

Comments, Suggestions, and/or Complaints

1. Contact Information	
Name	
Address	
Phone Number	
E-mail Address	
Preferred Language	
Did Someone Assist You in Completing This Form?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Name	
Phone Number	

2. Incident Information	
Date of Incident	
Location/Address	

3. Service Area		
<input type="checkbox"/> Unemployment Insurance	<input type="checkbox"/> Tax-Related Services	<input type="checkbox"/> Cannot reach an EDD representative
<input type="checkbox"/> Disability Insurance	<input type="checkbox"/> Paid Family Leave	<input type="checkbox"/> Other
<input type="checkbox"/> Workforce Services	<input type="checkbox"/> CalJobs SM	

4. Language Access Issue (check all that apply)	<input type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> Lack of bilingual personnel	
<input type="checkbox"/> Lack of forms/materials in multiple languages	
<input type="checkbox"/> Lack of signs informing the public of translation services	
<input type="checkbox"/> Other _____	

5. Please enter your comment, complaint, or suggestion in the space provided below. If additional space is needed; you may use the back of this form or attach an additional sheet.

6. Would you like a response?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
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Mail the completed form to the appropriate address below.

Unemployment Insurance

Employment Development Department
P.O. Box 826880 – UIPCD, MIC 40
Sacramento, CA 94280-0001

Disability Insurance or Paid Family Leave

Employment Development Department
P.O. Box 826880 – DICO, MIC 29
Sacramento, CA 94280-0001

Tax Assistance: Employers – General Correspondence

Employment Development Department
Taxpayer Assistance Center
P.O. Box 826880
Sacramento, CA 94280-0001

Workforce Services Branch

Employment Development Department
Customer Outreach Unit
P.O. Box 826880, MIC 69
Sacramento, CA 94280-0001

General Questions or Comments

Employment Development Department
P.O. Box 826880, MIC 83
Sacramento, CA 94280-0001

Language Access Complaints

Equal Employment Opportunity Office
P.O. Box 826880, MIC 49
Sacramento, CA 94280-0001