



Assistance Programs for Workers during COVID-19

EDD Programs

www.edd.ca.gov

Webinar

May 1, 2020

EDD Programs Providing Assistance to Workers

State Disability Insurance Program:

1. Short-term Disability Insurance (DI)
2. Paid Family Leave (PFL)

Unemployment Insurance Program:

1. Regular Unemployment Insurance (UI)
2. CARES Act – Special Legislation due to COVID-19
 - Federal Pandemic Unemployment Compensation (FPUC), also referred to as Pandemic Additional Compensation (PAC).
 - Pandemic Unemployment Assistance (PUA).
 - Pandemic Emergency Unemployment Compensation (PEUC).



Unemployment Insurance Basics



Online edd.ca.gov/UI_Online

By Phone *English 1-800-300-5616*

By Fax or Mail *Paper UI Application*

- Partial income replacement for employees who have lost their jobs or have had their hours reduced due to no fault of their own.
- Claimants must be able, available, and actively looking for work.*
- Funded by employers at no cost to employees.
- Weekly benefit amounts (WBA) range from \$40 to \$450 based on earnings.

**Special Provisions due to COVID-19.*

The Federal CARES Act and Unemployment Insurance

The CARES Act provides additional UI benefits to claimants including:



- 1. Federal Pandemic Unemployment Compensation (FPUC), also referred to as Pandemic Additional Compensation (PAC) by the EDD.**
 - ✓ Additional \$600 stimulus payment in addition to your weekly benefit amount.
- 2. Pandemic Unemployment Assistance (PUA).**
 - ✓ Benefits for those who don't usually qualify for regular UI benefits, such as business owners, the self-employed, and independent contractors.
- 3. Pandemic Emergency Unemployment Compensation (PEUC).**
 - ✓ Up to 13 weeks of extended benefits.

Pandemic Additional Compensation

- Who is eligible for the \$600 per week stimulus payment?
 - ✓ Claimants who are eligible for at least \$1 of benefits on their claim.
 - ✓ Claimants who have regular UI, Work Sharing, PEUC, and PUA claims.
- Automatically added to the weekly benefit amount each week.
- Available from March 29, 2020, through July 25, 2020.

Pandemic Unemployment Assistance

- Who is eligible for PUA benefits?
 - ✓ Business owners, self-employed individuals, and independent contractors.
 - ✓ Claimants with a regular UI claim who have exhausted their benefits.
 - ✓ Individuals with a limited work history or who could not begin a new job due to COVID-19.
 - ✓ Claimants with a current false statement (FS) penalties or other specified disqualifications on their regular UI claim.
- Provides up to 39 weeks of benefits with no waiting period.
- Available from February 2, 2020, through December 26, 2020.

Pandemic Emergency Unemployment Compensation

- Who is eligible for PEUC?
 - ✓ Individuals who have exhausted their regular UI claims.*
- Provides an additional 13 weeks of extended benefits.
- Available from March 29, 2020, through December 26, 2020.
- The EDD is working to get this extension operational just as soon as possible.
- Workers are encouraged to monitor EDD's website for continuing updates and application instructions.

**In California, regular UI benefits are paid for up to 26 weeks within a one-year timeframe.*

EDD Website Navigation – COVID-19

www.edd.ca.gov

The screenshot shows the top navigation bar of the EDD website. On the left is the EDD logo with the text "Employment Development Department State of California". On the right are links for "Home" and "Log In". Below the navigation bar are six icons: a briefcase for "Jobs", a document with a pencil for "Claims", two people for "Employers", a megaphone for "Newsroom", and a magnifying glass for "Search". The main banner features a background of red and white virus particles. A dark blue box in the center contains the text "Our Response to COVID-19" and a paragraph: "The sudden and immense impact of the COVID-19 pandemic is unprecedented. EDD program benefits are available to workers and employers whose earnings are impacted." Below this text are two buttons: "Access COVID-19 Resources" and "Unemployment Benefits Guide". A yellow arrow points to the "Access COVID-19 Resources" button.



Jobs

Find job services and training available to you.



Claims

File a claim for unemployment, disability, or paid family leave benefits.



Employers

Manage your tax account and find important resources to succeed.

Coronavirus 2019 (COVID-19)

[En español](#)

California is responding to the spread of a respiratory illness caused by a new coronavirus (COVID-19). While investigations to learn more about the virus are ongoing, workers and employers should review their health and safety procedures to help prevent exposure to the virus.

The EDD provides a variety of support services to people who have lost their jobs or have had their hours reduced due to the impacts of COVID-19 in California. For faster and more convenient access to those services, we encourage the use of our [online options](#).

For the latest Unemployment Insurance (UI) claim data available, visit the [Newsroom](#).

If you already filed for UI, refer to our [step-by-step chart](#) for what to expect through the course of your claim for receiving benefit payments as long as you're eligible.

Latest News

We have reviewed the federal [CARES Act](#) and are pleased to report that on Sunday, for the week ending April 11, the EDD will begin issuing the new \$600 additional unemployment benefit payments funded by the federal government. Visit the [Latest News for Workers](#) for the details.

- In addition, the EDD has launched a new [Pandemic Unemployment Assistance](#) page to keep you informed of eligibility requirements and the around-the-clock effort to build this new program from the CARES Act. This complex program to serve those who don't usually qualify for regular Unemployment Insurance (UI) benefits, including businesses and the self-employed, has to be developed and could rival the size of the current UI program EDD administers for unemployed workers.
- The EDD will also keep you posted on the CARES Act provision establishing a new 13-week extension of benefits paid for by the federal government when someone exhausts their regular state UI claim between March 29, 2020 and the end of 2020. This too also requires an extensive effort to implement these new extended benefits.

For more detailed updates, visit [Worker Resources](#) or [Employer Resources](#).

Frequently Asked Questions

Get answers to specific questions you may have about COVID-19 and what programs and benefits may be available to you.

[Visit COVID-19 FAQs](#)

Workers

Find the resources you need to file for unemployment, disability, or Paid Family Leave benefits and how to get back to work quickly.

[Access Worker Resources](#)

Employers

Learn how you can manage the impact of COVID-19 on your business and affected workers.

[Access Employer Resources](#)

Resources

Employment Resources

- [Labor and Workforce Development Agency](#) – Resources for employers and workers including workers' compensation and paid sick leave.
- [Labor Commissioner's Office FAQs](#) – Employee leave options, compensation, and salary.
- [Department of Fair Employment and Housing](#) – Job protection and employment discrimination.
- [OnwardCA](#) – One-stop resource for Californians impacted by job loss during the COVID-19 pandemic.

Additional Resources

Getting Started: COVID-19 Benefits

Learn what benefits are available, how to apply, and what to expect after applying.

[COVID-19 Unemployment Benefits Guide](#)

COVID-19 Webpage

1. Unemployment Benefits Guide

2. FAQs

3. Worker Resources

4. Employer Resources

5. Labor and Workforce Development Agency

COVID-19: FAQs

edd.ca.gov/about_edd/coronavirus-2019/faqs.htm



Home Log In



Jobs



Claims



Employers



Newsroom



Search

Coronavirus 2019 (COVID-19) FAQs

[En español](#)

[COVID-19 main page](#)

The following information provides you general guidance as to what programs are available and what situations may be applicable to your circumstances. We encourage you to apply for the program you believe best fits your needs and the EDD will determine your eligibility for benefits.

- [Unemployment Insurance Benefits](#)
- [Disability or Paid Family Leave Benefits](#)
- [Employer Information](#)
 - [COVID-19: WARN FAQs](#)

Show All

Getting Started: COVID-19 Benefits

Learn what benefits are available, how to apply, and what to expect after applying.

COVID-19 Unemployment
Benefits Guide

COVID-19: FAQs

The screenshot shows the EDD website's COVID-19 FAQ page. At the top, there is a navigation bar with the EDD logo, "Home", and "Log In" links. Below this is a secondary navigation bar with icons and labels for "Jobs", "Claims", "Employers", "Newsroom", and "Search". The main heading is "Coronavirus 2019 (COVID-19) FAQs". There are two links: "En español" and "COVID-19 main page". A paragraph of introductory text is followed by a bulleted list of links: "Unemployment Insurance Benefits", "Disability or Paid Family Leave Benefits", and "Employer Information", with a sub-link "COVID-19: WARN FAQs" under "Employer Information". A "Show All" button is located below the list. On the right side, there is a light blue box titled "Getting Started: COVID-19 Benefits" containing text about learning benefits and a "COVID-19 Unemployment Benefits Guide" button. At the bottom, a yellow box with the text "Scroll down" and a yellow arrow points to the "Unemployment Insurance Benefits" heading. Below this heading, a grey box contains the text "What benefits are available if I am subject to quarantine, am not ill, and am not".

edd.ca.gov/about_edd/coronavirus-2019/faqs.htm

CA.GOV Home Log In

EDD Employment Development Department State of California

Jobs Claims Employers Newsroom Search

Coronavirus 2019 (COVID-19) FAQs

[En español](#)

[COVID-19 main page](#)

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[Show All](#)

Getting Started: COVID-19 Benefits

Learn what benefits are available, how to apply, and what to expect after applying.

[COVID-19 Unemployment Benefits Guide](#)

Unemployment Insurance Benefits

What benefits are available if I am subject to quarantine, am not ill, and am not

Scroll down



COVID-19: FAQs

Unemployment Insurance Benefits

What benefits are available if I am subject to quarantine, am not ill, and am not found eligible for a Disability Insurance claim?

Can I file an Unemployment Insurance claim if I am self-employed, an independent contractor, or gig worker?

Can I still qualify for Unemployment Insurance benefits if my EDD notice shows that I have \$0 in benefits available?

Would I qualify for benefits if I choose to stay home from work due to underlying health conditions and concerns about exposure to the virus?

COVID-19: FAQs

Show All

Unemployment
Benefits Guide

Unemployment Insurance Benefits

What benefits are available if I am subject to quarantine, am not ill, and am not found eligible for a Disability Insurance claim?

You are encouraged to apply for Unemployment Insurance (UI) benefits if you are unemployed, which includes reasons such as:

- Your hours are reduced due to the quarantine.
- You were separated from your employer during the quarantine.
- You are subject to a quarantine required by a medical professional or state or local health officer.

You can be eligible for benefits if you have enough earnings over the past 12-18 months and meet other [eligibility criteria](#). The [Governor's Executive Order](#) waives the one-week unpaid waiting period, so you can collect UI benefits for the first week you are out of work. If you are eligible, the EDD processes and issues payments within a few weeks of receiving a claim.

EDD representatives may need to set up a phone interview with you to collect more details.

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www.edd.ca.gov

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Jobs

Find job services and training available to you.



Claims

File a claim for unemployment, disability, or paid family leave benefits.



Employers

Manage your tax account and find important resources to succeed.

COVID-19: Unemployment Benefits Guide

Guide to applying for unemployment benefits in California

Learn what type of benefits you qualify for and how to apply for them.

If you lost your job or had your hours reduced, and meet eligibility requirements, you may be eligible to receive Unemployment Insurance (UI) benefits from California's Employment Development Department (EDD).

First register or log in at Benefit Programs Online, then apply for unemployment benefits on UI OnlineSM.

[Register or log in at Benefit Programs Online](#)



Start here

[What you need before you apply](#)

[How to apply](#)

[After you submit your application](#)

[Receive your benefits](#)

[More Resources](#)

Start here

Tips for applying on UI Online

- Everyone (UI and PUA applicants) uses the same form. [Register or log in with Benefit Programs Online](#) and click "File New Claim."
- File a new claim if you have already applied for UI but are eligible for PUA because you are a business owner, independent contractor, self-employed worker, freelancer, or gig worker affected by COVID-19, **and** you have **not** already appealed a \$0 award notice, been asked to verify your identity, or requested a wage investigation.
- If you are a small business owner, independent contractor, self-

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- File a new claim if you have already applied for UI but are eligible for PUA because you are a business owner, independent contractor, self-employed worker, freelancer, or gig worker affected by COVID-19, **and** you have **not** already appealed a \$0 award notice, been asked to verify your identity, or requested a wage investigation.
- If you are a small business owner, independent contractor, self-employed worker, freelancer, or gig worker, here’s how to answer key questions in the application form:
 - on the Employment History screen when you supply your last employer information, select **No**.
 - on the Availability Information page, answer question 7 with **No**.
 - on the Disaster Information page, answer question 1a.3 with “You are an independent contractor.” If you got paid in cash, select “None of these options apply to me.”

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What you need before you apply

1. Evidence of citizenship or authorization to work in the United States

You will need **all** of following:

- Social Security number
- California driver's license OR identification (ID) card
- Be a US citizen OR have a green card OR have a visa that allows you to work in the US OR have an Alien Registration Number

You must be authorized to work in the US to receive unemployment benefits. If you are not a US citizen, have information from your employment authorization document ready.

2. Information about your work history

Your work history affects the amount of benefits you receive each week. Submitting accurate information helps us process your claim faster. You will need:

- **Work history from the last 18 months.** This includes the name of any companies as they appear on your paycheck, the dates of employment, hours worked per week, the total wages you earned before taxes were taken out (gross wages), hourly rate of pay, and the reason you are no longer working.
- **Specific information from your last employer or company.** This includes your employer's name, mailing address, phone number, supervisor's name, total wages you earned before taxes were taken out (gross wages) for the last week you worked, and the reason for your unemployment.

Federal and military documents

- **If you are a former federal employee,** have your *Notice to Federal Employees About Unemployment Insurance* (Standard Form 8) ready.
- **If you served in the military in the last 18 months,** have your *Certificate of Release or Discharge from Active Duty* (DD 214) ready.

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How to apply

1. Register with Benefit Programs Online

The fastest way to apply for all unemployment benefits is through **UI Online**. After you have registered for a **Benefit Programs Online** account, you can get started on **UI Online**. You can still apply for UI by [phone](#), [mail](#), or [fax](#).

[Register or log in at Benefit Programs Online](#)

2. Submit your application

Filling out employment information for COVID-19 claims in UI Online

- If you have been laid off or had hours cut back as a direct result of COVID-19, under the first dropdown menu in the **Additional Information** section, select **Laid Off/Lack of Work** as your reason for separation. Then select **Out of Work Due to COVID-19**.
- Submit the first date you were affected by COVID-19. We will back pay you for the weeks you are eligible to receive benefits. PUA supports claims between February 2, 2020 and December 26, 2020. Claims between March 29 and July 25, 2020 are eligible for an additional, taxable \$600 every week.

Tips for applying on UI Online

These will help your claim get processed faster.

- Include all employment information.
- Check for spelling errors or mismatched employer names.
- Confirm your Social Security number and California Driver's License or ID number. (Check that this information matches your tax forms.)
- If you recently moved, [make sure your address is current on the IRS website](#).

Note: For business owners, independent contractors, self-employed workers, freelancers, gig workers: complete your employment information under the **Additional Information** section. Submit your net annual income for last year under the **Natural Disasters** question.

If you were previously approved for UI

Restart your old claim. If your UI application was approved within the past 12 months and you stopped receiving benefits, you don't need to submit a new application. If your claim is more than 12 months old, you will need to file a new claim.

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For business owners, independent contractors, self-employed workers, freelancers, gig workers:

If you qualify for PUA, your initial weekly benefit amount will be \$167 for claims starting February 2, 2020. Claims between March 29 to July 25 will have an additional, taxable \$600. Your total benefits will last for 39 weeks (including any regular UI and extended benefits you might qualify for).

Once we verify your income, your weekly benefit amount may increase. Any increase will also apply retroactively. We will notify you of any increase you are entitled to receive.

Note: You will be paid benefits from the date you became unemployed as a result of COVID-19, regardless of when you submitted your claim application.

After you submit your application

1. We'll confirm your application and weekly benefit amount via email and postal mail

- You may receive an email confirming that you were automatically registered in UI Online. This allows you to fully access information about your claim and to certify for continued benefits online.
- If you're not automatically registered in UI Online, you'll receive a notice in the mail with your EDD Customer Account Number. Use the account number to finish registering for full UI Online access.
- **After you submit your initial application, EDD will confirm your application and weekly benefit amount via postal mail.** You should receive this within two weeks. We'll let you know what your weekly benefit amount (WBA) is, based on our wage records. For an initial estimate of your weekly benefit amount, use our [UI benefit calculator](#).

If we need more information from you to complete your claim, we may call you or mail you a notice. If we are unable to verify your identity or your wages, our system might determine your estimated WBA to be \$0.00. If this happens, we may need more time to process your claim.

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After you submit your application

2. Certify for your first benefit payment

Note: Certification is **not required** at this time for benefits with week ending dates of March 14 through May 9, 2020. The EDD will contact you at a later date to certify for these weeks.

When you are required to certify, here's what you'll need to do:

- **Certify your claim in UI Online** once you're registered. You will also be required to certify your claim every two weeks.
- **You can answer "No" when we ask whether you are looking for work, due to COVID-19.** If you meet all other eligibility requirements, you will still receive benefits.

What is certification?

Certification is the required process of updating the EDD every two weeks with your unemployment status with basic eligibility information:

- Are you physically able to work?
- Are you available for work?
- Are you ready and willing to accept work immediately?
- Did you refuse work?
- Did you work and earn wages?

The fastest way to certify is on [UI Online](#). You can also do this by phone by calling 1-866-333-4606, or by mailing the paper form.

Note: Certification is **not required** at this time for benefits with week ending dates of March 14 through May 9, 2020. The EDD will contact you at a later date to certify for these weeks.

3. Upload your resume in CalJOBS

Note: We understand that it's a difficult time to look for a job right now. You are currently **not required** to upload your resume to CalJOBS, during the COVID-19 pandemic.

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Receive your benefits

1. We will issue you an EDD Debit CardSM

Benefit payments for Unemployment Insurance, Pandemic Unemployment Assistance (PUA), Disability Insurance, and Paid Family Leave are all made using the EDD Visa Debit Card.

Typically, it will take about a week after you certify before you receive your first benefit payment. If you applied for PUA, your EDD Debit Card will be issued within 24-48 hours after you submit your application.

Due to the high volume of claims, it may take a few extra days to receive your EDD Debit Card in the mail.

To set up direct deposit, visit the [Bank of America EDD Debit Card website](#).

For more information on the EDD Debit Card, visit [EDD Debit Card](#).

About your EDD Debit Card

- **If you were issued an EDD Debit Card in the last three years**, you will receive your benefit payments on that card. If your card has expired, a new card will automatically be sent to you once funds are available.
- **If you lost your EDD Debit Card**, contact Bank of America at 1-866-692-9374 (TTY: 1-866-656-5913). It may be difficult to reach a representative by phone due to high call volumes. We appreciate your patience.
- **Download the Bank of America Prepaid Card app** from any app store to keep track of your EDD Debit Card payments and balance information.
- **Note:** Bank of America representatives cannot answer questions about your claim or pending payments.

COVID-19: Unemployment Benefits Guide

Receive your benefits

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[More Resources](#)

2. Certify your claim every two weeks

Note: Certification is **not required** at this time for benefits with week ending dates of March 14 through May 9, 2020. The EDD will contact you at a later date to certify for these weeks.

To continue receiving benefit payments, you'll need to certify your unemployment status every two weeks via UI Online for the fastest and most secure way to obtain benefits.

What is certification?

Certification is the required process of updating the EDD every two weeks with your unemployment status with basic eligibility information:

- Are you physically able to work?
- Are you available for work?
- Are you ready and willing to accept work immediately?
- Did you refuse work?
- Did you work and earn wages?

The fastest way to certify is on [UI Online](#). You can also do this by phone by calling 1-866-333-4606, or by mailing the paper form.

Note: Certification is **not required** at this time for benefits with week ending dates of March 14 through May 9, 2020. The EDD will contact you at a later date to certify for these weeks.

All claims from March 29 to July 25, 2020 will include an additional \$600 every week

The EDD will automatically add \$600 every week certified to eligible claimants from March 29 to July 25, 2020. These funds are part of the Federal Pandemic Unemployment Assistance (FPUC) program, also referred to as Pandemic Additional Compensation (PAC).

UI benefit payments have been extended for COVID-19 claims

The EDD provides up to 26 weeks of UI benefits to eligible claimants. Once the EDD has implemented a new federal extended benefit program, you may be eligible to extend your benefits an additional 13 weeks, to a total of 39 weeks. These funds are part of the Pandemic Emergency Unemployment Compensation (PEUC) program.

The EDD is still working to implement this program which will take effect retroactively to March 29, 2020. In the interim, individuals who have exhausted their benefits on their regular UI claim may be eligible to receive benefits on a PUA claim.

EDD Webpage Chatbot

The screenshot shows the EDD State of California website. At the top left is the EDD logo with the text "Employment Development Department State of California". To the right are navigation icons for Jobs, Claims, Employers, Newsroom, and Search. A large banner in the center features the text "Our Response to COVID-19" and "The sudden and immense impact of the COVID-19 pandemic is unprecedented. EDD program benefits are available to workers and employers whose earnings are impacted." Below this text are two buttons: "Access COVID-19 Resources" and "Unemployment Benefits Guide". At the bottom, there are three circular icons representing Jobs, Claims, and Employers, each with a brief description. A blue bar at the bottom right contains the EDD logo and the text "EDD Help", with a yellow arrow pointing to it.

EDD Employment Development Department
State of California

Jobs Claims Employers Newsroom Search

Our Response to COVID-19

The sudden and immense impact of the COVID-19 pandemic is unprecedented. EDD program benefits are available to workers and employers whose earnings are impacted.

[Access COVID-19 Resources](#) [Unemployment Benefits Guide](#)

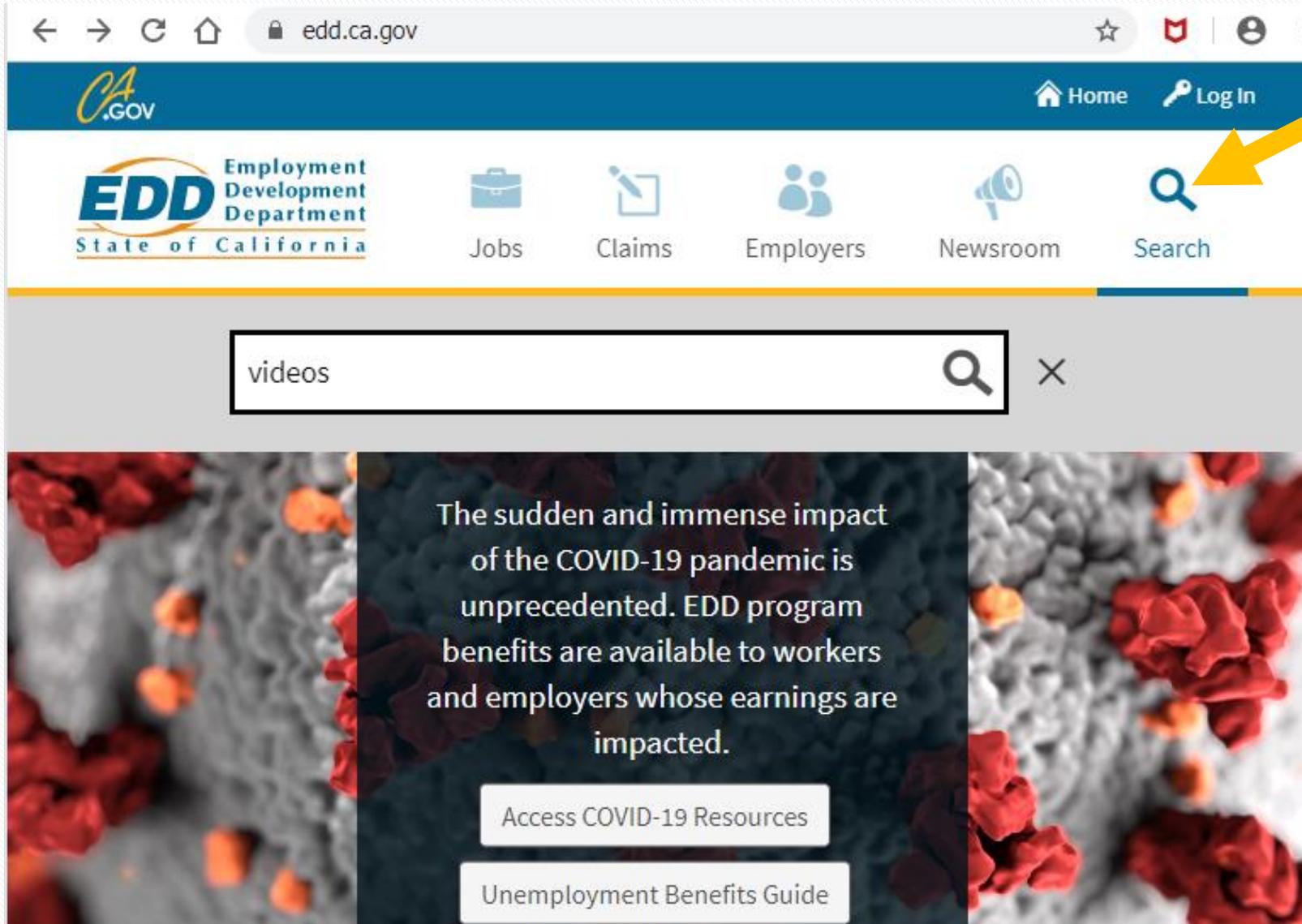
Jobs
Find job services and training available to you.

Claims
File a claim for unemployment, disability, or paid family leave benefits.

Employers
Manage your tax account and find important resources to succeed.

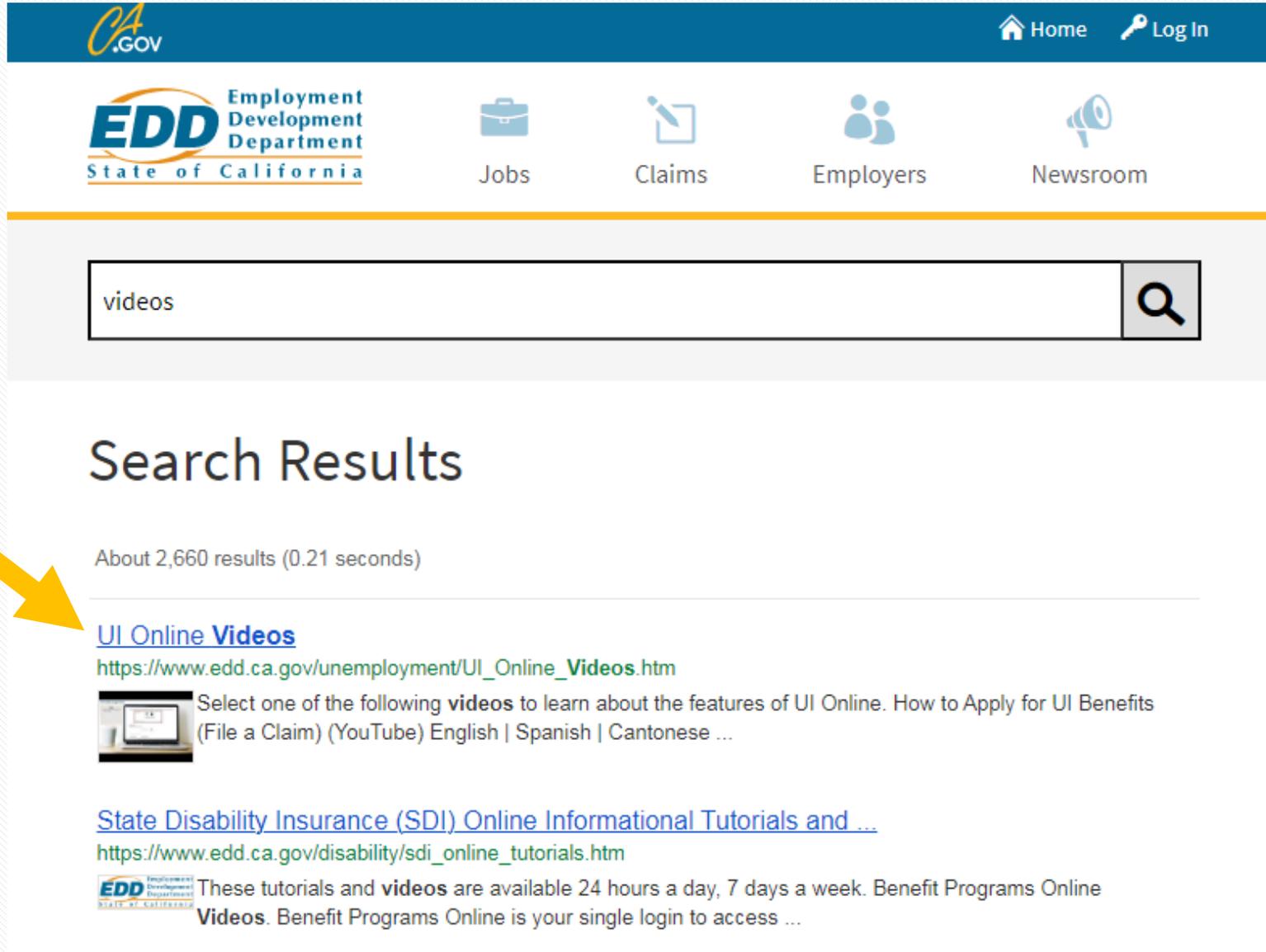
EDD EDD Help

How to Apply for PUA benefits and Regular UI benefits Online



The screenshot shows the EDD California website interface. At the top, the browser address bar displays 'edd.ca.gov'. The website header includes the 'CA.GOV' logo, a 'Home' button, and a 'Log In' button. Below the header is a navigation menu with icons and labels for 'Jobs', 'Claims', 'Employers', 'Newsroom', and 'Search'. A yellow arrow points to the 'Search' icon. Below the navigation menu is a search bar containing the text 'videos'. Below the search bar is a large banner with a dark background and red and orange virus-like particles. The banner text reads: 'The sudden and immense impact of the COVID-19 pandemic is unprecedented. EDD program benefits are available to workers and employers whose earnings are impacted.' Below the text are two buttons: 'Access COVID-19 Resources' and 'Unemployment Benefits Guide'.

How to Apply for PUA benefits and Regular UI benefits Online



The screenshot shows the EDD California website interface. At the top, there is a blue navigation bar with the CA.GOV logo on the left and 'Home' and 'Log In' links on the right. Below this is a white header area with the EDD logo and 'Employment Development Department State of California' on the left, and five menu items with icons: 'Jobs', 'Claims', 'Employers', and 'Newsroom'. A search bar is located below the header, containing the text 'videos' and a magnifying glass icon. The search results section is titled 'Search Results' and shows 'About 2,660 results (0.21 seconds)'. A yellow arrow points to the first search result, which is a link titled 'UI Online Videos' with the URL 'https://www.edd.ca.gov/unemployment/UI_Online_Videos.htm'. Below the link is a small thumbnail image of a computer screen and a description: 'Select one of the following videos to learn about the features of UI Online. How to Apply for UI Benefits (File a Claim) (YouTube) English | Spanish | Cantonese ...'. The second search result is a link titled 'State Disability Insurance (SDI) Online Informational Tutorials and ...' with the URL 'https://www.edd.ca.gov/disability/sdi_online_tutorials.htm'. Below this link is the EDD logo and a description: 'These tutorials and videos are available 24 hours a day, 7 days a week. Benefit Programs Online Videos. Benefit Programs Online is your single login to access ...'.

CA.GOV Home Log In

EDD Employment Development Department State of California

Jobs Claims Employers Newsroom

videos

Search Results

About 2,660 results (0.21 seconds)

[UI Online Videos](https://www.edd.ca.gov/unemployment/UI_Online_Videos.htm)
https://www.edd.ca.gov/unemployment/UI_Online_Videos.htm
Select one of the following **videos** to learn about the features of UI Online. How to Apply for UI Benefits (File a Claim) (YouTube) English | Spanish | Cantonese ...

[State Disability Insurance \(SDI\) Online Informational Tutorials and ...](https://www.edd.ca.gov/disability/sdi_online_tutorials.htm)
https://www.edd.ca.gov/disability/sdi_online_tutorials.htm
EDD Employment Development Department State of California These tutorials and **videos** are available 24 hours a day, 7 days a week. Benefit Programs Online **Videos**. Benefit Programs Online is your single login to access ...

How to Apply for PUA benefits and Regular UI benefits Online

UI OnlineSM Videos

[En español](#)

Select one of the following videos to learn about the features of UI Online.

- 
- [How to Apply for UI Benefits \(File a Claim\) \(YouTube\)](#) [English](#) | [Spanish](#) | [Cantonese](#) | [Vietnamese](#) | [Mandarin](#)
 - [Benefit Programs Online: Overview and Registration for New Users \(YouTube\)](#)
 - [UI Online Overview and Registration \(YouTube\)](#) [English](#) | [Cantonese](#) | [Mandarin](#) | [Spanish](#) | [Vietnamese](#)
 - [Certify for Continued Benefits \(YouTube\)](#) [English](#) | [Cantonese](#) | [Mandarin](#) | [Spanish](#)
 - [Certify for Continued Benefits with UI Online Mobile \(YouTube\)](#) [English](#) | [Cantonese](#) | [Mandarin](#) | [Spanish](#)
 - [Reopen Your Claim \(YouTube\)](#) [English](#) | [Cantonese](#) | [Mandarin](#) | [Spanish](#)
 - [Ask a Question Through Your UI Online Account \(YouTube\)](#)
 - [How to Reschedule Your Phone Interview \(YouTube\)](#)
 - [Reporting Wages and Earnings \(YouTube\)](#) [English](#) | [Spanish](#)
 - [Reporting Entertainment Industry Earnings \(YouTube\)](#)
 - [Reporting Self-Employment and Commissions \(YouTube\)](#)
 - [Reporting Bonuses, Pensions and Other Types of Income using UI Online \(YouTube\)](#) [English](#) | [Spanish](#)
 - [Access Tax Information Form 1099G \(YouTube\)](#) [English](#) | [Spanish](#)
 - [View Detailed Payment Information Using UI Online \(YouTube\)](#) [English](#) | [Spanish](#)
 - [Update Your Personal Profile \(YouTube\)](#)
 - [UI Online: Update Your Email, Password, Security Questions and Personal Image \(YouTube\)](#)

How to Apply for PUA benefits and Regular UI benefits Online

To begin, visit:
edd.ca.gov

CA.GOV

EDD Employment
Development
Department
State of California

Home Log In



Jobs



Claims



Employers



Newsroom



Search

Our Response to COVID-19

The sudden and immense impact of the COVID-19 pandemic is unprecedented. EDD program benefits are available to workers and employers whose earnings are impacted.

[Access COVID-19 Resources](#)

Select
"Claims"



Jobs

Find job services and training available to you.



Claims

File a claim for unemployment, disability, or paid family leave benefits.



Employers

Manage your tax account and find important resources to succeed.

How to Apply for PUA benefits and Regular UI benefits Online

Claims

[En español](#)

The EDD manages the Unemployment Insurance (UI) and State Disability Insurance (SDI) programs for the State of California.

SDI includes Disability Insurance (DI), Paid Family Leave (PFL), and the Nonindustrial Disability Insurance (NDI) programs. NDI includes DI and Family Care Leave (FCL).

Claimants and employers must understand their roles and responsibilities in making sure that information is reported accurately and the correct benefits are paid. Committing fraud has serious outcomes. Learn more on [Fraud and Penalties: What You Need to Know](#) or review our [Recent Fraud Convictions](#).

EDD Related Programs: [Unemployment](#) | [Disability Insurance and Paid Family Leave](#)

UI OnlineSM Tip

Due to current events, we are experiencing a large increase in claims filed and are extending our staff resources to keep up with the demand. For faster service, use [UI Online](#) to file your claim, certify for benefits, and get payment information. You can also ask questions about your claim using UI Online by selecting **Contact Us** at the top of your homepage.

Thank you for your patience.

[Access COVID-19 Resources](#)

Select
“File a New
UI Claim”

Unemployment Insurance

- [UI Overview](#)
- [File a New UI Claim](#)
- [Reopen an Existing UI Claim](#)
- [UI Benefit Calculator](#)
- [Certifying for Unemployment Benefits](#)
- [California Training Benefits](#)
- [Pandemic Unemployment Assistance](#)

Disability Insurance

- [Disability Insurance \(DI\) Overview](#)
- [Am I Eligible for DI Benefits?](#)
- [Options to File for DI Benefits \(Online or by Mail\)](#)
- [How to File a DI Claim in SDI Online](#)
- [Disability Insurance Claim Process](#)
- [DI FAQs](#)
- [SDI for State Employees](#)



▶ Benefit Programs Online

En español

Creating a secure Benefit Programs Online account with the Employment Development Department (EDD) gives you access to UI OnlineSM for Unemployment Insurance claims and SDI Online for Disability Insurance and Paid Family Leave claims. Visit the [UI Online](#), [SDI Online](#), and [Benefit Programs Online](#) pages for more detailed information.

To use Benefit Programs Online, you can log in **OR** register below. For optimal experience, make sure you are using the latest version of Chrome or Firefox browser.

* Indicates required field

Login

If you **already have a Benefit Programs Online account or just registered**, enter your email and select Log In below.

* Email:

Log In

New Registration

If you **do not have an existing account** in Benefit Programs Online, SDI Online, and/or UI Online, select Register.

Register

Log in to your existing account or register for a new account.

How to Apply for PUA benefits – UI Online

[Skip to Content](#)

[Help](#) | [Benefit Programs Online](#) | [Log Out](#)



California

Employment Development Department

→ UNEMPLOYMENT INSURANCE AND PANDEMIC UNEMPLOYMENT ASSISTANCE CLAIM FILING INSTRUCTIONS

Read the information below to learn important tips and instructions before you file your Unemployment Insurance or Pandemic Unemployment Assistance (PUA) claim. Check the box at the bottom of the page once you have read all the information and select Next to file a new Unemployment Insurance claim.

*Indicates required field

If you are a business owner, independent contractor, self employed, or gig worker and are directly impacted by the COVID-19 pandemic, you can submit an Unemployment Insurance (UI) application and the Department will determine if you meet the criteria for UI or PUA.

Apply for benefits as soon as you are unemployed, or working less than full-time. Unemployment Insurance claims are valid for one year and take effect on the Sunday of the week when you file your claim. For Unemployment Insurance purposes, a week begins on a Sunday and ends on the following Saturday.

Important: The first week after you file your claim is normally a seven day waiting period. Benefits cannot be paid for this week. However, you must certify for benefits to satisfy the waiting period requirement.

Note: If you filed an Unemployment Insurance claim less than 12 months ago and stopped certifying for benefits, you must reopen your existing claim. To reopen your claim, select **Previous** to return to UI Online and select **Register or Manage**.

BUSINESS OWNER, SELF-EMPLOYED, INDEPENDENT CONTRACTOR or GIG WORKER:

Submit a UI application

Department will determine if UI or PUA.



IMPORTANT

If you are filing for benefits under the Pandemic Unemployment Assistance (PUA) program, read this important information.

If you are a business owner, self-employed, or independent contractor, select **“No”**.

➔ Last Employer



General Information



Last Employer Information



Employment History



Additional Information



Summary



Confirmation

Provide the legal name or Doing Business As (DBA) name of the employer that you worked for most recently regardless of the length of time you worked for that employer or whether or not you have been paid.
If you worked today, you should indicate the name of the employer you worked for today.

BUSINESS OWNER, SELF-EMPLOYED, INDEPENDENT CONTRACTOR or GIG WORKER: If you had no employment wages (for example, if you did not receive a W-2) in the last 18 months, and are applying for PUA, then click **No** below. However, if you believe you should have had wages reported by an employer and you want to list that employer (which means you are applying for regular UI), then click **Yes** below. Also, if you had employment (for example, an employer provided you a W-2) in the last 18 months, you should indicate that you did work for that employer.

TEMPORARY ASSIGNMENT/JOB: If you last worked on a temporary assignment/job, enter the name of the temporary employer as your last employer. If you last worked a temporary job through a temporary agency, enter the name of the temporary agency as your last employer.

MULTIPLE EMPLOYERS: If you worked for more than one employer on the same day (example – one in the morning, and one in the afternoon): Enter the legal name or DBA of the employer that you worked for last on that day.

*Indicates required field

Employment History

1. *Did you work for any employer in the last 18 months? Please see above instructions if you were a business owner, self-employed, independent contractor, or gig worker. Yes No

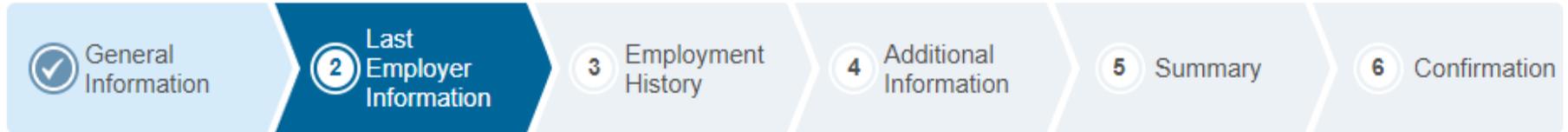
Previous

Cancel

Save



→ Last Employer Information



Provide additional details in the Last Employer Information section and select Next.

*Indicates required field

Last Employer

Employer Name	Employer Mailing Address	Employer Physical Address	Action
You indicated you did not work for any employer within the last 18 months. If you would like to change your response, select Modify.			Modify

Previous

Save as Draft

Cancel

Next

Select "Next" to continue.

Verify that you have indicated you did not work for an employer and would have no employment wages in the last 18 months.

How to Apply for PUA benefits – UI Online

Disaster Information



Answer the disaster-related question(s) and select Next to continue.

*Indicates required field

1. *Are you unemployed as a direct result of a recent disaster (for example: COVID-19, earthquake, flood, mudslide, or fire) in California?

Yes No

1a. Select the type of disaster

COVID-19

1a.1. What is your annual income for calendar year 2019? If you are a business owner, self-employed, independent contractor or gig worker provide your net annual income for calendar year 2019.

30000

1a.2. Provide the date your business, employment, or self-employment was interrupted as a direct result of COVID-19. For example, the date your business closed, or the date your hours were reduced, or the date you were furloughed or placed on leave of absence without pay, or the date you were going to start work but couldn't due to COVID-19.

03/08/2020 (M/DD/YYYY)

1a.3. Select the option for how you were impacted by the COVID-19 pandemic.

- You have been diagnosed with COVID-19.
- You have COVID-19 symptoms and are seeking a diagnosis.
- A member of your household has COVID-19.
- You are taking care of your family or household member who has COVID-19.
- You had to quit your job as a direct result of COVID-19.
- Your place of employment is closed as a direct result of COVID-19.
- You cannot reach your workplace because of a quarantine as a direct result of COVID-19.
- You cannot reach your workplace because your health care provider advised you to quarantine due to COVID-19 concerns.
- You cannot work because you have primary responsibility for caring for a child or another person and their school or care facility is closed as a direct result of COVID-19.
- You had a definite date to start a job that is no longer available as a direct result of COVID-19.
- You had a definite date to start a job but cannot reach that job as a direct result of COVID-19.
- You are an independent contractor with reportable income (ex. IRS Form 1099) and you are forced to stop working because COVID-19 has severely limited your ability to continue performing your customary work activities.
- You became the major financial support for your household because the head of household died as a direct result of COVID-19.
- None of these options apply to me.

BUSINESS OWNER, SELF-EMPLOYED, INDEPENDENT CONTRACTOR or GIG WORKER:

Submit calendar year 2019 Income

Option for:

BUSINESS OWNER, SELF-EMPLOYED, INDEPENDENT CONTRACTOR or GIG WORKER with reportable income (ex. IRS Form 1099)

How to Apply for PUA benefits – UI Online

Disaster Information

- General Information Last Employer Information Employment History **4 Additional Information** 5 Summary 6 Confirmation

1b. At the time of the disaster, in which county did you reside? Amador County

1c. At the time of the disaster, in which county did you work? Alpine County

1d. At the time of the disaster, was your unemployment caused by your need to travel through a disaster county? Yes No

1e. Select the option that best applies to you. Unemployed Worker

1e.1. How many hours did you work per week prior to the disaster? 30

1e.2. Explain briefly how the disaster affected your ability to continue or begin your self-employment. (Maximum 150 Characters)

1e.3. What is the physical address of your business?

Number and Street: City: State: -Select One- ZIP Code:

1f. I declare under penalty of perjury that the information I have provided is true and correct to the best of my knowledge or belief, including the reason I am unemployed due to the COVID-19 pandemic. I understand that intentional misrepresentation in self-certifying that I fall within one or more of the COVID-19 categories is fraud and that I may be subject to criminal prosecution if I have been found to have committed fraud to receive Pandemic Unemployment Assistance benefits.

*I have read all of the above information.

Declaration under penalty of perjury that the information I have provided is true and correct.

Previous

Save as Draft

Cancel

Next

How to Apply for PUA benefits – UI Online

Unemployment Insurance Application Summary



Disaster Information

Edit

1. Are you unemployed as a direct result of a recent disaster (for example: COVID-19, earthquake, flood, mudslide, or fire) in California? **Yes**
- 1a. Select the type of disaster.
- 1a.1. What is your annual income for calendar year 2019? If you are a business owner, self-employed, independent contractor or gig worker provide your net annual income for calendar year 2019. **COVID-19**
30000
- 1a.2. Provide the date your business, employment, or self-employment was interrupted as a direct result of COVID-19. For example, the date your business closed, or the date your hours were reduced, or the date you were furloughed or placed on leave of absence without pay, or the date you were going to start work but couldn't due to COVID-19. **03/08/2020**
- 1a.3. Select the option for how you were impacted by the COVID-19 pandemic.
- You are an independent contractor with reportable income (ex. IRS Form 1099) and you are forced to stop working because COVID-19 has severely limited your ability to continue performing your customary work activities.**
- 1b. At the time of the disaster, in which county did you reside? **Amador County**
- 1c. At the time of the disaster, in which county did you work? **Alpine County**
- 1d. At the time of the disaster, was your unemployment caused by your need to travel through a disaster county? **No**
- 1e. Select the option that best applies to you. **Unemployed Worker**
- 1e.1. How many hours did you work per week prior to the disaster? **30**
- 1e.2. Explain briefly how the disaster affected your ability to continue or begin your self-employment.
- 1e.3. What is the physical address of your business?

Number and Street:

Summary page for customers to review information they provided.

How to Apply for PUA benefits – UI Online

→ CONFIRMATION – CLAIM FILED



TEST TEST

Your application for benefits has been submitted. Your confirmation number is: **1283**
Keep this number for your records.

Important: Update your résumé in [CalJOBS](#) to avoid a possible delay in your benefits.

It is your responsibility to read the following information.

- Pandemic Unemployment Assistance (PUA)
- Important Notices You Will Receive from the EDD
- Eligibility Determination Interview
- Prior Disqualification or Overpayments
- EDD Debit Card
- Work Search Requirement
- CalJOBS
- Out-of-State Residents
- Reporting Wages
- UI Online
- California Training Benefits
- Rate Your Experience

Important Notices You Will Receive from the EDD

You will receive the following Unemployment Insurance claim materials in the mail by 04/26/2020.

- **Notice of Unemployment Insurance Claim Filed (DE 1101CLMT):** Summarizes the information you provided when you filed your claim. This information will

Scroll down

Pandemic Unemployment Assistance (PUA)

If you are determined to be eligible for PUA, you will receive a *Notice of Pandemic Unemployment Assistance Award* (DE 429PUA) and an Employment Development Department Customer Account Number notice (DE 5614). You may also receive an email welcoming you to UI Online where you can complete your required certifications for PUA benefits every two weeks. For more information, visit the [Pandemic Unemployment Assistance](#) page.

Confirmation Receipt:

The claimant is shown this page, which is a confirmation that their claim has been filed.

Additional PUA information

Benefit Programs Online

Print



Thank You for your time!





The EDD is an equal opportunity employer/program.
Auxiliary aids and services are available upon request
to individuals with disabilities.

