

SDI ONLINE TUTORIAL

# Claimant Online Access

# CONTENTS

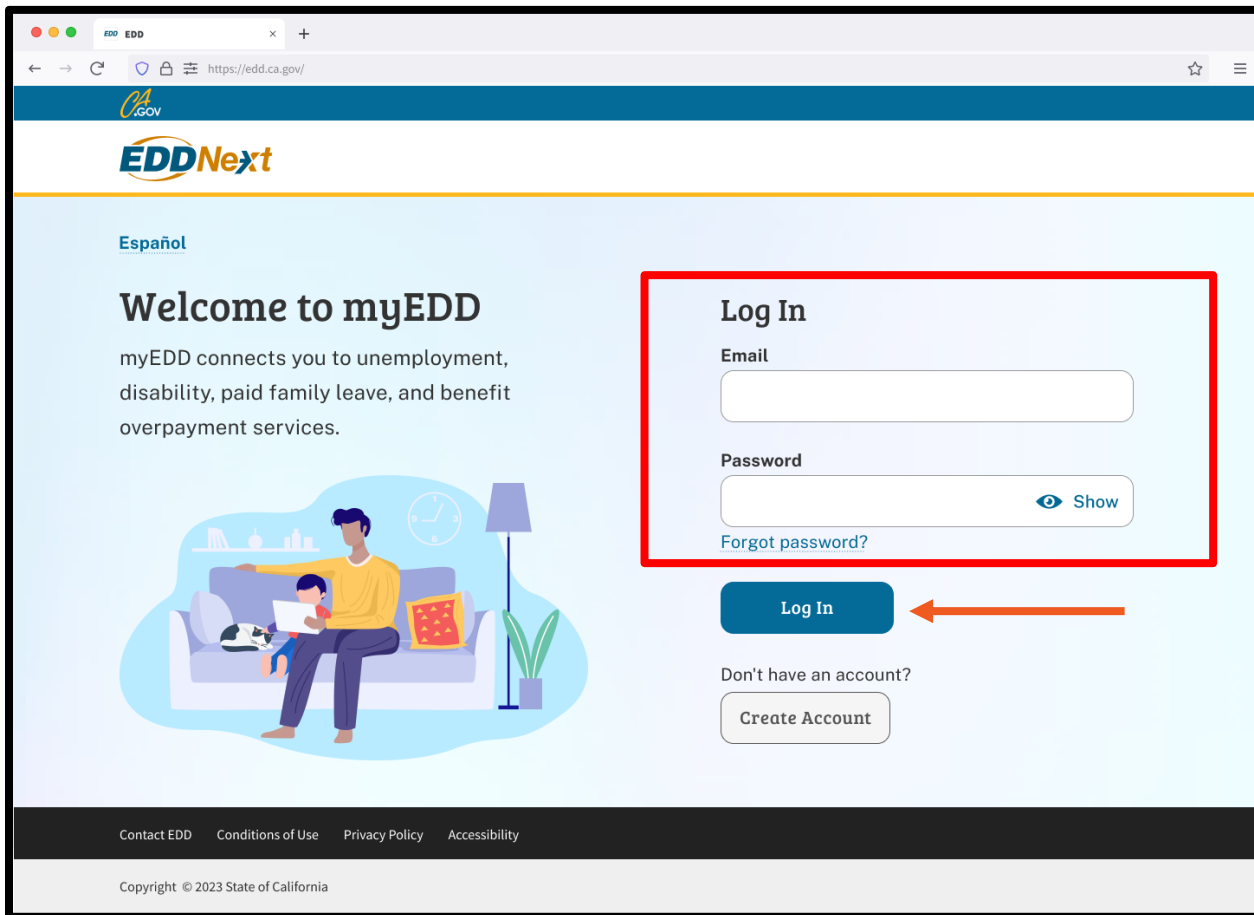
<b>Access Your SDI Online Account</b> .....	<a href="#"><u>3</u></a>
<b>Reset Your Password</b> .....	<a href="#"><u>13</u></a>
<b>Update Your myEDD Profile</b> .....	<a href="#"><u>21</u></a>
Password.....	<a href="#"><u>27</u></a>
Email.....	<a href="#"><u>30</u></a>
Security Question.....	<a href="#"><u>35</u></a>
Verification Options.....	<a href="#"><u>39</u></a>
<b>Update Your SDI Online Profile</b> .....	<a href="#"><u>45</u></a>
Mailing and Residence Address.....	<a href="#"><u>51</u></a>
Phone Numbers.....	<a href="#"><u>53</u></a>
Communication Preference.....	<a href="#"><u>55</u></a>
Language Preference.....	<a href="#"><u>57</u></a>

# Access Your SDI Online Account

Learn more about how to access your  
online account and ask questions.



[Get Started](#)



## Note

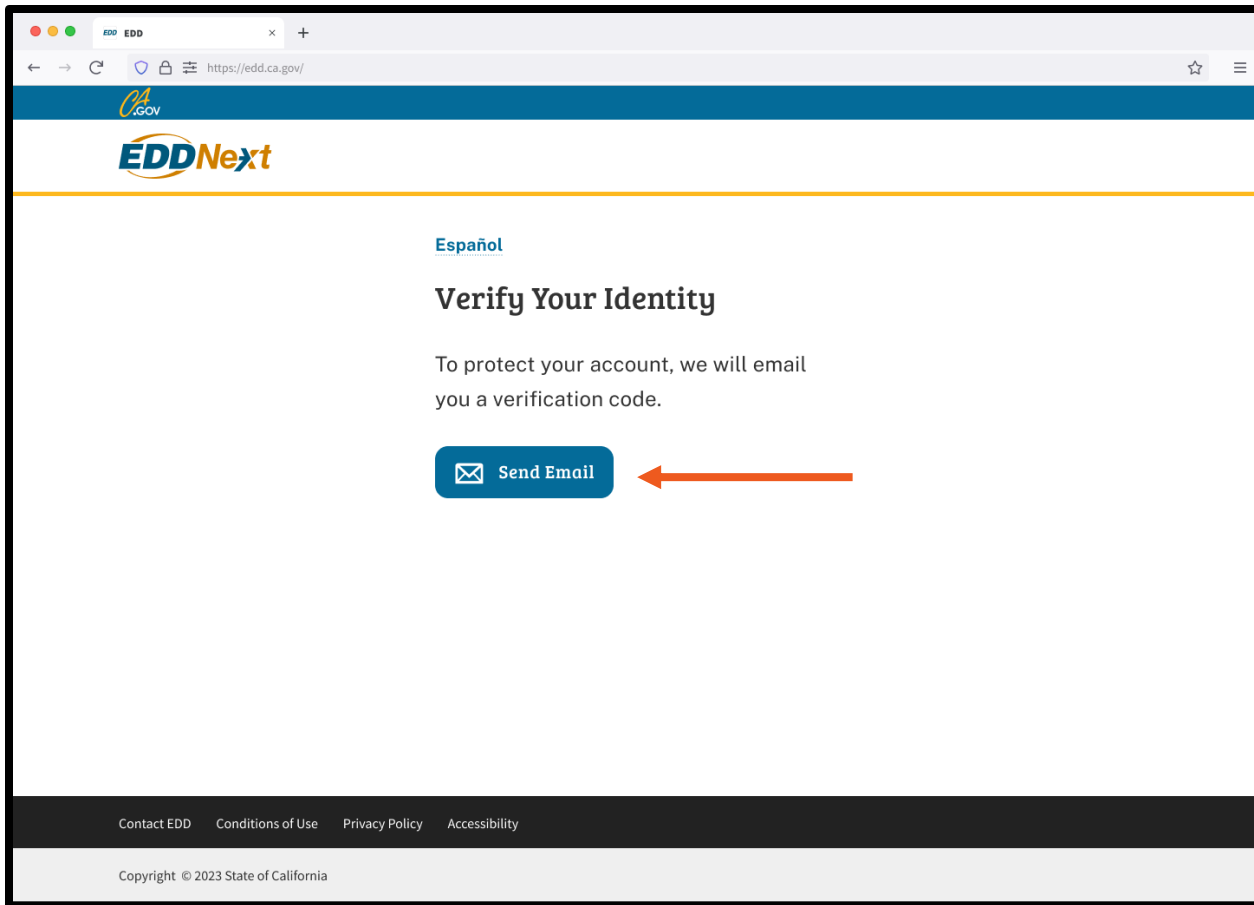
For Spanish, select **Español**.

## Important

We lock your account for one hour after too many failed attempts to enter your password. You can wait one hour to try again or [reset your password](#).

Log in to myEDD to access SDI Online, update your email, password, security question, or verification option:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.



To protect your account, we ask you to verify your identity every time you log in. In this example, the identity verification option is by email.

Select **Send Email**.

If you set up the login verification option as text message or phone call, follow the instructions based on that option.

EDD EDD

CA.GOV

**EDDNext**

[Español](#)

## Enter Verification Code

Enter the verification code you received at {J\*\*\*\*\*@gmail.com}. This code expires in 5 minutes.

\*Required Field

\*Verification Code

**Submit**

Didn't get the email?  
Check your spam folder or [resend the email](#)

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

Gmail

Search mail

1-16 of 16

Compose

Inbox

Starred

Snoozed

Important

Sent

Drafts 14

Categories

Team

News

Work

Personal

More

Meet

myEDD Verification Code

California Employment Development Department to me

August 26, 2022, 3:26PM

**EDD** Employment Development Department State of California

Hello,

Enter the following verification code in myEDD. This code will expire in 5 minutes.

**012345**

Do not reply to this auto-generated message.

Thank you,  
Employment Development Department  
State of California

Check your email for your verification code. This code expires in five minutes. Check your spam or junk folder if you do not get this email.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.

EDD EDD

CA.GOV

**EDDNext**

myEDD Home My Profile Log Out

[Español](#)

## myEDD Home

Select your EDD service.

### Unemployment

Apply for unemployment benefits, create an online account, or manage your claim.

**UI Online**

### Disability and Paid Family Leave

Apply for disability or family leave benefits, create an online account, or manage your disability claim.

**SDI Online**

### Benefit Overpayments

Apply for unemployment benefits, create an online account, or manage your claim.

**Benefit Overpayment Services**

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

**Note**

Select **Log Out** in the top right corner of any screen to exit your account.

From the myEDD homepage, select **SDI Online**.

The screenshot shows the EDD State of California website interface. At the top, there is a navigation bar with 'Home' and 'Log Out' links. Below this, a main menu contains 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'. The 'New Claim', 'Draft', 'Profile', and 'History' items are highlighted with a red box. Below the navigation bar, the 'Home' section features a 'Message Center' with a red box around it, indicating a message inbox with 2 items. The 'Personal Information' section displays user details for John Doe, including mailing and residence addresses, EDD Customer Account Number (1234567890), and phone numbers. Below this, the 'Current Disability Insurance Claim(s)' section contains a table with one claim entry. The 'Pending Disability Insurance Claim Application(s)' section shows 'No Results Found'. The 'Submitted Paid Family Leave Claim Forms' section also shows 'No Results Found'. At the bottom, there is a 'Customer Satisfaction Survey' link.

Navigation Menu: [New Claim](#), [Draft](#), [Profile](#), [History](#)

Message Center: Inbox [ New: 0 , Total: 2 ]

Personal Information:

- Full Name: John Doe
- Mailing Address: 123 Main St, Sacramento, CA 95814, United States
- Residence Address: 123 Main St, Sacramento, CA 95814, United States
- E-mail Address: Jdoe@email.com
- EDD Customer Account Number: 1234567890
- Phone Number: 916-555-1212
- Cell Phone Number:

Current Disability Insurance Claim(s)

Claim ID	Claim Effective Date
DI-2000-000-021	05-25-2021

Pending Disability Insurance Claim Application(s)

No Results Found

Submitted Paid Family Leave Claim Forms

No Results Found

Customer Satisfaction Survey

[Link to Survey](#)

From your main menu you can:

- File a new claim.
- Continue a saved draft.
- Update profile information.
- Review claim history.

Select Inbox to:

- Review messages and complete required forms.

Under your personal information you can:

- Review a current disability claim summary, payment history, form history, and send claim requests.
- Review the information you submitted on a pending disability claim.
- Review your submitted Paid Family Leave claim information.



# Do you have a question about your claim?

CA  
GOV

Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Home

Message Center

Check the message center Inbox below to review messages and take required actions as needed.

Inbox [ New: 0, Total: 2 ]

### Personal Information

Full Name:	John Doe	EDD Customer Account Number:	123456789
Mailing Address:	123 Main St Sacramento, CA 95814	Phone Number:	916-555-1212
Residence Address:	123 Main St Sacramento, CA 95814	Cell Phone Number:	916-555-1213
E-mail Address:	jdoe@gmail.com		

### Current Disability Insurance Claim(s)

Claim ID	Claim Effective Date
DI-2000-000-021	05-25-2021

### Pending Disability Insurance Claim Application(s)

No Results Found

### Submitted Paid Family Leave Claim Forms

Only forms you submitted online are listed below. To submit an electronic document for a previously-submitted care, bonding, or military assist claim, select **New Claim**. The status of your Paid Family Leave claim is currently not available online. For assistance with a Paid Family Leave claim, call 1-877-238-4373.

No Results Found

### Customer Satisfaction Survey

Your opinion is important to us. Select the link below to complete a survey about your online experience.

[Link to Survey](#)

## For disability claims:

Send us a message through SDI Online. Select your Claim ID number below Current Disability Insurance Claim.

### Important

Disability claims under review are listed below Pending Disability Insurance Claim Application and the option to send messages is not available. Find other options to [contact EDD](#).

## For Paid Family Leave claims:

Send us a message through [Ask EDD](#). Select the category **Paid Family Leave**, sub-category **Miscellaneous Inquiry**, and topic **Other (Questions)**.

CA GOV Home Log Out

EDD Employment Development Department State of California SDI Home Inbox New Claim Draft Profile History

## Claim Summary

### Claim Information

Claimant Name:	John Doe	Claim ID:	DI-2000-000-021
Expected Return to Work Date:	07-01-2021	Claim Effective Date:	05-25-2021

[Request Claim Update](#)

### Current Claim Status

You were paid up to the expected return to work date. If you were disabled beyond that date, your physician/practitioner must submit the Supplementary Certificate (DE 2525XX).

Last Payment Amount (\$):	660.00	Date Authorized:	07-01-2021
---------------------------	--------	------------------	------------

To review activity for this claim, visit [Claim Activity](#).

### Benefit Summary

Daily Benefit Amount (\$):	132.00	Weekly Benefit Amount (\$):	924.00
Maximum Benefit Amount (\$):	48,048.00	Total Benefit Amount Paid (\$):	3,960.00
Remaining Benefit Amount (\$):	44,088.00		

For more information, visit [Wage Information](#).

From your Claim Summary screen, select **Request Claim Update** to send us information, updates, or questions about your disability claim.

### Note

Ask questions about your Paid Family Leave claim through Ask EDD.

CA.gov Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Claim Update Request

\*Indicates Required Field

### Claim Information

Claimant Name: **John Doe** Claim ID: DI-2000-000-021

Expected Return to Work Date: 07-01-2021 Claim Effective Date: 05-25-2021

### Claim Update Request

Please select the type of update you wish to make on your claim from the list below and then select the NEXT button.

\*Request Type:

- Select
- Appeal
- Call in Notice Response
- Claim Effective Date Change
- Incorrect Social Security Number
- Name Change
- Other
- Protest Information on the DE 429D
- Report Med Exam Appointment Date
- Report Part Time/Modified Work
- Report Pregnancy Delivery Date
- Report Wages
- Report You Have Recovered
- Report You Have Returned to Work
- Request a Document
- Request Payment History
- Substitution of Wages

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

From the Request Type drop-down menu, select one of the following topics:

- Appeal
- Call in notice response
- Claim effective date change
- Incorrect Social Security number
- Name change
- Other
- Protest information on DE 429D
- Report med exam
- Report part time work
- Report delivery date
- Report wages
- Report you have recovered
- Report you have returned to work
- Request a document
- Request payment history
- Substitution of wages

Pick the option that works best for you and select **Next**.

CA.GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

### General Information Required

\*Indicates Required Field

#### Claim Information

Claimant Name:	John Doe	Claim ID:	DI-2000-000-021
Expected Return to Work Date:	07-01-2021	Claim Effective Date:	05-25-2021

### Claim Update Request

To expedite your request, please be as specific as possible on the explanation field. The maximum characters allowed in this field is 255.

Request Type: Report Wages

\*Explain Your Request:

I certify that the information I am submitting is true to the best of my knowledge.

Previous Cancel Submit

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Follow the instructions under Claim Update Request. Make sure to enter all important information in the Explain Your Request field.

Select the **I certify** box and **Submit** to send your request to us.

# Reset your Password

Learn more about how to reset your  
password and security question.



[Get Started](#)

EDD EDD

https://edd.ca.gov/

CA.GOV

**EDDNext**

Español

## Welcome to myEDD

myEDD connects you to unemployment, disability, paid family leave, and benefit overpayment services.

### Log In

Email

Password

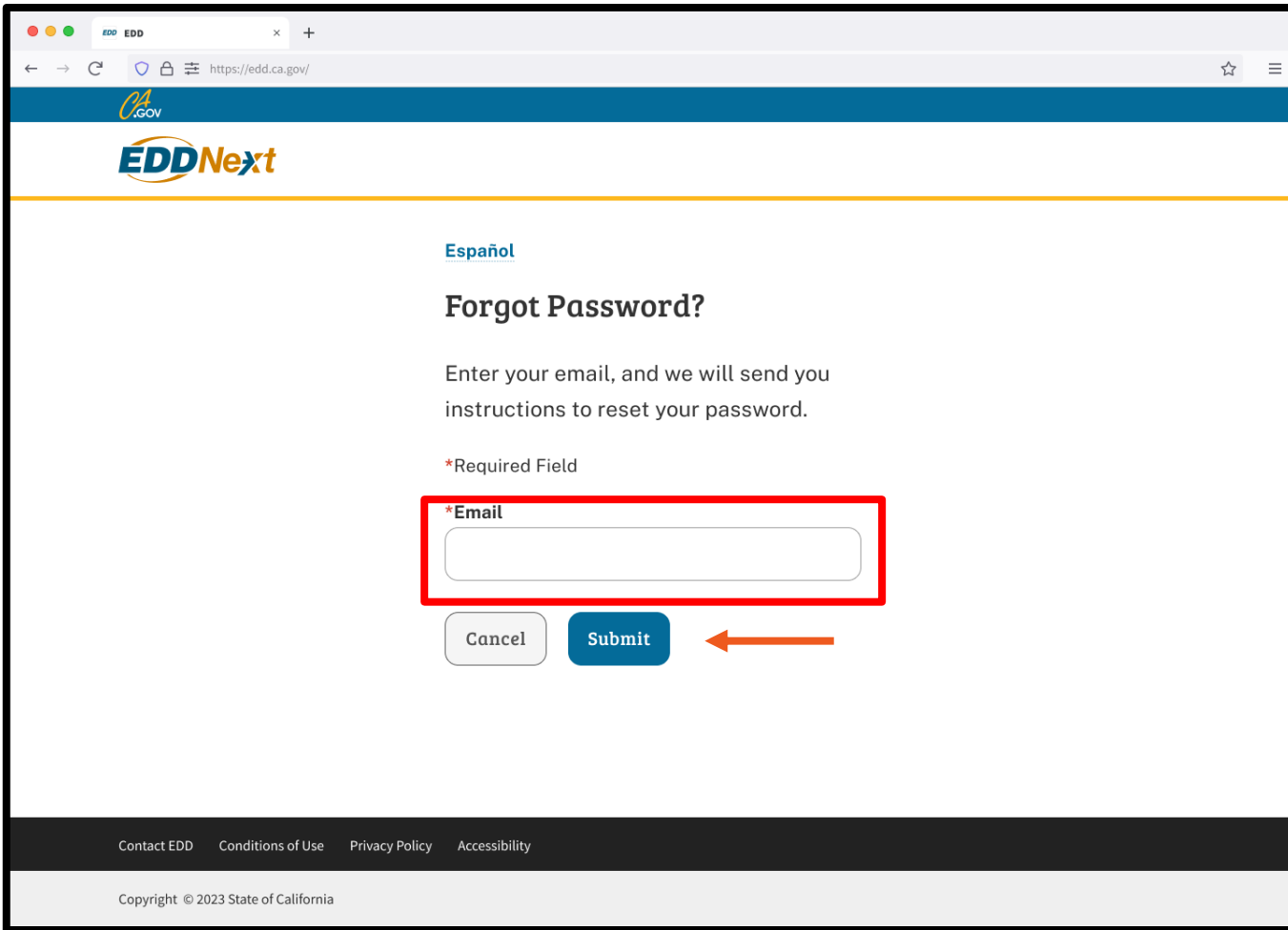
 [Show](#)

**Note**

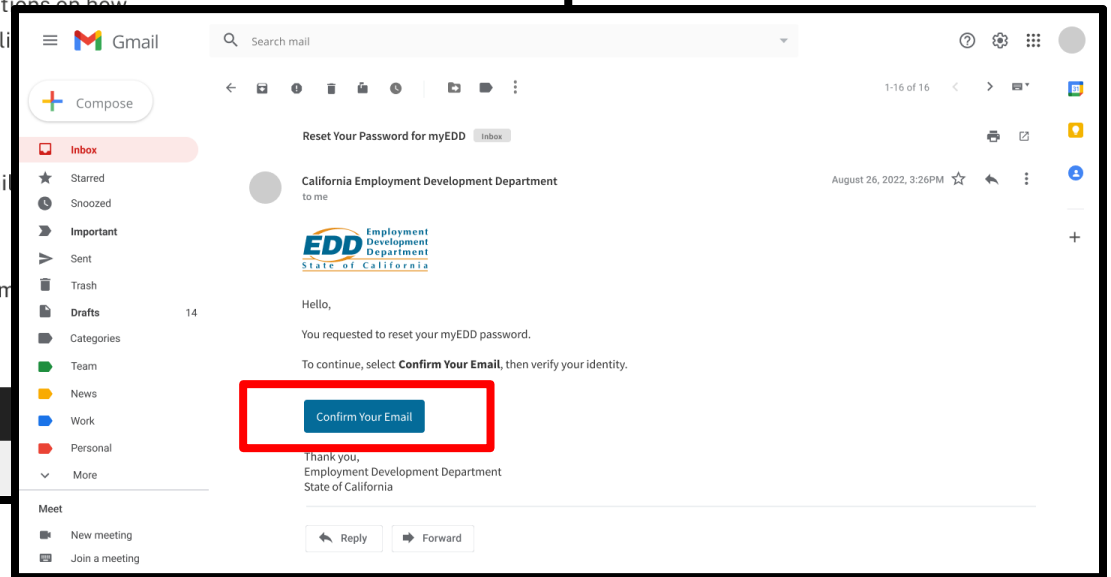
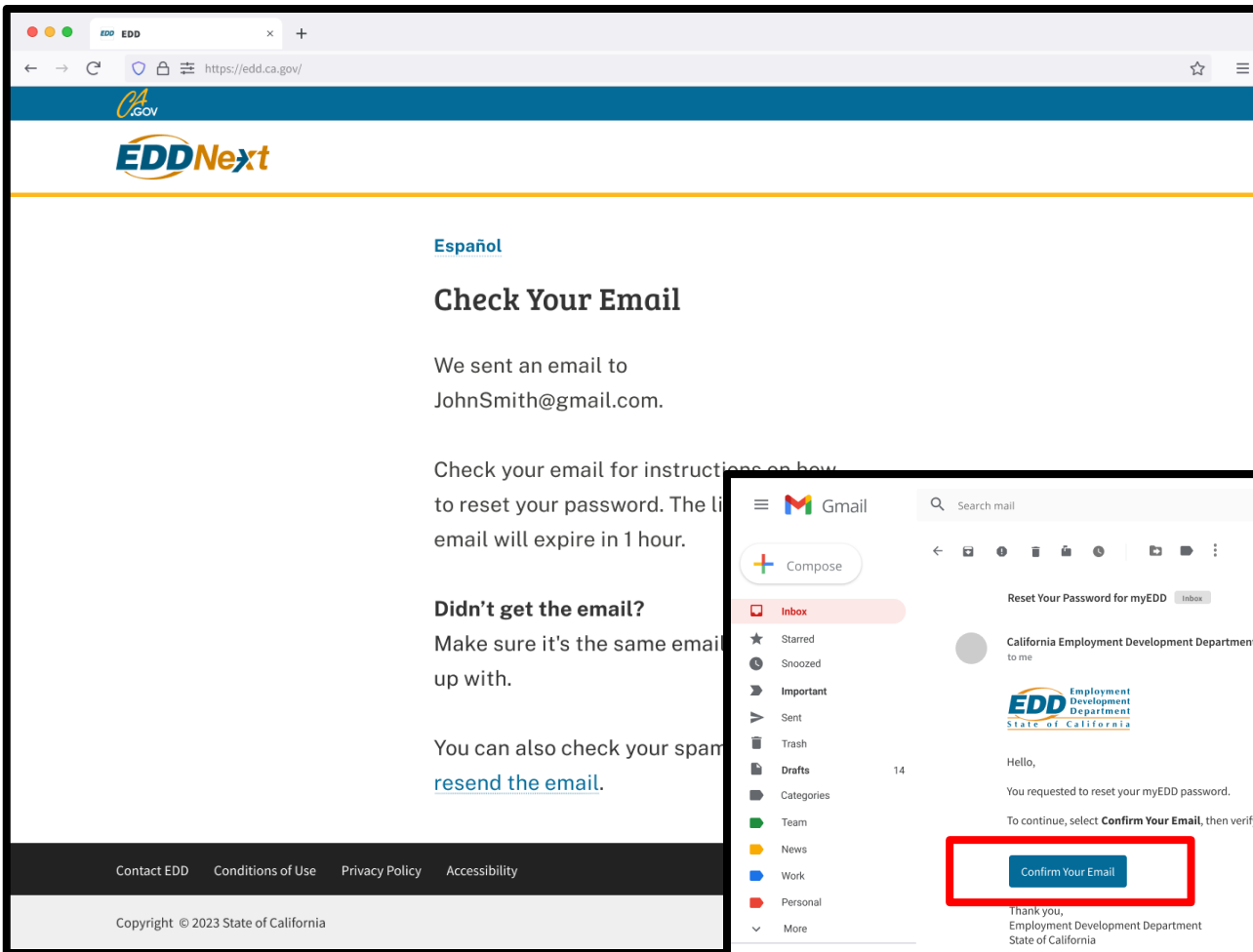
For Spanish, select **Español**.

Use myEDD to access unemployment, disability, paid family leave, and benefit overpayment services. If you forgot your password:

1. Visit [myEDD](#).
2. Select **Forgot Password**.



Enter your email and select **Submit**. An email with instructions to reset your password is sent to you.



Check your email and select **Confirm Your Email**. The link expires after one hour.



EDD EDD

https://edd.ca.gov/

CA.GOV

**EDDNext**

[Español](#)

## Verify Your Identity

Answer the security question to verify your identity.

\*Required Field

**Security Question**  
{Security question}

\*Answer

Cancel Next

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

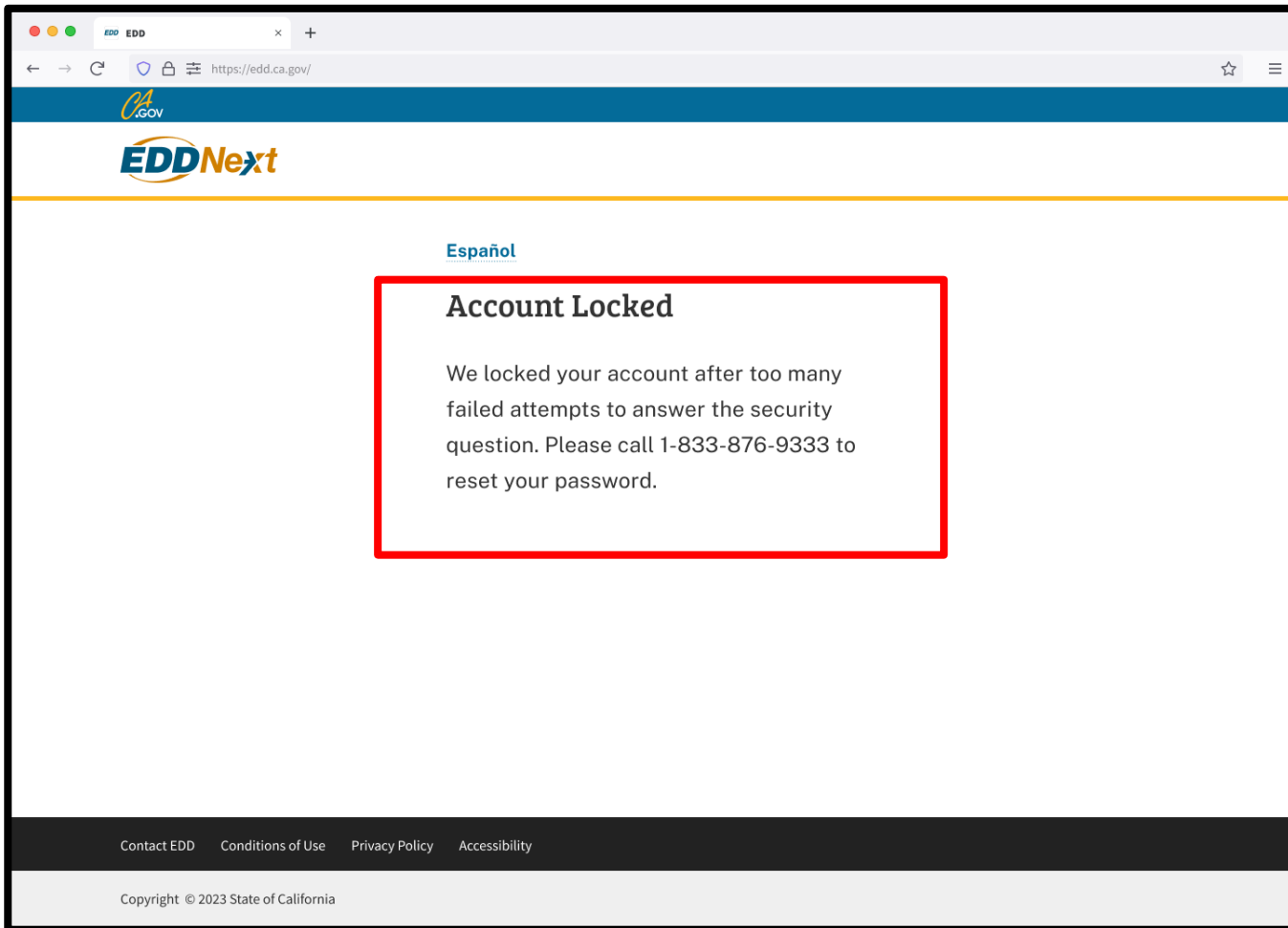
To protect your account, we ask you to verify your identity.

Enter your security question and select **Next**.

### Note

If you have **not** set up a security question and you forgot your password, you can be asked to verify your identity using other information. For individuals filing for benefits, you must enter the last five digits of your Social Security number, California driver's license number, and date of birth.

We lock your account after too many failed attempts to verify your identity using your personal information. Contact us at 1-800-480-3287 to reset your password.



## Important

We lock your account after too many failed attempts to answer your security question.

You can also contact us at 1-800-480-3287 to reset your password. The system requires you to reset your security question automatically after you log in.

EDD EDD x +  
← → ↻ https://edd.ca.gov/ ☆ ☰

CA.GOV  
**EDDNext**

[Español](#)

## Reset Your Password

\*Required Field

\*New Password

Show

Use 10 or more characters  
Use uppercase and lowercase letters  
Use a number  
Use a symbol (such as !@#)\$

\*Confirm New Password

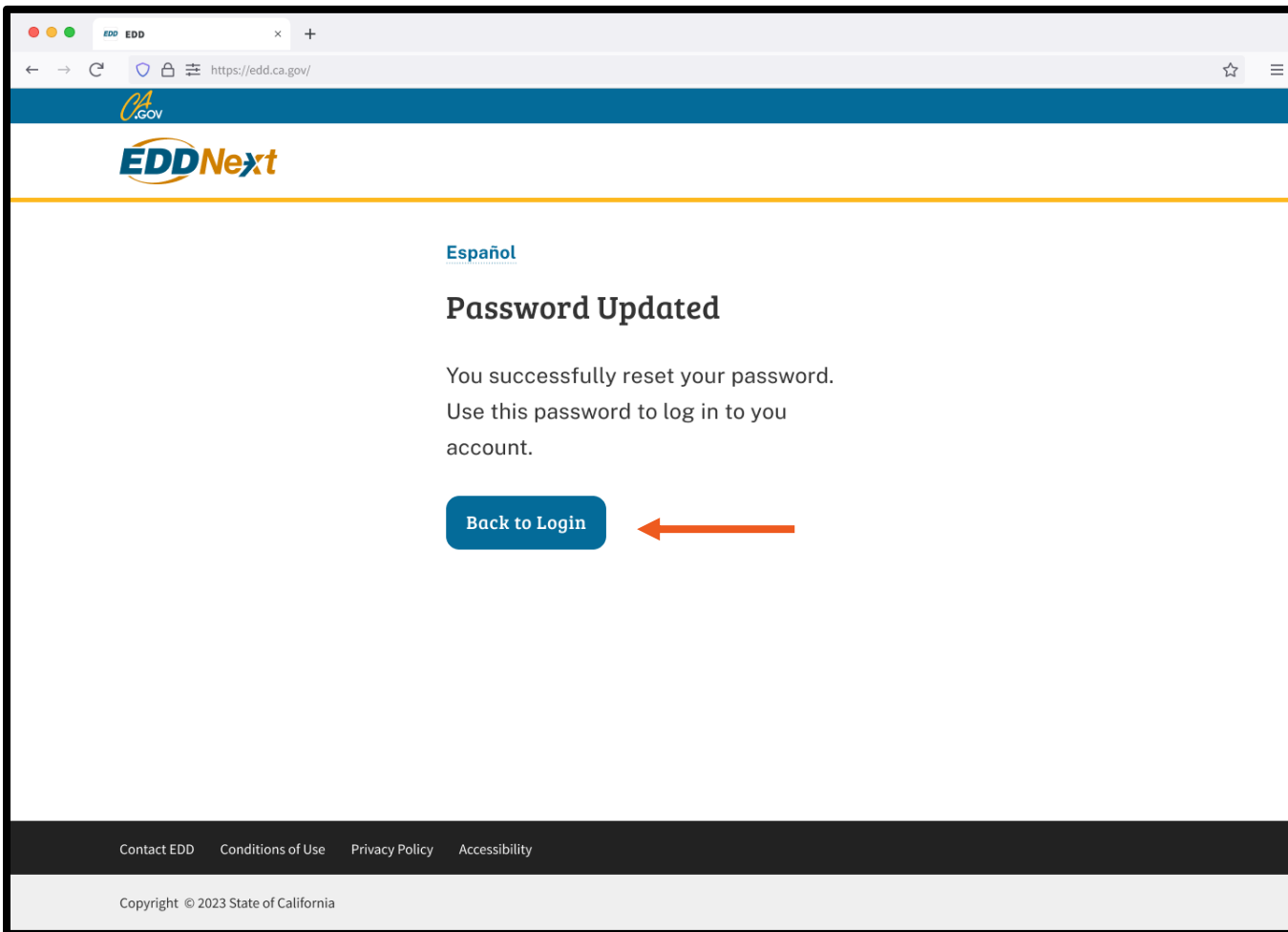
Cancel Next ←

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

After you successfully verify your identity, you can reset your password:

- Enter your new password.
- Confirm your new password.
- Select **Next**.



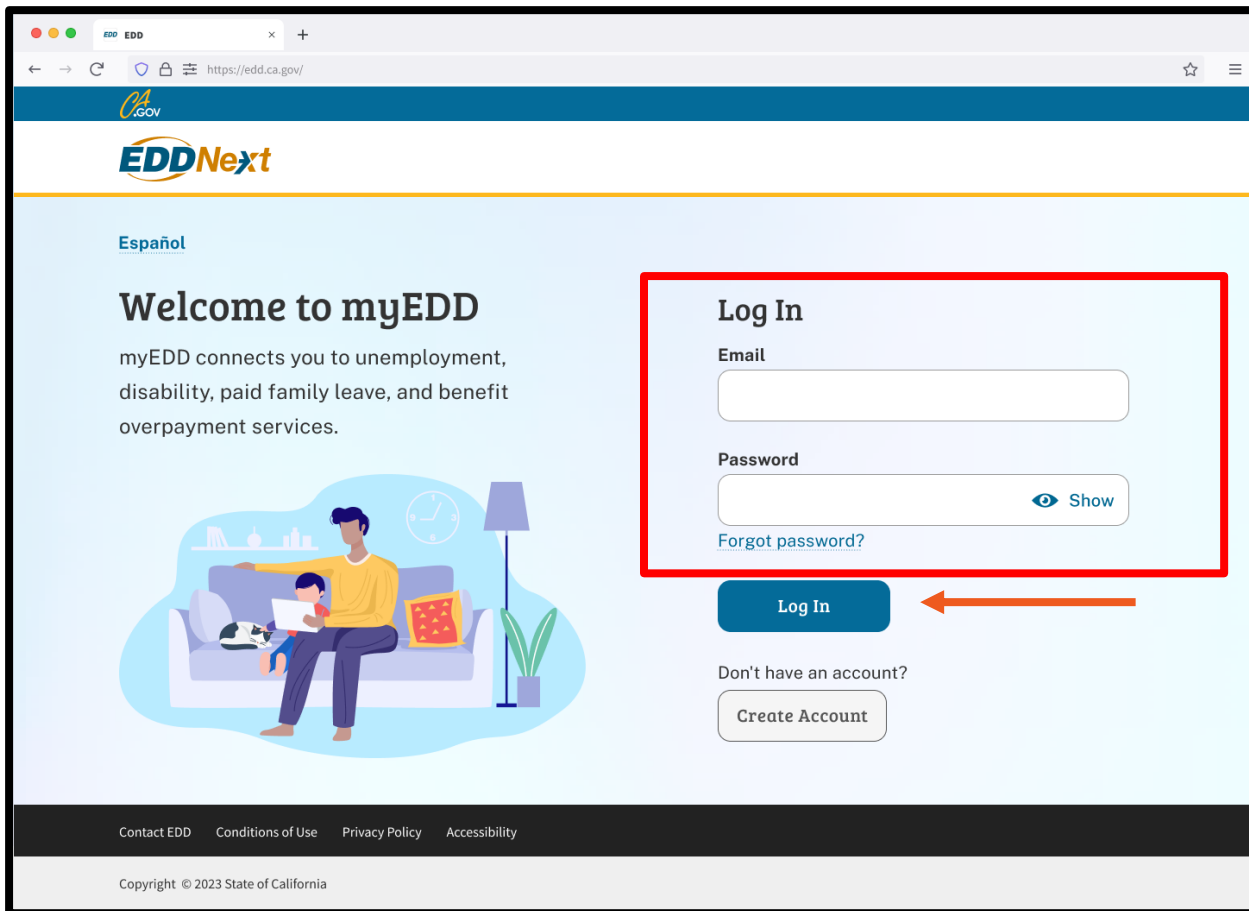
After you successfully update your password, select **Back to Login** to access your account.

# Update Your myEDD Profile

Learn more about how to update your email, password, security question, or verification options.



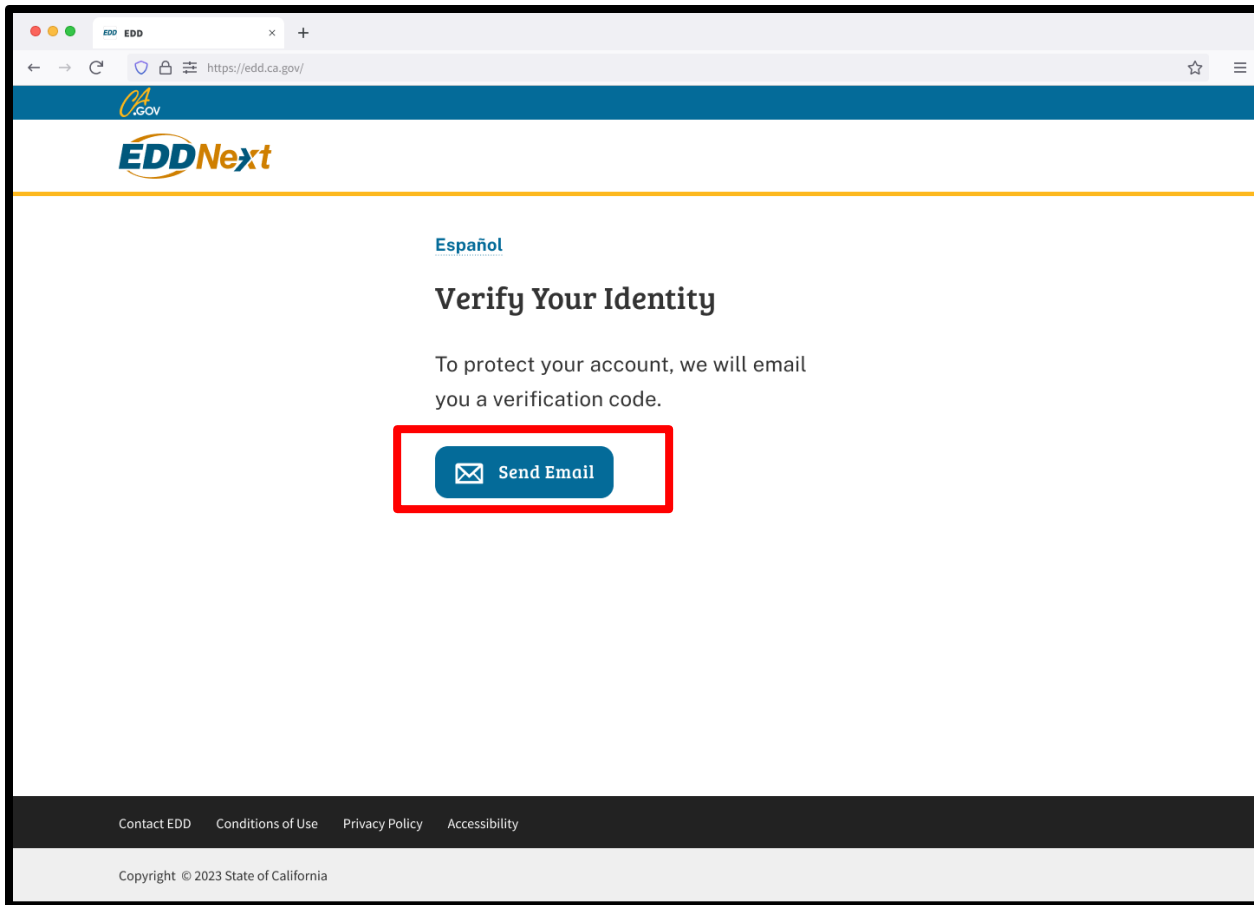
[Get Started](#)



**Note**  
For Spanish, select **Español**.

Log in to myEDD to access SDI Online, update your email, password, security question, or verification option:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.



To protect your account, we ask you to verify your identity every time you log in. In this example, the identity verification option is by email.

Select **Send Email**.

If you set up your login verification option as text message or phone call, follow the instructions based on that option.

CA.GOV  
**EDDNext**

[Español](#)

## Enter Verification Code

Enter the verification code you received at {J\*\*\*\*\*@gmail.com}. This code expires in 5 minutes.

\*Required Field

\*Verification Code

**Submit**

Didn't get the email?  
Check your spam folder or [resend the email.](#)

Contact EDD   Conditions of Use   Privacy Policy   Accessibility

Copyright © 2023 State of California

Gmail

Search mail

Compose

Inbox

myEDD Verification Code

California Employment Development Department to me

August 26, 2022, 3:26PM

Employment Development Department  
State of California

Hello,

012345 is your verification code in myEDD. This code will expire in 5 minutes.

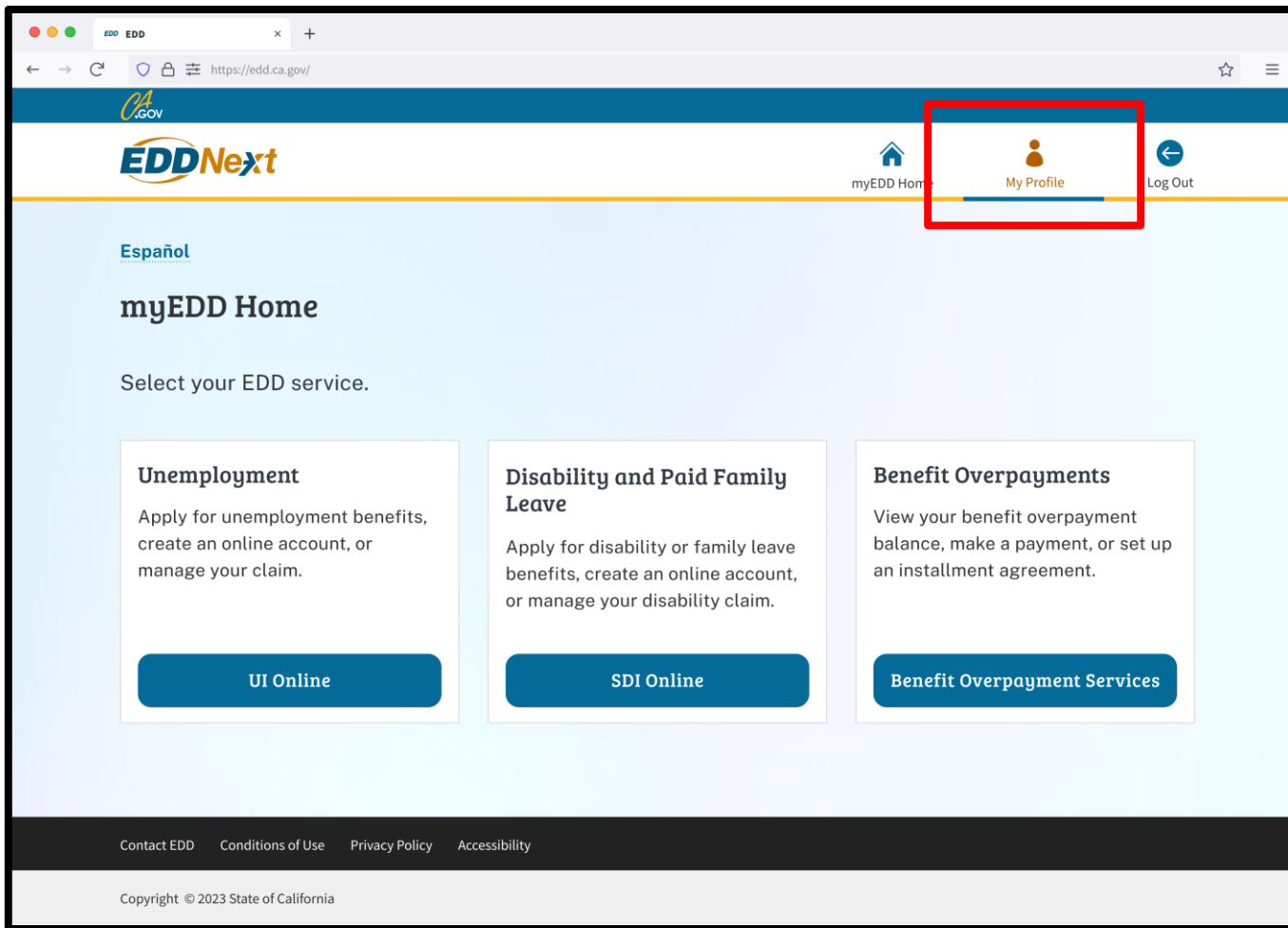
Do not reply to this auto-generated message.

Thank you,  
Employment Development Department  
State of California

Check your email for your verification code. This code expires in five minutes. Check your spam or junk folder if you do not get this email.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.

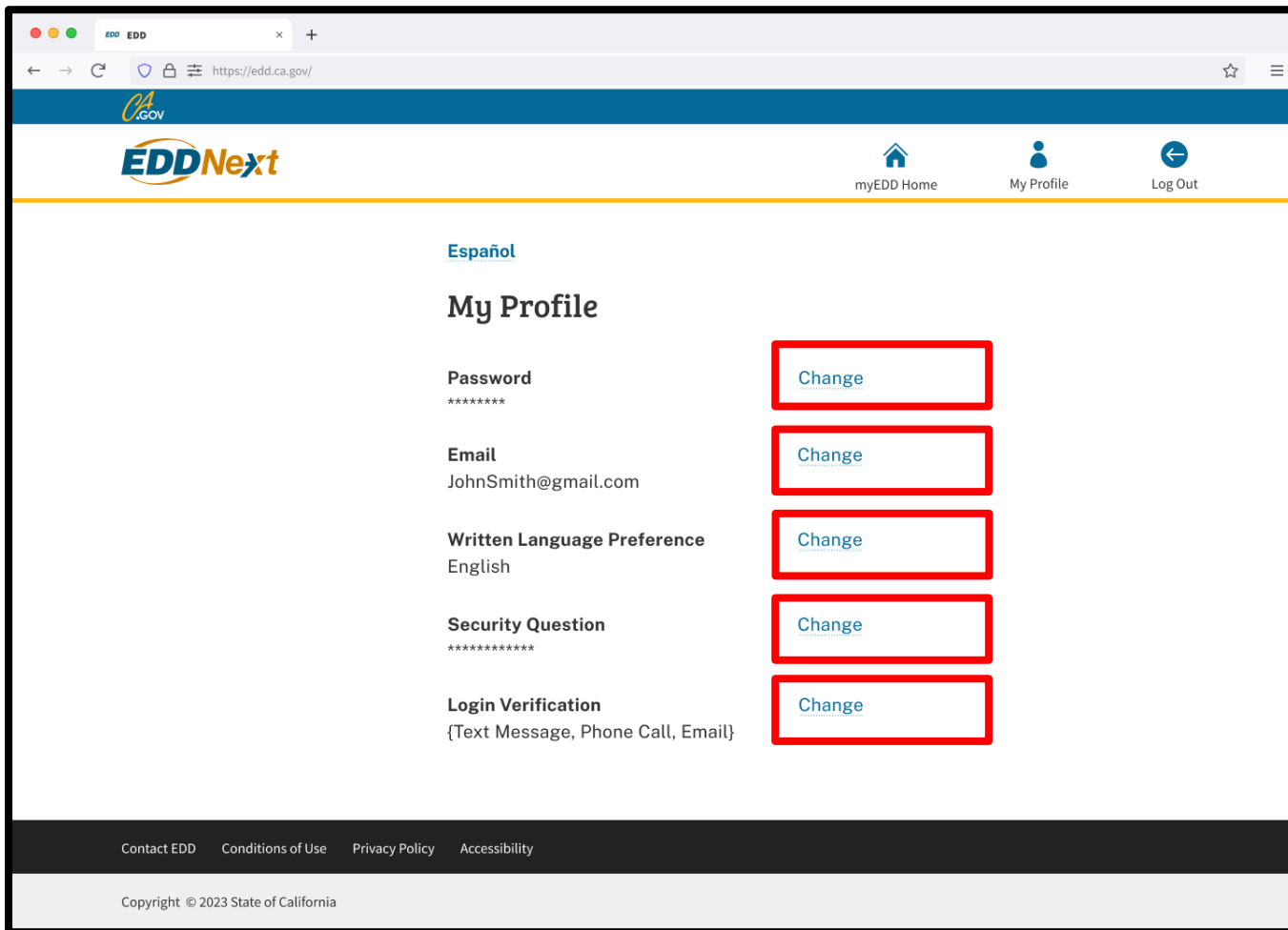




### Note

Select **Log Out** in the top right corner of any screen to exit your account.

From the myEDD homepage, select **My Profile** to update your email, password, security question, or login verification option for your myEDD account.



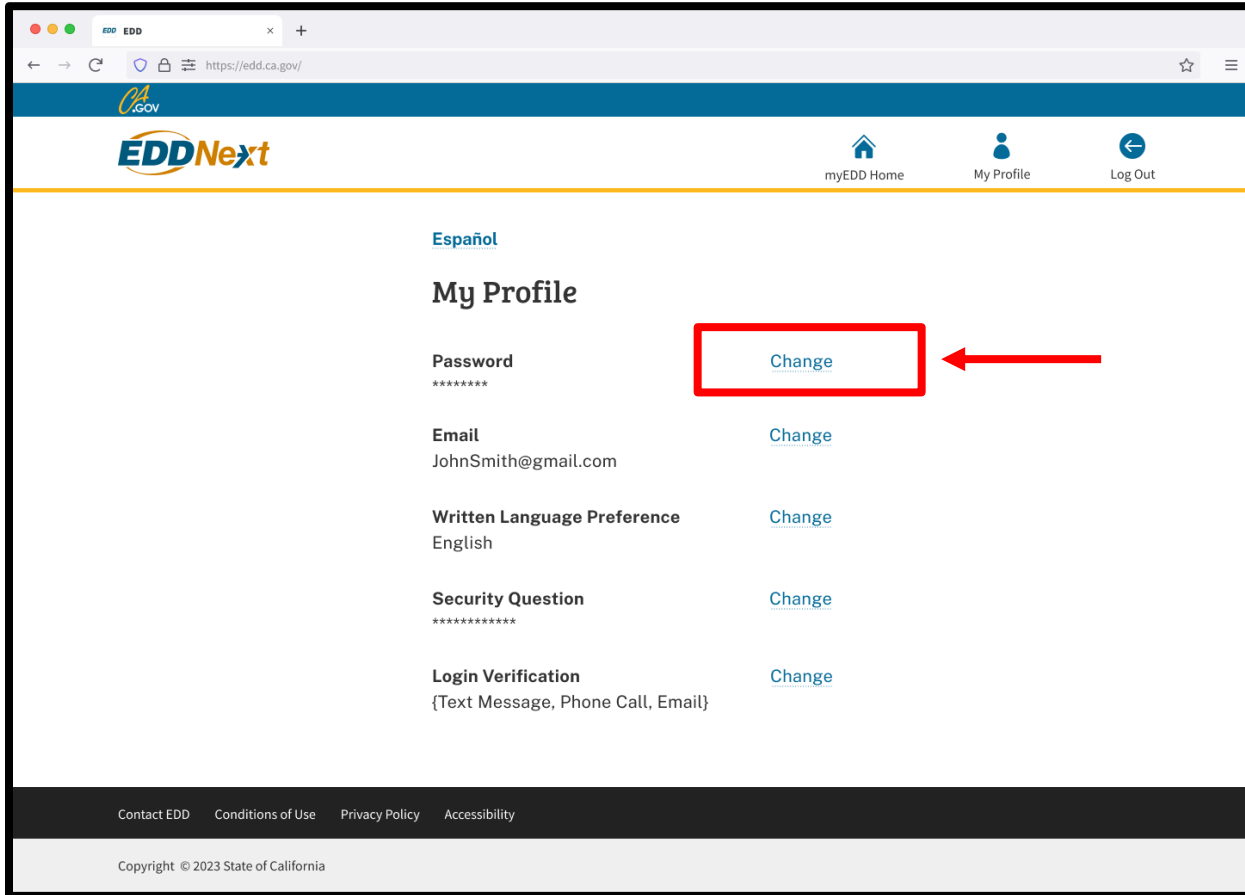
Select **Change** to update your:

- [Password](#)
- [Email](#)
- myEDD language preference
- [Security question](#)
- [Verification option](#)

## Important

Changing your preferred written language in myEDD only impacts messages sent by myEDD. Update your preferred language in SDI Online if you want us to contact you about your disability or Paid Family Leave claim in a different language.

# Update Your Password:



From your My Profile screen, select **Change** across from the Password field to update your password.

EDD EDD

CA.GOV

EDDNext

myEDD Home My Profile Log Out

[Español](#)

### Change Password

\*Required Field

\*Current Password  [Show](#)

\*New Password  [Show](#)

Use 10 or more characters  
Use uppercase and lowercase letters  
Use a number  
Use a symbol (such as !@#)\$

\*Confirm New Password  [Show](#)

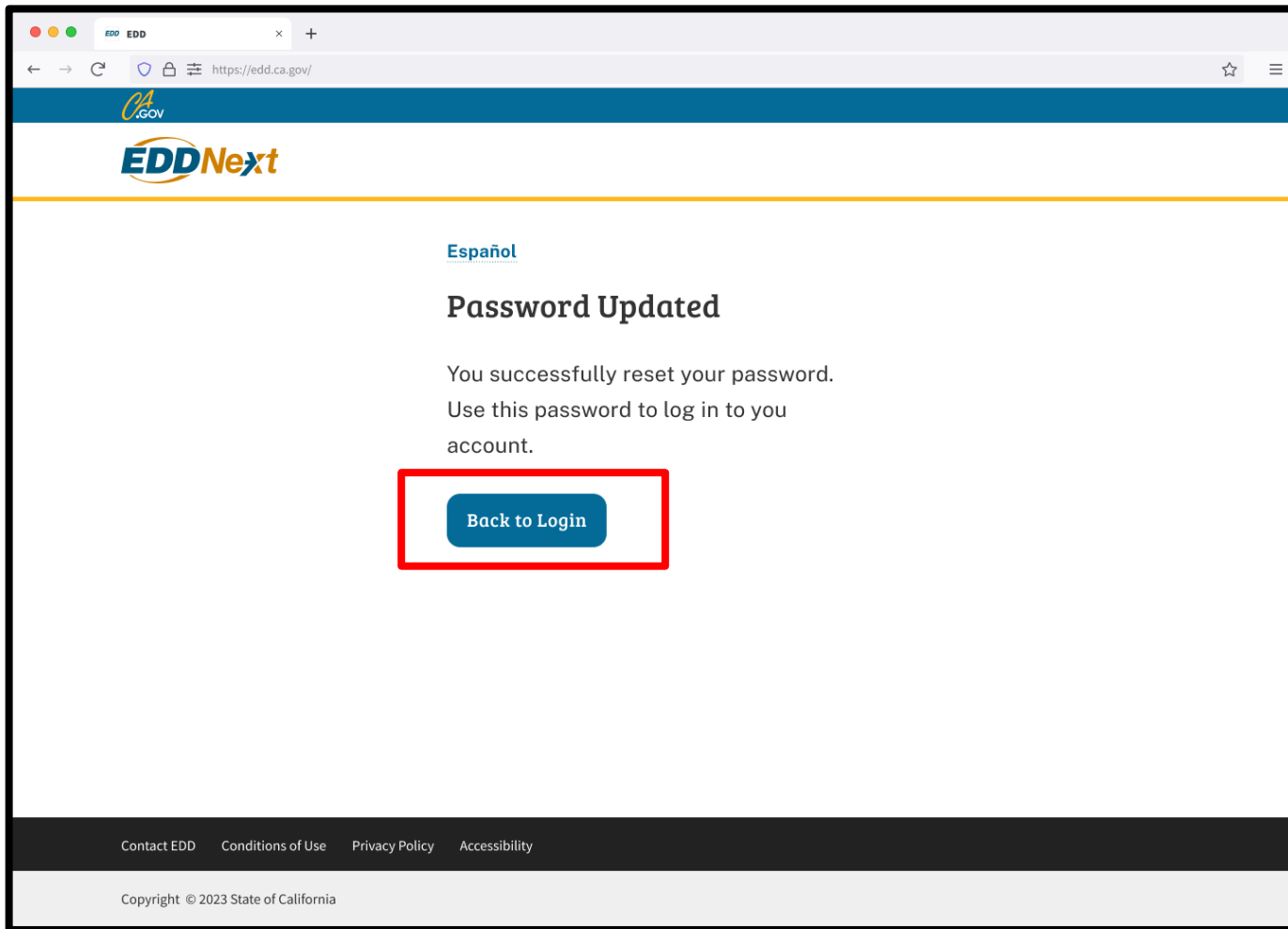
Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

Enter your current password and then create your new password. Your new password must contain:

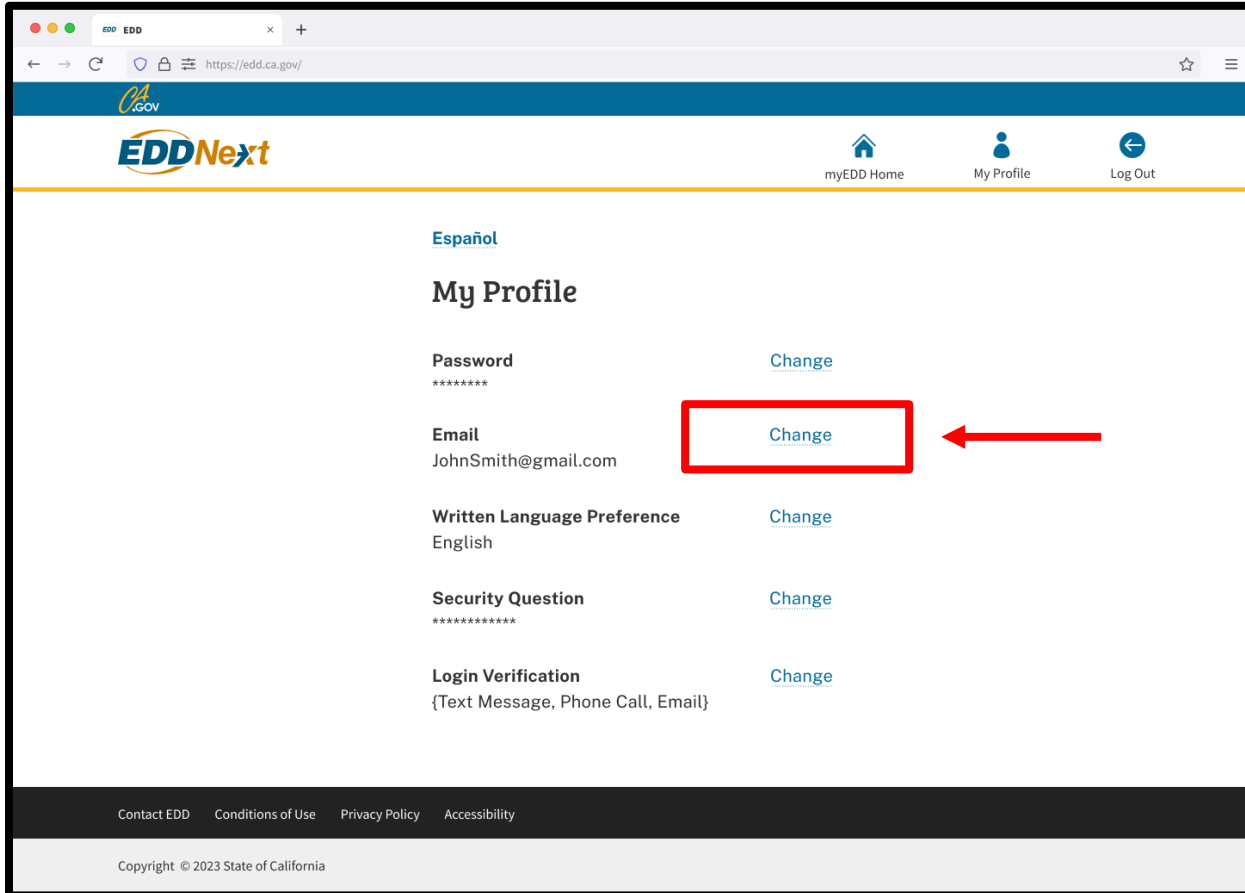
- 10 or more characters
- Uppercase and lowercase letters
- Numbers
- Symbols (such as !@#)\$

Select **Submit**.

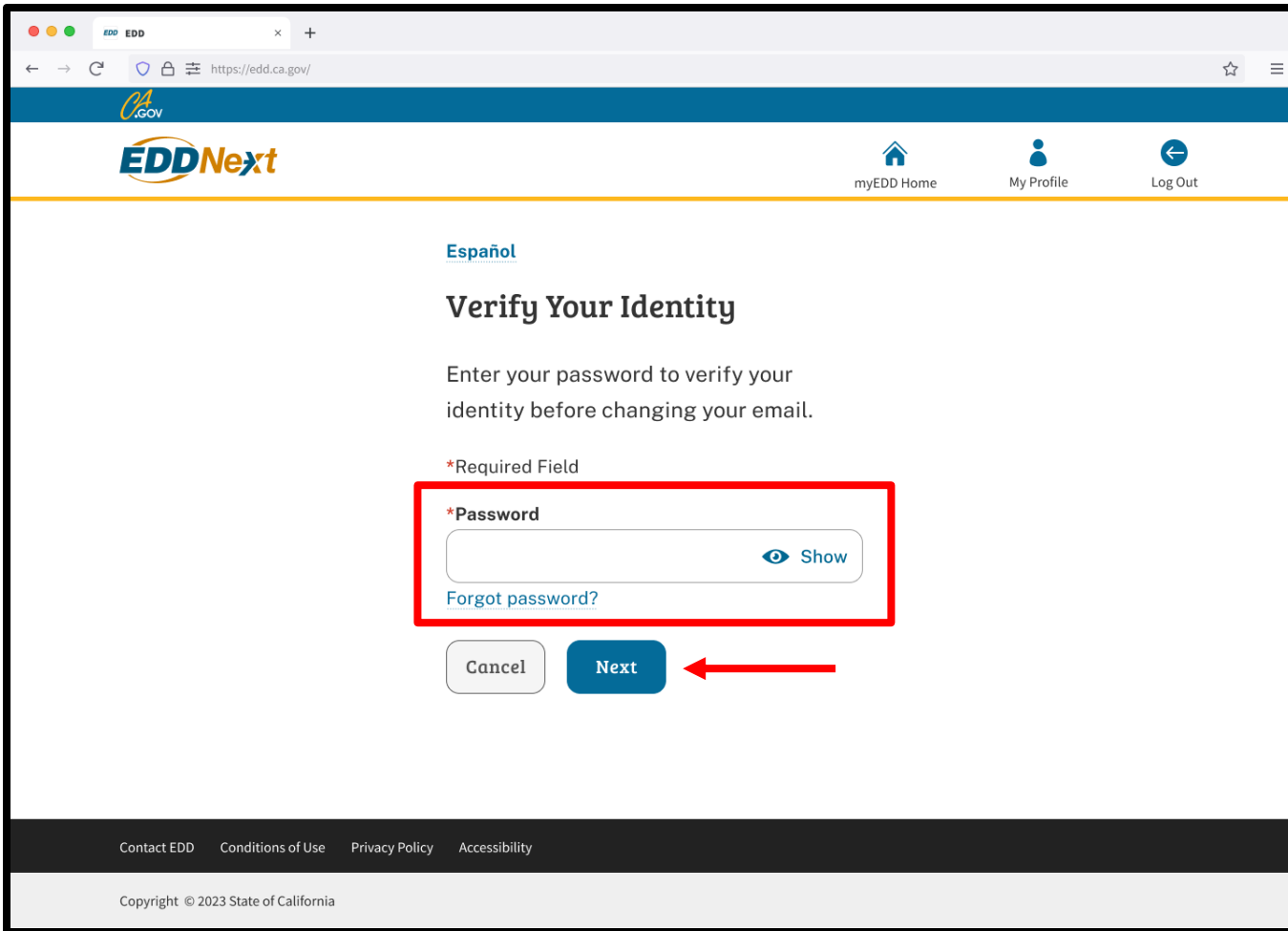


A success message appears to confirm your changes were made successfully. Select **Back to Login** to return to the myEDD login screen.

# Update Your Email:

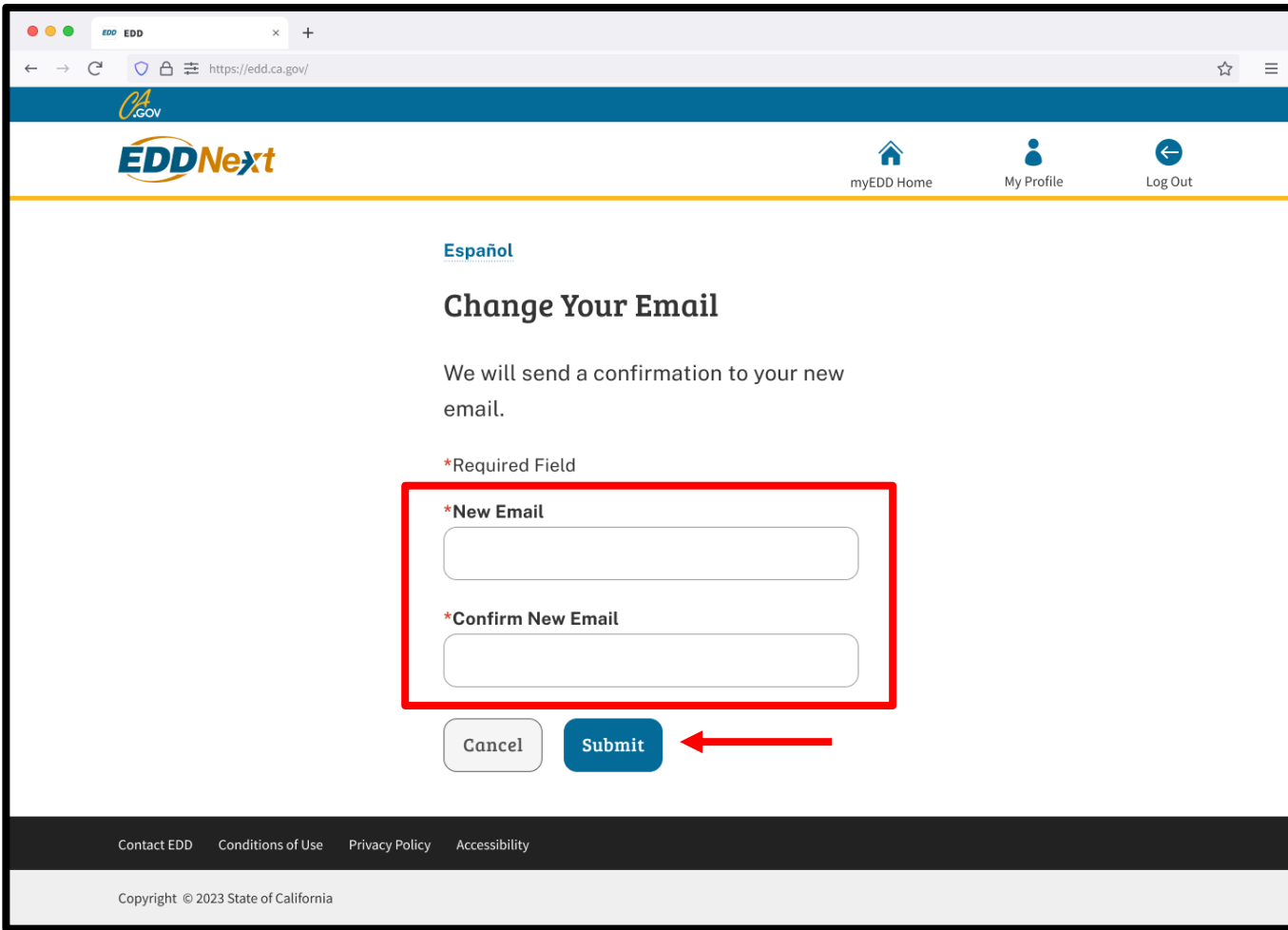


Select **Change** across from the Email field to update your email.



To protect your account, we ask you to verify your identity. Enter your password.

Select **Next**.



Enter the email you want linked to this account. You must use a personal email that has not been used to create a different account type.

Select **Submit**.



EDD EDD

https://edd.ca.gov/

CA.GOV

EDDNext

myEDD Home My Profile Log Out

[Español](#)

## Check Your Email

We sent a confirmation email to Johnsmith@gmail.com.

**Note:** You must confirm within 48 hours or start over.

**Didn't get the email?** Check your spam email.

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

Gmail

Search mail

1-16 of 16

Compose

Inbox

Confirm Your Email for myEDD

California Employment Development Department to me (new email address) August 26, 2022, 3:26PM

EDD Employment Development Department State of California

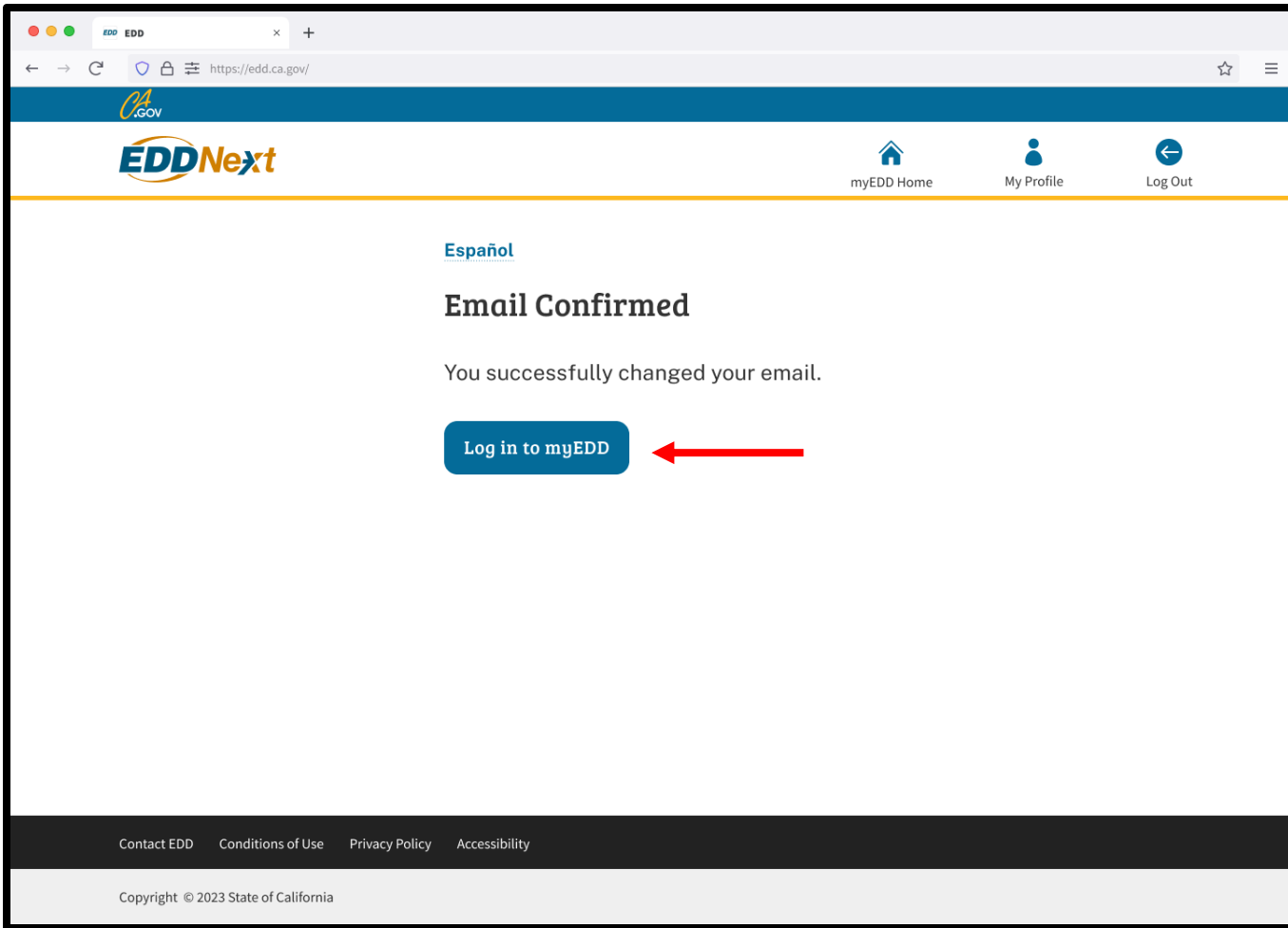
Hello,

You're almost finished changing your myEDD email. Select **Confirm Email** to continue.

Thank you,  
Employment Development Department  
State of California

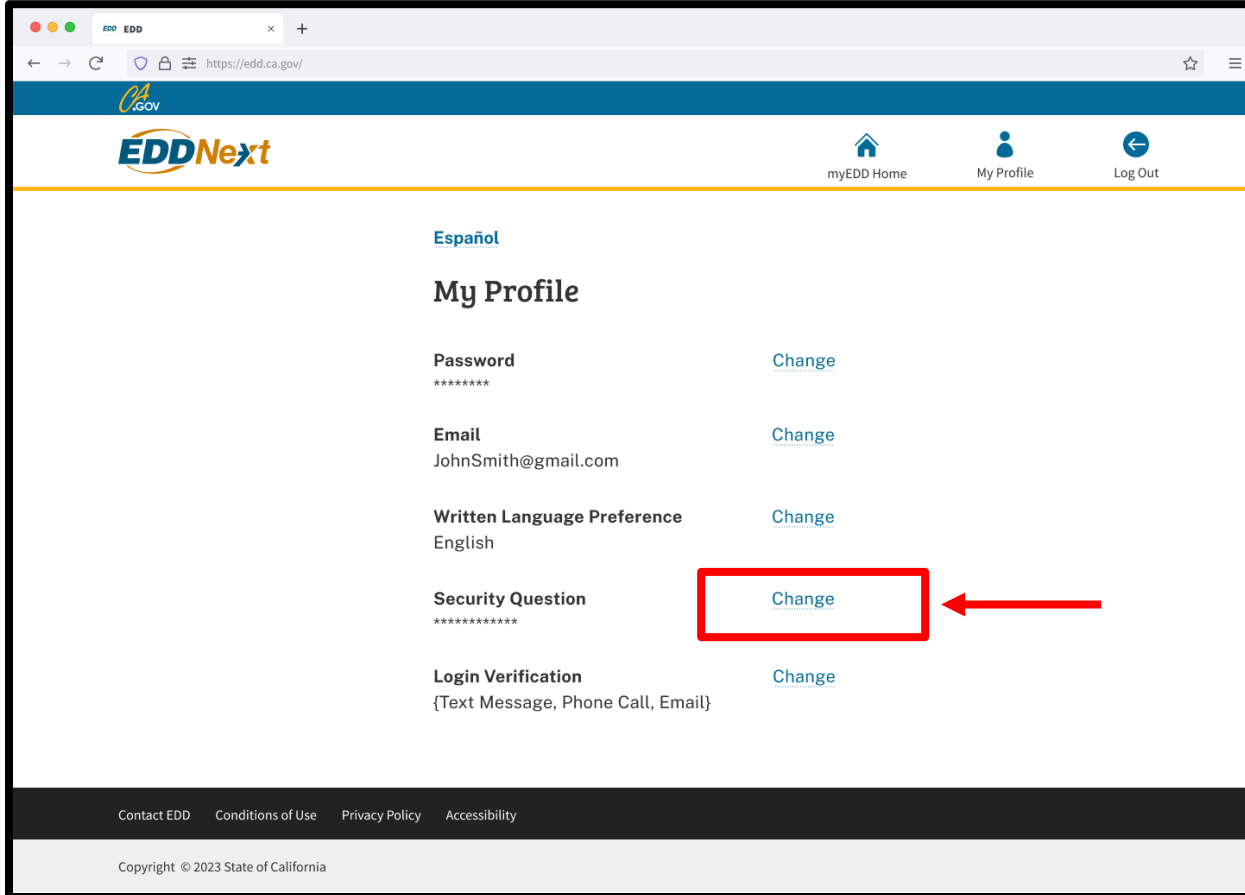
Reply Forward

Before your change will take effect, you must check your email and select **Confirm Email**. Confirm your email within 48 hours, or you must start over.



Select **Log in to myEDD** to access SDI Online.

# Update Your Security Question:

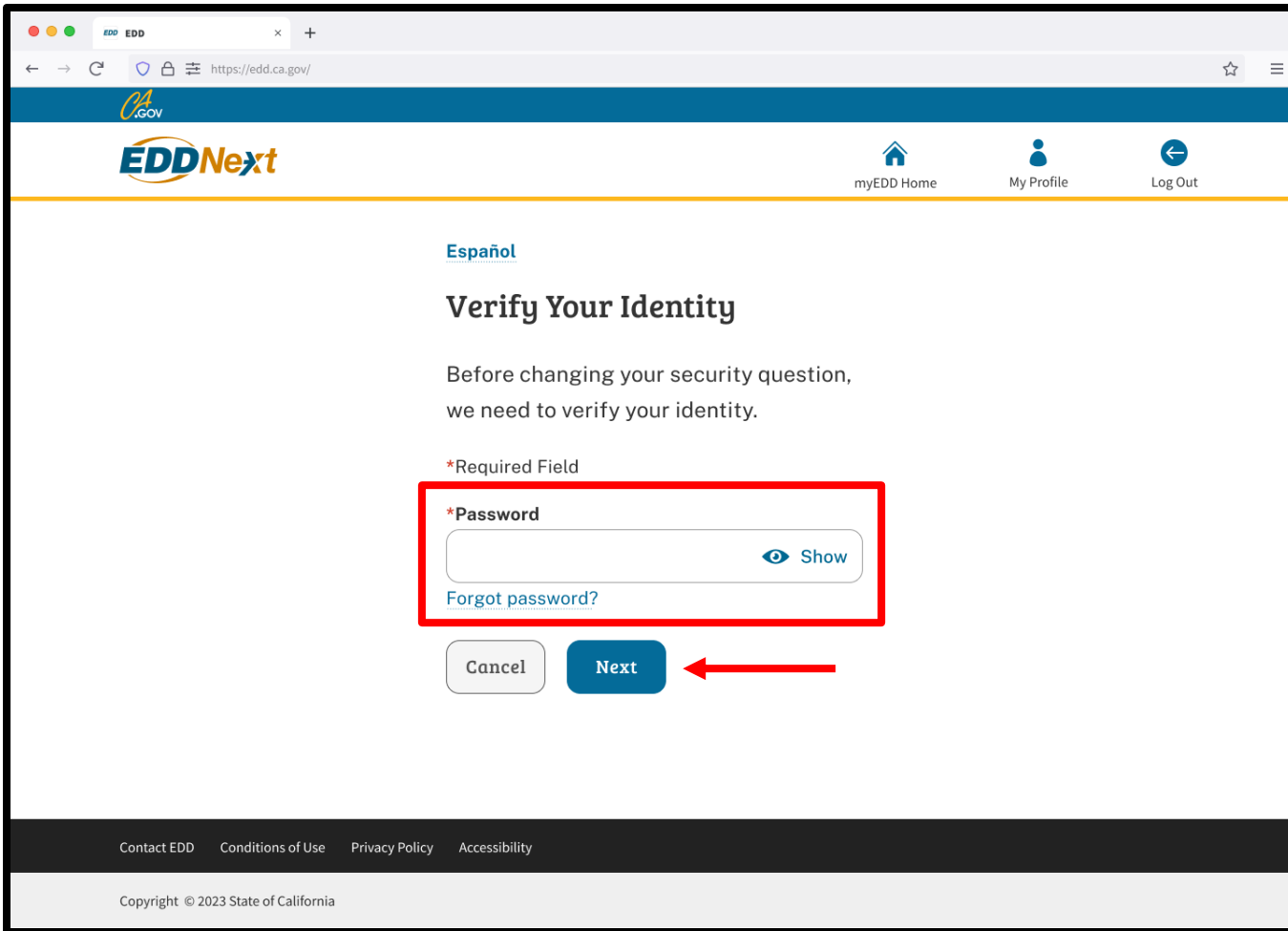


The screenshot shows the EDD Next website interface. At the top, there is a navigation bar with the EDD Next logo and links for myEDD Home, My Profile, and Log Out. Below this, there is a language selection option for Español. The main content area is titled "My Profile" and contains several fields with "Change" links:

- Password: \*\*\*\*\* [Change](#)
- Email: JohnSmith@gmail.com [Change](#)
- Written Language Preference: English [Change](#)
- Security Question: \*\*\*\*\* [Change](#) (highlighted with a red box and arrow)
- Login Verification: {Text Message, Phone Call, Email} [Change](#)

At the bottom of the page, there is a footer with links for Contact EDD, Conditions of Use, Privacy Policy, and Accessibility, and a copyright notice for 2023 State of California.

Select **Change** across from the Security Question field to update your security question.



To protect your account, we ask you to verify your identity. Enter your password.

Select **Next**.

EDD EDD

https://edd.ca.gov/

CA.GOV

**EDDNext**

myEDD Home My Profile Log Out

[Español](#)

## Change Security Question

Select a security question and enter your answer.

\*Required Field

\*Security Question

Select a question ▼

\*Answer

Submit

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

**Note**

Save your security question and answer for future reference.

If you forget your security question, you must contact us to reset your password.

Select a security question and enter your answer.

Select **Submit**.

The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page features the EDDNext logo and navigation links for myEDD Home, My Profile, and Log Out. A success message is displayed, indicating that profile changes were made successfully. Below the message, there are sections for Password, Email, Written Language Preference, Security Question, and Login Verification, each with a 'Change' link.

**myEDD Home** | My Profile | Log Out

[Español](#)

## My Profile

✓ **Success**

You successfully changed your {password, email, written language preference, security question, login verification option}.

<b>Password</b> *****	<a href="#">Change</a>
<b>Email</b> JohnSmith@gmail.com	<a href="#">Change</a>
<b>Written Language Preference</b> English	<a href="#">Change</a>
<b>Security Question</b> *****	<a href="#">Change</a>
<b>Login Verification</b> {Text Message, Phone Call, Email}	<a href="#">Change</a>

Contact EDD | Conditions of Use | Privacy Policy | Accessibility

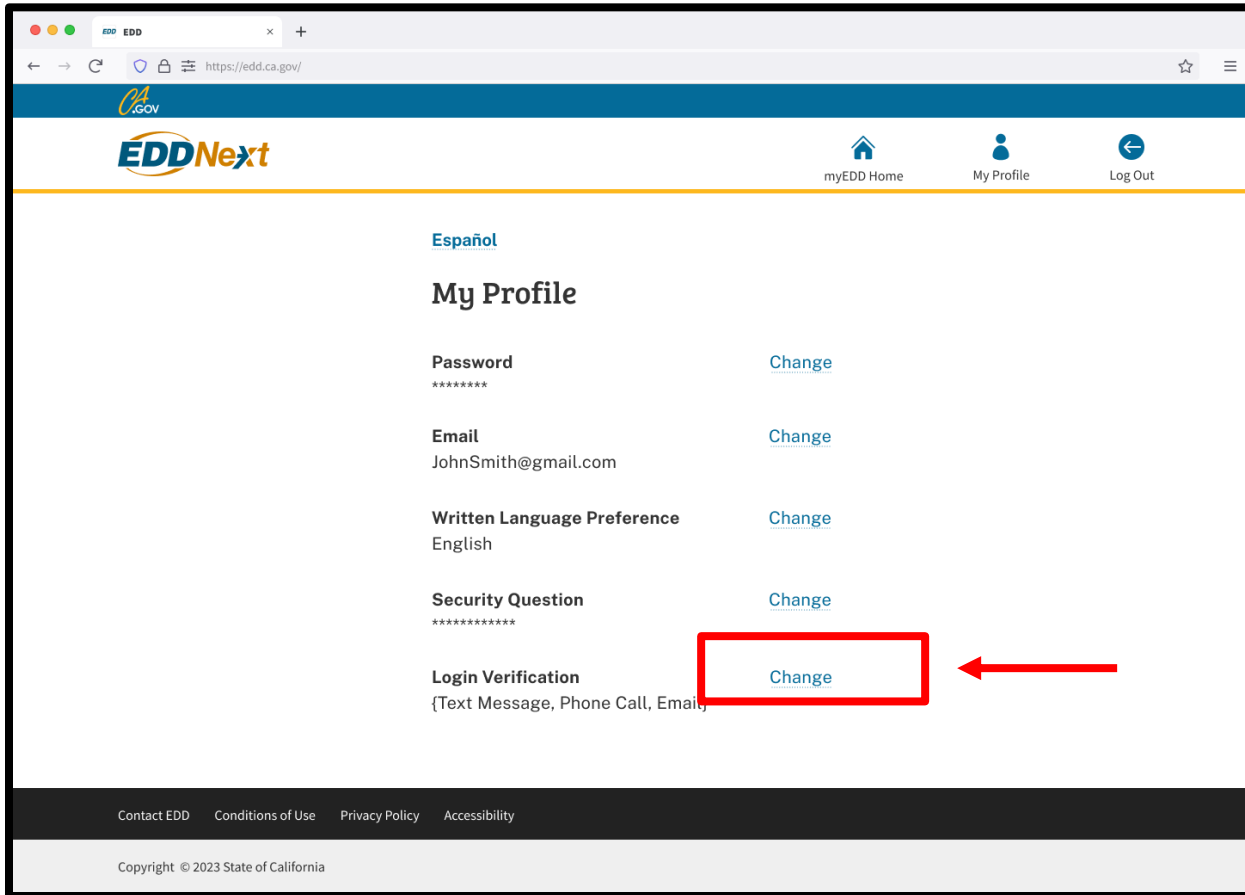
Copyright © 2023 State of California

**Note**

Select **myEDD Home** to access SDI Online.

A success message appears to confirm your changes were made successfully.

# Update Your Verification Options:



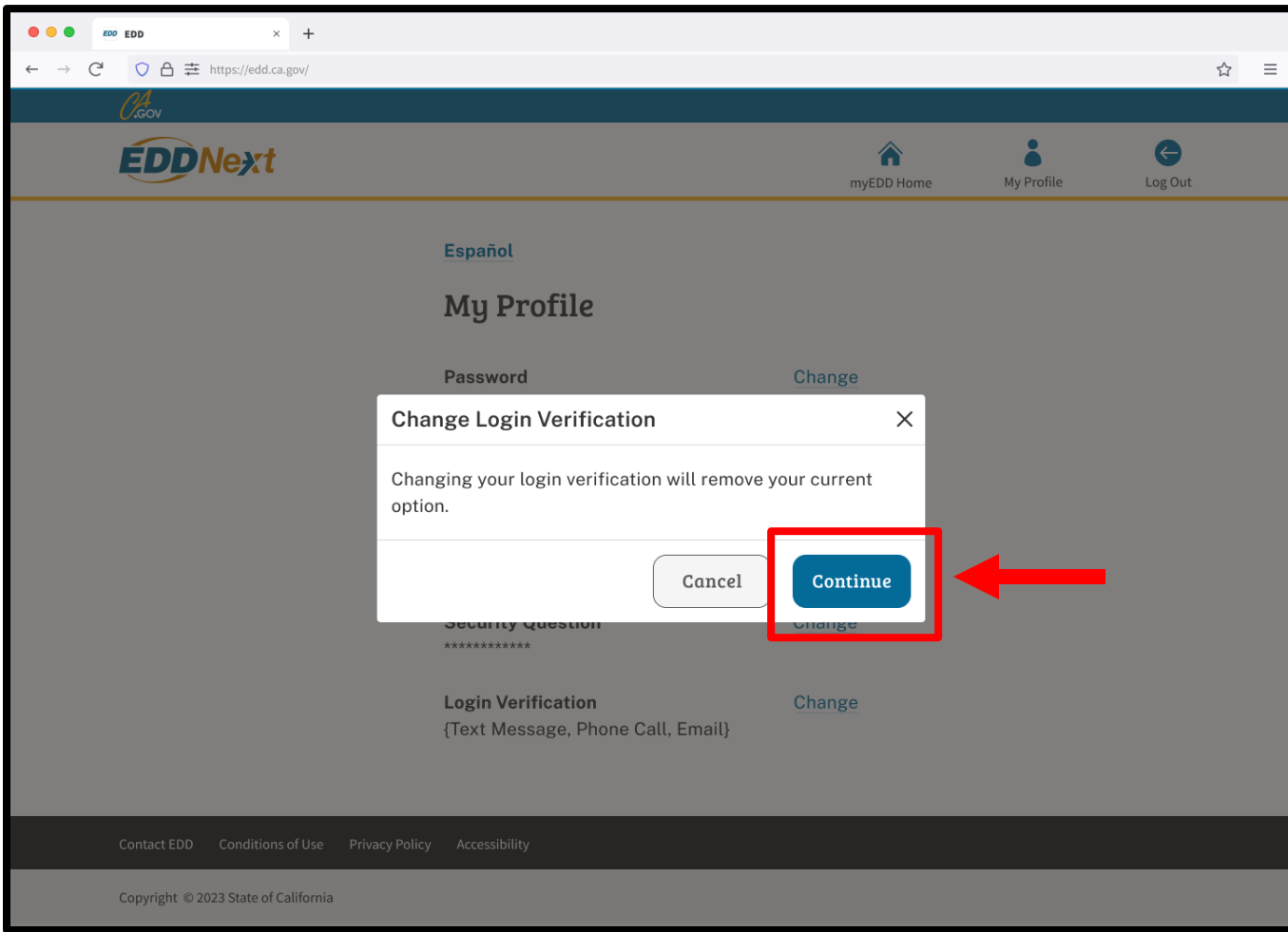
The screenshot shows the EDDNext website interface. At the top, there is a navigation bar with the EDDNext logo and links for 'myEDD Home', 'My Profile', and 'Log Out'. Below this, there is a 'Español' link and a 'My Profile' heading. The profile settings are listed as follows:

Field	Action
Password *****	<a href="#">Change</a>
Email JohnSmith@gmail.com	<a href="#">Change</a>
Written Language Preference English	<a href="#">Change</a>
Security Question *****	<a href="#">Change</a>
Login Verification (Text Message, Phone Call, Email)	<a href="#">Change</a>

The 'Change' link for the 'Login Verification' field is highlighted with a red rectangular box, and a red arrow points to it from the right.

At the bottom of the page, there is a footer with links for 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility', and a copyright notice: 'Copyright © 2023 State of California'.

Select **Change** across from the Login Verification field to update your verification option.



**Note**

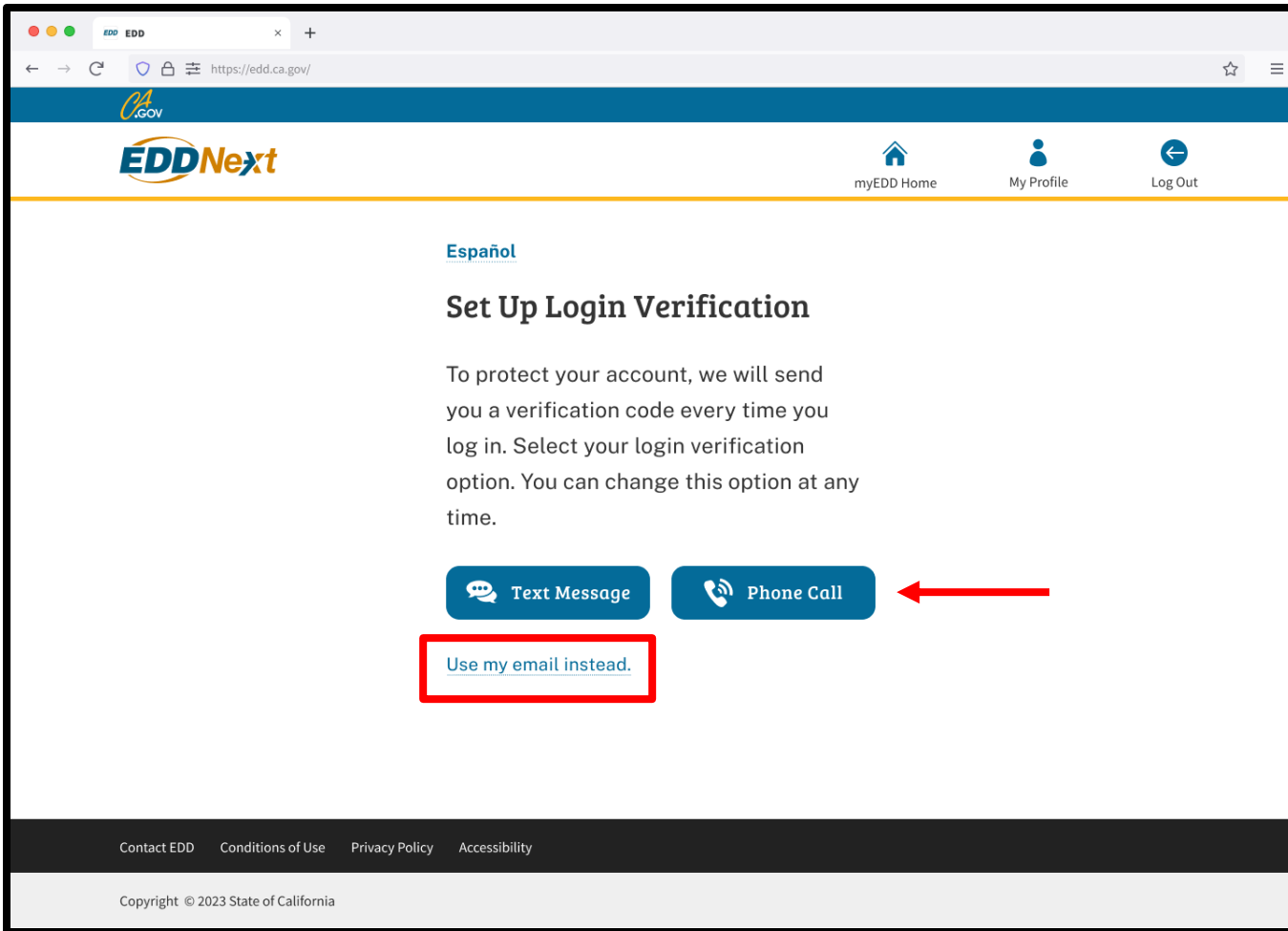
Changing your login verification will remove your current options.

Select **Cancel** to go back to your My Profile screen.

The Change Login Verification screen pops up to confirm you want to make changes to your login verification option.

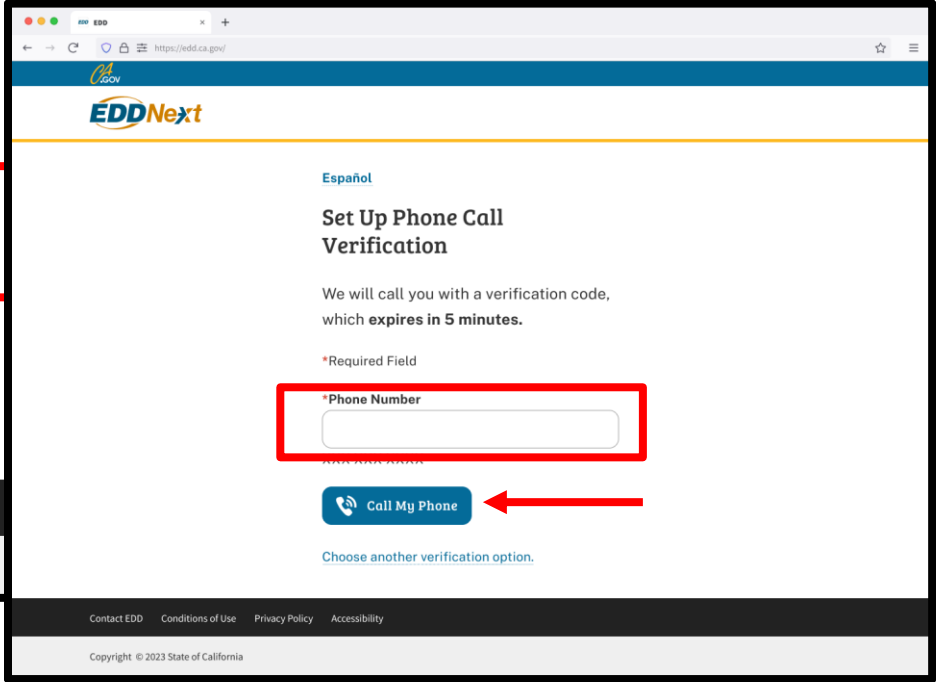
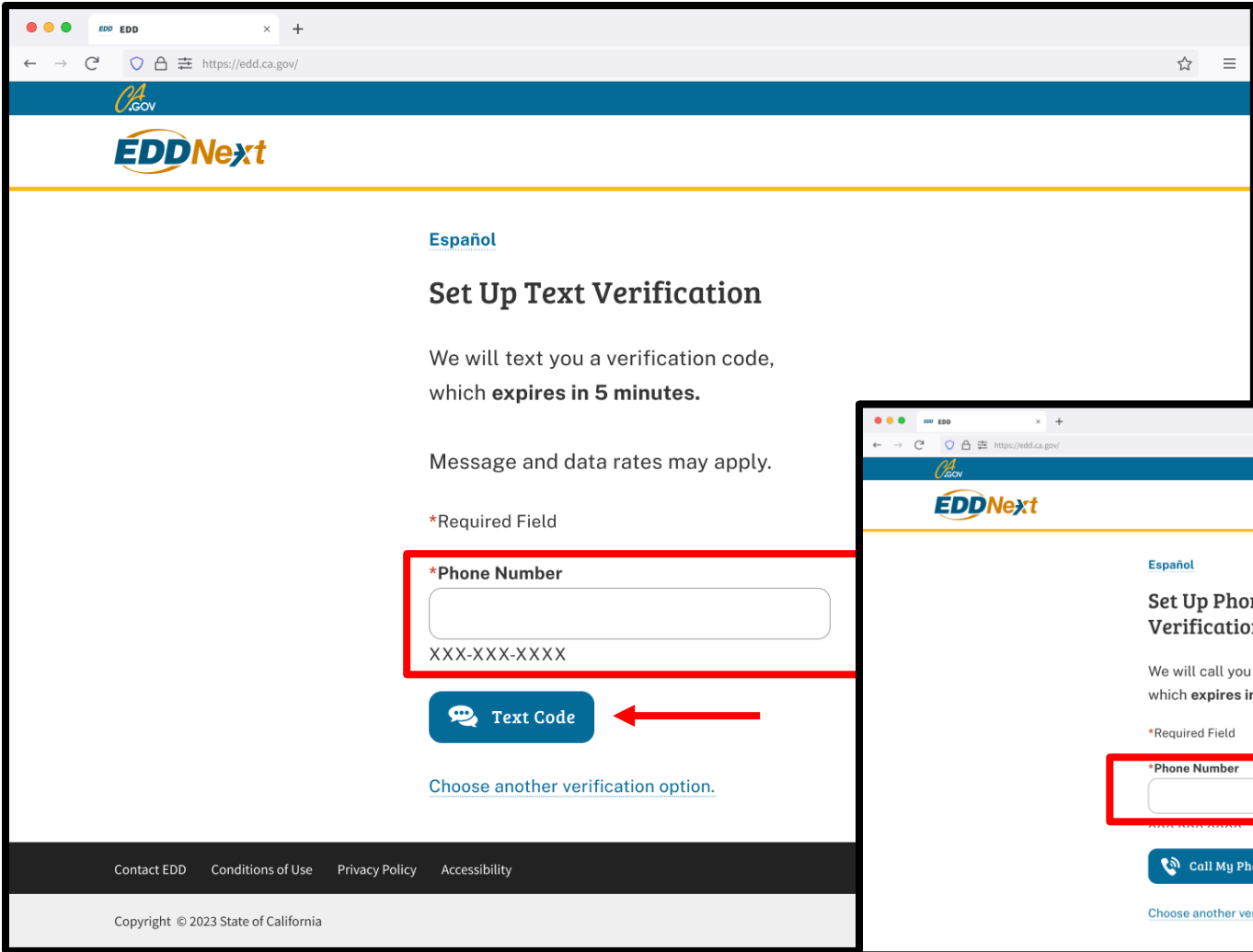
Select **Continue**.





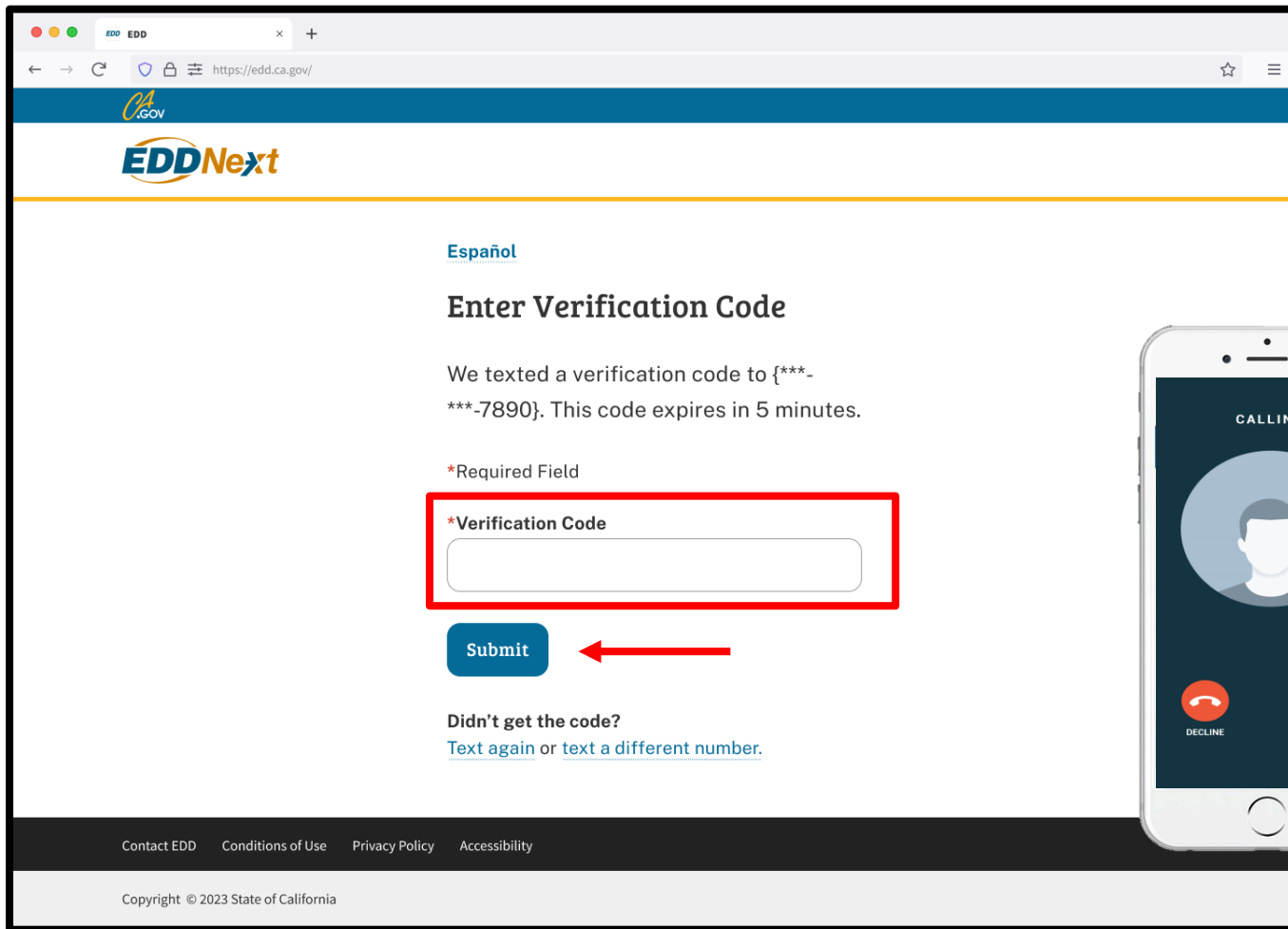
Select the login verification option you want to use to verify your identity every time you log in.

You have the option to verify by text message, phone call, or email.



Enter your phone number.

Select **Text Code** or **Call My Phone** and check your phone for a verification code. This code expires in five minutes.



If you picked text message, a code is sent by text. If you picked phone call, a code is sent by automated voice call.

Enter the verification code and select **Submit**.

The screenshot shows a web browser window with the URL <https://edd.ca.gov/>. The page header includes the EDDNext logo and navigation links for myEDD Home, My Profile, and Log Out. The myEDD Home link is highlighted with a red box. Below the header, there is a language selector for Español and a section titled My Profile. A success message is displayed in a green box, indicating that the user's profile information has been updated successfully. Below the success message, there are several profile settings, each with a 'Change' link: Password, Email, Written Language Preference, Security Question, and Login Verification.

myEDD Home

My Profile

Log Out

[Español](#)

## My Profile

**Success**

You successfully changed your {password, email, written language preference, security question, login verification option}.

**Password** [Change](#)  
\*\*\*\*\*

**Email** [Change](#)  
JohnSmith@gmail.com

**Written Language Preference** [Change](#)  
English

**Security Question** [Change](#)  
\*\*\*\*\*

**Login Verification** [Change](#)  
{Text Message, Phone Call, Email}

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

**Note**

Select **myEDD Home** to access SDI Online.

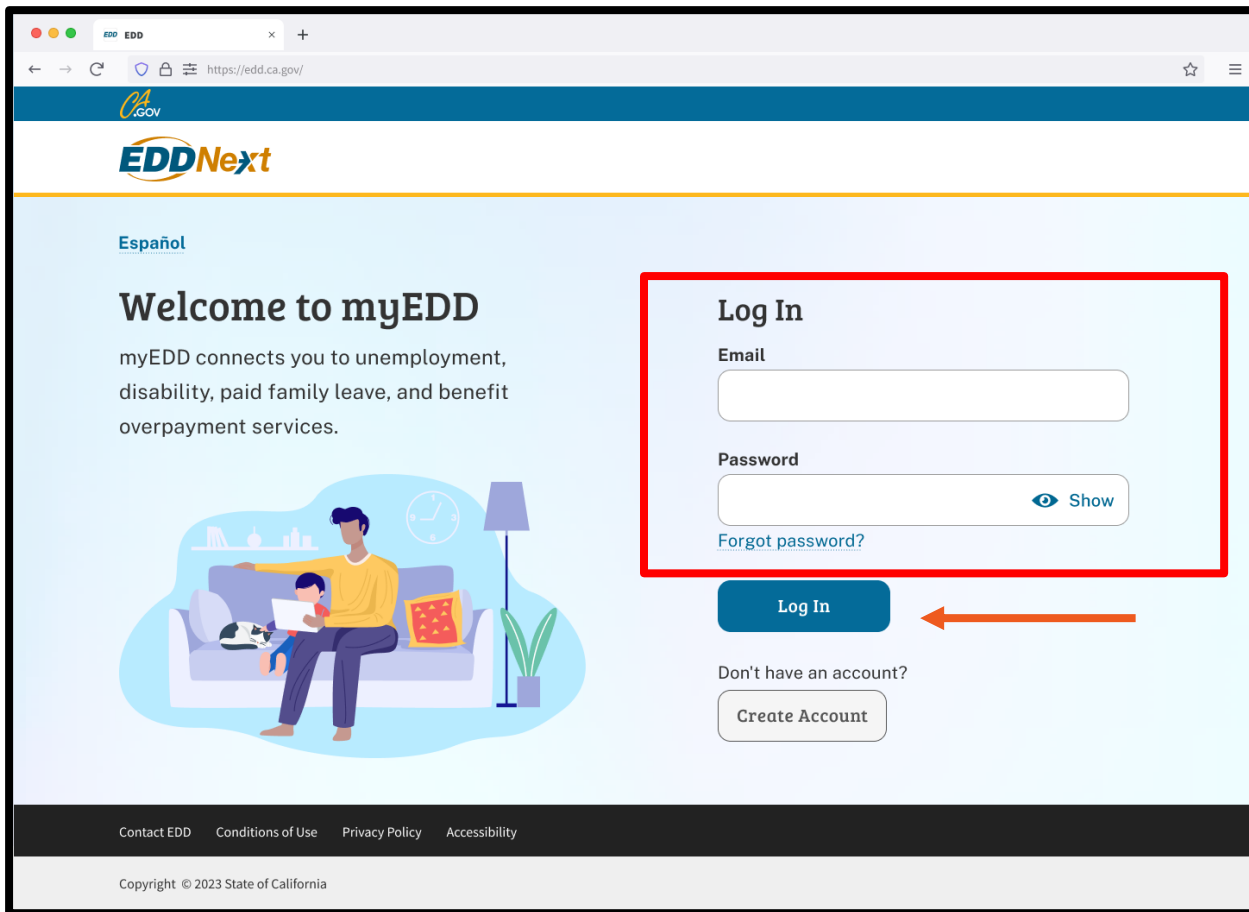
A success message appears to confirm your changes were made successfully.

# Update Your SDI Online Profile

Learn more about how to update your address, phone number, communication and language preferences.



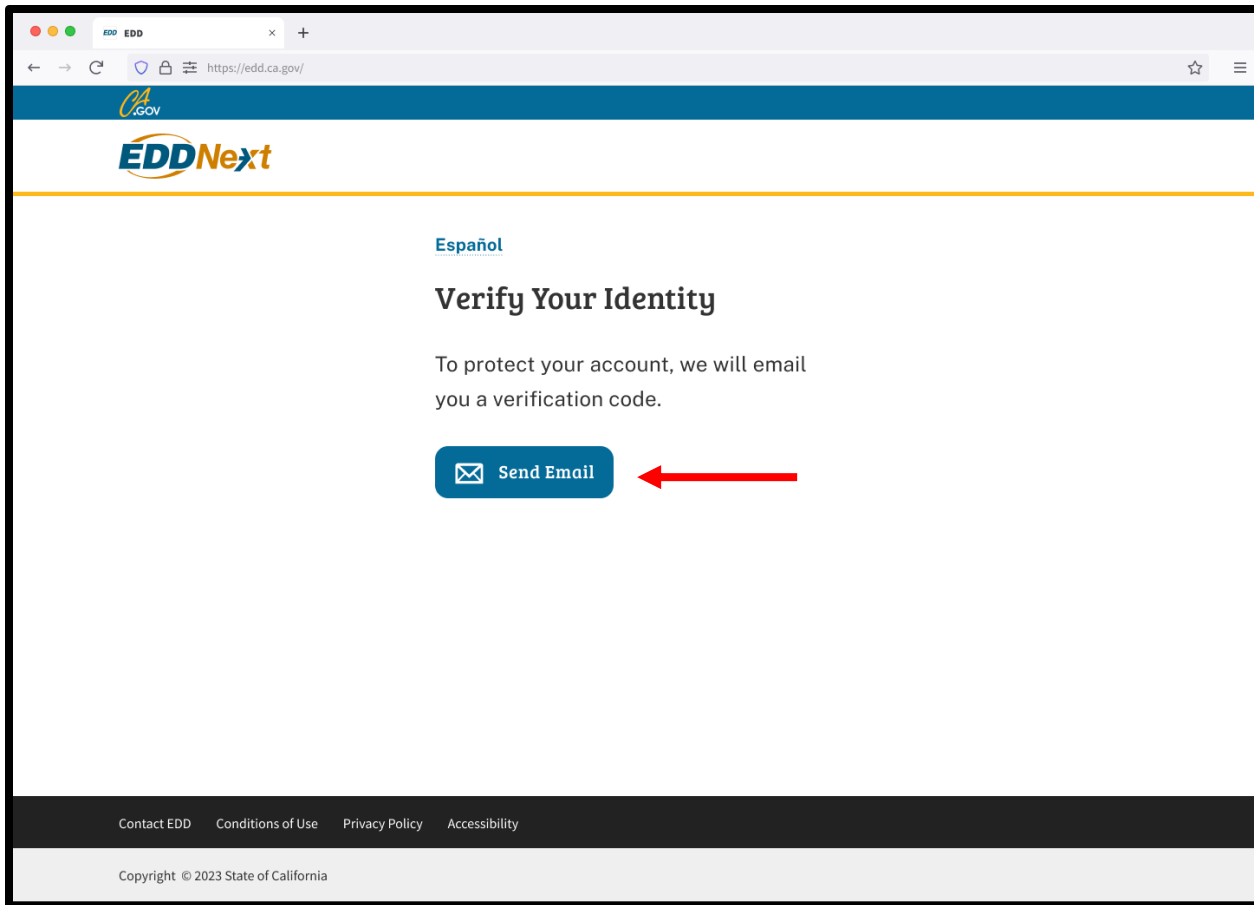
[Get Started](#)



**Note**  
For Spanish, select **Español**.

Use myEDD to access SDI Online. To update your SDI Online profile:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.



To protect your account, we ask you to verify your identity every time you log in. In this example, the login verification option is by email.

Select **Send Email**.

EDD EDD

https://edd.ca.gov/

CA.GOV

**EDDNext**

[Español](#)

## Enter Verification Code

Enter the verification code you received at {J\*\*\*\*\*@gmail.com}. This code expires in 5 minutes.

\*Required Field

\*Verification Code

Submit

Didn't get the email?  
Check your spam folder or [resend the email.](#)

Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2023 State of California

Gmail

Search mail

1-16 of 16

Compose

Inbox

Starred

Shoosed

Important

Trash

Drafts

Categories

Team

News

Work

Personal

More

Meet

myEDD Verification Code

California Employment Development Department

to me

August 26, 2022, 3:26PM

EDD Employment Development Department State of California

Hello,

Enter the following verification code in myEDD. This code will expire in 5 minutes.

**012345**

Do not reply to this auto-generated message.

Thank you,  
Employment Development Department  
State of California

Check your email for your verification code. This code expires in five minutes.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.



The screenshot shows the EDD Next website interface. At the top, there is a navigation bar with the EDD Next logo and three icons: 'myEDD Home', 'My Profile', and 'Log Out'. Below the navigation bar, there is a language selector for 'Español' and the heading 'myEDD Home'. The main content area is titled 'Select your EDD service.' and contains three service cards. The first card is 'Unemployment' with a 'UI Online' button. The second card is 'Disability and Paid Family Leave' with an 'SDI Online' button, which is highlighted with a red rectangular box. The third card is 'Benefit Overpayments' with a 'Benefit Overpayment Services' button. At the bottom of the page, there is a footer with links for 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility', and a copyright notice for 2023 State of California.

**Note**

Select **Log Out** in the top right corner of any screen to exit your account.

Select **SDI Online** to continue.

The screenshot shows the EDD Profile page for Jane Doe. The page is divided into several sections, each with an 'Edit' button highlighted in a red box:

- Personal Information:** Full Name: Jane Doe, EDD Customer Account Number: 1234567890.
- Address Information:** Mailing Address: 222 Happy St, Sacramento, CA 12345, United States. Residence Address: 222 Happy St, Sacramento, CA 12345, United States.
- Phone Numbers:** Home Phone Number: [Redacted], Cell Phone Number: 999-999-9999.
- E-mail Address:** E-mail Address: Jane.Doe@happymail.com. A note states: "To update your e-mail address, visit Benefits Program Online and select My Profile."
- Communication Preferences:** Communication Method: Electronic, Language: English.

The footer contains links for Back to Top, Contact EDD, Conditions of Use, Privacy Policy, and Accessibility, along with the copyright notice: Copyright © 2022 State of California.

From your SDI Online profile, you can update:

- [Mailing and residence address](#)
- [Phone numbers](#)
- [Communication method](#)
- [Language preference](#)

# Update Your Mailing/Residence Address:

The screenshot shows the EDD State of California profile page. The page is titled "Profile" and contains several sections: Personal Information, Address Information, Phone Numbers, E-mail Address, and Communication Preferences. The Address Information section is highlighted with a red box and contains two columns of information. The Mailing Address column shows "222 Happy St Sacramento, CA 12345" and "United States" with an "Edit Mailing Address" button. The Residence Address column shows "222 Happy St Sacramento, CA 12345" and "United States" with an "Edit Residence Address" button. Red arrows point to these two buttons. The Personal Information section shows "Full Name: Jane Doe" and "EDD Customer Account Number: 1234567890". The Phone Numbers section shows "Home Phone Number:" and "Cell Phone Number: 999-999-9999" with an "Edit Phone Numbers" button. The E-mail Address section shows "E-mail Address: Jane.Doe@happymail.com" and a note: "To update your e-mail address, visit Benefits Program Online and select My Profile." The Communication Preferences section shows "Communication Method: Electronic" and "Language: English" with "Edit Communication Method" and "Edit Language" buttons. The page footer contains links for "Back to Top", "Contact EDD", "Conditions of Use", "Privacy Policy", and "Accessibility", and a copyright notice: "Copyright © 2022 State of California".

CA Gov Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Profile

### Personal Information

Full Name: **Jane Doe** EDD Customer Account Number: **1234567890**

### Address Information

Mailing Address: **222 Happy St Sacramento, CA 12345**  
United States

Residence Address: **222 Happy St Sacramento, CA 12345**  
United States

Edit Mailing Address Edit Residence Address

### Phone Numbers

Home Phone Number: Cell Phone Number: **999-999-9999**

Edit Phone Numbers

### E-mail Address

E-mail Address: **Jane.Doe@happymail.com**

To update your e-mail address, visit Benefits Program Online and select My Profile.

### Communication Preferences

Communication Method: **Electronic** Language: **English**

Edit Communication Method Edit Language

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

Select **Edit Mailing Address** or **Edit Residence Address** to update your address information.

CA.gov Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

### Address Update

\*Indicates Required Field

Personal Information

Full Name: EDD Customer Account Number:

### Address Information

To update your address, modify the information below and select Save. Address updates are available Monday - Saturday (6:00 AM - 6:00 PM) and Sunday (6:00 AM - 5:30 PM).

**Address Type:** Mailing Address

US  International

Address Line 1:

Address Line 2:

\*City: Sacramento

\*State: CA

\*ZIP Code:

Cancel Save

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

Enter the address in the open fields. You must complete the fields marked with a red asterisk (\*).

Select **Save** to make your changes.

CA.gov Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

### Address Update

\*Indicates Required Field

Personal Information

Full Name: EDD Customer Account Number:

### Address Information

If you do not have a telephone number, contact the Customer Service Center at 1-800-480-3287. Address updates are available Monday - Saturday (6:00 AM - 6:00 PM) and Sunday (6:00 AM - 5:30 PM).

**Address Type:** Residence Address

US  International

\*Address Line 1:

Address Line 2:

\*City: Sacramento

\*State: CA

\*ZIP Code:

Cancel Save

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

## Note

You can only make changes Monday-Saturday, 6 a.m. to 6 p.m. and Sunday, 6 a.m. to 5:30 p.m.

# Update Your Phone Numbers:

The screenshot shows the EDD State of California profile page. The navigation bar includes 'CA.GOV', 'Home', and 'Log Out'. The main navigation menu includes 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'. The profile page is titled 'Profile' and contains several sections: 'Personal Information' (Full Name: Jane Doe, EDD Customer Account Number: 1234567890), 'Address Information' (Mailing Address: 222 Happy St, Sacramento, CA 12345, United States; Residence Address: 222 Happy St, Sacramento, CA 12345, United States), 'Phone Numbers' (Home Phone Number, Cell Phone Number: 999-999-9999), 'E-mail Address' (E-mail Address: Jane.Doe@happymail.com), and 'Communication Preferences' (Communication Method: Electronic, Language: English). The 'Edit Phone Numbers' button is highlighted with a red box, and a red arrow points to it from the right.

Select **Edit Phone Numbers** under Phone Numbers to update your home or cell phone number.

CA.GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Phone Update

\*Indicates Required Field

**Personal Information**

Full Name: Jane Doe EDD Customer Account Number: 1234567890

**Phone Numbers**

To update your phone number or contact preference, modify the information below and select Save. Phone number updates are available Monday – Saturday, 6 a.m. to 6 p.m. and Sunday 6 a.m. to 5:30 p.m.

**\*Primary Phone Number:**  Home Phone Number  Cell Phone Number

**Home Phone Number:**  (No dashes or spaces)

Check here if the phone number is international

**Cell Phone Number:**

Check here if the phone number is international

Cancel Save

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

**Note:**

You can only make changes Monday-Saturday, 6 a.m. to 6 p.m. and Sunday, 6 a.m. to 5:30 p.m.

Enter the phone number in the appropriate field. All required fields are marked with a red asterisk (\*).

Select Save to make your changes.

# Update Your Communication Preference:

The screenshot displays the EDD Profile page for Jane Doe. The page is divided into several sections: Personal Information, Address Information, Phone Numbers, E-mail Address, and Communication Preferences. The Communication Preferences section is highlighted with a red box, and a red arrow points to the 'Edit Communication Method' button. The current communication method is set to 'Electronic'.

**Profile**

**Personal Information**

Full Name: **Jane Doe** EDD Customer Account Number: **1234567890**

**Address Information**

Mailing Address: **222 Happy St  
Sacramento, CA 12345**  
United States  
[Edit Mailing Address](#)

Residence Address: **222 Happy St  
Sacramento, CA 12345**  
United States  
[Edit Residence Address](#)

**Phone Numbers**

Home Phone Number: Cell Phone Number: **999-999-9999**  
[Edit Phone Numbers](#)

**E-mail Address**

E-mail Address: **Jane.Doe@happymail.com**  
To update your e-mail address, visit Benefits Program Online and select My Profile.

**Communication Preferences**

Communication Method: **Electronic** [Edit Communication Method](#)

Language: **English** [Edit Language](#)

Select **Edit Communication Method** under Communication Preferences to update how you want us to communicate with you (by email or mail).

CA.GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Communication Method Update

\*Indicates Required Field

**Personal Information**

Full Name: Jane Doe EDD Customer Account Number: 1234567890

### Communication Preferences

We will send you messages regarding items that need to be reviewed and completed in your message center. Please indicate below how you prefer to be notified.

Note: It may be necessary to send some documents via US Postal Service. This includes Paid Family Leave (PFL) payments and PFL claim-related forms. Updates made to your communication preference may take additional time to take effect.

\*How do you want to receive notifications?  Email  Paper mail

Cancel Save

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

### Note

It can take up to 48 hours for changes to take effect. Some documents are required to be sent by mail.

We send messages that you need to review or act on. Select how you want to be notified.

Select **Save** to make your changes.



# Update Your Language Preference:

The screenshot shows the EDD State of California profile page. The navigation bar includes 'CA.GOV', 'Home', and 'Log Out'. The main navigation menu has 'SDI Home', 'Inbox', 'New Claim', 'Draft', 'Profile', and 'History'. The profile page is titled 'Profile' and contains several sections: 'Personal Information' (Full Name: Jane Doe, EDD Customer Account Number: 1234567890), 'Address Information' (Mailing Address: 222 Happy St, Sacramento, CA 12345, United States; Residence Address: 222 Happy St, Sacramento, CA 12345, United States), 'Phone Numbers' (Home Phone Number, Cell Phone Number: 999-999-9999), 'E-mail Address' (E-mail Address: Jane.Doe@happymail.com), and 'Communication Preferences' (Communication Method: Electronic, Language: English). A red arrow points from the 'Edit Communication Method' button to the 'Edit Language' button, which is highlighted with a red box.

CA.GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Profile

### Personal Information

Full Name: **Jane Doe** EDD Customer Account Number: **1234567890**

### Address Information

Mailing Address: **222 Happy St  
Sacramento, CA 12345**  
United States

Residence Address: **222 Happy St  
Sacramento, CA 12345**  
United States

Edit Mailing Address Edit Residence Address

### Phone Numbers

Home Phone Number: Cell Phone Number: **999-999-9999**

Edit Phone Numbers

### E-mail Address

E-mail Address: **Jane.Doe@happymail.com**

To update your e-mail address, visit Benefits Program Online and select My Profile.

### Communication Preferences

Communication Method: Electronic

Language: English

Edit Communication Method Edit Language

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

Select **Edit Language** under Communication Preferences to update how you want us to communicate with you (by email or mail).

CA GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Language Update

\*Indicates Required Field

Personal Information

Full Name: Jane Doe EDD Customer Account

### Preferred Language

Specifying your preferred language allows us to connect you with a representative that speaks your language. To update your preferred language, modify the information below and select Save. Preferred language updates are available Monday - Saturday, 6 a.m. to 6 p.m. and Sunday, 6 a.m. to 5:30 p.m.

\*Preferred Language: English

Other Language:

Cancel Save

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Copyright © 2022 State of California

CA GOV Home Log Out

EDD Employment Development Department State of California

SDI Home Inbox New Claim Draft Profile History

## Language Update

\*Indicates Required Field

Personal Information

Full Name: EDD Customer Account Number:

### Preferred Language

Specifying your preferred language allows us to connect you with a representative that speaks your language. To update your preferred language, modify the information below and select Save. Preferred language updates are available Monday - Saturday, 6 a.m. to 6 p.m. and Sunday, 6 a.m. to 5:30 p.m.

\*Preferred Language: English

Other Language:

Cancel

- Select
- Armenian
- Cambodian
- Cantonese
- Cebuano
- English
- Farsi
- French
- Hungarian
- IBO
- Ilocano
- Italian
- Korean
- Spanish
- Tagalog
- Taiwanese
- Turkish
- Vietnamese

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Select your preferred language. We do our best to connect you with a representative that speaks your language.

**Note:** We can also connect you with an interpreter when requested.

Select **Save** to make your changes.

### Note

You can only make changes Monday-Saturday, 6 a.m. to 6 p.m. and Sunday, 6 a.m. to 5:30 p.m.

# CONTACT US

Disability Insurance: 1-800-480-3287

Paid Family Leave: 1-877-238-4373

— Helpful Links —



[Order  
Forms](#)



[Schedule a  
Webinar](#)



[Help Fight  
Fraud](#)



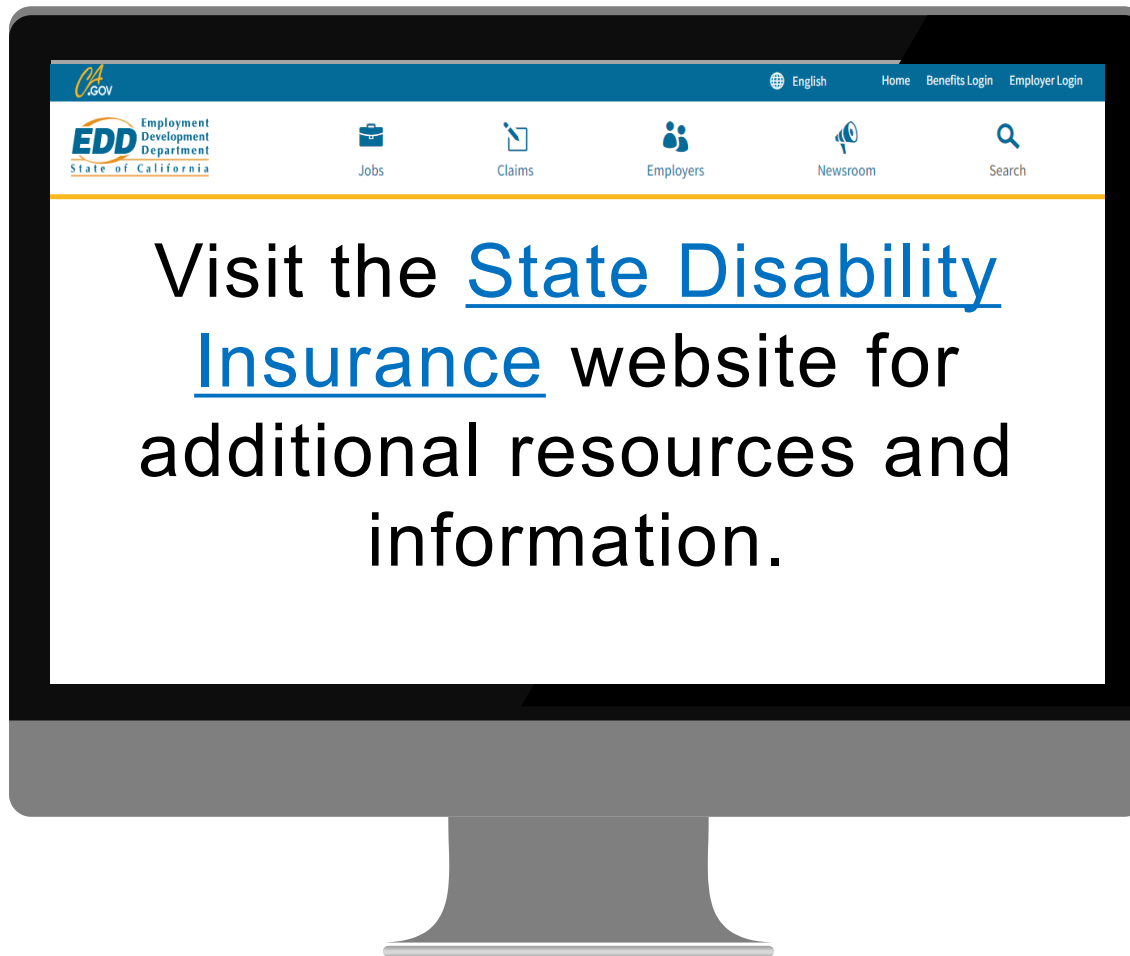
[Contact Us](#)

[Accessibility](#)

[Language Resources](#)

— Follow us —





The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and alternate formats need to be made by calling 1-866-490-8879 (voice), or through the California Relay Service at 711.