

# INFORMATION NOTICE

## WORKFORCE SERVICES

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: WEB TRAINING MODULES—VETERANS PRIORITY OF SERVICE

The purpose of this Information Notice is to inform the workforce community of two new Department of Labor web-based training modules. These modules are designed to educate staff on the importance of serving veterans and eligible spouses on a priority basis. The first module is directed at front-line staff, and the second module is directed at state and local workforce system leaders.

Success in meeting this charge is contingent upon all involved workforce system staff understanding their roles, applicable regulations, and best practices. All One-Stop Career Center staff who serve veterans are encouraged to familiarize themselves with these two modules.

[Module 1](#): Veterans Priority of Service Computer-Based Training Module for One-Stop Career Centers to train front-line staff, including veterans' representatives and others, One-Stop Career Center operators and discretionary grantee/sub-grantee front-line staff.

[Module 2](#): Veterans Priority of Service Computer-Based Training Module for One-Stop Career Centers to train state and local workforce system leadership, including State and Local Workforce Investment Boards, State Workforce Agency staff and discretionary grantee project managers.

If you have any questions regarding this Information Notice, please contact Karl Jaensch at (916) 657-4533 or via e-mail at [Karl.Jaensch@edd.ca.gov](mailto:Karl.Jaensch@edd.ca.gov).

/S/ JOSÉ LUIS MÁRQUEZ, Chief  
Workforce Services Division