

East Bay Region

Alameda County

Eden Area Multiservice Center America's Job Center of CaliforniaSM, Hayward

Rosemarie Ramos' story is proof that you can change for the better in mid-life and mid-career. Changes can be daunting, but as Rosemarie has proved, they can also give your confidence a boost. "Rosemarie was teachable and curious," said employment specialist Chelsea Detweiler. "She did not leave any stone unturned."

After more than a decade in the same job, Rosemarie had experience, but she wanted a job that reflected her bachelor's degree. Starting over and learning the job market once again was intimidating, so Rosemarie turned to the Eden Area Multiservice Center America's Job Center of CaliforniaSM (AJCC) in Hayward. The center is part of the EASTBAY Works network of job centers.

At the center, Rosemarie got crucial help in revamping her résumé and cover letter, and learned new strategies for successful job interviews. Employment specialist Chelsea worked with Rosemarie every week to prepare her for the best interviewing styles to use in today's competitive job market. "She had a lot of experience, but needed a confidence builder," said Chelsea.

After taking workshops on résumé writing, cover letter writing and interviewing, several companies within her field of study recruited Rosemarie. In February, Eden Villa, an assisted living facility, hired Rosemarie as a receptionist and activities assistant. Today, she is thrilled to have taken a risk and said Employment Development Department helped her get the job she wanted. "It's night and day from where she came from," said Chelsea. "Rosemarie learned how to answer questions, sell herself and grow."