

# INFORMATION NOTICE

## WORKFORCE SERVICES

Number: WSIN14-10

Date: October 14, 2014  
Expiration Date: 11/14/16  
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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: AJCC EDD WEB-CERT<sup>SM</sup> AND EDD TELE-CERT<sup>SM</sup> AWARENESS  
CAMPAIGN

The purpose of this Information Notice is to inform the Workforce Development Community that the Employment Development Department (EDD) is making additional efforts to promote awareness of EDD Tele-Cert<sup>SM</sup> and EDD Web-Cert<sup>SM</sup>, the fastest way to submit an Unemployment Insurance (UI) Continued Claim form.

The EDD Tele-Cert<sup>SM</sup> and EDD Web-Cert<sup>SM</sup> are an easy and convenient way for UI customers to certify for UI benefits. Available 24 hours a day, 7 days a week, these certification methods save time, postage fees, and help to reduce common errors that occur with paper Continued Claim forms.

In an effort to promote awareness and educate UI customers about EDD Tele-Cert<sup>SM</sup> and EDD Web-Cert<sup>SM</sup>, the EDD will be distributing flyers and posters with information to the America's Job Center of California<sup>SM</sup> (AJCC) locations. Staff is encouraged to place the informational material in lobbies, resources rooms, or other locations where it will be easily accessible to the public.

For more information regarding EDD Tele-Cert<sup>SM</sup> and EDD Web-Cert<sup>SM</sup>, please visit the EDD's [UI website](#).

/S/ JOSÉ LUIS MÁRQUEZ, Chief  
Workforce Services Division

*The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.*