Employment Development Department
State of California

# Poob Hauj Lwm?

## Puas yog koj poob hauj lwm los sis lawv txo koj cov sij hawm hauj lwm?

Thov thiab saib koj cov nyiaj poob hauj lwm Unemployment Insurance (UI) (Nyiaj Poob Hauj Lwm) siv Yus Ais Os-lais UI Online℠!

## www.edd.ca.gov/UI_Online

## Mus rau UI Online:

- Thov duab tshiab los sis txuas ntxiv keb pab poob hauj lwm.
- Certify (Teb lus nug) kom lawv pab nyiaj sai tuaj rau koj.
- Saib seb lawv them puas tsawg rau koj.
- Txais ntaub ntawv tseem ceeb, teb cov lus nug kom tiav rau lawv seb lawv ho yuav pab koj li cas.
- Koj saib tau seb lawv puas teem caij ntsib koj, los teem caij nrog koj tham xov tooj.
- Sau lus nug rau lawv.
- Thiab ntau ntau yam ntxiv!

Koj kuj siv tau UI Online Mobile℠ (Yua Ais Os-Lais Xov Tooj) hauv koj lub smartphone (xias-foos) los sis tablet (tham-nplem).

Yog koj thov dua tshiab nyiaj poob hauj lwm siv Yus Ais Os-lais UI Online (Yus Ais Os-lais) no ces, thov tau raws lis cov sij hawm nram qab no:

| | |
|---|---|
| Monday | 4 a.m. - 10 p.m. |
| Tuesday - Friday | 2 a.m. - 10 p.m. |
| Saturday | 2 a.m. - 8 p.m. |
| Sunday | 5 a.m. - 8:30 p.m. |

Thaum koj thov thiab sau npe tag lawm, koj mus saib koj tus as-khauj UI Online tau txhua lub sij hawm seb lawv pab koj li cas los puas muaj ntawv rau koj ua ntxiv.

Sab nraum qab daim ntawv no qhia koj pib txuas as-khauj UI Online.

# Kav tsij pib hnub no!

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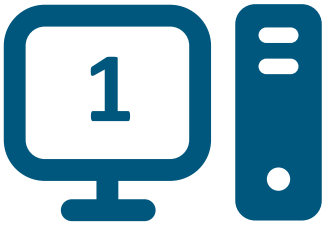
## Tsim Txuas As-khauj Keb Pab Online

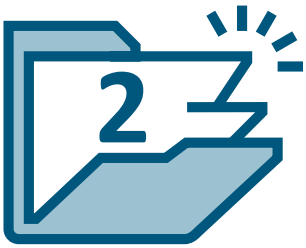



Yog hais tias koj twb muaj as-khauj Keb Pab online lawm no ces mus rau nqi (thib) ob. Yog tsis muaj no ces, ua raws nraim li nqi ib no ua ntej.

- Mus rau **www.edd.ca.gov/BPO** thiab xaiv **Register (Sau Npe).**
- Nyeem cov lus ceeb toom thiab lus qhia, teb tias koj accept (nkag siab).
- Tso koj tus email(iv-meos) uas koj ib leeg siv xwb, thiab tsim ib los lus tiv thaiv.
- Xaiv ib daim duab thiab lus rau koj tus as-khauj. Xaiv thiab teb plaub qho lub nug uas yog koj thiaj paub xwb los tiv thaiv koj lub as-khauj.
- Ces mus saib koj qhov email (iv-meos). Lawv yuav xa ib kab ntawv uas txuas koj tus as-khaujtuaj, xaiv kab lus no ua ntej 48 teev los sis koj yuav tau pib ua dua tshiab.

**Tseem Ceeb:** Yog koj tsis pom lawv sau email (iv-meos) tuaj rau koj, 48 teev txij thaum koj sau npe tag, saib seb puas yog qhov iv-meos ntawd mus rau koj lub npauv junk/spam (lub npauv ntaub ntawv tsis tseem ceeb) lawm.

## Thov Koj Cov Nyiaj Poob Hauj Lwm




LwmNkag mus rau koj qhov as-khauj Benefit Programs Online (Kev Pab Os-Lais), thiab xaiv qhov hais tias **UI Online (Yus Ais Os-lai)**.

- Xaiv qhov hais tias **File a Claim (Thov Nyiaj Poob Hauj Lwm).**
- Nyeem cov lus qhia txog koj yuav thov **UI Claim Filing (Yus Ais Thov Nyiaj)** li cas. Ces xaiv **Next (mus rau nruam tom ntej).**
- Teb cov lus nug, xwb li koj ua hauj lwm rau leej twg, thiab cov uas koj tau ua hauj lwm rau dhau los lawm.
- Saib ib lwm ntxiv cov lus koj teb ntawm qhov **Summary Page (nplooj ntawv uas koj pom tag nrho cov lus nug thiab koj cov lus teb)** ces xaiv qhov hais tias **Submit (Xa).**

**Cim Tseg:** Thaum koj ua cov ntawv poob hauj lwm tas lawm, ces koj yuav pom ib nplooj ntawv qhia tias lawv txais tau lawm. Khaws tus confirmation number (lej cim) uas qhia tau tias lawv txais tau koj cov ntawv lawm ntawd cia kom zoo.

## Sau Npe Ua As-khauj UI Online (Yus Ais Os-lais) Thiaj li Thov Tau Kev Pab

Yuav kom koj sau tau npe thiab ua tau as-khauj mus rau Benefit Programs Online (Kev Pab Os-Lais) xaiv **UI Online (Yus Ais Os-lais)**, koj yuav tsum paub cov li hais nram qab no:

- Koj lub npe thiab koj lub xeem raws li nyob ntawm koj daim ntawv thov kev pab.
- Koj lub hnub yug.
- Tus lej xaus-saus.
- EDD Customer Account Number* (Tus lej as-khauj uas EDD tau muab rau koj).

*Yog koj tsis tau sau npe as-khauj UI ib zaug dua li no ces thaum koj sau koj cov ntawv tas lawm, koj yuav tau tos 10 hnub uas tib neeg ua laj ua kam mas EDD mam li xav ib daim ntawv tuaj rau tom koj tsev uas muaj koj tus lej as-khauj.

EDD txais neeg ua hauj lwm ncaj ncees thiab raug cai. Lwm yam kev pab muaj rau koj, thov nug txog tej kev pab no yog koj tseem tsis taus.