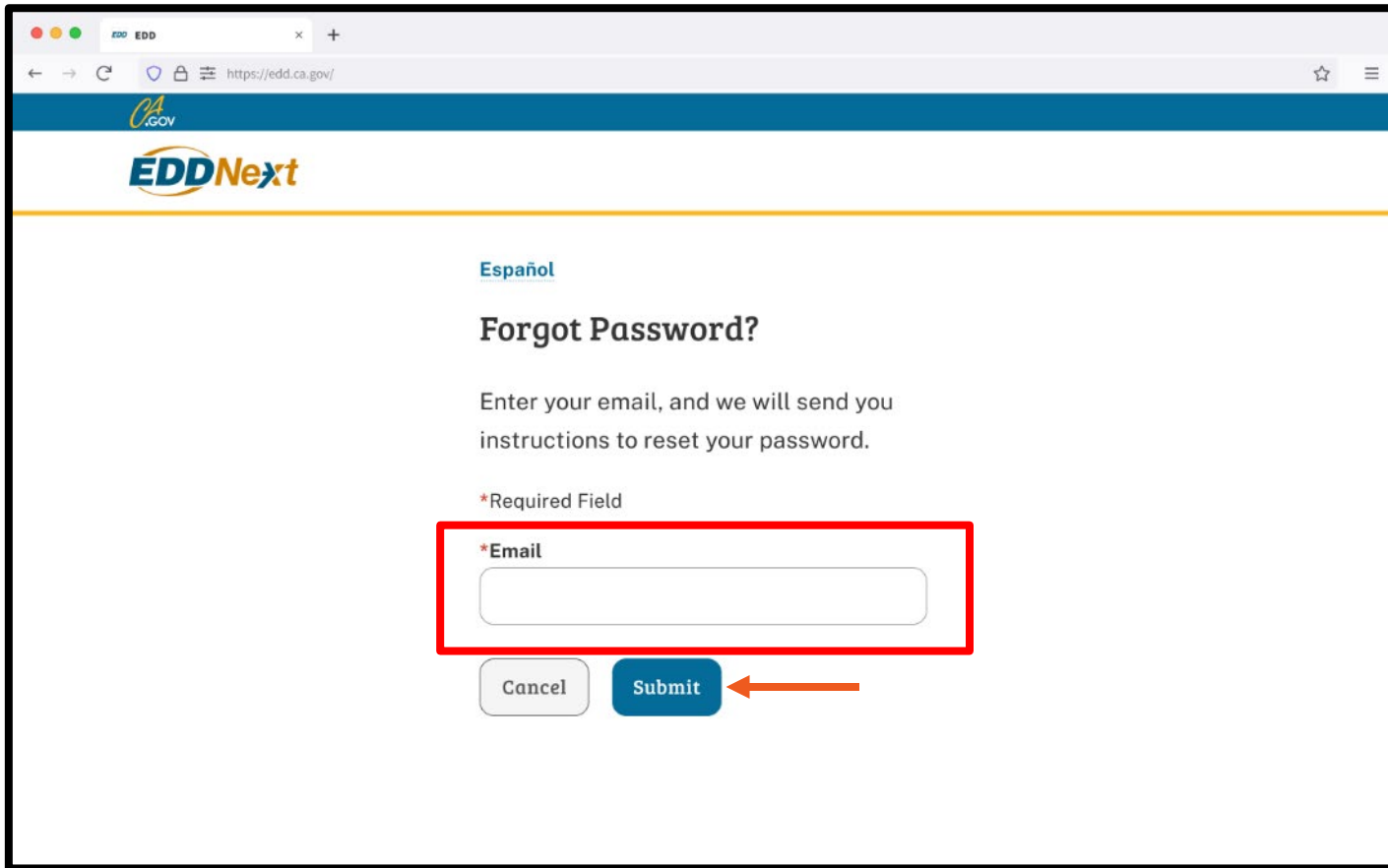
## Important

We lock your account for one hour after too many failed attempts to enter your password.

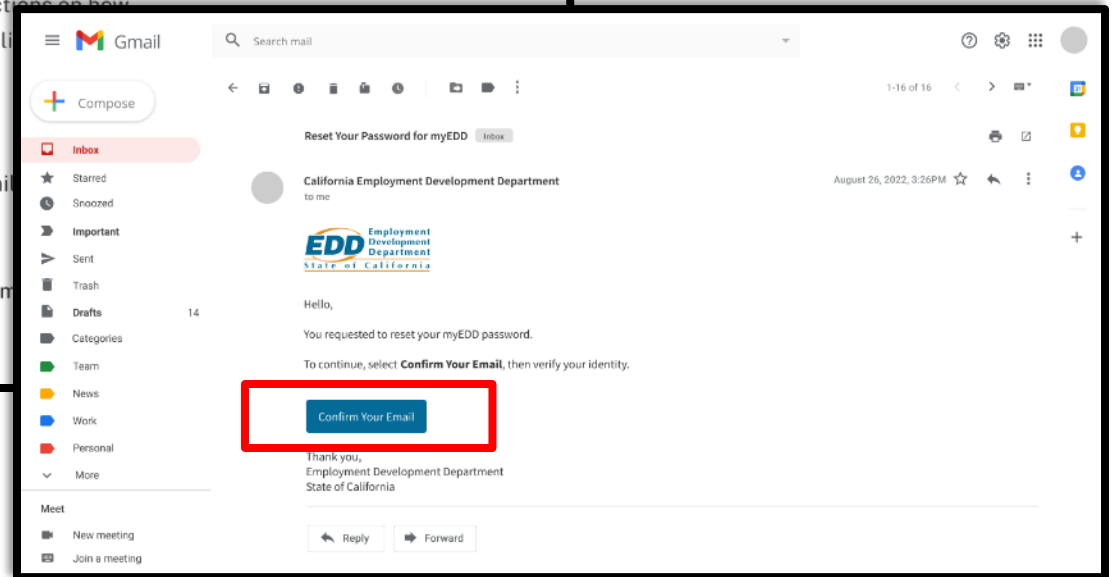
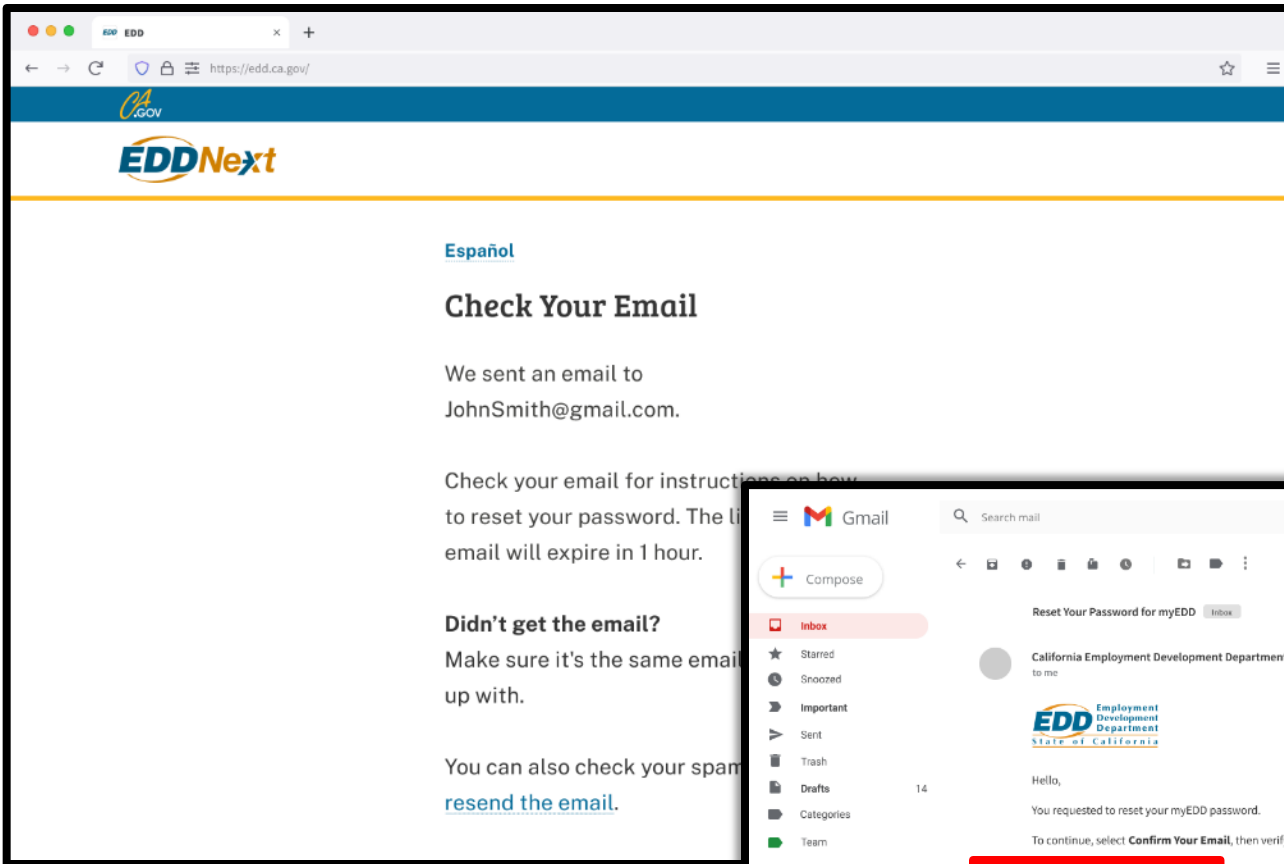
You can wait one hour to try again or [reset your password](#).

Use myEDD to access unemployment, disability, paid family leave, and benefit overpayment services. If you forgot your password:

1. Visit [myEDD](#).
2. Select **Forgot Password**.



Enter your email and select **Submit**. An email with instructions to reset your password is sent to you.



Check your email and select **Confirm Your Email**. The link expires after one hour.

EDD EDD

https://edd.ca.gov/

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**EDDNext**

[Español](#)

## Verify Your Identity

Answer the security question to verify your identity.

\*Required Field

**Security Question**  
{Security question}

\*Answer

Cancel Next ←

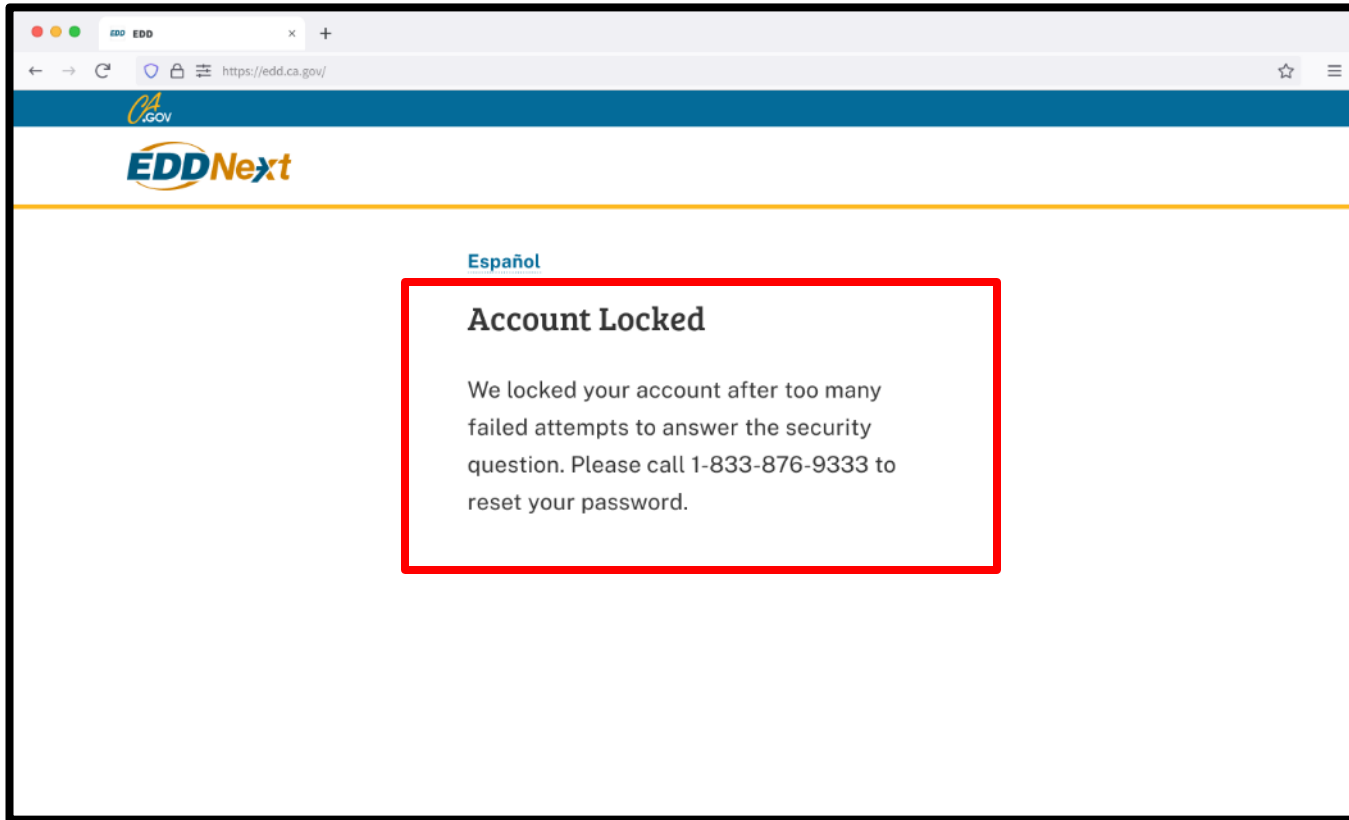
To protect your account, we ask you to verify your identity.

Enter the answer to your security question and select **Next**.

### Note

If you have **not** set up a security question and you forgot your password, you can be asked to verify your identity using other information. For individuals filing for benefits, you must enter the last five digits of your Social Security number, California driver's license number, and date of birth.

We lock your account after too many failed attempts to verify your identity using your personal information. Contact us at 1-800-480-3287 to reset your password.



## Important

We lock your account after too many failed attempts to answer your security question.

You can also contact us at 1-800-480-3287 to reset your password. The system requires you to reset your security question automatically after you log in.

EDD EDD

https://edd.ca.gov/

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**EDDNext**

[Español](#)

## Reset Your Password

\*Required Field

\*New Password

Show

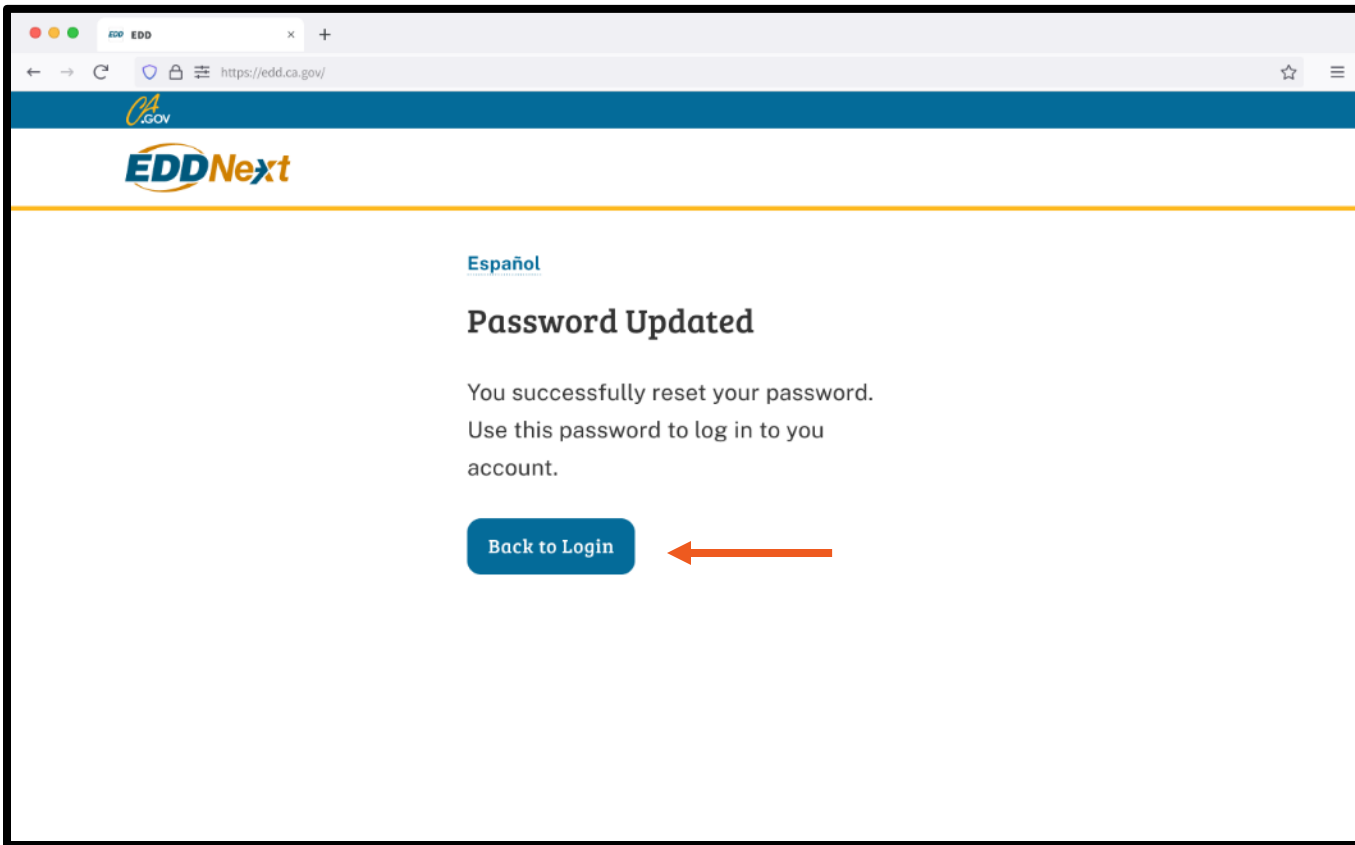
Use 10 or more characters  
Use uppercase and lowercase letters  
Use a number  
Use a symbol (such as !@#)\$

\*Confirm New Password

Cancel Next

After you successfully verify your identity, you can reset your password:

- Enter your new password.
- Confirm your new password.
- Select **Next**.



After you successfully update your password, select **Back to Login** to access your account.

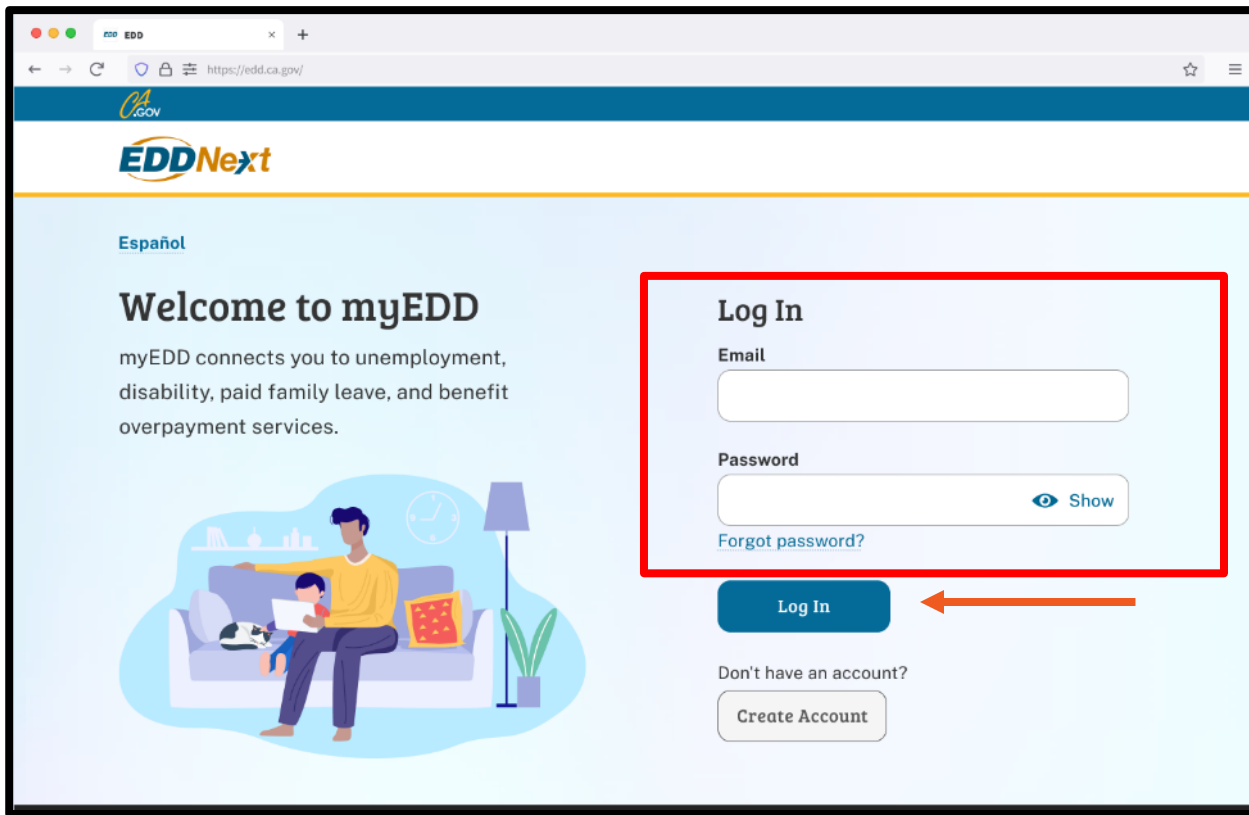


# Update Your myEDD Profile

Learn how to update your myEDD profile details for password, email, language preference, security questions, or log in verification options.



[Get Started](#)

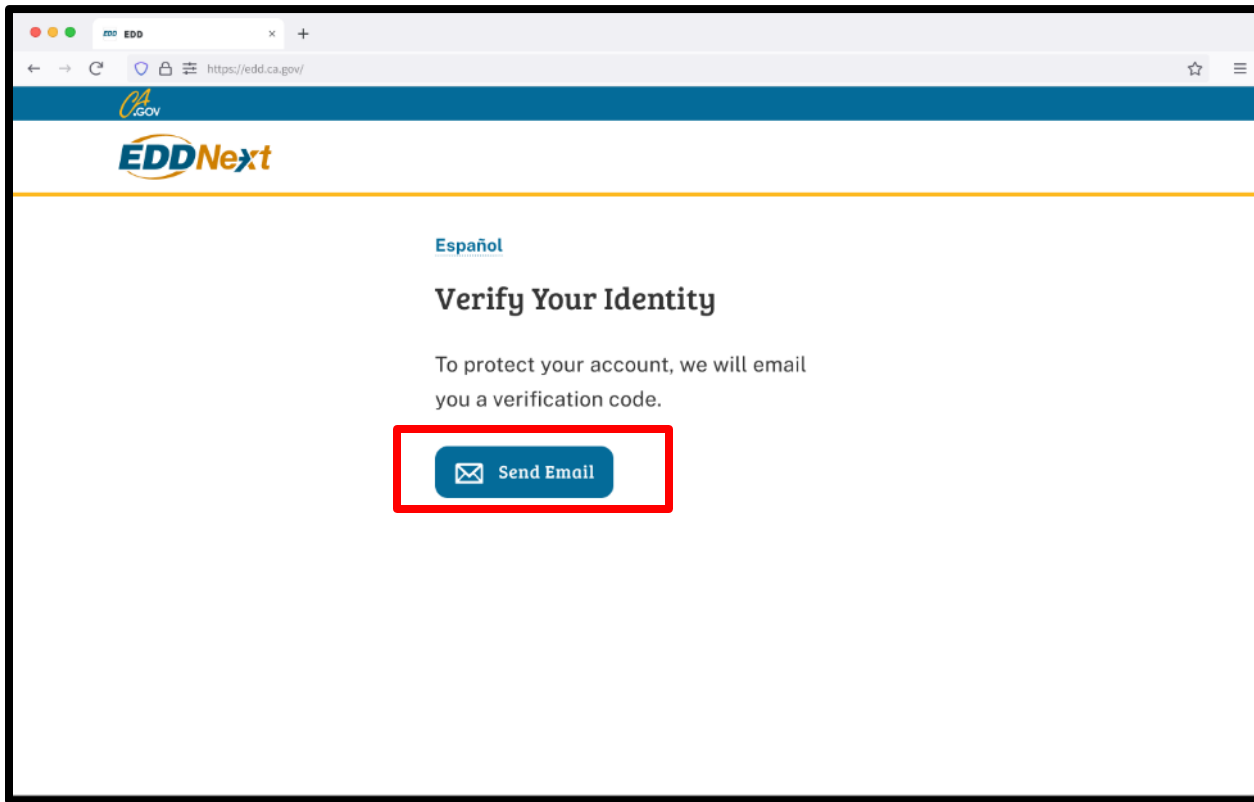


## Note

For Spanish, select **Español**.

Log in to myEDD to access SDI Online, update your email, password, security question, or verification option:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.



To protect your account, we ask you to verify your identity every time you log in. In this example, the identity verification option is by email.

Select **Send Email**.

If you set up your login verification option as text message or phone call, follow the instructions based on that option.

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# EDDNext

[Español](#)

## Enter Verification Code

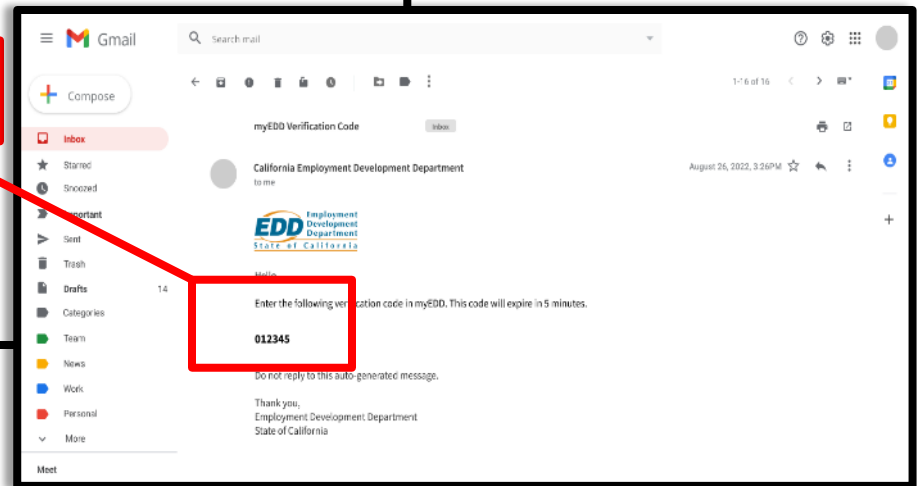
Enter the verification code you received at {J\*\*\*\*\*@gmail.com}. This code expires in 5 minutes.

\*Required Field

\*Verification Code

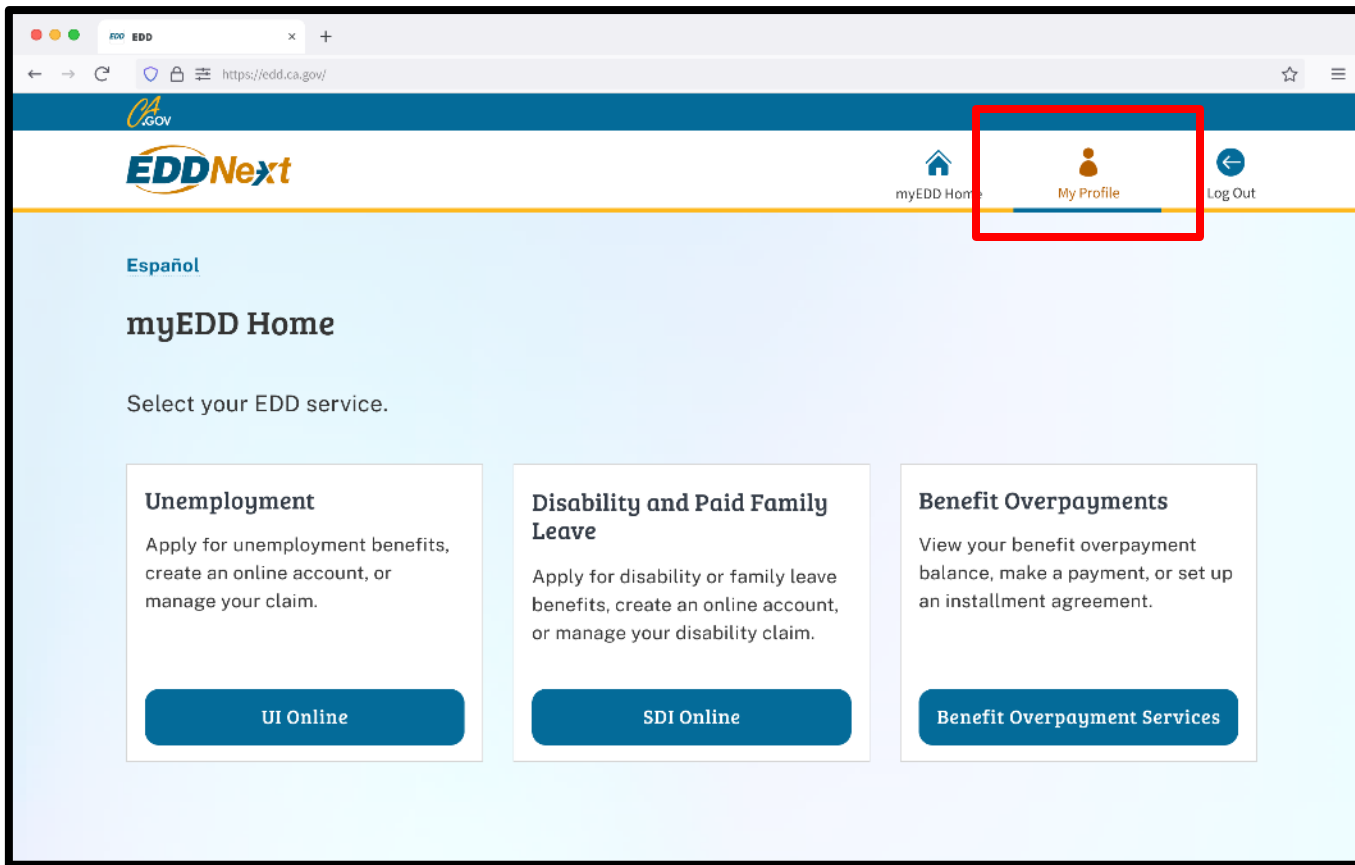
**Submit**

Didn't get the email?  
Check your spam folder or [resend the email.](#)



Check your email for your verification code. This code expires in five minutes. Check your spam or junk folder if you do not get this email.

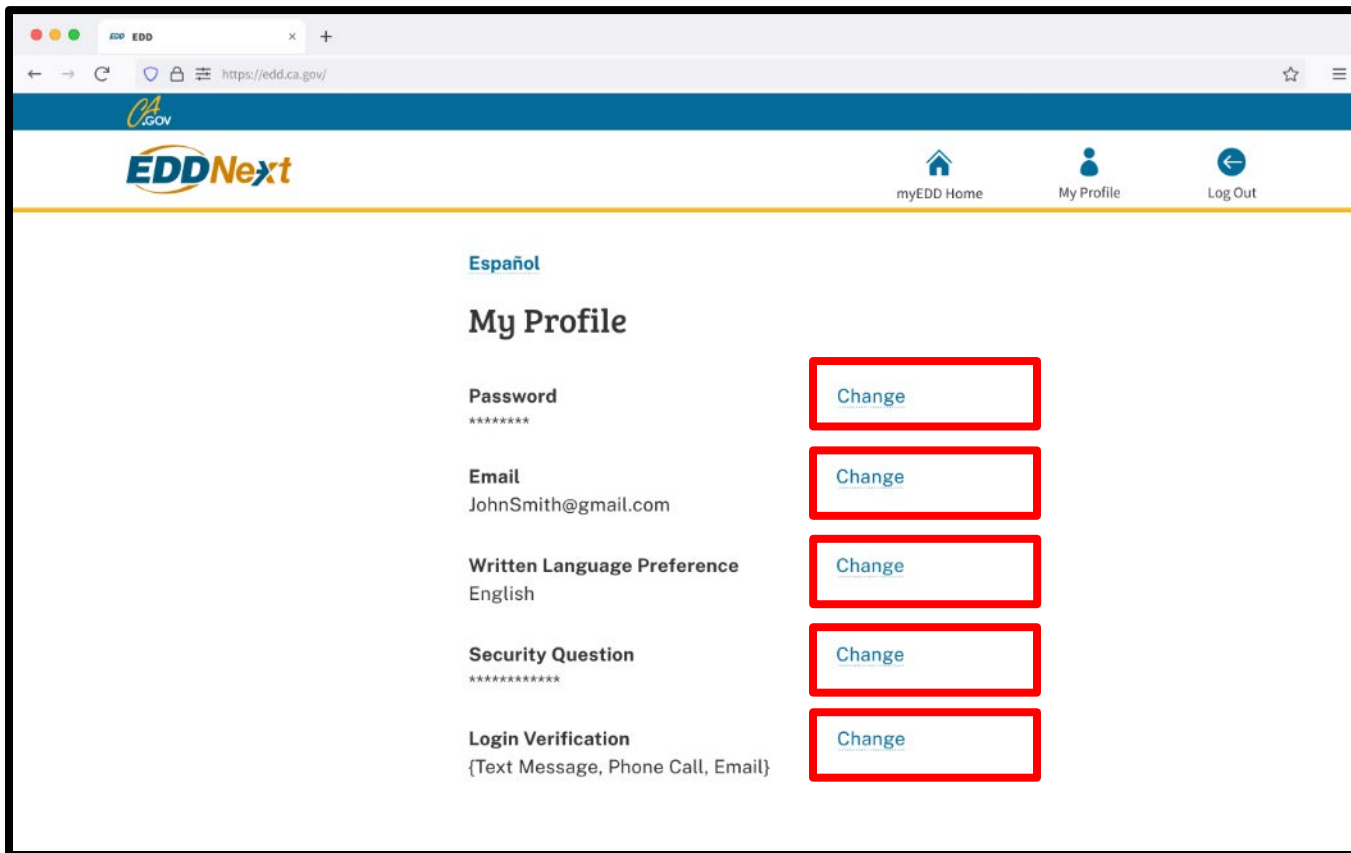
- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.



From the myEDD Home page, select **My Profile** to update your email, password, security question, or login verification option for your myEDD account.

### Tip

You can select **Log Out** in the top right corner of any screen to exit your account.



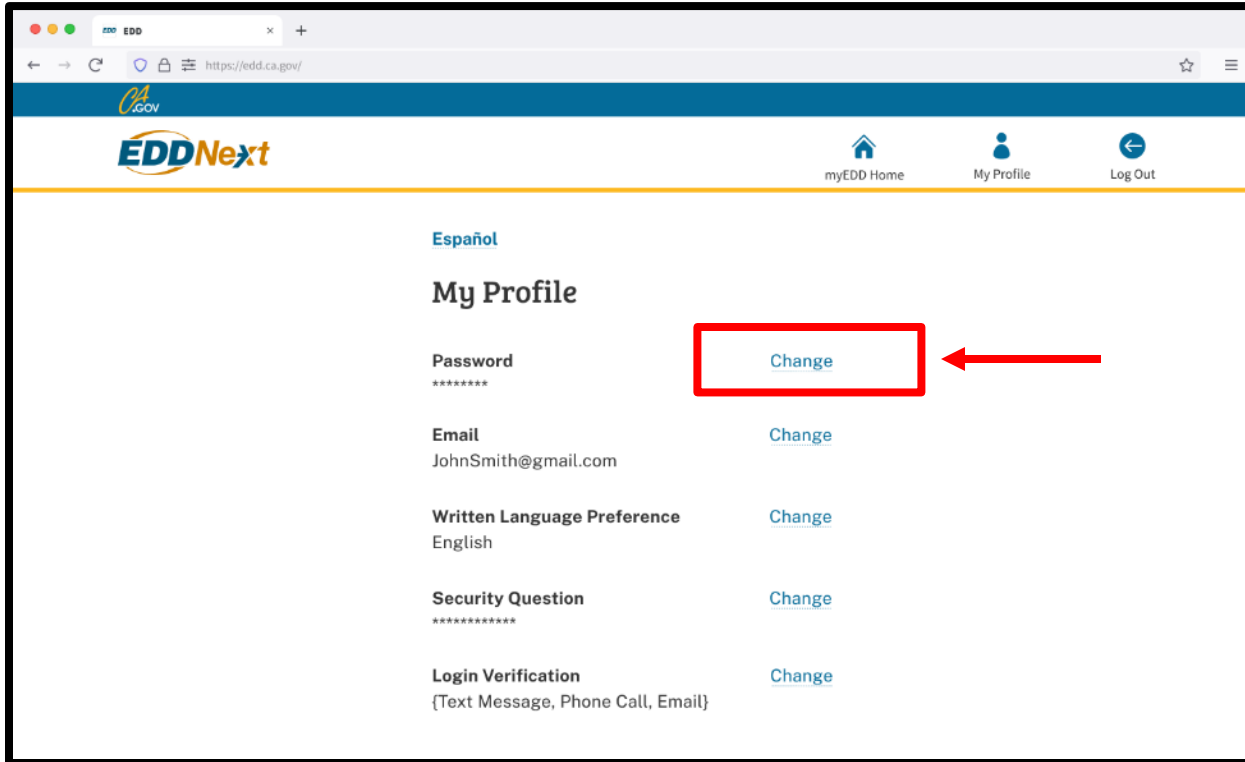
Select **Change** to update your:

- [Password](#)
- [Email](#)
- myEDD language preference
- [Security question](#)
- [Verification option](#)

### Important

Changing your preferred written language in myEDD only impacts messages sent by myEDD. Update your preferred language in SDI Online if you want us to contact you about your disability or Paid Family Leave claim in a different language.

# Update Your Password:



From your My Profile screen, select **Change** across from the Password field to update your password.

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https://edd.ca.gov/

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**EDDNext**

myEDD Home My Profile Log Out

[Español](#)

### Change Password

\*Required Field

\*Current Password  [Show](#)

\*New Password  [Show](#)

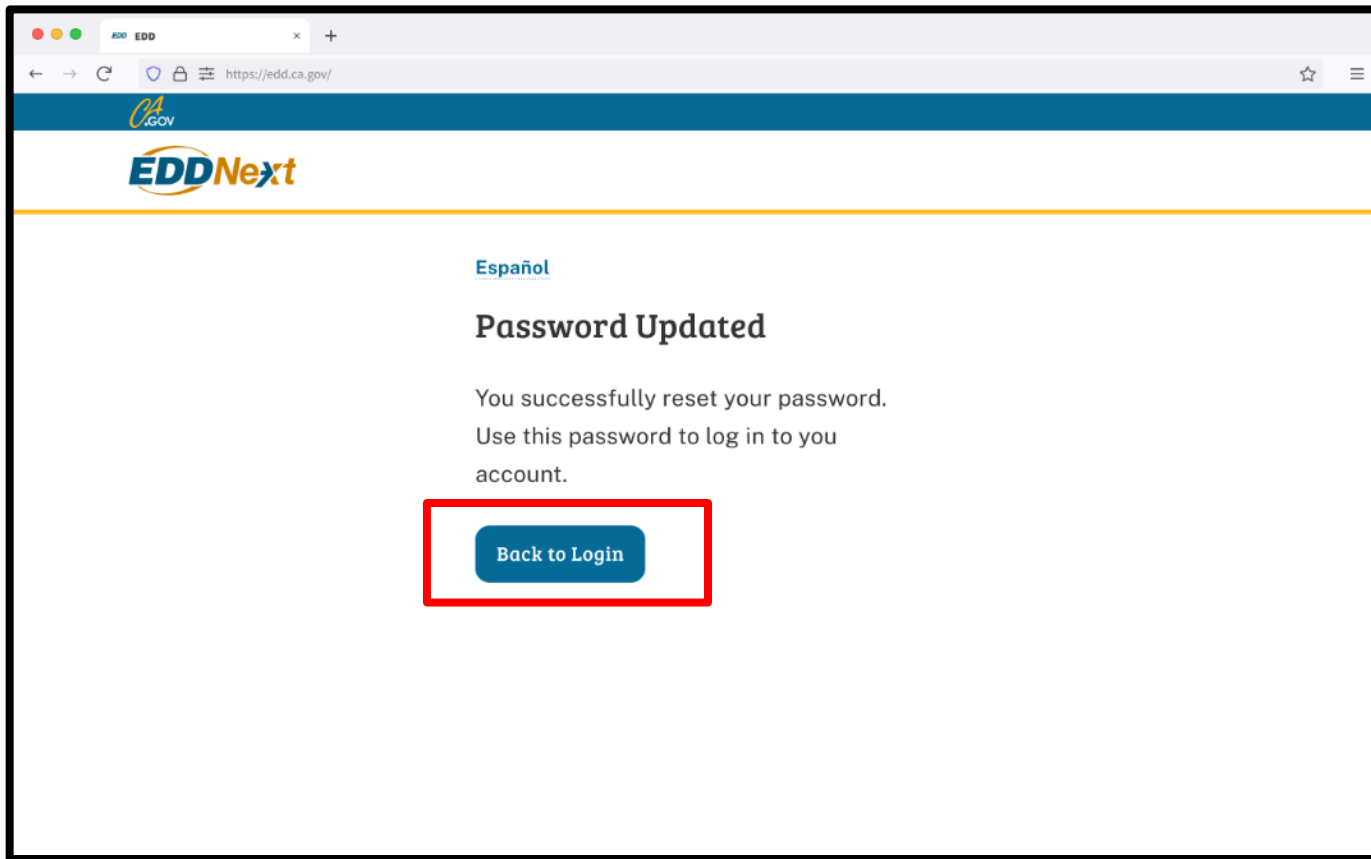
Use 10 or more characters  
Use uppercase and lowercase letters  
Use a number  
Use a symbol (such as !@#)\$

\*Confirm New Password  [Show](#)

Enter your current password and then create your new password. Your new password must contain:

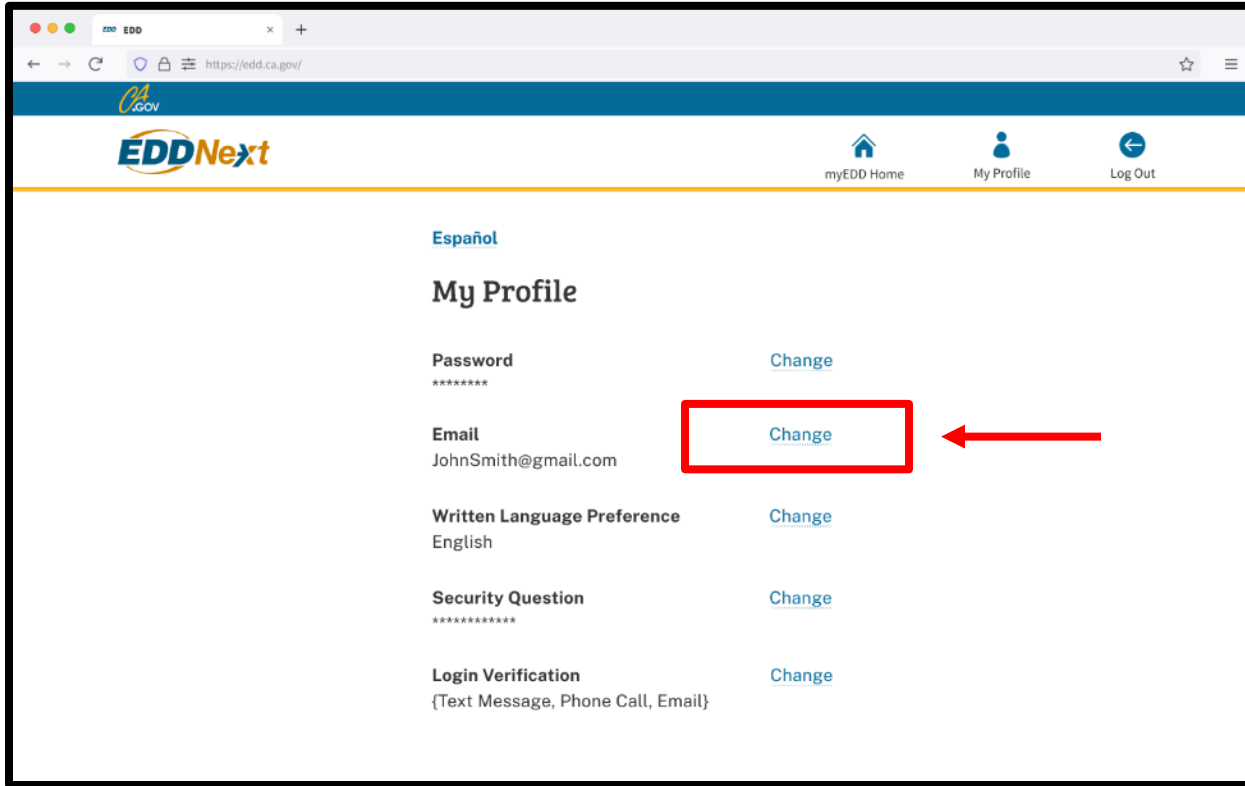
- 10 or more characters
- Uppercase and lowercase letters
- Numbers
- Symbols (such as !@#)\$

Select **Submit**.

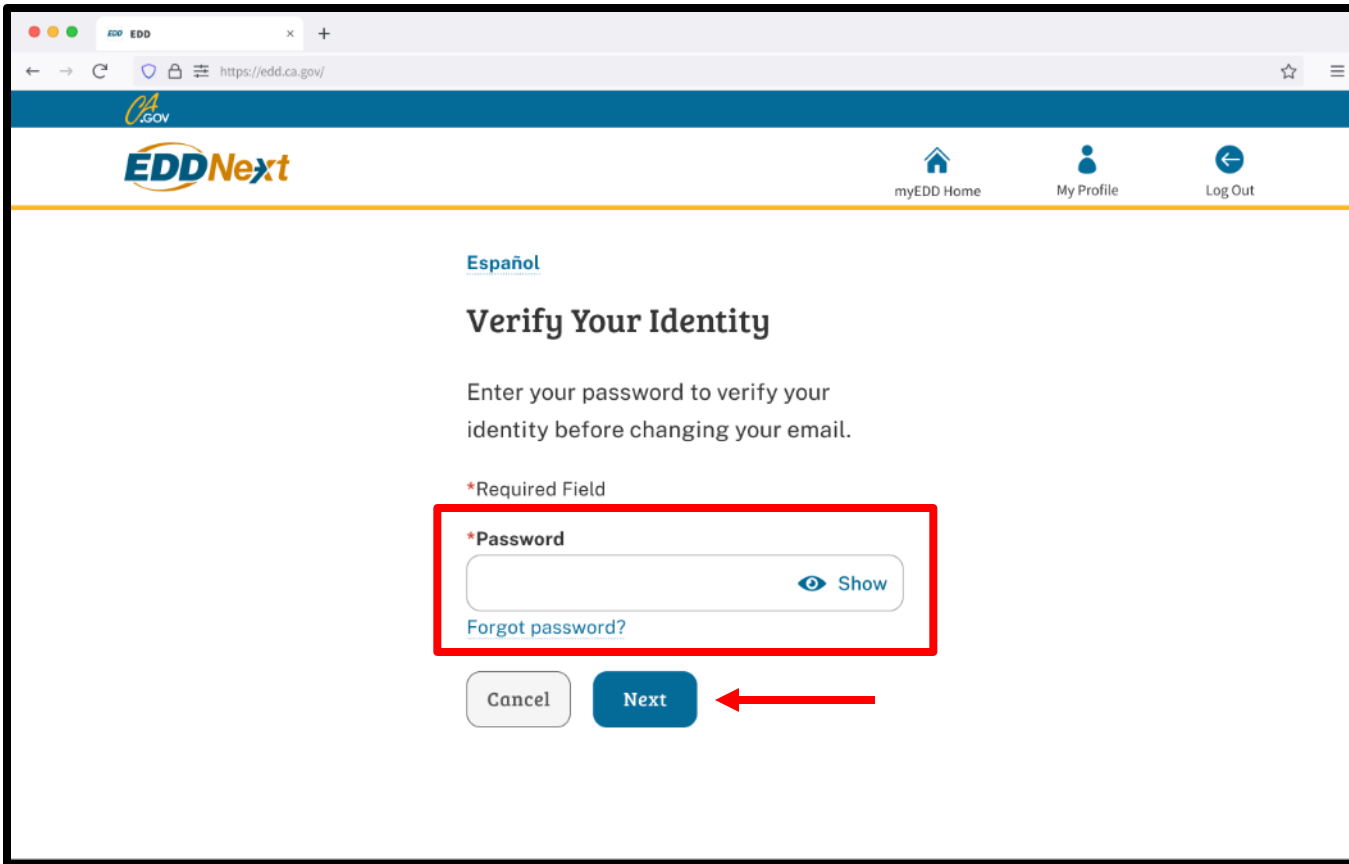


A success message appears to confirm your changes were made successfully. Select **Back to Login** to return to the myEDD login screen.

# Update Your Email:



Select **Change** across from the Email field to update your email.



To protect your account, we ask you to verify your identity. Enter your password.

Select **Next**.

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**EDDNext** myEDD Home My Profile Log Out

[Español](#)

## Change Your Email

We will send a confirmation to your new email.

\*Required Field

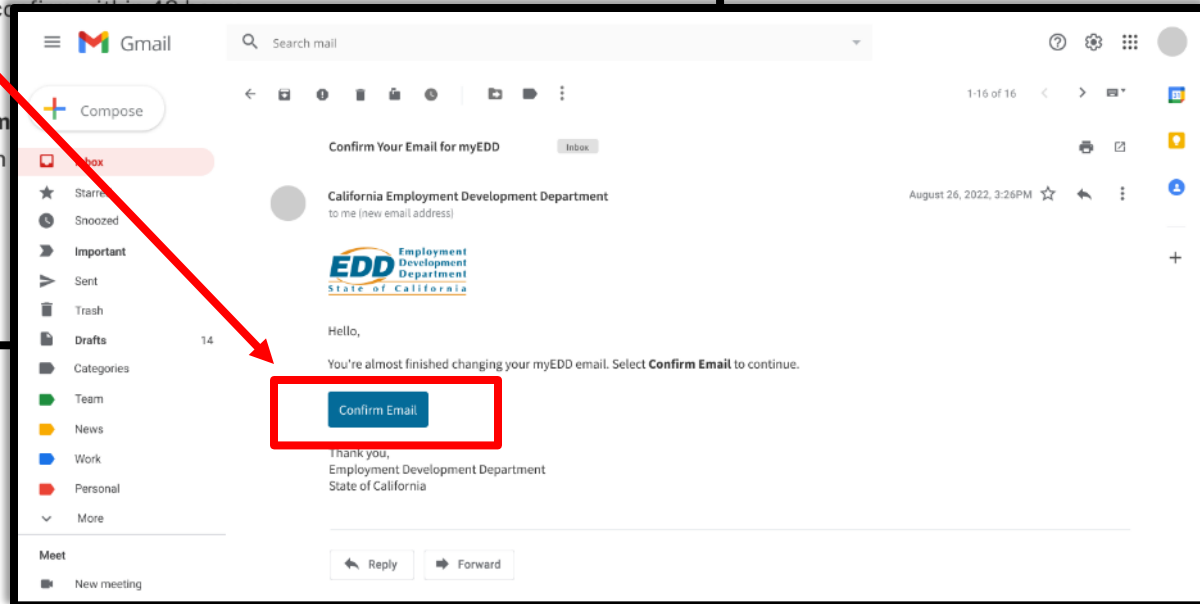
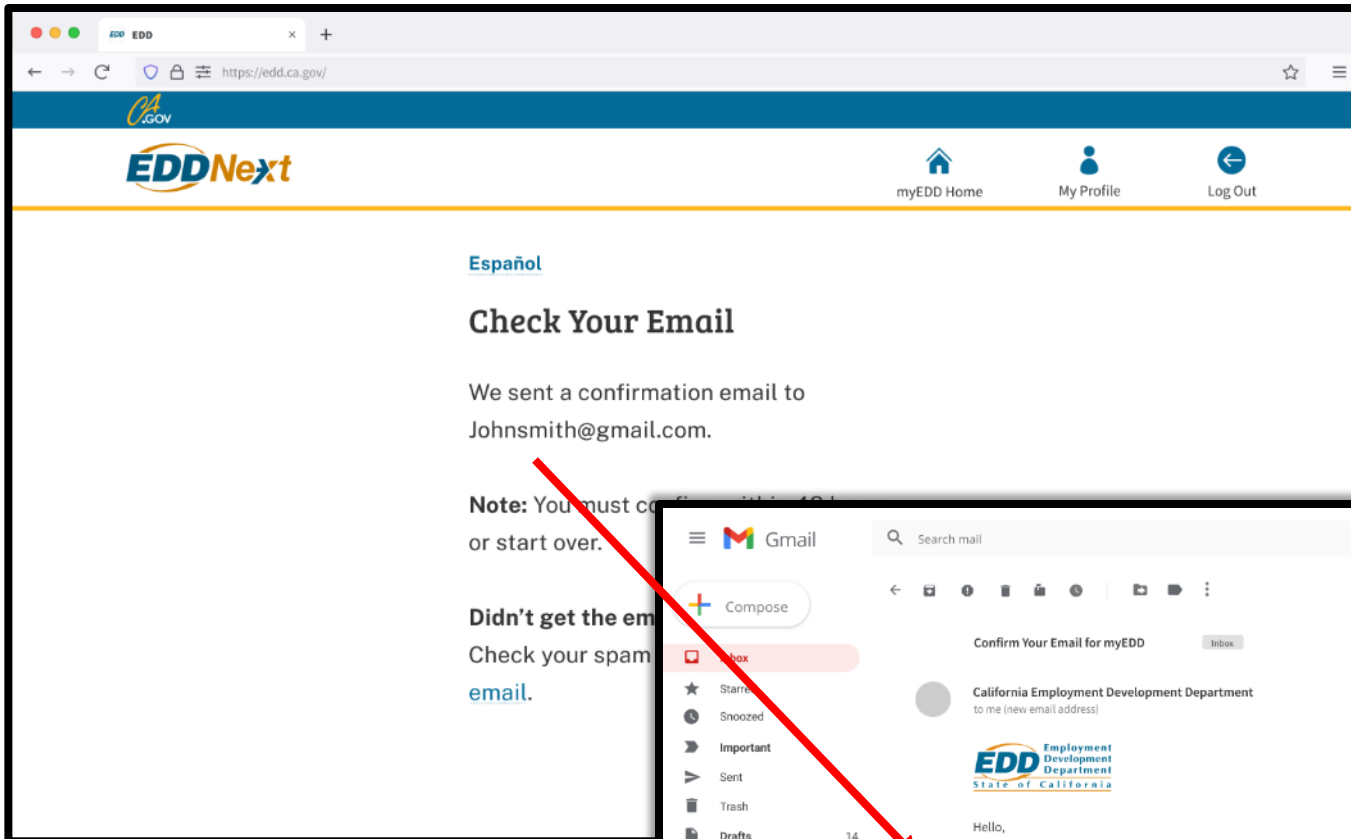
\*New Email

\*Confirm New Email

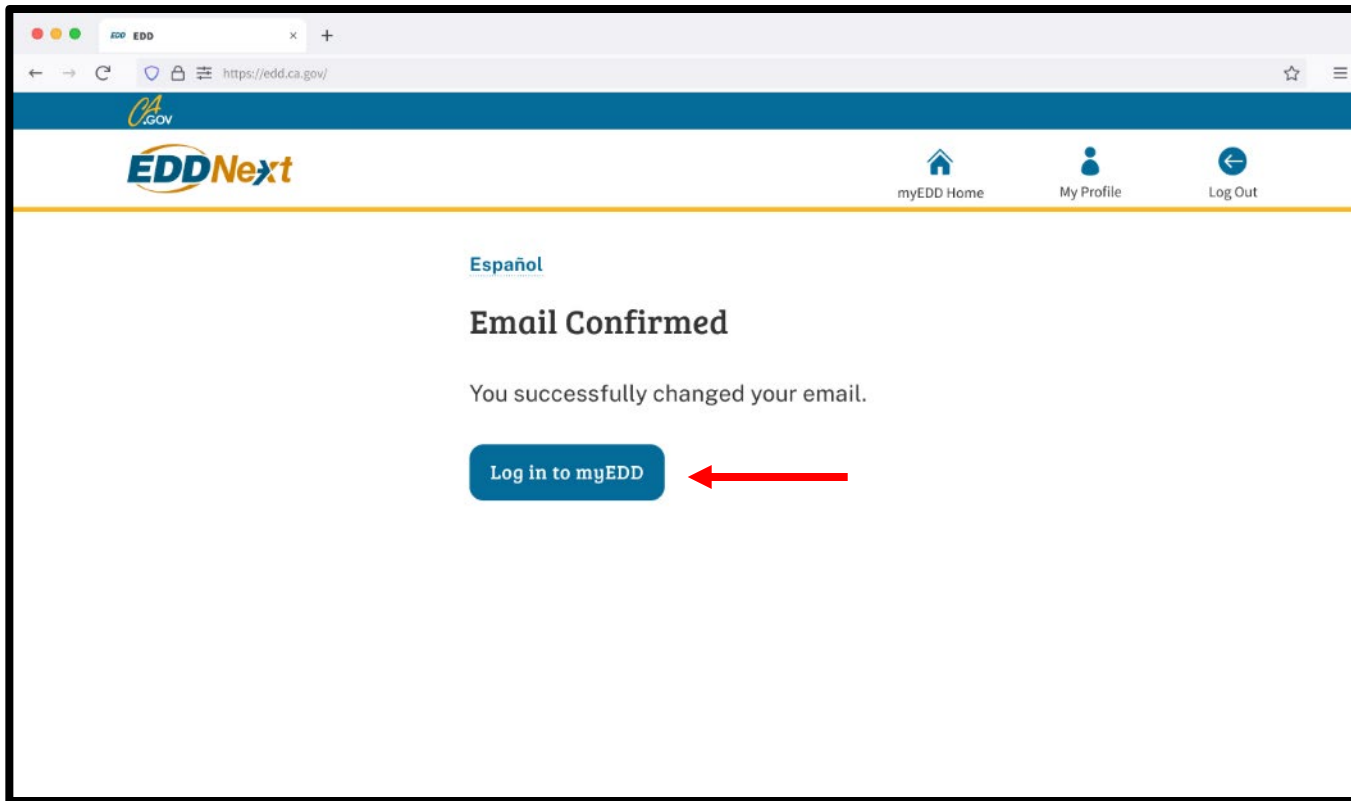
Cancel Submit

Enter the email you want linked to this account. You must use a personal email that has not been used to create a different account type.

Select **Submit**.

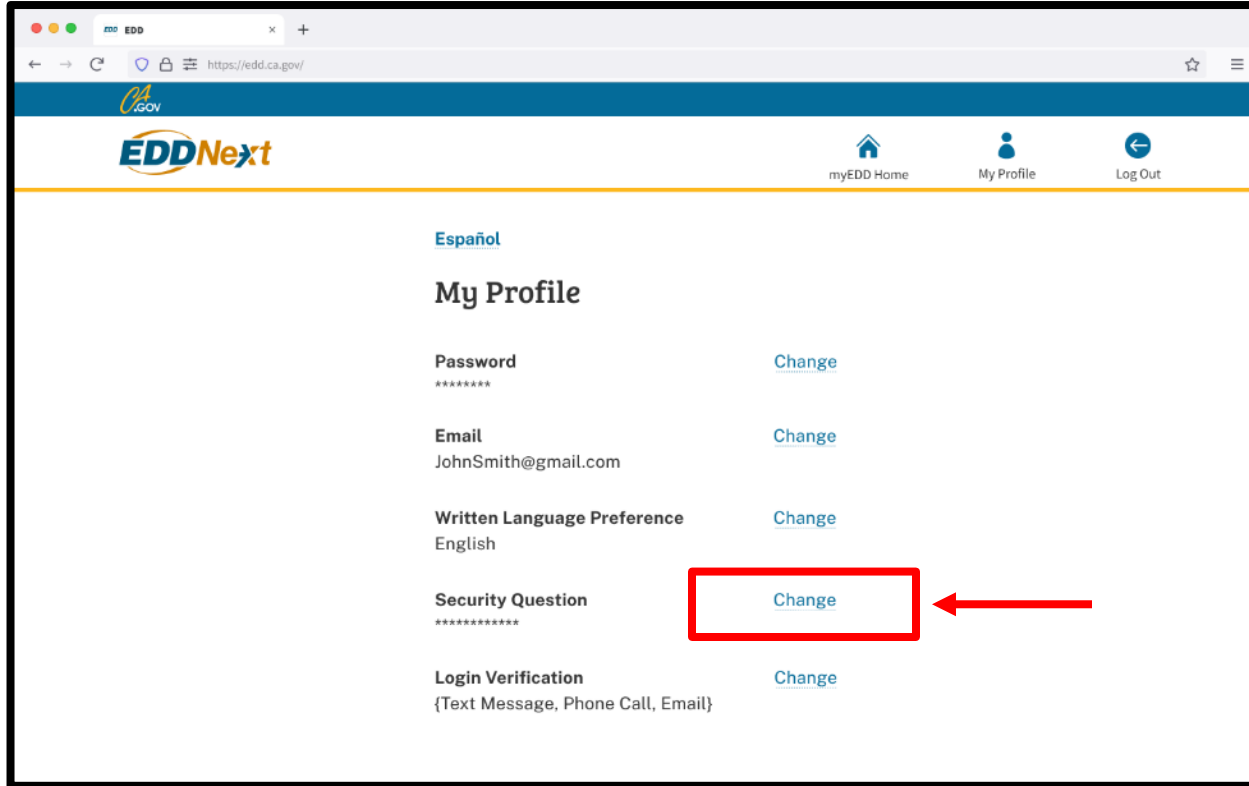


Before your change will take effect, you must check your email and select **Confirm Email**. Confirm your email within 48 hours, or you must start over.

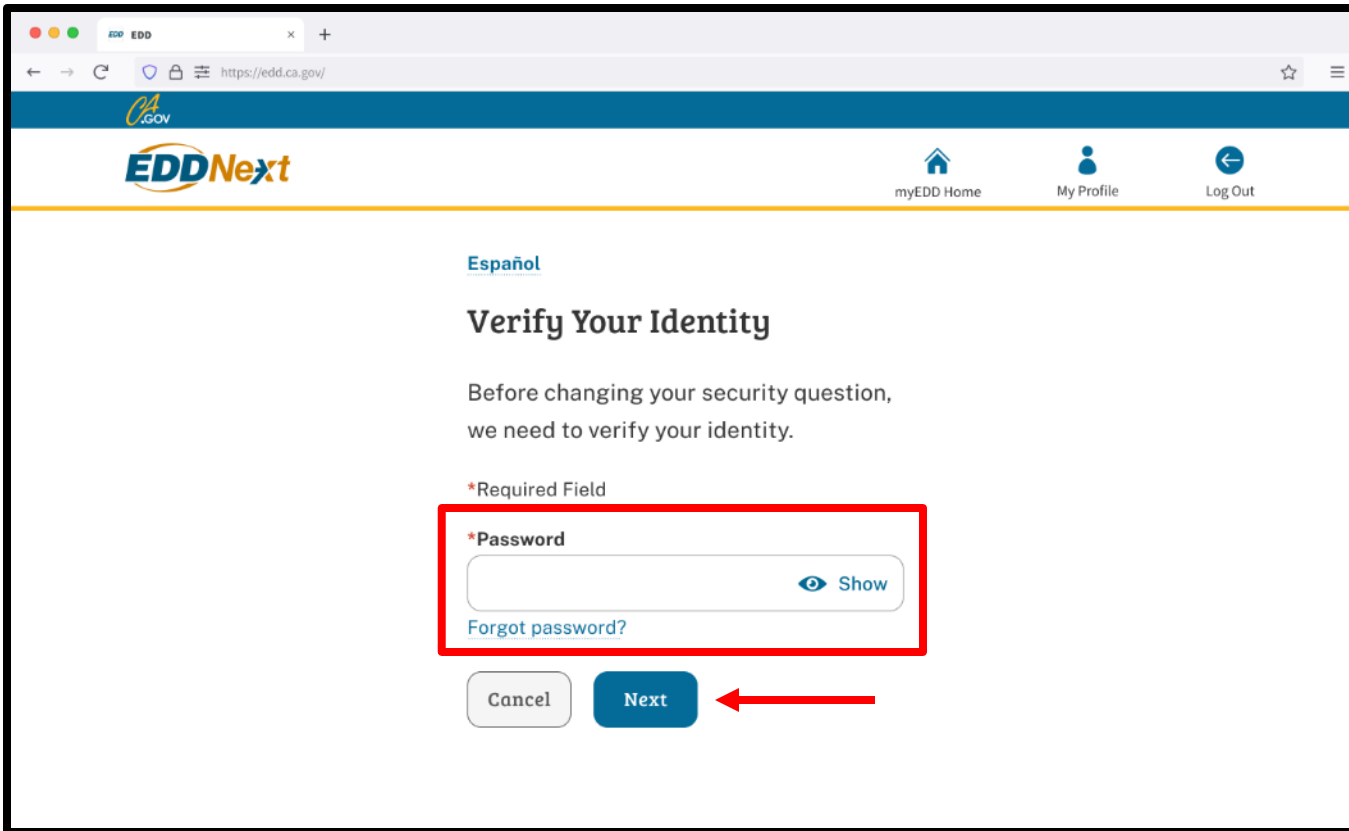


Select **Log in to myEDD** to access SDI Online.

# Update Your Security Question:



Select **Change** across from the Security Question field to update your security question.



To protect your account, we ask you to verify your identity. Enter your password.

Select **Next**.

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**EDDNext**

myEDD Home My Profile Log Out

[Español](#)

## Change Security Question

Select a security question and enter your answer.

\*Required Field

\*Security Question

Select a question ▼

\*Answer

Submit

**Note**

Save your security question and answer for future reference.

If you forget your security question, you must contact us to reset your password.

Select a security question and enter your answer.

Select **Submit**.

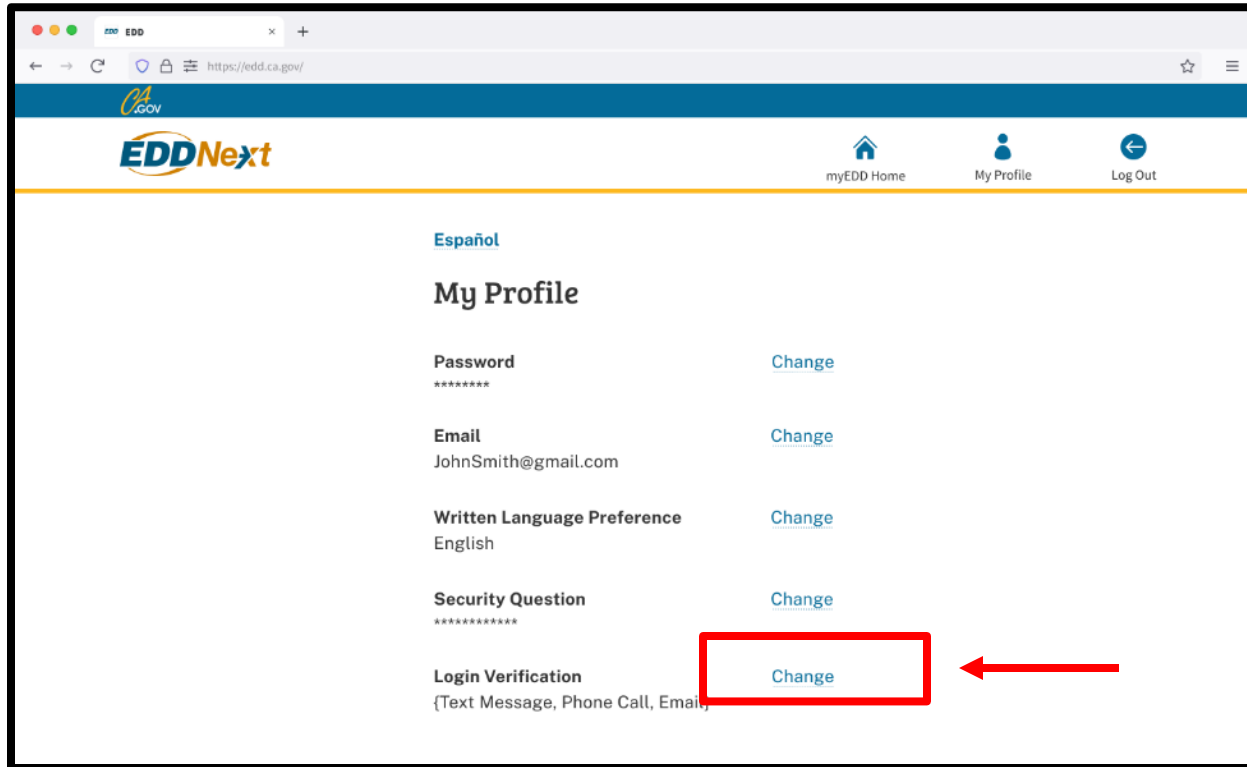
The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page features the EDDNext logo and a navigation bar with three items: "myEDD Home" (highlighted with a red box), "My Profile", and "Log Out". Below the navigation bar, there is a link for "Español" and a section titled "My Profile". A green success message box (highlighted with a red box) contains the text: "Success. You successfully changed your {password, email, written language preference, security question, login verification option}." Below this message, there are five rows of profile settings, each with a "Change" link: Password (masked with asterisks), Email (JohnSmith@gmail.com), Written Language Preference (English), Security Question (masked with asterisks), and Login Verification (Text Message, Phone Call, Email).

**Note**

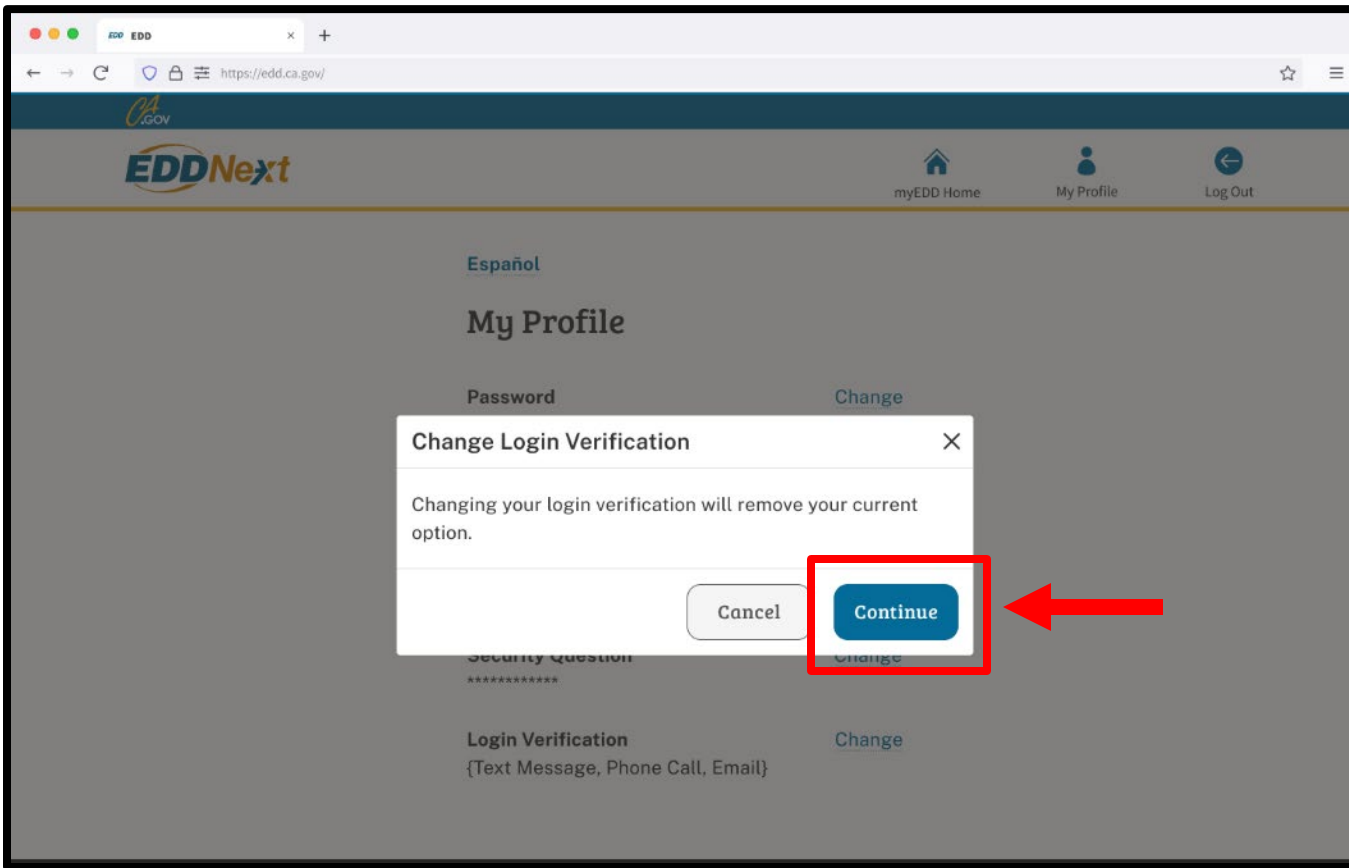
Select **myEDD Home** to access SDI Online.

A **success message** appears to confirm your changes were made successfully.

# Update Your Verification Options:



Select **Change** across from the Login Verification field to update your verification option.



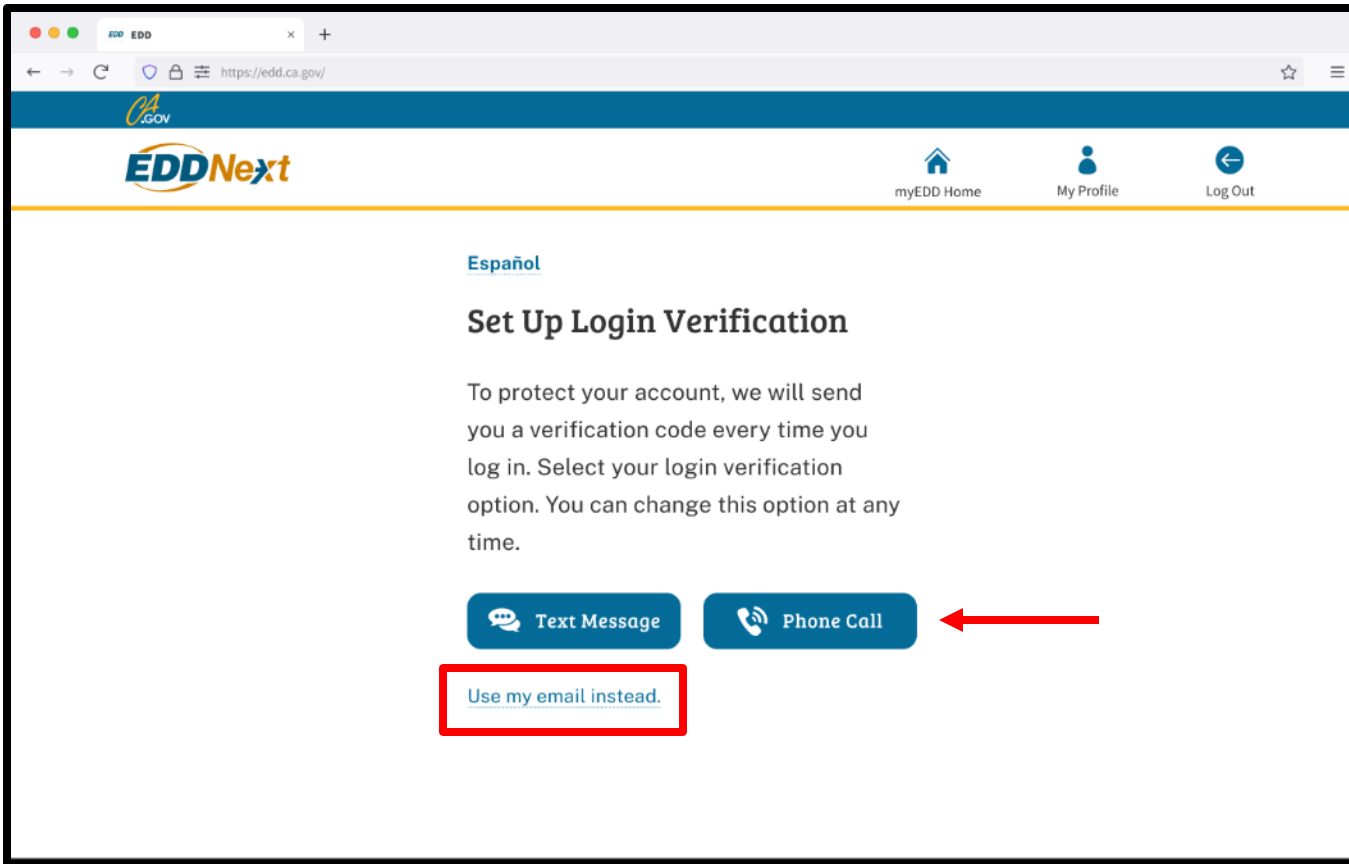
**Note**

Changing your login verification will remove your current options.

Select **Cancel** to go back to your My Profile screen.

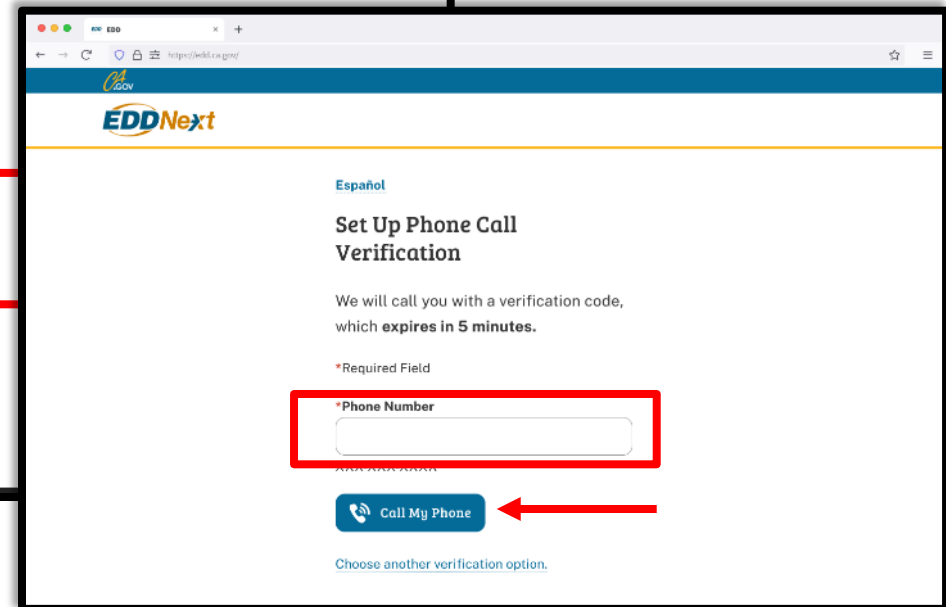
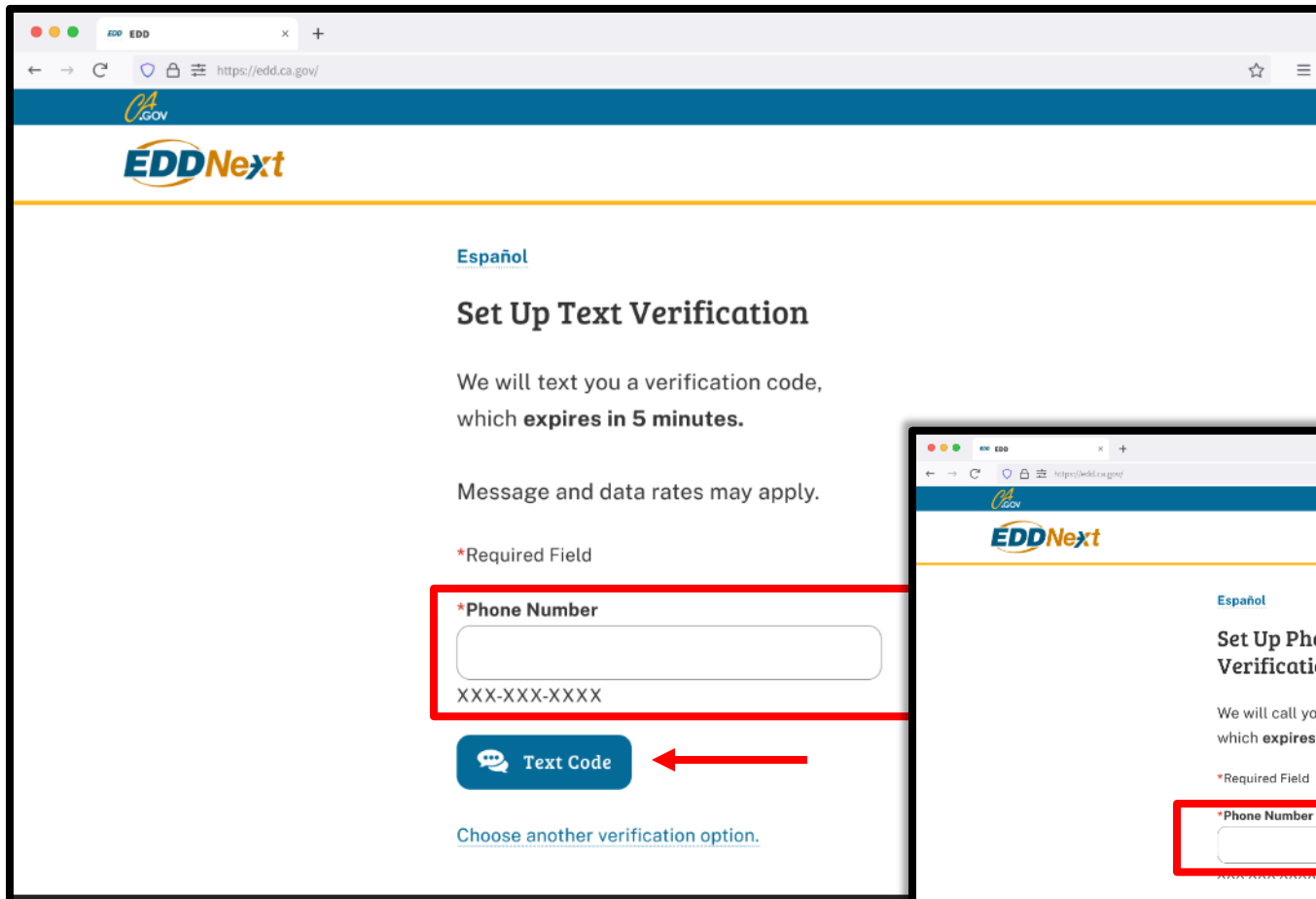
The Change Login Verification screen pops up to confirm you want to make changes to your login verification option.

Select **Continue**.



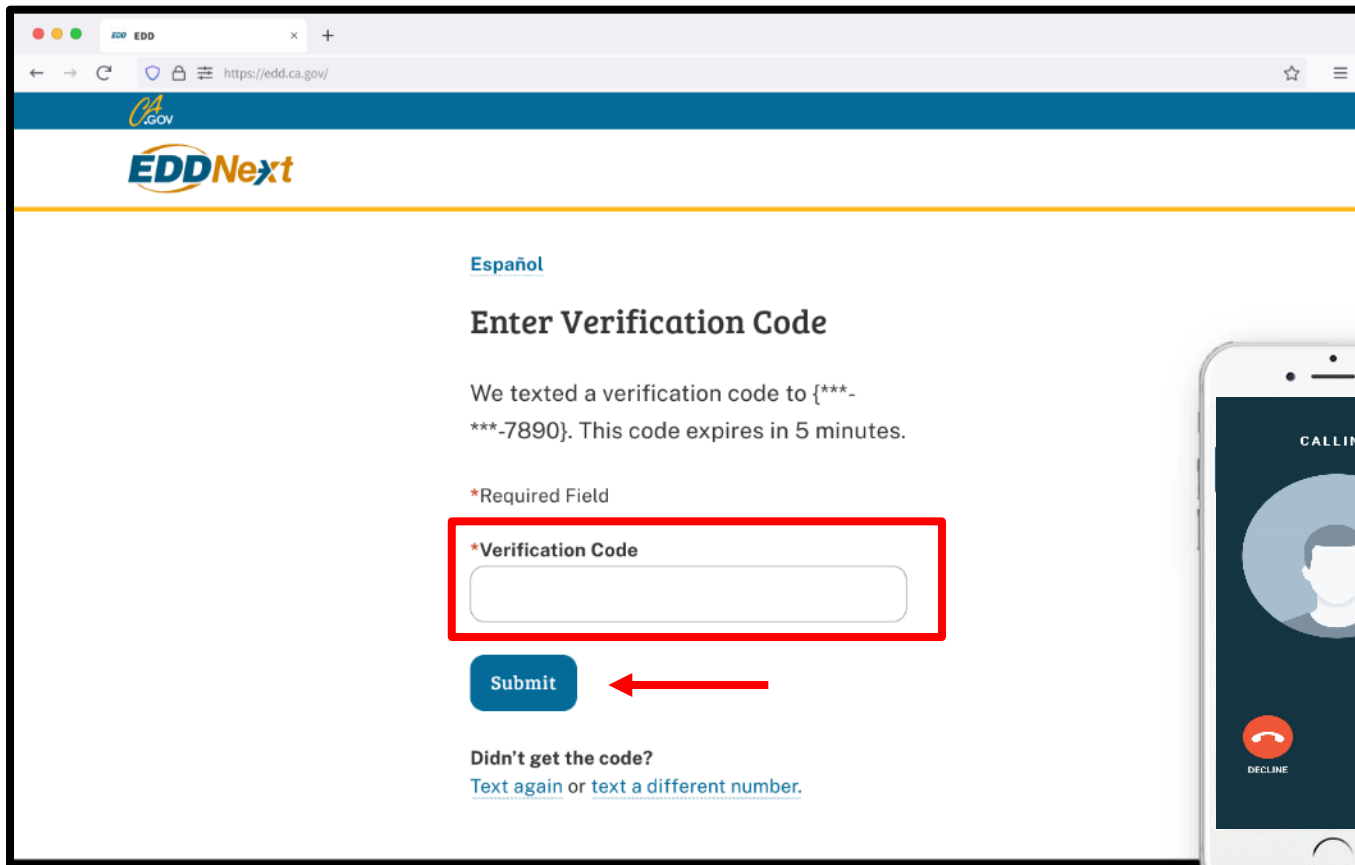
Select the login verification option you want to use to verify your identity every time you log in.

You have the option to verify by text message, phone call, or email.



Enter your phone number.

Select **Text Code** or **Call My Phone** and check your phone for a verification code. This code expires in five minutes.



If you picked text message, a code is sent by text. If you picked phone call, a code is sent by automated voice call.

Enter the verification code and select **Submit**.

The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page features the EDDNext logo and a navigation bar with three items: **myEDD Home** (highlighted with a red box), **My Profile**, and **Log Out**. Below the navigation bar, there is a link for **Español** and a section titled **My Profile**. A success message is displayed in a green box, also highlighted with a red box, stating: "Success. You successfully changed your {password, email, written language preference, security question, login verification option}." Below the message, there are five rows of profile information, each with a **Change** link:

|  |                        |
|--|------------------------|
| <b>Password</b><br>*****                                       | <a href="#">Change</a> |
| <b>Email</b><br>JohnSmith@gmail.com                            | <a href="#">Change</a> |
| <b>Written Language Preference</b><br>English                  | <a href="#">Change</a> |
| <b>Security Question</b><br>*****                              | <a href="#">Change</a> |
| <b>Login Verification</b><br>{Text Message, Phone Call, Email} | <a href="#">Change</a> |

## Note

Select **myEDD Home** to access SDI Online.

A **success message** appears to confirm your changes were made successfully.

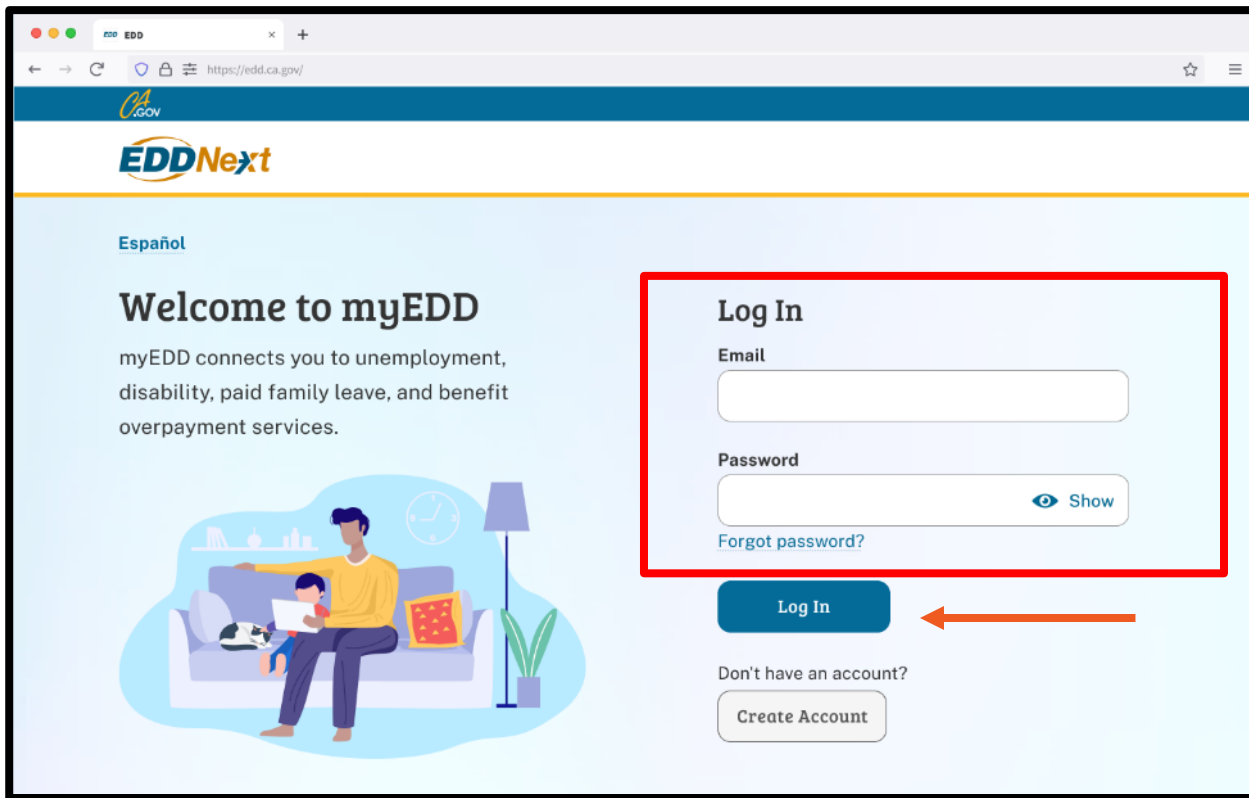


# Update Your SDI Online Profile

Learn how to update your SDI Online account profile:  
Home or mailing address, phone numbers,  
communication / language preferences, or benefit  
payment option.



[Get Started](#)

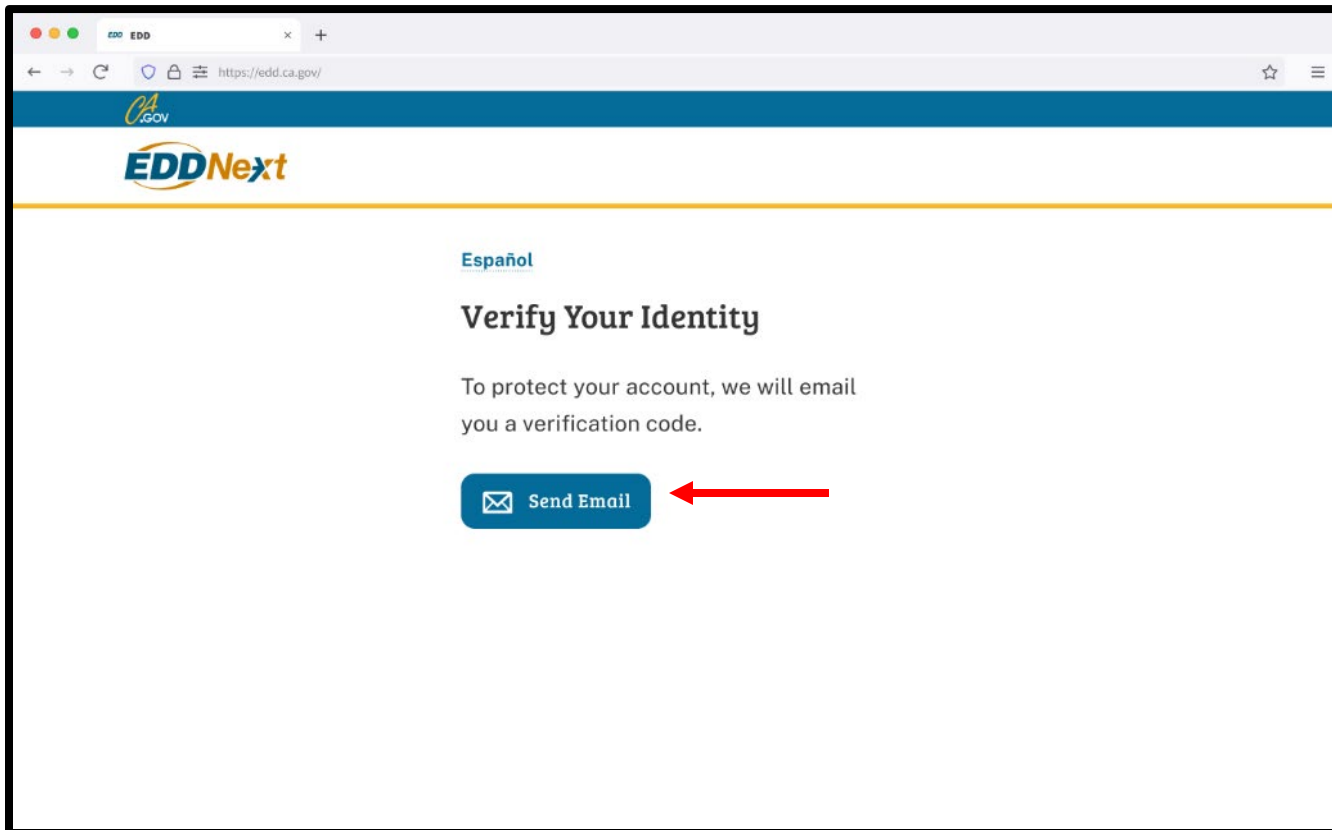


## Note

For Spanish, select **Español**.

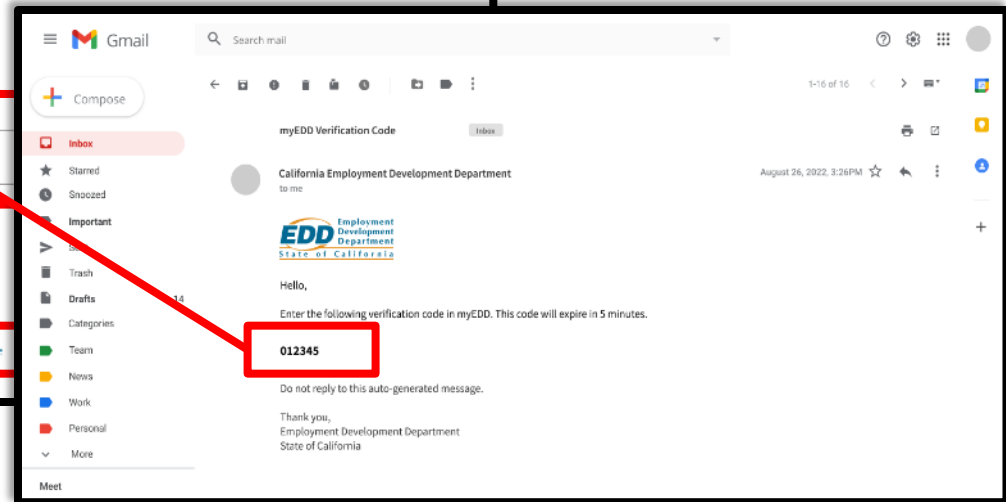
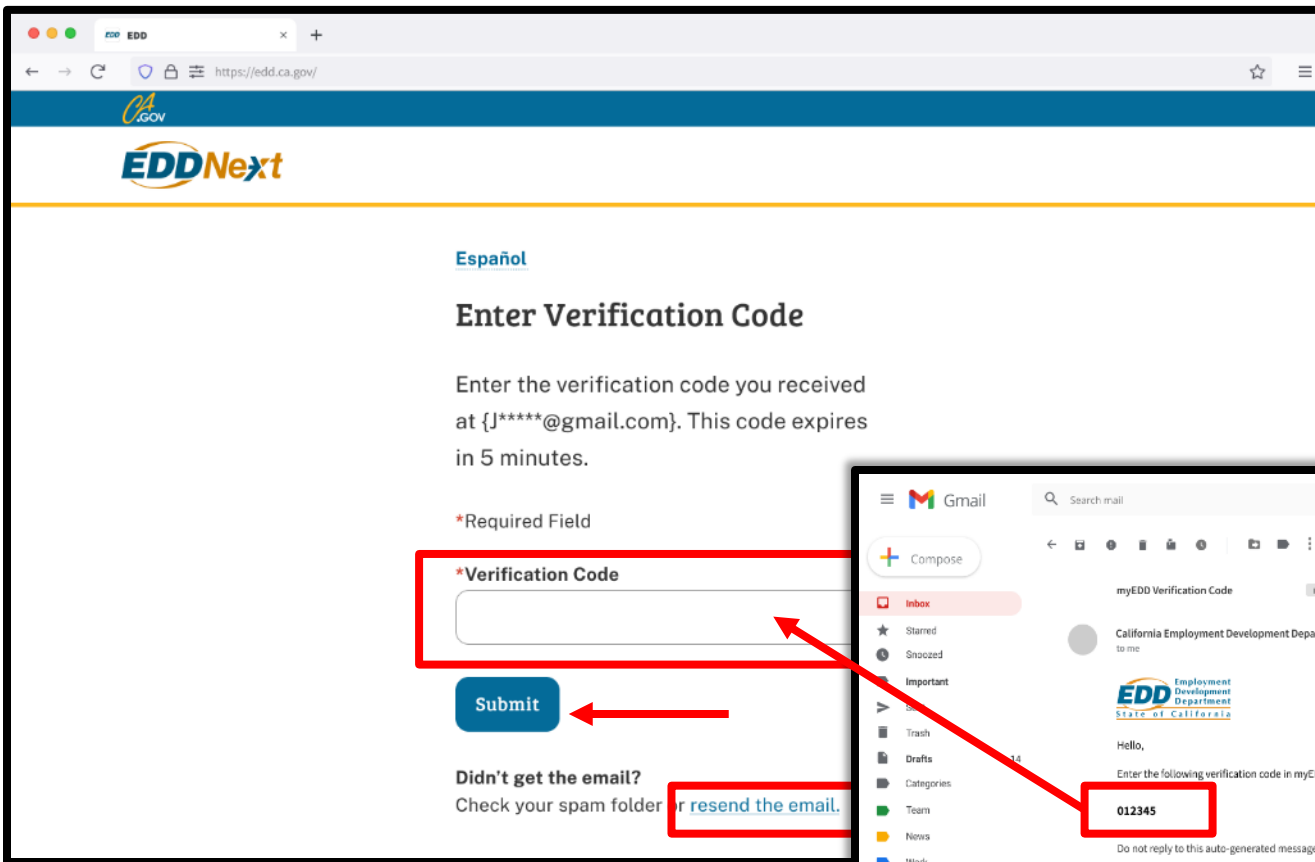
Use myEDD to access SDI Online. To update your SDI Online profile:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.



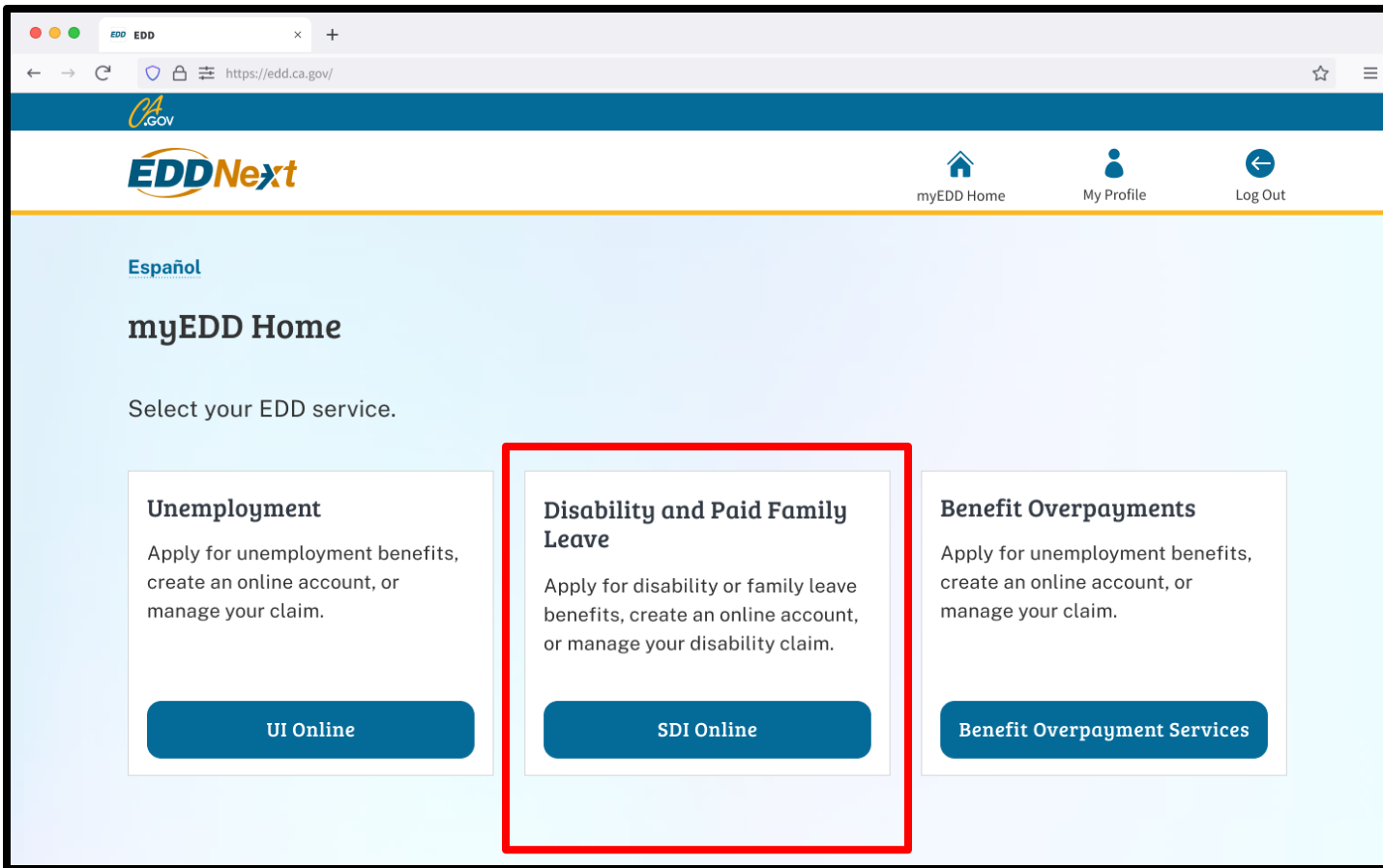
To protect your account, we ask you to verify your identity every time you log in. In this example, the login verification option is by email.

Select **Send Email**.



Check your email for your verification code. This code expires in five minutes.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.



Select **SDI Online** to continue.

**Tip**

You can select **Log Out** in the top right corner of any screen to exit your account.



## SDI Online Home

### Message Center

Check the message center Inbox below to review messages and take required actions as needed.

[Inbox](#) [ New: 1, Total: 1 ]

## Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

[Apply](#)

## Current Disability Claims

| Claim ID        | Status                           | Claim Effective Date |
|-----------------|----------------------------------|----------------------|
| DI-1000-027-802 | <a href="#">Payments Stopped</a> | 05-02-2025           |

## Pending Disability Applications

| Claim ID        | Status                           | Date Submitted | Receipt Number   |
|-----------------|----------------------------------|----------------|------------------|
| DI-1000-027-805 | <a href="#">Signature Needed</a> | 05-30-2025     | R100000000078788 |

## Current Paid Family Leave Claims

| Claim ID        | Status                       | Claim Effective Date |
|-----------------|------------------------------|----------------------|
| PF-1000-027-806 | <a href="#">Claim Active</a> | 04-02-2025           |

## Pending Paid Family Leave Applications

| Claim ID        | Status                                       | Date Submitted | Receipt Number   |
|-----------------|--|----------------|------------------|
| PF-1000-027-857 | <a href="#">Medical Certification Needed</a> | 06-02-2025     | R100000000078961 |

## Share Your Feedback

We welcome [feedback](#) about your experience applying online for benefits.

From your SDI Online Home screen, select **Profile** in the top toolbar to update your personal profile information.

The screenshot shows the 'SDI Online Profile' page with the following sections:

- Personal Information:** Includes a link to update name, full legal name 'Alex Bob', and EDD Customer Account Number '7451450347'.
- Address:** Shows mailing address (5007 Broadway, Sacramento, CA) and home address (12 MAIN STREET APT 1, Vancouver BC), each with a 'Change' button.
- Phone:** Lists home and cell phone numbers with a 'Change Phone Numbers' button.
- Email:** Shows the email address 'SDIO\_Integration\_101484@SDIOT2.com'.
- Communication Preferences:** Shows communication method (Electronic), spoken or signed language (Mandarin), and written language (Mandarin), with a 'Change Languages' button.
- Benefit Payment Option:** Shows the current payment option (Mailed Checks) with a 'Change Payment Option' button.

From your SDI Online Profile, you can select the information you want to change:

- [Mailing or Home address](#)
- [Phone numbers](#)
- [Communication and Language preference](#)
- [Benefit Payment Option](#)

**Important!**

You can only make changes Monday-Saturday, 6 a.m. to 6 p.m. and Sunday, 6 a.m. to 5:30 p.m.

# Update Your Mailing/Home Address:

The screenshot shows the SDI Online Profile page for a user named Alex Bob. The page is divided into three main sections: Personal Information, Address, and Phone. The Address section is highlighted with a red border. It contains two sub-sections: Mailing Address and Home Address, each with a corresponding 'Change' button. The Personal Information section includes fields for Full Legal Name and EDD Customer Account Number. The Phone section includes fields for Home Phone Number and Cell Phone Number, with a 'Change Phone Numbers' button.

SDI Online Home myEDD Utilities Help Alex Bob Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## SDI Online Profile

**Personal Information**

If you need to update your name, [contact State Disability Insurance](#).

**Full Legal Name**  
Alex Bob

**EDD Customer Account Number**  
7451450347

**Address**

**Mailing Address**  
5007 Broadway  
Sacramento, CA 95820-1613  
United States

**Home Address**  
12 MAIN STREET APT 1  
Vancouver BC V6B 1A1  
Canada

**Phone**

**Home Phone Number**  
650-123-1240

**Cell Phone Number**  
250-325-1111

To update your address information select

**Change Mailing Address**

or

**Change Home Address**

The screenshot shows the 'Mailing Address' form in the EDD system. The form is titled 'Mailing Address' and includes a note '\*Indicates Required Field'. The 'Address Type' is set to 'Mailing Address'. Underneath, there are two radio buttons: 'US' (selected) and 'International'. The form contains several input fields: '\*Address 1' (5007 Broadway), 'Address 2' (empty), '\*City' (Sacramento), '\*State' (CA), and '\*ZIP Code' (95820 and 1613). There are 'Cancel' and 'Save' buttons at the bottom. A red box highlights the 'Address Type' section and the radio buttons.

Enter your mailing address in the open fields. You must complete the fields marked with a red asterisk (\*).

Make sure you choose US or International.

Select **Save** to make your changes.

The screenshot shows the 'Mailing Address' form in the EDD system. The form is titled 'Mailing Address' and includes a note '\*Indicates Required Field'. The 'Address Type' is set to 'Mailing Address'. Underneath, there are two radio buttons: 'US' and 'International' (selected). The form contains several input fields: '\*Address 1' (Apartado Postal 123), 'Address 2' (empty), '\*City' (Guadalajara), '\*State/Province' (Jalisco), '\*Postal Code' (44100), and '\*Country' (Mexico). There are 'Cancel' and 'Save' buttons at the bottom. A red box highlights the 'Address Type' section and the radio buttons.

If you select **International**, The fields change to accept international address Information.

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SDI Online Home myEDD Utilities Help Elizabet

SDI Home Inbox New Claim Draft Profile

## Home Address

\*Indicates Required Field

**Address Type** Home Address

US  International

\*Address 1 722 Capitol Mall

Address 2

\*City Sacramento

\*State CA

\*ZIP Code 95814 4703

Cancel Save

Enter your Home address in the open fields. You must complete the fields marked with a red asterisk (\*).

Make sure you choose US or International.

Select **Save** to make your changes.

CA  
EDD Employment Development Department State of California

SDI Online Home myEDD Utilities Hel

SDI Home Inbox New Claim Draft Profile

## Home Address

\*Indicates Required Field

**Address Type** Home Address

US  International

Address 1 12 MAIN STREET APT 1

Address 2

\*City Vancouver

\*State/Province BC

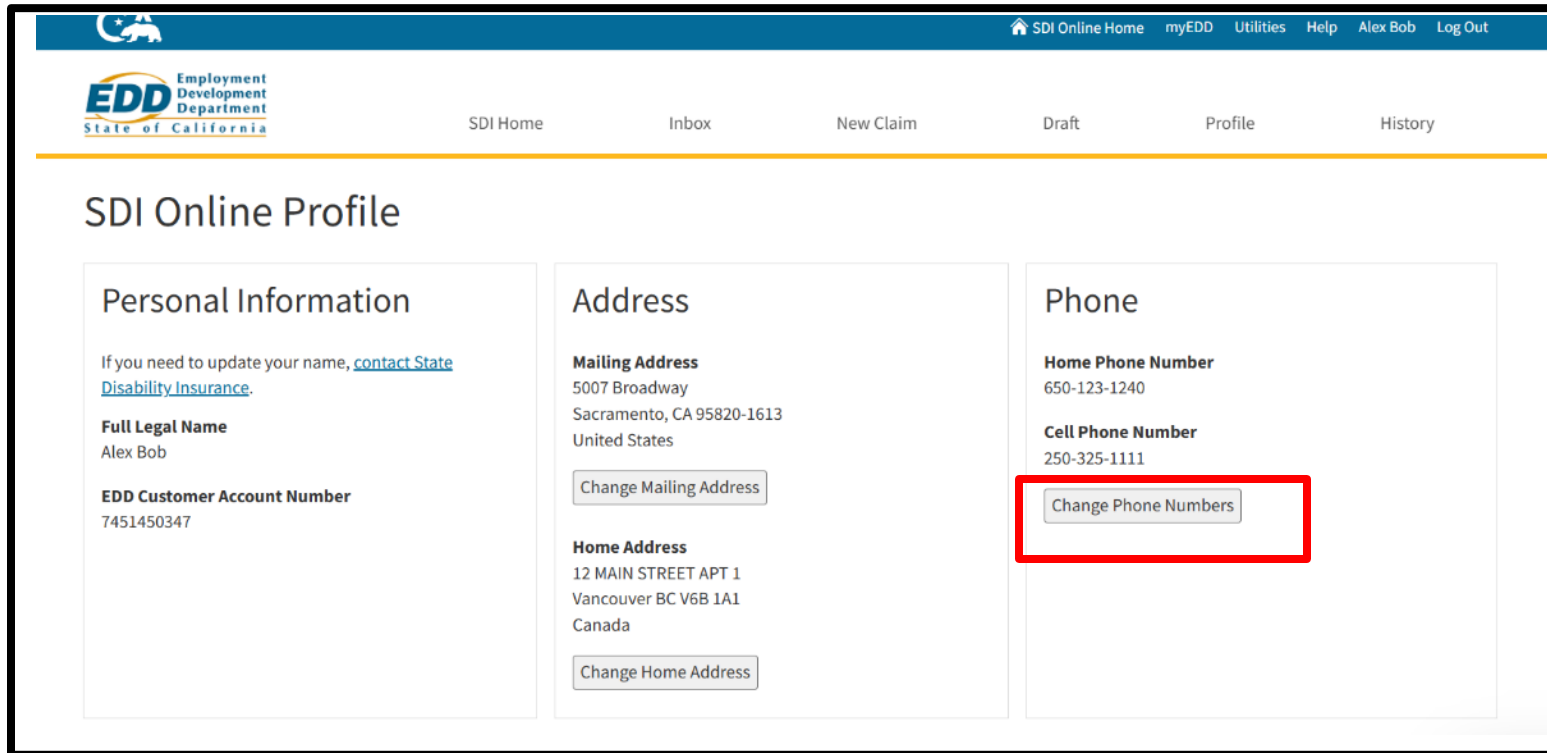
\*Postal Code V6B 1A1

\*Country Canada

Cancel Save

If you select **International**, The fields change to accept international address Information.

# Update Your Phone Numbers:



The screenshot shows the SDI Online Profile page. The top navigation bar includes links for SDI Online Home, myEDD, Utilities, Help, Alex Bob, and Log Out. Below this, the EDD logo and navigation links for SDI Home, Inbox, New Claim, Draft, Profile, and History are visible. The main content area is titled 'SDI Online Profile' and is divided into three columns: Personal Information, Address, and Phone. The Personal Information column contains links for updating a name and a full legal name. The Address column shows mailing and home addresses with 'Change' buttons. The Phone column shows home and cell phone numbers, with the 'Change Phone Numbers' button highlighted by a red rectangle.

**SDI Online Profile**

**Personal Information**

If you need to update your name, [contact State Disability Insurance](#).

**Full Legal Name**  
Alex Bob

**EDD Customer Account Number**  
7451450347

**Address**

**Mailing Address**  
5007 Broadway  
Sacramento, CA 95820-1613  
United States

[Change Mailing Address](#)

**Home Address**  
12 MAIN STREET APT 1  
Vancouver BC V6B 1A1  
Canada

[Change Home Address](#)

**Phone**

**Home Phone Number**  
650-123-1240

**Cell Phone Number**  
250-325-1111

[Change Phone Numbers](#)

Select **Change Phone Numbers** to update your home or cell phone number.

SDI Online Home myEDD Utilities Help Elizabeth Keen Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Phone

\*Indicates Required Field

\*Primary Phone Number  Home Phone Number  Cell Phone Number

Home Phone Number

Check here if the phone number is international

Cell Phone Number

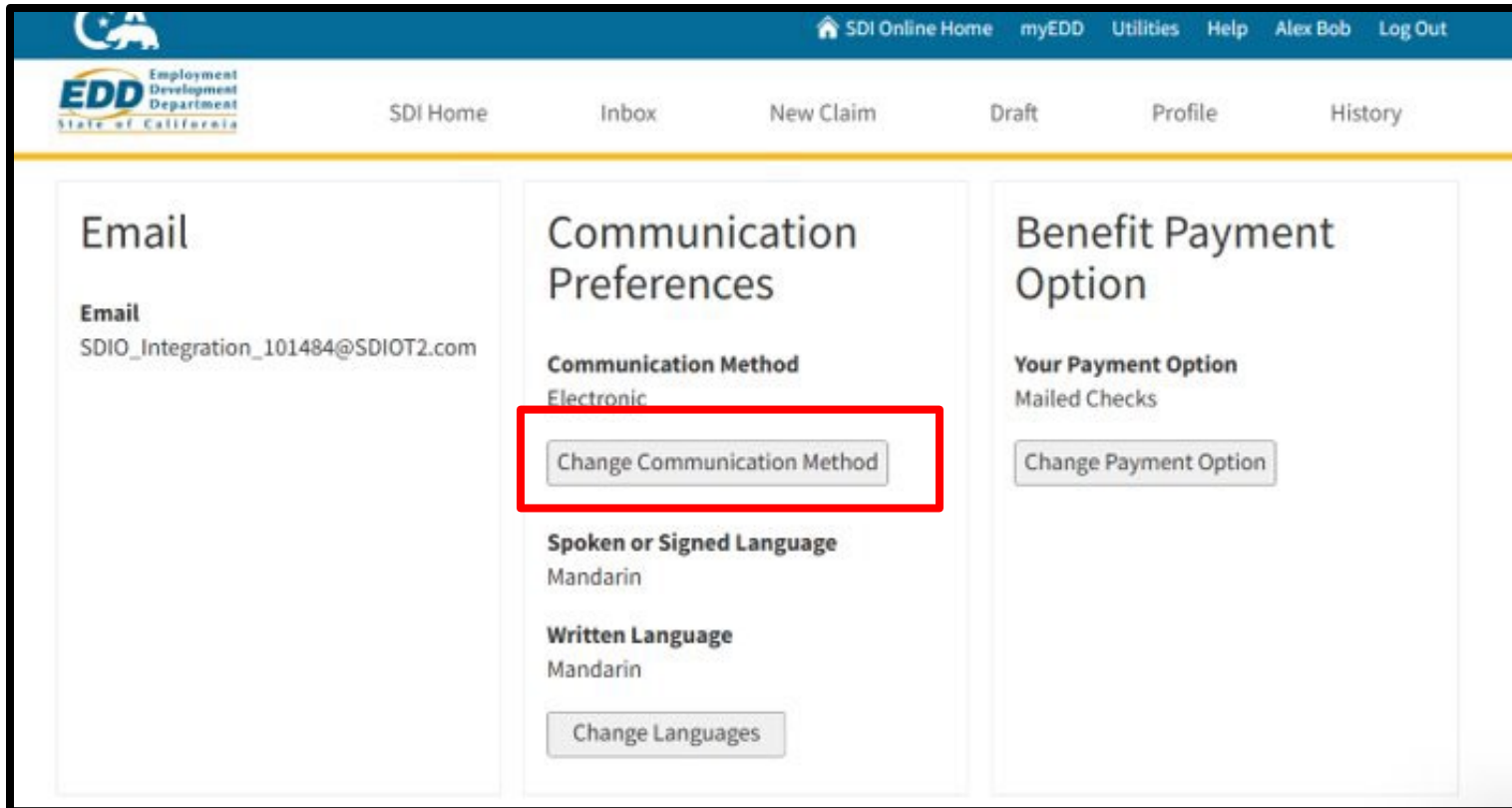
Check here if the phone number is international

Cancel Save

1. Select which number you need to update: Home or Cell.
2. Enter the phone number in the appropriate field without dashes or spaces. If you check the box for an international number, the fields will accept other phone number formats.
3. Select **Save** to make your changes.

Required fields are marked with a red asterisk (\*).

# Update Your Communication Preference:



The screenshot displays the EDD State of California website interface. At the top, there is a navigation bar with links for 'SDI Online Home', 'myEDD', 'Utilities', 'Help', 'Alex Bob', and 'Log Out'. Below this, a secondary navigation bar includes 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'. The main content area is divided into three columns. The left column is titled 'Email' and shows the email address 'SDIO\_Integration\_101484@SDIOT2.com'. The middle column is titled 'Communication Preferences' and shows the current 'Communication Method' as 'Electronic'. A red rectangular box highlights the 'Change Communication Method' button. Below this, the 'Spoken or Signed Language' and 'Written Language' are both set to 'Mandarin', with a 'Change Languages' button at the bottom. The right column is titled 'Benefit Payment Option' and shows the current 'Your Payment Option' as 'Mailed Checks', with a 'Change Payment Option' button below it.

Select **Change Communication Method** under Communication Preferences to update how you want us to communicate with you (by email or mail).

CA SDI Online Home myEDD Utilities Help Alex Bob Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Communication Method

\*Indicates Required Field

**\*How would you like to receive notifications about your claim?**

We may need to send some documents by mail. "Electronic" communication may include both your personal email or the SDI Online Inbox.

Electronic

Paper Mail

Cancel Save

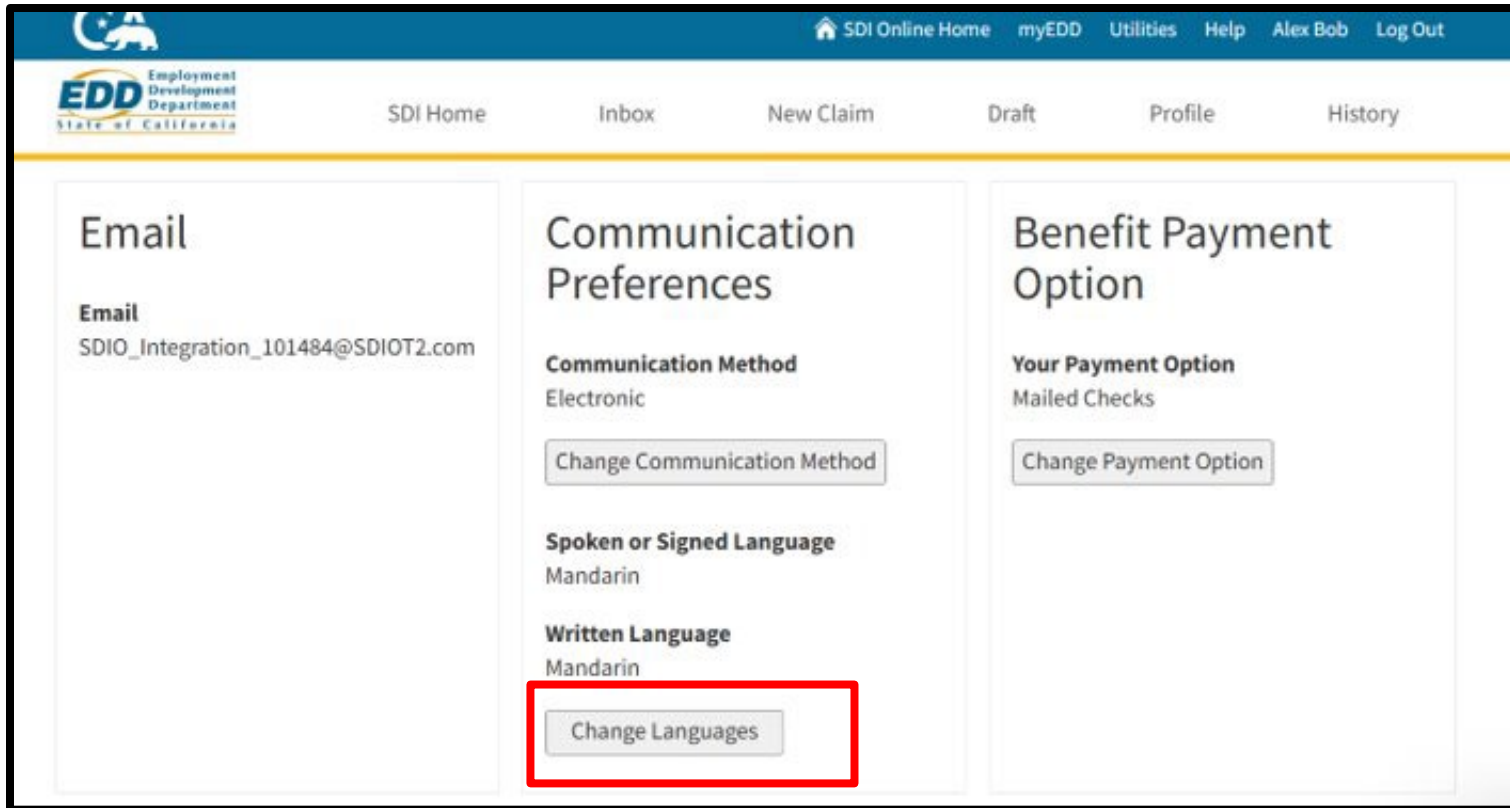
We send messages that you need to review or act on. To tell us how you want to be notified select **Electronic** or **Paper Mail**.

Select **Save** to make your changes.

### Note

It can take up to 48 hours for changes to take effect.  
Some documents are required to be sent by mail.

# Update Your Language Preference:



The screenshot shows the user profile page for the Employment Development Department (EDD) of the State of California. The page is titled "Communication Preferences" and is part of a larger profile management interface. The user's name is "Alex Bob" and they are logged in as "myEDD". The page is divided into three main sections: "Email", "Communication Preferences", and "Benefit Payment Option".

**Email**  
Email  
SDIO\_Integration\_101484@SDIOT2.com

**Communication Preferences**

**Communication Method**  
Electronic  
[Change Communication Method](#)

**Spoken or Signed Language**  
Mandarin

**Written Language**  
Mandarin  
[Change Languages](#)

**Benefit Payment Option**

**Your Payment Option**  
Mailed Checks  
[Change Payment Option](#)

Select **Change Language** under Communication Preferences to update what language you want us to use when we contact you.

The screenshot shows the EDD (Employment Development Department) website interface. At the top, there is a blue navigation bar with the EDD logo and the text "Employment Development Department State of California". To the right of the logo, there are links for "SDI Home", "Inbox", "New Claim", "Draft", "Profile", and "History". The main content area is titled "Language" and includes a note: "\*Indicates Required Field". Below this, there are two dropdown menus: "\*Preferred Spoken or Signed Language" (with "English" selected) and "Preferred Written Language" (with "Select" selected). Both dropdown menus are enclosed in a red rectangular box. At the bottom of the form, there are two buttons: "Cancel" and "Save".

1. Select the language you prefer from the dropdown menus for both spoken and written contact .
2. If the language you need is not on the menu, choose “other” and write in the language you prefer.
3. Select **Save** to make your changes.

**Note:** We do our best to connect you with a representative that speaks your language and we can also connect you with an interpreter when requested.



## Email

### Email

SDIO\_Integration\_101484@SDIOT2.com

## Communication Preferences

### Communication Method

Electronic

Change Communication Method

### Spoken or Signed Language

Mandarin

### Written Language

Mandarin

Change Languages

## Benefit Payment Option

### Your Payment Option

Mailed Checks

Change Payment Option

To change your payment option, select **Change Payment Option**.

CA SDI Online Home myEDD Utilities Help Elizabeth Keen Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Benefit Payment Option

\*Indicates Required Field

### Your Payment Option

The payment method you select will be used for all future benefit payments. If you recently applied, your payment method will not change until after your first payment.

\*Select your payment option.

- Direct Deposit**  
Payments within 3 days
- Debit Card**  
First payment within 7-10 days, future payments within 2 days
- Mailed Checks**  
Payments within 7-10 days

Cancel Save

Select the benefit payment option you prefer.

If you choose **Direct Deposit**, you will need to provide your bank routing and account numbers.

If you choose **Debit Card**, you will need to review the Fees and Disclosures link that will be provided before you can continue.

Select **Save**.

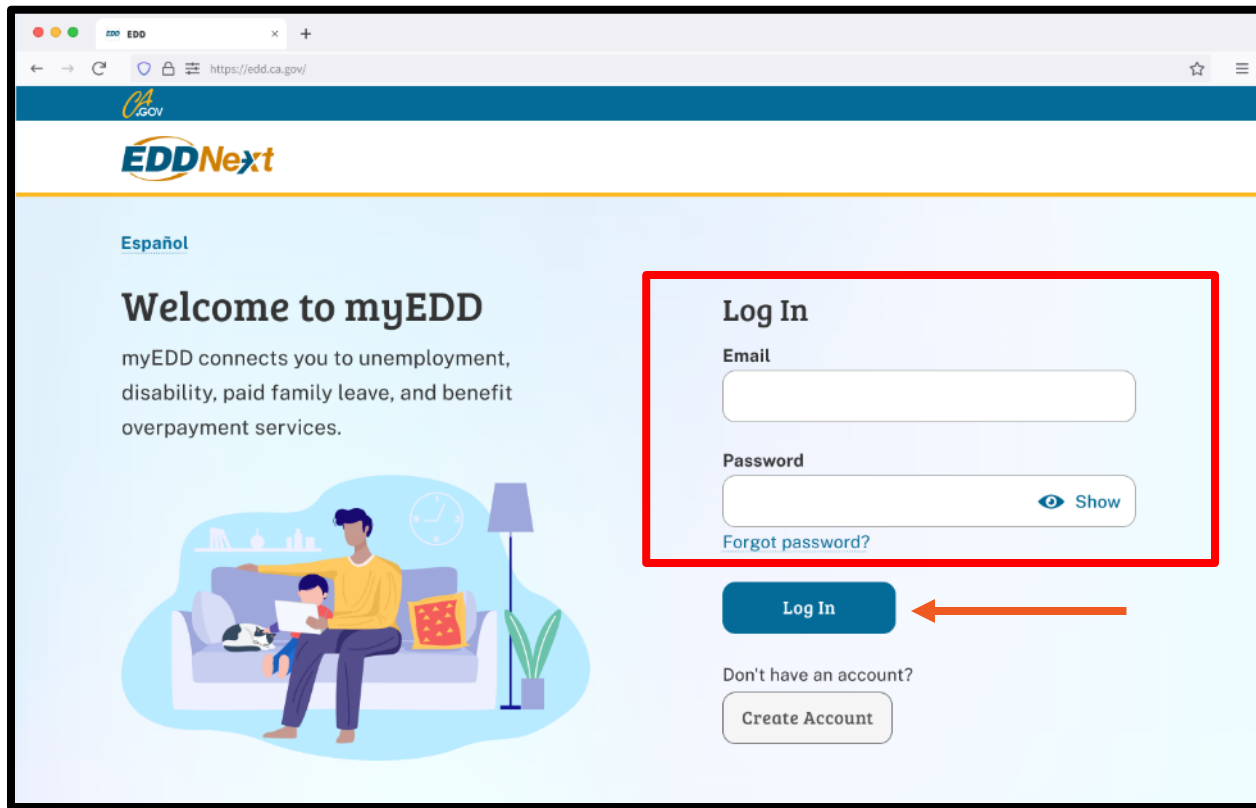


# Using Your SDI Online Account

Learn how to check your claim status and ask questions using your SDI online account.



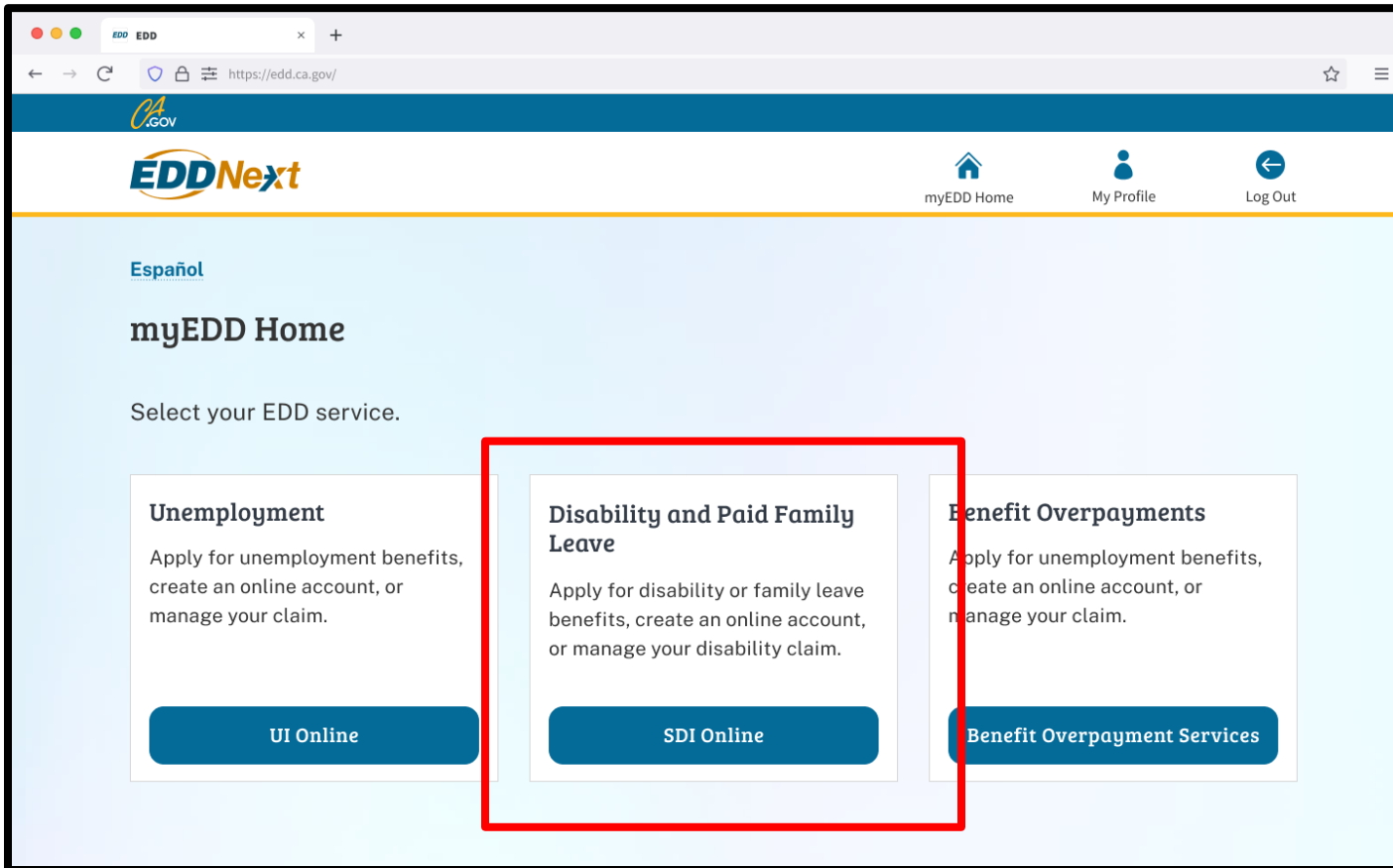
[Get Started](#)



**Note**  
For Spanish, select **Español**.

To access your SDI Online account:

1. Log in to [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.
4. Complete the identity verification. (Required every time you log in.)



**Note**

Select **Log Out** in the top right corner of any screen to exit your account.

Once you have completed the myEDD log in and identity verification process, from the myEDD Home page, select **SDI Online**.

SDI Online Home myEDD Utilities Help Liz Keen Log Out

Employment Development Department State of California

SDI Home **Inbox** New Claim Draft Profile History

## SDI Online Home

**Message Center**

Check the message center Inbox below to review messages and take required actions as needed.

Inbox [ New: 1 , Total: 1 ]

**Apply for Benefits**

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

Apply

### Current Disability Claims

| Claim ID        | Status           | Claim Effective Date |
|-----------------|------------------|----------------------|
| DI-1000-027-802 | Payments Stopped | 05-02-2025           |

### Pending Disability Applications

| Claim ID        | Status           | Date Submitted | Receipt Number   |
|-----------------|------------------|----------------|------------------|
| DI-1000-027-805 | Signature Needed | 05-30-2025     | R100000000078788 |

### Current Paid Family Leave Claims

| Claim ID        | Status       | Claim Effective Date |
|-----------------|--------------|----------------------|
| PF-1000-027-806 | Claim Active | 04-02-2025           |

### Pending Paid Family Leave Applications

| Claim ID        | Status                       | Date Submitted | Receipt Number   |
|-----------------|------------------------------|----------------|------------------|
| PF-1000-027-857 | Medical Certification Needed | 06-02-2025     | R100000000078961 |

### Share Your Feedback

We welcome [feedback](#) about your experience applying online for benefits.

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

From your SDI Online Home page you can:

- Check messages in your **Inbox** or **Message Center**.
- **Apply for Benefits** (file a New Claim).
- Continue a **Saved Draft**.
- Update **Profile** information.
- **Review claim History**.

SDI Online Home myEDD Utilities Help Liz Keen Log Out

Employment Development Department State of California

SDI Home **Inbox** New Claim Draft Profile History

## SDI Online Home

Message Center

Check the message center Inbox below to review messages and take required actions as needed.

Inbox [ New: 1 , Total: 1 ]

### Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

### Current Disability Claims

| Claim ID        | Status                           | Claim Effective Date |
|-----------------|----------------------------------|----------------------|
| DI-1000-027-802 | <a href="#">Payments Stopped</a> | 05-02-2025           |

### Pending Disability Applications

| Claim ID        | Status                           | Date Submitted | Receipt Number   |
|-----------------|----------------------------------|----------------|------------------|
| DI-1000-027-805 | <a href="#">Signature Needed</a> | 05-30-2025     | R100000000078788 |

### Current Paid Family Leave Claims

| Claim ID        | Status                       | Claim Effective Date |
|-----------------|------------------------------|----------------------|
| PF-1000-027-806 | <a href="#">Claim Active</a> | 04-02-2025           |

### Pending Paid Family Leave Applications

| Claim ID        | Status                                       | Date Submitted | Receipt Number   |
|-----------------|--|----------------|------------------|
| PF-1000-027-857 | <a href="#">Medical Certification Needed</a> | 06-02-2025     | R100000000078961 |

### Share Your Feedback

We welcome [feedback](#) about your experience applying online for benefits.

[Back to Top](#) [Contact EDD](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#)

You can:  
Select either Inbox link to review messages and complete required forms.

SDI Online Home myEDD Utilities Help Liz Keen Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## SDI Online Home

Message Center

Check the message center Inbox below to review messages and take required actions as needed.

Inbox [ New: 1, Total: 1 ]

### Apply for Benefits

Start a new application or continue a draft application for disability or Paid Family Leave benefits.

### Current Disability Claims

| Claim ID        | Status           | Claim Effective Date |
|-----------------|------------------|----------------------|
| DI-1000-027-802 | Payments Stopped | 05-02-2025           |

### Pending Disability Applications

| Claim ID        | Status           | Date Submitted | Receipt Number   |
|-----------------|------------------|----------------|------------------|
| DI-1000-027-805 | Signature Needed | 05-30-2025     | R100000000078788 |

### Current Paid Family Leave Claims

| Claim ID        | Status       | Claim Effective Date |
|-----------------|--------------|----------------------|
| PF-1000-027-806 | Claim Active | 04-02-2025           |

### Pending Paid Family Leave Applications

| Claim ID        | Status                       | Date Submitted | Receipt Number   |
|-----------------|------------------------------|----------------|------------------|
| PF-1000-027-857 | Medical Certification Needed | 06-02-2025     | R100000000078961 |

### Share Your Feedback

We welcome [feedback](#) about your experience applying online for benefits.

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Under your current claims information you can:

- Review a current disability claim summary, payment history, form history, and send claim requests.
- Review the information you submitted on a pending disability claim.
- Review your submitted Paid Family Leave claim information.

# Do you have a question about your claim?

The screenshot shows the SDI Online Home page with a navigation bar at the top containing 'SDI Online Home', 'myEDD', 'Utilities', 'Help', 'Liz Keen', and 'Log Out'. Below the navigation bar are links for 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'. The main content area includes a 'Message Center' section with an 'Inbox [ New: 1, Total: 1 ]' link, an 'Apply for Benefits' section with an 'Apply' button, and three tables: 'Current Disability Claims', 'Pending Disability Applications', and 'Current Paid Family Leave Claims'. The 'Current Disability Claims' table is highlighted with a red border. At the bottom, there is a 'Share Your Feedback' section and a footer with links for 'Back to Top', 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility'.

| Claim ID        | Status           | Claim Effective Date |
|-----------------|------------------|----------------------|
| DI-1000-027-802 | Payments Stopped | 05-02-2025           |

| Claim ID        | Status           | Date Submitted | Receipt Number   |
|-----------------|------------------|----------------|------------------|
| DI-1000-027-805 | Signature Needed | 05-30-2025     | R100000000078988 |

| Claim ID        | Status       | Claim Effective Date |
|-----------------|--------------|----------------------|
| PF-1000-027-806 | Claim Active | 04-02-2025           |

| Claim ID        | Status                       | Date Submitted | Receipt Number   |
|-----------------|------------------------------|----------------|------------------|
| PF-1000-027-857 | Medical Certification Needed | 06-02-2025     | R100000000078961 |

## For disability claims:

Send us a message through SDI Online. Select your Claim ID number below Current Disability Insurance Claim.

### Important

Disability claims under review are listed below Pending Disability Insurance Claim Application and the option to send messages is not available. Find other options to [contact EDD](#).

## For Paid Family Leave claims:

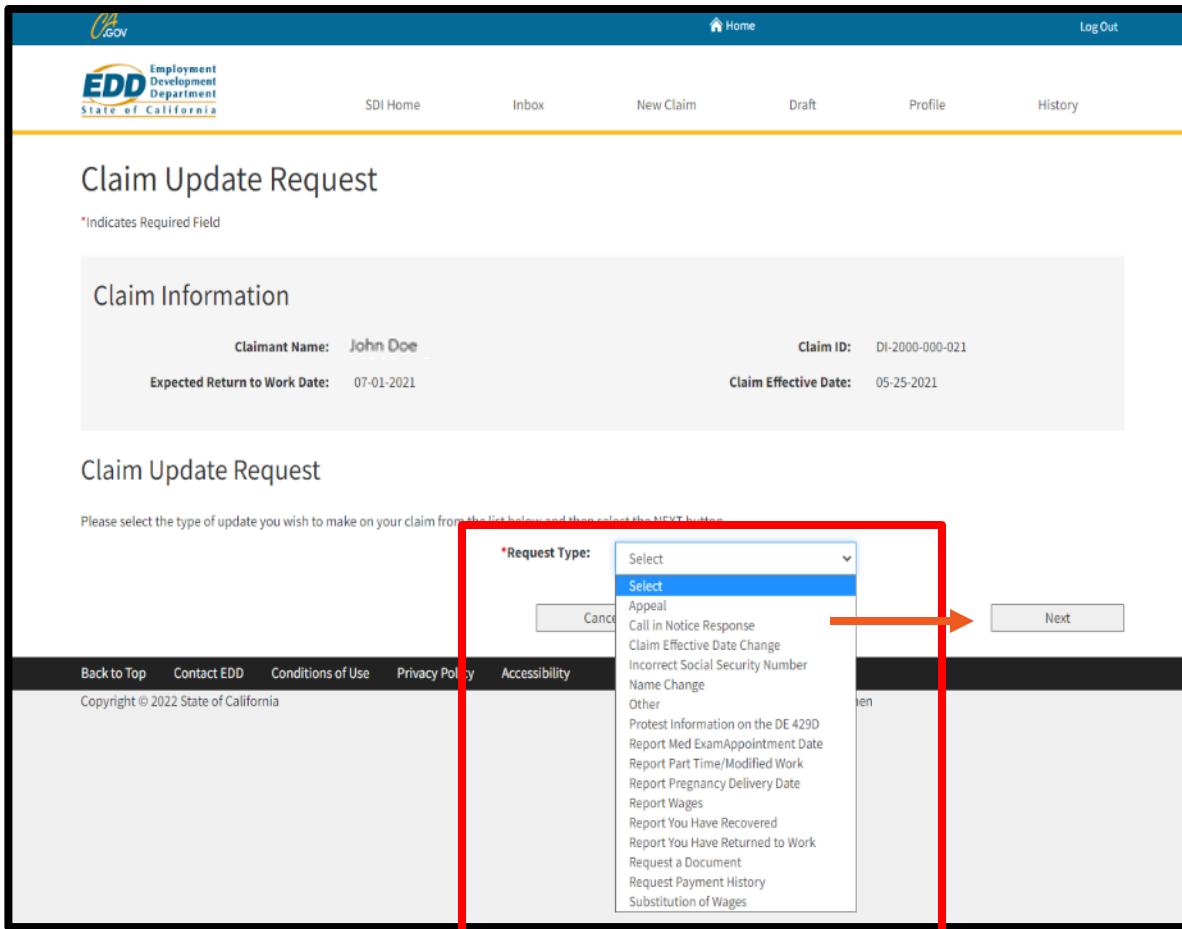
Send us a message through [Ask EDD](#). Select the category **Paid Family Leave**, sub-category **Miscellaneous Inquiry**, and topic **Other (Questions)**.

The screenshot shows the EDD Claim Summary page for John Doe. The page includes a navigation bar with links like 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'. The main content area is titled 'Claim Summary' and contains several sections: 'Claim Information' with fields for Name (John Doe), Claim ID (DI-1000-027-805), Expected Return-to-Work Date, and Claim Effective Date (05-02-2025); 'Claim Status' with a 'Signature Needed' notice and a 'Get Claim Help' button highlighted in a red box; 'Benefit Amounts' with fields for Daily, Maximum, and Remaining amounts, and Weekly and Total Paid amounts; and 'Forms' with instructions and a link to view forms submitted by Kajal Roa.

From your Claim Summary screen, select **Get Claim Help** to send us information, updates, or questions about your disability claim.

**Tip**

Ask questions about your Paid Family Leave claim through Ask EDD.



From the Request Type drop-down menu, select one of the following topics:

- Appeal
- Call in notice response
- Claim effective date change
- Incorrect Social Security number
- Name change
- Other
- Protest information on DE 429D
- Report med exam
- Report part time work
- Report delivery date
- Report wages
- Report you have recovered
- Report you have returned to work
- Request a document
- Request payment history
- Substitution of wages

Pick the option that works best for you and select **Next**.

CA.GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## General Information Required

\*Indicates Required Field

### Claim Information

|                               |            |                       |                 |
|-------------------------------|------------|-----------------------|-----------------|
| Claimant Name:                | John Doe   | Claim ID:             | DI-2000-000-021 |
| Expected Return to Work Date: | 07-01-2021 | Claim Effective Date: | 05-25-2021      |

### Claim Update Request

To expedite your request, please be as specific as possible on the explanation field. The maximum characters allowed in this field is 255.

Request Type: Report Wages

\*Explain Your Request:

I certify that the information I am submitting is true to the best of my knowledge.

Previous Cancel Submit

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Follow the instructions under Claim Update Request. Make sure to enter all important information in the Explain Your Request field.

Select the **I certify** box and **Submit** to send your request to us.

# CONTACT US

Disability Insurance: 1-800-480-3287

Paid Family Leave: 1-877-238-4373

— Helpful Links —



[Order Forms](#)



[Schedule a Webinar](#)



[Help Fight Fraud](#)



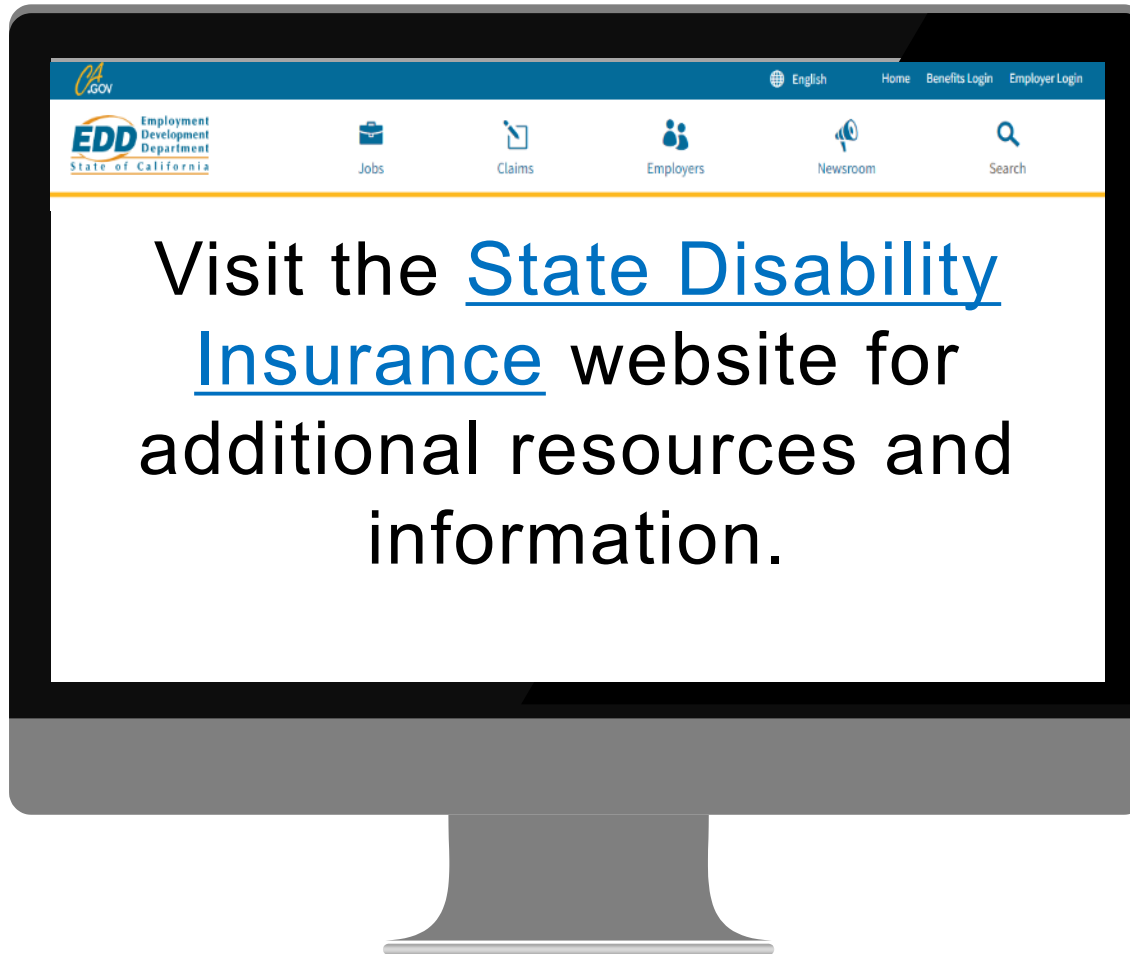
[Contact Us](#)

[Accessibility](#)

[Language Resources](#)

— Follow us —





EDD is an equal opportunity department for this information. If you need help or services because of a disability, call 1-866-490-8879. TTY users, please call the California Relay Service at 711.