



April 2012 Summary (Updated on May 29, 2012)

With the state and national economy still struggling to recover from a severe recession, demand for Unemployment Insurance (UI) benefits remains at very high levels. The California Employment Development Department (EDD) has implemented several initiatives to increase access to UI services.

This update provides information on UI claims data and an overview of EDD's ongoing efforts to improve services.

Federal UI Extensions

California no longer qualifies for one of the extension programs known as the FED-ED extension due to its improving economy as compared to the extraordinarily high unemployment rate of three years ago. The FED-ED program in California no longer meets the federally-required unemployment levels. The week ending May 12, 2012, was the last payable week of FED-ED benefits claimants could receive, even if the claimant has a remaining balance on their FED-ED extension.

The EDD estimates there are approximately 93,000 people in the state who were immediately impacted. Over 100,000 more who might have qualified for these benefits between now and the end of the year will also be without the additional financial assistance.

The EDD has sent notices to these affected individuals to alert them to the situation and ensure they are aware of this federally mandated end to the FED-ED program. We are also encouraging them to keep updated through our EDD Web site and Facebook and Twitter pages.

The other four tiers of federal extension benefits will remain available until the end of 2012 as long as California continues to meet the federally-required unemployment rate levels. However, some changes regarding the weeks of benefits associated with each tier will take effect per Congressional action in June and then again in September.

In addition, there are new federal requirements for those collecting benefits on one of the four remaining tiers of extension benefits. They risk being disqualified for

further extension benefits if they don't meet the following requirements:

- Document their work search efforts which now must include contacts with at least three employers a week,
- Provide their documentation upon request to the EDD,
- Ensure they are registered in EDD's CalJOBS, California's online job listing and resume service,
- And for those specifically starting a first or second tier of extensions between March 25, 2012 and the end of the year, appear for a mandatory Reemployment and Eligibility Assessment (REA) appointment at a designated One Stop Career Center near them.

The EDD is sending out notices to all those affected, along with issuing a news release and updating EDD Web site information.

Alternate Base Period Implementation

The UI Branch successfully implemented the Alternate Base Period (ABP) program April 1, 2012. All publications, including the EDD Web site, are updated and staff training has been completed. Additionally, pre-recorded information about the ABP program is available 24 hours a day, 7 days a week by accessing UI's automated self-service toll-free number.

It is estimated that an additional 26,000 unemployed workers a year could become eligible for UI benefits under the provisions of the ABP program. Due to the new automated tools that will prompt staff to automatically offer ABP when claimants do not qualify to establish a claim using the Standard Base Period, UI claimants will never have to request an ABP claim.

The following table provides information on ABP claims processed through May 12, 2012.

Total Valid Claims	Invalid Standard Base Period Claims	Total Valid Alternate Base Period Claims	Benefits Paid associated w/ Alternate Base Period Claims
236,863	38,105	1,767	\$80,195

"Total Valid Claims" reflect both Standard Base Period and ABP claims found valid at the claim filing point. Employers are not required to report wages until the end of the first month following the end of a quarter for which the wages are earned. However, employers may elect to report wages earlier. As a result, the EDD is able to determine eligibility at the claim filing point for some ABP claims without conducting a wage request investigation from employers and claimants. "Invalid Standard Base Period Claims" reflect the number of invalid Standard Base Period claims that are considered for potential eligibility by using the ABP. Of the "Total

Valid Alternate Base Period Claims,” 902 claims were valid at the claim filing point and are included in “Total Valid Claims,” and 865 claims were found eligible after requesting proof of wages from the base period employers and claimants. This amount reflects approximately one percent of total valid claims eligible for unemployment benefits using the ABP.

The EDD has published on its Web site a new Fact Sheet titled, *How Unemployment Benefits Are Computed*. The fact sheet explains how claims are established in general and the difference between claims that are filed using the Standard Base Period versus an ABP. This fact sheet may be located at the following Web site: http://www.edd.ca.gov/pdf_pub_ctr/de8714ab.pdf

The EDD will continue to provide more information and data about the number of ABP claims in future reports.

Here are some data highlights from April 2012:

Unemployment Rate

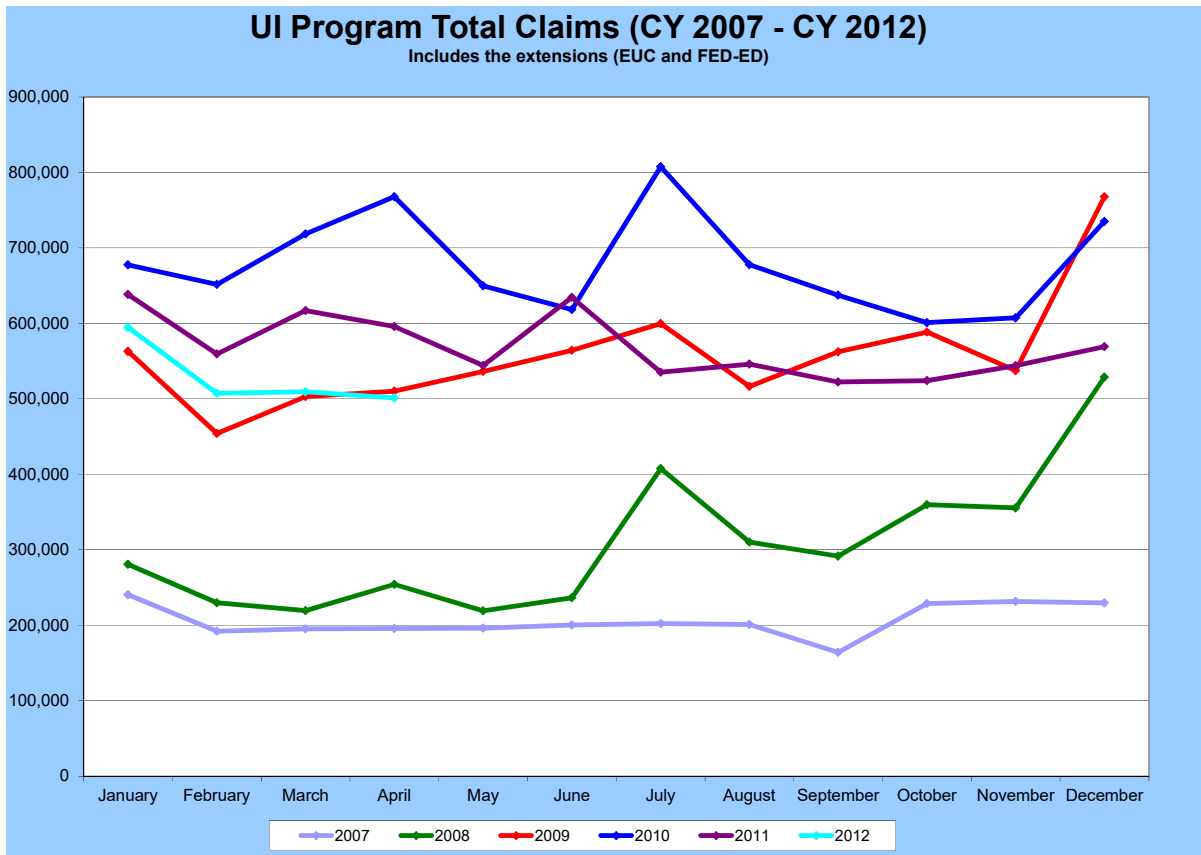
In April 2012, the unemployment rate remained high at 10.9 percent, a decrease of 0.1 percentage points from the March 2012 rate of 11.0 percent, and the number of Californians collecting UI benefits is still unprecedented in the State’s history. The most recent data indicates that approximately 1.1 million people are currently claiming UI benefits. (Note: The May 2012 unemployment rate will be announced June 15, 2012.)

- **Rate in April 2012 was 10.9 percent**
- **Rate in April 2011 was 11.8 percent**
- **Rate in April 2010 was 12.3 percent**
- **Rate in April 2009 was 10.9 percent**
- **Rate in April 2008 was 6.4 percent**
- **Rate in April 2007 was 5.1 percent**

UI Workload Comparison: April 2012 vs. April 2011

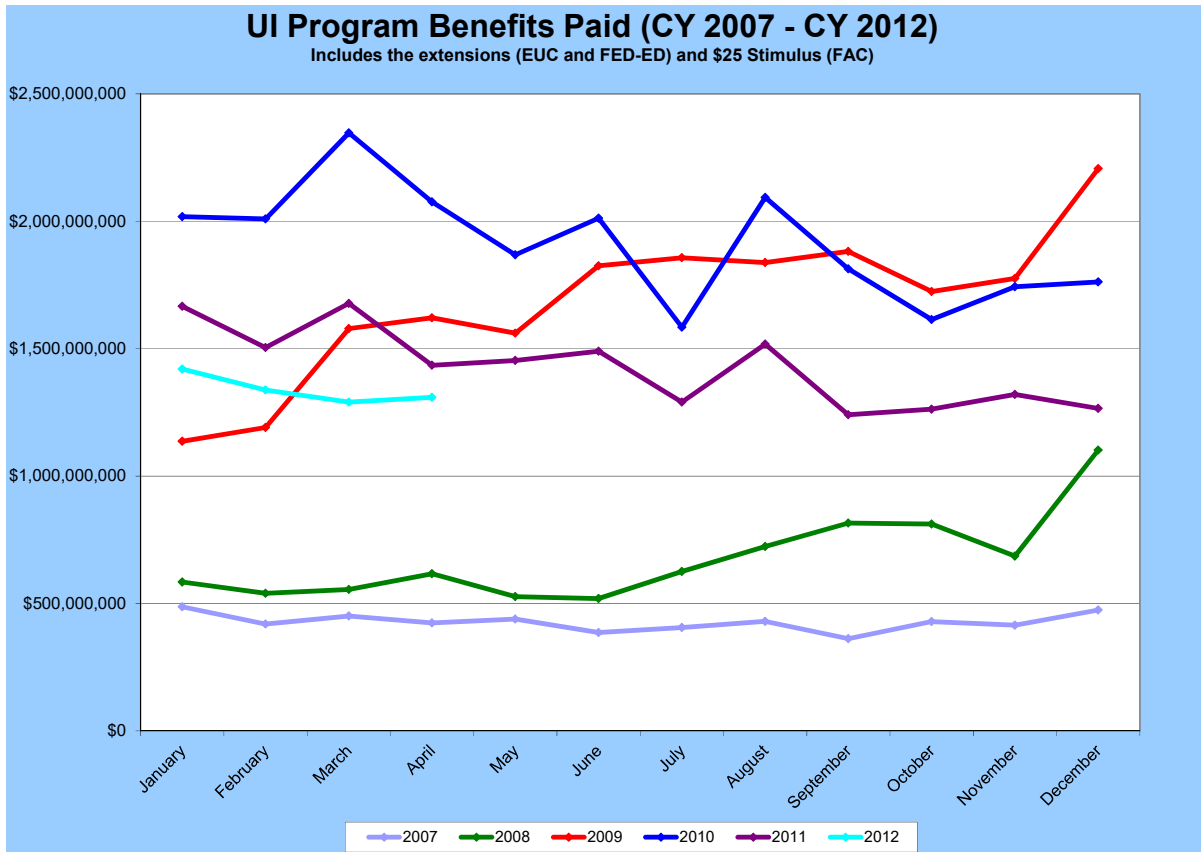
16 percent decrease in total claims processed

- April 2012: 501,182 total claims processed, including extensions
- April 2011: 595,842 total claims processed, including extensions
- April 2010: 767,871 total claims processed, including extensions (35 percent decrease between 2010 and 2012)
- April 2009: 510,203 total claims processed, including extensions (2 percent decrease between 2009 and 2012)
- April 2008: 254,123 total claims processed, including extensions (97 percent increase between 2008 and 2012)
- April 2007: (pre-recession level) 195,600 total claims processed (156 percent increase between 2007 and 2012)



7 percent decrease in total benefits paid

- April 2012: approximately \$1.3 billion, averaging about \$62 million a day.
- April 2011: approximately \$1.4 billion, averaging about \$68 million a day.
- April 2010: approximately \$2.1 billion, averaging about \$94 million a day (38 percent decrease between 2010 and 2012)
- April 2009: approximately \$1.6 billion, averaging about \$74 million a day (19 percent decrease between 2009 and 2012)
- April 2008: approximately \$617 million, averaging about \$28 million a day (111 percent increase between 2008 and 2012)
- April 2007: (pre-recession level) approximately \$424 million, averaging about \$20 million a day (207 percent increase between 2007 and 2012)



Initial Claims and Benefits Paid data is available by county on EDD's Web site at [www.edd.ca.gov/About EDD/Quick Statistics Information by County.htm](http://www.edd.ca.gov/About_EDD/Quick_Statistics_Information_by_County.htm)

EDD Debit CardsSM

About 1.1 million people are currently claiming unemployment benefits. The EDD and banking partner Bank of America have established close to 1.9 million UI debit card accounts since July 2011. That is in addition to the accounts established for State Disability Insurance (SDI) and Paid Family Leave (PFL) customers over the last year.

Payments are deposited directly into the card accounts and customers have the option to set up a Direct Deposit Transfer to their own checking or savings account. This new payment system allows customers to receive their benefits faster than the previous process of printing and mailing checks, and creates savings and efficiencies in processing.

Other benefits include the elimination of check cashing fees for customers without a bank account, and continual delivery of benefits in the event of a disaster when mail service can be disrupted.

Visit EDD's Web site at: [http://www.edd.ca.gov/About EDD/The EDD Debit Card.htm](http://www.edd.ca.gov/About_EDD/The_EDD_Debit_Card.htm) for the latest information including:

- An educational video on how to use the card and avoid fees
- Enhanced Frequently Asked Questions
- Links to printable legal size posters that encourage constituents to visit the EDD Web site for information about the cards, the unemployment application, and the new online and telephone continued certification processes (EDD Web-CertSM and EDD Tele-CertSM) – See information on EDD Web-CertSM and EDD Tele-CertSM later in this publication.

UI Trust Fund Status

The EDD just released an updated UI Trust Fund Forecast summarizing and projecting the status of fund solvency. The UI Fund deficit was \$9.8 billion at the end of 2010 and \$9.9 billion at the end of 2011. The 2011 balance includes the addition of \$839 million in incentive funds from the American Recovery and Reinvestment Act (ARRA). California's fund is currently \$8.4 billion in the red and is forecasted to end 2012 with a deficit of \$10.2 billion and \$10.3 billion by the end of 2013 if nothing is done to legislatively revise the revenue generation model. The significant decrease since the March 2012 California Unemployment Update is due to employer tax payments made during the first quarter of 2012.

While regular UI benefit amounts are significantly decreasing since the peak of the recession, even if and when the disbursement levels reach pre-recessionary levels, the current financing system cannot self-correct during better economic times because of the significant deficit owed and the outdated financing structure. You can access the May 2012 UI Fund Forecast through this link:

http://edd.ca.gov/About_EDD/pdf/edd-uiforecast12.pdf

The State has been borrowing from the federal government since January 2009 to help cover the cost of regular UI benefits as the effects of this historic recession have continued. The U.S. Department of Labor (DOL) tracks outstanding loans from the Federal Unemployment Account. As of May 22, 2012, California is one of 23 states (including the Virgin Islands) relying on a federal UI loan and has the highest loan balance. Pennsylvania has the next highest loan balance at approximately \$3.9 billion. Big states like New York and Florida are also relying on a federal loan. The following DOL Web site is available to review all states' current UI loan balances:

<http://workforcesecurity.doleta.gov/unemploy/budget.asp#tfloans>

The interest-free aspect of the federal loan expired in January 2011. The EDD paid \$303.5 million in interest to the federal government at the end of September 2011. An interest payment cannot be paid from the UI Trust Fund or EDD's UI Administrative funds. This payment was covered by a loan from the State Disability Insurance Fund and must be repaid by General Fund monies within four years. The October 2011 UI Fund Forecast estimated the loan interest owed in September 2012 to be more than \$417 million. However, due to a reduction in the federal interest rate from 4.08 percent to 2.94 percent for 2012, the EDD now projects the estimated interest due September 30, 2012, is \$312.6 million.

There is a national dialogue occurring, including the President's Budget Proposal and several bills that would address some aspect of the Trust Fund solvency issues. The EDD will be monitoring the situation closely to keep our customers apprised of developments.

Federal Unemployment Tax Act (FUTA) Credit Reduction

Due to the continuing UI Fund deficit and California's borrowing status for two consecutive years, employers are now being charged more in FUTA tax contributions, which are paid in addition to state UI contributions.

FUTA taxes apply to the first \$7,000 in wages per employee and cover the cost of administering the UI program, federal extension benefits, and federal loans to insolvent states. At a minimum, employers pay a 0.6 percent tax rate (\$42 per employee).

As of January 2012, California employers are paying up to 0.9 percent (\$63 per employee). Without a solvency solution that would otherwise reduce the deficit in the UI Fund, employers will continue to be subject to annual reductions incrementally in the FUTA credit.

UI Services Updates

The demand for UI benefits continues to remain at unusually high levels since more people are staying on unemployment longer. As reported in the April 2012 *California Labor Market Review* (released May 2012), based on the Bureau of Labor Statistics Model and Current Population Survey, 45.3 percent, or almost one million, of those unemployed have been so for 27 weeks or more and approximately 34.4 percent of all unemployed have been so for a year or more. (Note: The number of unemployed is a broader estimate than only UI claimants).

In spite of this demand, the EDD was able to provide various enhancements in the past year and going forward, including, but not limited to, the following:

Online Public Education Campaign – The EDD recently wrapped up an online campaign to promote various EDD services, encouraging customers to visit the EDD Web site to use the services and learn more about them. The suite of services includes the eApply4UI online application to file a claim, the EDD Tele-CertSM and EDD Web-CertSM for certifying for benefits versus the existing paper method through the mail, and the new EDD Debit CardSM for paying unemployment and disability benefits. The department was successful in surpassing its goal of attracting one million visits to the EDD Web site to access the highlighted online services – actually attracting more than 1.7 million Web site visitors.

For your use and to further promote this suite of services, the EDD has developed a poster, which is available via: http://www.edd.ca.gov/About_EDD/pdf/eddonlineposter.pdf
We encourage you to print and post this in public areas of your district offices to share this information with your constituents.

Additionally, in March and April 2012, the EDD mailed the *Unemployment Insurance Benefits Online and Telephone Certification Now Available*, DE 2345, to approximately 1 million UI claimants to promote EDD Web-CertSM and EDD Tele-CertSM as new, automated self-service options to certify for UI benefits. The intent of sending this notice to claimants is to encourage the use of these automated certification methods. This mailing also includes an insert for a federally-funded foreclosure prevention program known as Keep Your Home California. While the Keep Your Home California program is **not** an EDD program, the EDD is assisting the California Housing Finance Agency in marketing their program.

Additionally, the EDD posts a new tip each week on the front page of the EDD Web site. This section is titled “Tip of the Week” and provides customers information on various EDD services.

Expedite Determinations on CTB Eligibility – The CTB Streamline process was developed by the EDD to assist in expediting the approval process for claimants who are attending school or training, and who are otherwise eligible for UI benefits. The streamline process enables claimants to continue to receive UI benefits without any break in benefits as they are approved within three to five days after receipt of the application. Claimants potentially eligible for CTB attend either training authorized by a designated federal or state program, or training that is self-arranged and approved by the EDD.

Between February 2010 and April 2012, the EDD processed over 16,000 CTB Streamline Training Enrollment applications.

Additionally, on July 1, 2011, the EDD implemented the provisions of Assembly Bill 2058 (Chapter 591, Statutes of 2010), which expands the CTB eligibility criteria for claimants who are in self-arranged training. The CTB Streamline process is being modified to incorporate the new eligibility criteria in the legislation.

Customer Enhancements – The EDD has launched several technology projects that will enhance customer services when applying for and collecting their UI benefits.

- **Internet Continued Claims Filing (EDD Web-CertSM):** The EDD provides the first phase of a new Web option for the majority of customers to complete and submit their biweekly continued claim forms, instead of the mail-only option. Going paperless helps customers by reducing common fill-in errors that can cause benefit delays. The Web certification method also creates a more efficient delivery system. It allows claimants to certify for benefits on-line and reduces the time between the mail-in certification process and payments processing time. The service is available through EDD’s website 24 hours a day, 7 days a week.
- **Telephone Continued Claims Filing (EDD Tele-CertSM):** The EDD provides the first phase of a new telephone certification service which gives the majority of claimants a new self-service option to complete their bi-weekly continued claim forms via telephone. Again, a paperless option for the continued claim form helps customers

avoid some of the common fill-in errors that occur with the hard-copy, mail-in version of the form and cause payment delays. The telephone service is available 24 hours a day, seven days a week.

- **Provide Further Educational Tools to Help Customers:** The EDD has helpful Tip Sheets and “How To” videos to provide greater assistance to customers in filling out their UI applications and completing the bi-weekly continued claim forms, along with other helpful program information including details about California Training Benefits. Visit the following sites to access these tools:
 Tip Sheets: http://www.edd.ca.gov/Unemployment/UI_Tip_Sheets_and_Fact_Sheets.htm
 “How To” Videos: <http://www.youtube.com/user/CaliforniaEDD>

Exhausted Benefits

Once an unemployed worker collects up to the maximum of 99 weeks of benefits, there are no further benefits available on that claim. As of May 21, 2012, there have been over **720,000** unemployed workers in California who have run out of all available benefits, up to the 99 week maximum.

Work Sharing Program

The Work Sharing program is available as an alternative to layoffs for employers who need to reduce employee wages and hours. Usage of this program by California employers increased significantly from 2007 to 2009. While the demand is beginning to decline, the workload is still higher than pre-recessionary levels. The number of initial Work Sharing claims increased by 146 percent between 2007 and 2011, and the total number of benefit weeks claimed by employees under the program increased by 295 percent during the same time period.

	Number of Initial Work Sharing Claims	Number of Work Sharing Weeks (of Benefits) Claimed
2007	45,276	302,109
2008	80,402	505,543
2009	219,580	1,912,460
2010	136,991	1,624,096
2011	111,347	1,193,985
2012*	32,867	343,863

* Data through April 2012.