

N E W S R E L E A S E

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EDD Provides Update on National Geographic Solutions, Inc. Service Interruption Impacting CalJOBS

SACRAMENTO—The Employment Development Department (EDD) is notifying its customers that Geographic Solutions, Inc. (GSI), the vendor that operates the CalJOBS website, is experiencing a nationwide service interruption.

California and dozens of other states were impacted. In California, GSI's outage sent the CalJOBS website offline. CalJOBS is a virtual job center with tools to help people find work.

GSI has notified states that it is investigating the outage and working 24 hours a day to bring its systems back online as soon as possible. GSI will provide additional information as soon as possible.

EDD is posting messaging on its [website](#) and through [social media](#) to alert customers about the outage and will provide further updates as they become available from GSI.

In response, EDD has temporarily waived the CalJOBS registration and resume upload requirement for unemployment insurance recipients.

Californians are still [required to search for work](#) to be eligible for unemployment benefits. Claimants can still engage in many different types of [work search activities](#) such as creating profiles on other job-search websites, watching videos on job search topics, letting others know you are looking for work, responding to "want ads" or job openings, and much more. Customers can also continue to search for jobs online at the [National Labor Exchange](#) to view jobs available in California.

For assistance with employment and training services, customers can contact their local [America's Job Center of California](#) (AJCC). EDD has posted additional resources for job seekers on its [Toolbox for Job Seekers](#) webpage.

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