



- Cannot reach work because of the disaster or can no longer work or perform services because of physical damage or destruction to the place of employment as a direct result of the disaster.
- Can establish that the work or self-employment they can no longer perform was their primary source of income.
- Cannot perform work or self-employment because of an injury as a direct result of the disaster.
- Became the head of their households because of a death caused by the disaster.
- Have applied for and used all regular unemployment benefits, extension benefits, and PUA benefits from any state, or do not qualify for other unemployment benefits and remain unemployed as a direct result of the disaster.

To receive DUA benefits, all required documentation must be submitted within 21 days from the day the DUA application is filed. Required documentation includes a Social Security number and a copy of the most recent federal income tax form or check stubs, or other documentation to support that the individuals were working or self-employed when the disaster occurred. Documentation for the self-employed can be obtained from banks, government entities, or affidavits from individuals having knowledge of their business.

The fastest and easiest way for new claimants to apply for DUA is to use [EDD's UI Online application](#), which is available in both English and Spanish.

Claimants can also apply for DUA by phone between 8 a.m. and 8:00 p.m., seven days a week:

- English: 1-800-300-5616
- Spanish: 1-800-326-8937
- Chinese (Cantonese): 1-800-547-3506
- Chinese (Mandarin): 1-866-303-0706
- Vietnamese: 1-800-547-2058

[EDD's Disaster-Related Services](#) webpage includes more information for individuals and businesses impacted by disasters, including tax filing extensions for affected employers. EDD also encourages individuals to visit the [Governor's Office of Emergency Services](#) wildfire recovery website for information on Local Assistance Centers where individuals, families and businesses can access disaster assistance programs and services.

The EDD administers the federal disaster-benefits program in California for the U.S. Department of Labor, Employment & Training Administration, on behalf of the Emergency Management Agency.

####