

# WORKFORCE SERVICES INFORMATION NOTICE

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: VSN ONLINE TRAINING VIDEO AVAILABLE FOR AJCC STAFF

A new Veterans' Services Navigator (VSN) eLearning training video is now available for America's Job Center of California<sup>SM</sup> (AJCC) staff. The training provides guidelines and instructions on the new veterans' screening process and the newly revised Veterans' Intake Form (VIF). The training includes the following:

- History and background of the VSN program.
- VSN roles and responsibilities.
- Instructions on how to use the new standardized VIF.
- Instructions on how to properly screen all veterans and potential customers in determining eligibility and corresponding services.

The VSN training and corresponding hand-outs can be accessed online at [CBU eLearning](#).

For veterans' program information, please contact Adrian Morado at [Adrian.Morado@edd.ca.gov](mailto:Adrian.Morado@edd.ca.gov).

/S/ JOSÉ LUIS MÁRQUEZ, Chief  
Central Office Workforce Services Division