

# FACT SHEET



## STATE DISABILITY INSURANCE (SDI) ONLINE

SDI Online is a fast and convenient way for Disability Insurance (DI) and Paid Family Leave (PFL) customers to submit claims and forms electronically.

For added convenience, a mobile-friendly version, SDI Online Mobile, is available for smartphone and tablet users.

### Benefits

- Access to DI claim status and payment history.
- Faster claim processing time.
- Immediate confirmation of claim filed and forms submitted.
- Reduction in paperwork and overhead.
- Available in English and Spanish.

### Who can use SDI Online?

Claimants, employers, physicians/practitioners, physician/practitioner representatives, and voluntary plan (VP) administrators can use SDI Online to file claims and related forms.

### How to register for an SDI Online account

To register for an account, please visit [www.edd.ca.gov/disability](http://www.edd.ca.gov/disability). The website provides tip sheets, tutorials, and Frequently Asked Questions (FAQs) to help you understand and navigate the system.

### CLAIMANT

To register for an account, you will need:

- Legal name.
- Valid email address.
- Date of birth.
- Social Security number.
- California Driver License or California Identification Card number.
- Physical address.
- Mailing address (if different than physical address).
- Valid phone number.

### PHYSICIAN/PRACTITIONER

To register for an account you will need the **items listed above and:**

- Medical license type.
- Medical license number.

### PHYSICIAN/PRACTITIONER REPRESENTATIVE

To register, the physician/practitioner will first need to set up an account and add you as an authorized representative. Once that is done you will need:

- Your name.
- Valid email address.
- Your date of birth.
- Last four digits of your Social Security number.
- Verify treatment address is correct.
- Your phone number.

### EMPLOYER

To register for an account, the company must be registered with the Employment Development Department (EDD) as an employer in the State of California. You will also need your:

- Company's state employer account number assigned by the EDD.
- Company's ZIP code used when registering with the EDD.
- Total subject wages from the *Quarterly Contribution Return and Report of Wages, DE 9C*, submitted to the EDD.

### VOLUNTARY PLAN

VP employers and third party administrators may register for an account by contacting a VP representative at 916-653-6839 or via email at [VPSDION-LineRegistration@edd.ca.gov](mailto:VPSDION-LineRegistration@edd.ca.gov).

### Security Protection

The EDD takes the security of information very seriously. Therefore, all data submitted to the EDD using SDI Online is encrypted during transmission and while it is stored.

### Learn More

To learn more on SDI Online, visit the EDD's website at [www.edd.ca.gov/disability](http://www.edd.ca.gov/disability).

The EDD is an equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

Request for services, aids, and/or alternate formats need to be made by calling 1-866-490-8879 (voice). TTY users, please call the California Relay Services at 711.

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