

## **NYIAJ POOB HAUJ LWM**

Nyiaj Poob Haujlwm (Unemployment Insurance) (UI) yog ib qho kev pab cuam uas lub chaw haujlwm them nyiaj rau koj uas tau muab cov nyiaj khvw tau los ib ntus rau koj thaum koj tau poob hauj lwm los yog tau txo koj cov xuaj moos ua hauj lwm thiab ua tau raws li txhua Yam cai kev tsim nyog.

### **Kuv puas tsim nyog tau txais Cov Nyiaj Pov Hwm Kev Poob Haujlwm?**

Koj tuaj yeem ua ib daim ntawv thov nyiaj poob haujlwm (UI) yog tias koj tsis ua hauj lwm lossis koj cov sij hawm ua hauj lwm raug t xo. Yuav kom tsim nyog tau txais cov txiaj ntsim kev pab UI, yuav tsum yog qhov koj tsis ua haujlwm ntawv tsis yog vim muaj kev txhaum ntawm koj tus kheej thiab lub cev yeej muaj peev xwm uas tau haujlwm, npaj txhij mus ua haujlwm, thiab tab tom nrhiav haujlwm. Yog xav tau daim ntawv teev tag nrho cov kev cai kev tsim nyog tau txais, mus saib hauv [www.edd.ca.gov/Unemployment/Eligibility.htm](http://www.edd.ca.gov/Unemployment/Eligibility.htm).

### **Thaum twg thiaj tsim nyog kuv ua kuv daim ntawv thov?**

Koj yuav tsum ua koj daim ntawv thov nyiaj thawj lub lim tiام thaum koj poob haujlwm lossis raug t xo koj cov sijhawm. Koj daim ntawv thov yuav raug xa tuaj nyob rau hnub Sunday ntawm lub lim tiام uas koj daim ntawv thov tau raug xa.

**Tseem ceeb:** Kev ua daim ntawv thov qeet tuaj yeem ua rau ncua sijhawm qeet rau kev them cov nyiaj poob haujlwm.

### **Kuv tuaj yeem ua ntawv thov Nyiaj Poob Haujlwm tau li cas?**

Koj tuaj yeem ua ntawv thov UI los ntawm ib t xo kev hauv qab no:

➤ **Hauv internet**

UI Online<sup>SM</sup> yog ib t xo hau kev ceev tshaj plaws thiab t xo kev yooj yim rau los ua koj daim ntawv thov nyiaj UI. Mus hauv [www.edd.ca.gov/UI\\_Online](http://www.edd.ca.gov/UI_Online) txhawm rau pib. Koj tuaj yeem xa koj daim ntawv foob hauv UI Online thaum cov sij hawm teev hauv qab no:

<b>Cov Hnub Ua Hauj Lwm hauv Lub Lim Tiam Lub Sij Hawm Khoom</b>	
Hnub Monday	4 a.m. – 10 p.m.
Hnub Tuesday - Friday	2 a.m. – 10 p.m.
Hnub Saturday	2 a.m. – 8 p.m.
Hnub Sunday	5 a.m. – 8:30 p.m.

➤ **Hauv Xov Tooj**

Cov neeg sawv cev muaj nyob rau ntawm tus xov tooj hu dawb hauv qab no, Hnub Monday txog Hnub Friday thaum **8 a.m. txog 12 teev tav su** (Lub Sij Hawm Pacific) tshwj tsis yog lub xeev cov hnub caiv.

**Lus Askiv    1-800-300-5616**  
**Lus Mev    1-800-326-8937**

**Lus Cantonese    1-800-547-3506**  
**Lus Mandarin    1-866-303-0706**

**Lus Nyablaj    1-800-547-2058**  
**TTY    1-800-815-9387**

➤ **Hauv Fej lossis Xa Ntawv**

Sau koj daim ntawv thov UI los ntawm kev nkag mus hauv daim ntawv thov UI ntawm [www.edd.ca.gov/unemployment/Filing\\_a\\_Claim.htm](http://www.edd.ca.gov/unemployment/Filing_a_Claim.htm). Txhawm rau ua kom sai thiab muaj kev ruaj ntseg dua, fej daim ntawv thov uas tau ua tiav log mus rau tus xov tooj uas tau teev nyob hauv daim ntawv. Yog tias koj xa koj daim ntawv thov hauv kev xa ntawv, siv qhov chaw nyob xa ntawv uas nyob hauv daim ntawv thiab muab sijhawm kom ntawv rau kev ua haujlwm.

### **Kuv yuav tsum tau siv cov ntaub ntawv dab tsi?**

Yuav kom ntseeg tau tias koj cov ntaub ntawv raug ua kom sai li sai tau, koj yuav tsum muab koj tus kheej cov ntaub ntawv, xws li cov npe uas koj siv thaum ua haujlwm, koj tus lej Xaus Saus, koj qhov chaw xa ntawv thiab chaw nyob, thiab koj:

- Tus tswv haujlwm yav dhau los cov ntaub ntawv xws li lub npe ntawm lub tuam txhab, koj tus neeg saib xyuas lub npe, qhov chaw nyob ntawm lub chaw ua hauj lwm (hauv kev xa ntawv thiab lub tsev) thiab tus xov tooj, tsis hais seb koj tau ua haujlwm ntev npaum li cas rau qhov chaw ua haujlwm dhau los no lawm.
- Hnub kawg ntawm koj kev ua haujlwm thiab vim li cas koj ho tawm.
- Cov nyiaj tau ua ntej rho se nyob rau hauv lub lim tiام kawg uas koj tau ua haujlwm, pib hnub Sunday thiab xaus ntawm koj hnub kawg hauv kev ua haujlwm.
- Cov ntaub ntawv qhia txog tag nrho txhua tus tswv haujlwm yav dhau los hauv 18 lub hlis dhau los, nrog rau lub npe, qhov chaw nyob (hauv kev xa ntawv thiab lub tsev), cov hnub ua haujlwm, cov nyiaj tau ua ntej txiav se, cov xuab moos ua haujlwm toj lim tiام, cov nqi xuaj moos, thiab vim li cas koj thiab tawm.
- Notice to Federal Employees About Unemployment Insurance*, Standard Form 8 (Daim Ntawv Ceeb Toom rau Tsoomfwv cov Neeg Ua Haujlwm txog Nyiaj Poob Haujlwm) (tsoomfwv cov neeg ua haujlwm siv xwb)
- DD 214 Member (DD 214 Tus Tswv Cuab) daim theej (qub tub rog siv xwb)
- Koj li txheej xwm kev ua xam xaj thiab, yog tias koj tsis yog neeg xam xaj Amelikas thiab koj tau sau npe nrog Tebchaws Meskas Lub Chaw Lis Haujlwm Saib Xyuas Kev Nkag Tebchaws thiab Kev Hla Tebchaws, cov ntaub ntawv los ntawm koj daim ntawv tso cai ua haujlwm, xws li Tus Najnpawb ntawm Daim Ntawv Tau Cai Nyob Hauv Teb Chaws, tus naj npawb daim npav, thiab hnub tas sij hawm (yog muaj).

## Puas yog muaj ib ncua sijhawm tos?

Txhua daim ntawv thov them nyiaj yuav siv sij hawm li ib lub limtiam, rau kev tos uas tsis tau txais kev them nyiaj. Koj lub sijhawm tos yuav tsis tuaj yeem pib kom txog ntua thaum koj tau ua tiav koj daim ntawv thov. Yuav kom pab cuam rau ncua sijhawm tos no, koj yuav tsum tau lees paub rau cov nyiaj pabcuam thiab ua raws li lwm yam kev cai kev tsim nyog tau txais rau lub lim tiam ntawm koj lub sijhawm tos.

## Yuav ua li cas ntxiv?

Tom qab koj ua ntawv thov nyiaj lawm, koj yuav tau txais ib tsab ntawv tuaj qhia koj txog cov ntaub ntawv hais txog koj daim ntawv thov, qhov kev pabcuam UI, thiab tau txais ib tsab ntawv faib uas muaj koj thawj *Continued Claim Form*, DE 4581 (Daim Foos Kev Ua Ntawy Thov Mus Ntxiv). Cov neeg tau txais kev pab feem coob tseem yuav tau txais *Notice of Requirement to Register for Work*, DE 8405 (Daim Ntawv Ceebtoom ntawm Cov Kev Cai rau kev Sau Npe Ua Haujlwm), qhia rau lawv mus rau npe rau CalJOBS<sup>SM</sup>, Xeev California qhov kev sib pauv neeg ua hauj lwm hauv online. Nco ntsoov nyem thiab teb rau txhua qhov kev thov kom zam tau txoj kev them cov nqi qeeb.

## Kuv yuav ua pov thawj tau li cas rau cov nyiaj pab?

Xav thov kom them nyiaj, koj yuav tsum muab cov ntaub ntawv qhia txog kev tsim nyog tau txais kev pab rau EDD txhua ob lub lim tiam. Qhov no yog hu ua kev ua pov thawj rau cov nyiaj pab. Txoj hau kev ceev tshaj plaws rau kev ua pov thawj yog ua hauv UI Online. Koj tuaj yeem ua pov thawj hauv kev hu xov tooj uas siv EDD Tele-Cert<sup>SM</sup> ntawm **1-866-333-4606**, lossis hauv kev xa ntawv tuaj hauv koj *Continued Claim form*, DE 4581 (Daim foos Kev Ua Ntawy Thov Txuas Ntxiv), tsis pub dhau hnub xa ntawv tuaj uas nyob hauv daim ntawv. Yog xav paub ntxiv, thov mus saib hauv [www.edd.ca.gov/unemployment/Certifying\\_for\\_Benefits\\_Process.htm](http://www.edd.ca.gov/unemployment/Certifying_for_Benefits_Process.htm).

## Qhia Txog Kev Them Nyiaj

Cov lus qhia txog kev them nyiaj yog raug kho dua tshiab txhua hnub thiab muaj rau siv 24 xuab moos tauj ib hnub, 7 hnub hauv ib lim tiam uas yog nkag mus rau koj tus askhauj UI Online los yog hu rau UI Self-Service ntawm **1-866-333-4606**.

## Cov Lus Sawv Daws Nyiam Nug

- **UI them nyiaj ntau npaum li cas?**
  - Ib lim tiam tau nyiaj qis tshaj plaws li ntawm \$40 mus rau \$450 nyob ntawm qhov zeeg "quarterly" uas koj tau txais nyiaj them yav tag los.
- **UI Online<sup>SM</sup> yog dab tsi?**
  - UI Online yog txoj hau kev rau kev ua ntawv thov, ua pov thawj rau cov nyiaj pab thiab saib cov ntaub ntawv thov thiab lus qhia txog cov nyiaj them uas ceev, muaj kev ruaj ntseg, thiab yooj yim tshaj plaws. Yog xav nkag mus rau koj tus as-khauj lossis mus sau npe, mus saib hauv [www.edd.ca.gov/UI\\_Online](http://www.edd.ca.gov/UI_Online).
- **Kuv tuaj yeem nug nqe lus nug txog kuv qhov kev thov tau li cas?**
  - Txoj hau kev zoo tshaj rau los nug ib lo lus nug yog mus hauv UI Online. Tom qab koj nkag mus rau hauv lawm, xaiv qhov **Contact Us (Hu Rau Peb)** nrog rau hom thiab lub ncauj lus ces xa koj cov lus nug. Thaum EDD teb tuaj, koj yuav raug ceeb toom hauv kev xa email. Koj kuj tuaj yeem xa ib lo lus nug uas yog siv qhov Ask EDD ntawm **askedd.edd.ca.gov** los yog hu rau ib tus xov tooj ntawm sab tom qab ntawm daim ntawv no.
- **Vim li cas kuv ho raug teen caij rau kev sib than hauv xov tooj?**
  - Yog tias lub EDD xav paub ntxiv txog koj txoj kev tsim nyog tau txais nyiaj pab, koj yuav tau txais ib tsab ntawv tuaj ceeb toom txog hnub tim, lub sij hawm, thiab lub hom phiaj ntawm koj qhov kev teen caij sib than hauv xov tooj. Yog koj tsis tuaj yeem koom tau rau koj qhov kev sib than no yuav ua rau raug ncua qeeb lossis tsis kam muab kev pab nyiaj rau koj.

## Lwm Nyam Kev Pab

EDD muab ntau hom kev pabcuam hais txog kev rov mus ua haujlwm koom ua ke nrog rau lub xeev thiab cov koomhaum hauv zos los pub dawb rau koj. Cov kev pab no, yog muab thoob plaws hauv lub xeev los ntawm America's Job Center of California<sup>SM</sup> (AJCC), cov neeg nrhiav haujlwm cov txais txiaj ntsig, tub ntxhais hluas, cov qub tub rog, thiab cov neeg muaj kev xiam oob qhab nrog rau cov kev pab cuam hauv qab no:

- Kev pab nrhiav haujlwm
- Cov chav cob qhia
- Cov ntaub ntawv qhia txog kev cob qhia
- Kev nkag mus siv xov tooj, Internet, cov cav luam ntawv, tshuab fej ntawv, thiab cov tshuab luam ntawv
- Teev cov npe hauj lwm hauv CalJOBS<sup>SM</sup>
- Cov ntaub ntawv qhia txog nyiaj hli thiab cov kev yuav tshwm sim tau
- Xa mus rau lwm cov kev pabcuam thiab ntau yam ntxiv

Yog xav nrhiav ib lub AJCC uas nyob ze koj, mus xyuas hauv [www.edd.ca.gov/Office\\_Locator](http://www.edd.ca.gov/Office_Locator) lossis hu rau lub U.S. Department of Labor Employment and Training Administration tus xov tooj muab kev pab ntawm **1-877-US 2 JOBS (1-877-872-5627)**. Cov ntaub ntawv muaj ua ntau hom lus. Kev siv TTY yog muaj nyob ntawm 1-877-889-5627.