

SDI ONLINE TUTORIAL

Claimant Registration

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Create Your myEDD Account

Learn more about how to create your
myEDD account.



[Get Started](#)

What is myEDD?

To access Employment Development Department (EDD) benefits services you must complete a one-time registration in myEDD.

myEDD uses a single login to access:

- Unemployment benefits
- Disability benefits
- Paid Family Leave benefits
- Benefit Overpayments

We offer [step-by-step instructions](#) on how to create a new myEDD account.

If you already created a myEDD account, skip to [Register as a Claimant in SDI Online](#).

Create Your myEDD Account

1. Visit [myEDD](#) to create your account.
2. Select **Create Account**. For screens in Spanish, select **Español**.
3. Enter a personal email that is used only by you.
4. Set up a password that is 10 or more characters. The password is case sensitive and must contain:
 - a. Uppercase and lowercase letters
 - b. Numbers
 - c. Symbols such as !@#\$
5. Select your preferred language, accept our terms and conditions, and select **Submit**.
6. Next, check your email to confirm your account. Select **Confirm Email** within 48 hours or you will need to start over.
7. Login to your myEDD account. When you log in for the first time, we will email you a verification code to verify your identity. Select **Send Email**.

Create Your myEDD Account

8. Enter the verification code and select **Submit**. This code expires in 5 minutes. If you do not get the verification code email, check your Junk or Spam folder or select **resend the email**.

9. Next, set up your security question. Select a question, enter the answer, and select **Continue** to save.

10. Now you can select your Login Verification method. You can select to receive the verification code by text message or phone call. To continue using email, select **Use my email instead**.

11. Enter your phone number then select **Text Code** or **Call My Phone**. Then enter the verification code. This code expires in 5 minutes. A message lets you know you have successfully set up your login verification method.

12. Select **myEDD Home**, then select **SDI Online**. On the next screen select the SDI Online registration account type.

Use myEDD to access SDI Online and submit claims for disability and Paid Family Leave benefits.

Register as a Claimant in SDI Online

For individuals filing for benefits in SDI
Online.



[Get Started](#)

Step 1: Log in

Log in to myEDD to access SDI Online, update your email, password, security question, or verification option:

1. Visit [myEDD](#).
2. Enter the email and password used to create your myEDD account.
3. Select **Log In**.

Note:

For Spanish, select **Español**.

The screenshot shows the myEDD login interface. At the top, there's a navigation bar with the EDDNext logo and a language selector for 'Español'. Below this, a welcome message reads 'Welcome to myEDD' and describes the services available. The main content area is divided into two sections: an illustration of a person sitting on a couch with a laptop, and a login form. The login form is enclosed in a red rectangular box and contains the following elements: a 'Log In' heading, an 'Email' input field, a 'Password' input field with a 'Show' toggle, a 'Forgot password?' link, and a blue 'Log In' button. A red arrow points to the 'Log In' button. Below the login form, there is a 'Don't have an account?' section with a 'Create Account' button. The footer contains links for 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility', and a copyright notice for 2023 State of California.

Important:

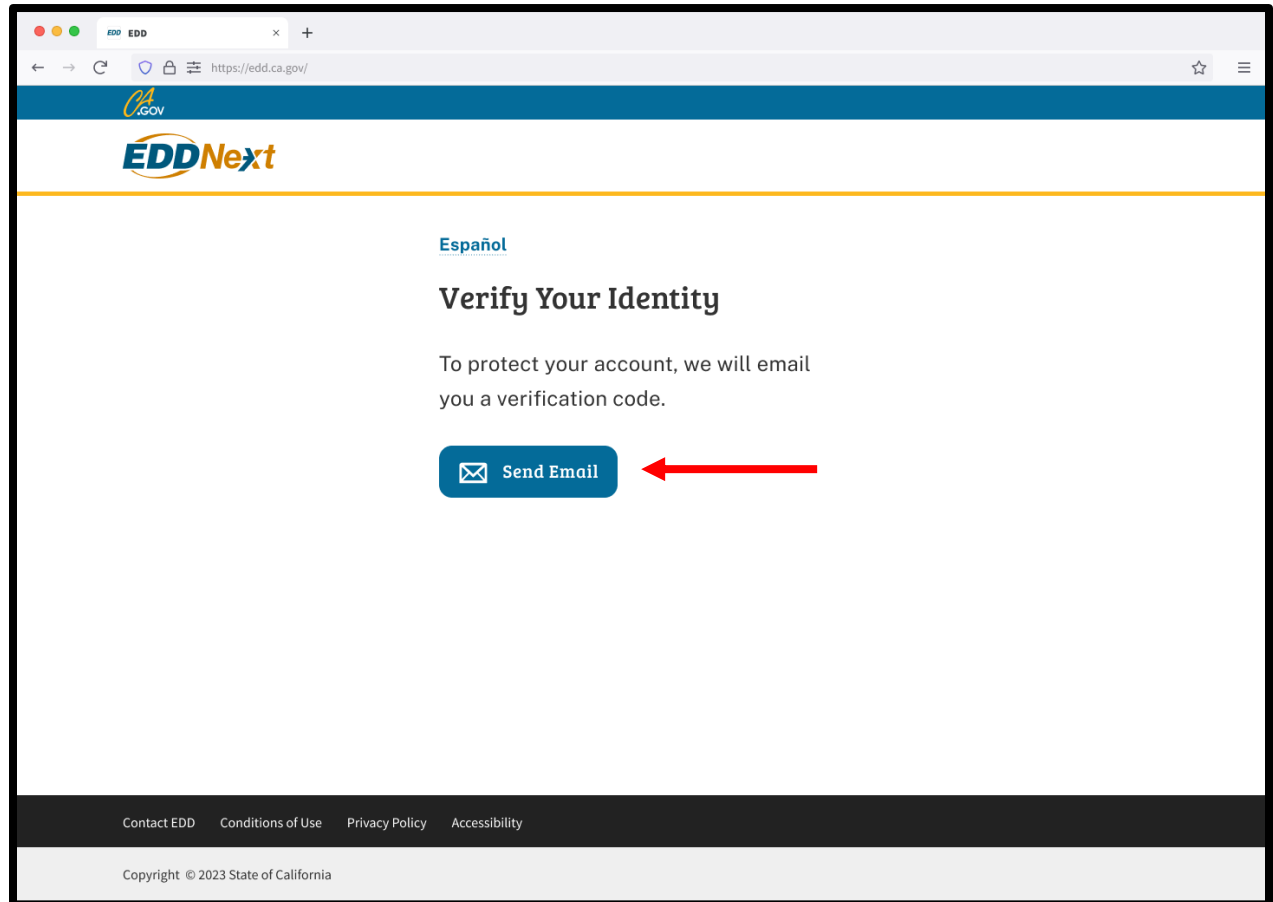
We lock your account for one hour after too many failed attempts to enter your password. You can wait one hour to try again or reset your password.

Step 2: Verify Your Identity

To protect your account, we ask you to verify your identity every time you log in. In this example, the identity verification option is by email.

Select **Send Email**.

If you set up the login verification option as text message or phone call, follow the instructions based on that option.



Step 3: Enter Verification Code

Check your email for your verification code. This code expires in five minutes. Check your spam or junk folder if you do not get this email.

- Enter your verification code and select **Submit**.
- Select **resend the email** if you do not get a code.

The image displays two overlapping screenshots. The left screenshot shows the myEDD website's 'Enter Verification Code' page. It features a language selector for 'Español', a title 'Enter Verification Code', and instructions: 'Enter the verification code you received at {J*****@gmail.com}. This code expires in 5 minutes.' Below this is a red-bordered input field labeled '*Verification Code' with a '*Required Field' asterisk above it. A blue 'Submit' button is positioned below the input field. At the bottom, there is a link for 'Didn't get the email?' with a sub-link 'or resend the email.' The right screenshot shows a Gmail inbox with an email from the 'California Employment Development Department' titled 'myEDD Verification Code'. The email body contains the text: 'Hello, Enter the following verification code in myEDD. This code will expire in 5 minutes.' The verification code '012345' is highlighted with a red box. Red arrows point from the '012345' box in the email to the 'Verification Code' input field and the 'Submit' button on the website. Another red arrow points from the 'or resend the email.' link in the website screenshot to the '012345' box in the email.

Step 4: Select SDI Online

From the myEDD homepage, select **SDI Online** to begin your SDI Online registration.

Note:

Select **Log Out** in the top right corner of any screen to exit your account.

The screenshot shows the myEDD Home page in a browser window. The URL is https://edd.ca.gov/. The page features the EDDNext logo and navigation links for myEDD Home, My Profile, and Log Out. A language selector for 'Español' is visible. The main content area is titled 'myEDD Home' and prompts the user to 'Select your EDD service.' There are three service cards: 'Unemployment' with a 'UI Online' button, 'Disability and Paid Family Leave' with an 'SDI Online' button (highlighted by a red box), and 'Benefit Overpayments' with a 'Benefit Overpayment Services' button. The footer contains links for Contact EDD, Conditions of Use, Privacy Policy, and Accessibility, along with a copyright notice for 2023 State of California.

Step 5: Start Registration

You are sent to the SDI Online Registration Account Type screen.

Select **Register as a Claimant**.

Important:

If you do not have a Social Security number, California driver's license or identification card, or your last name is more than 12 characters you must apply for [disability](#) and [Paid Family Leave](#) benefits by paper form.

CA.GOV Home Help Log Out

EDD Employment Development Department State of California

SDI Online Registration

Select your account type.

Claimant

Select **Register as a Claimant** to:

- File a Disability Insurance (DI) or Paid Family Leave (PFL) claim.
- Access your claim information.
- View your benefit payment history.

You will need:

- Social Security number
- California driver license (CDL) or identification (ID) card

Note: If you do not have a CDL or ID, you will need to file DI by mail or file PFL by mail.

Claimant registration is available from Monday to Saturday 6 a.m. to 6 p.m. and Sunday 6 a.m. to 5:30 p.m.

Employer

Select **Register as an Employer** if you represent an employer.

You will need:

- Employer Account Number (EAN)
- Employer ZIP Code (as filed with the EDD Tax Branch)
- Total Subject Wages from the most recent DE 9C

Physician/Practitioner

Select **Register as a Physician/Practitioner** to certify Disability Insurance (DI) or Paid Family Leave (PFL) claims for your patients.

You will need:

Step 6: Terms and Conditions

Next, review our terms and conditions before you continue.

Select **I Agree**.

You must agree to the terms and conditions to create an online account.

CA .GOV Home Help Log Out

EDD Employment Development Department State of California Online By Location By Phone

Claimant: Terms and Conditions

Terms and Conditions

Please read through the entire Terms and Conditions before proceeding. The information you provide may be used to verify your identity with federal and/or state agencies. If "I Do Not Agree" is selected, you will not be able to establish an online account.

These Terms and Conditions, which include the Conditions of Use and Privacy Statements, govern the use of and access to: (i) this website (www.edd.ca.gov/); and (ii) the information on or provided through this website.

If you establish an online account you are responsible for maintaining the confidentiality of your username and password, and you are responsible for all activities which you authorize under your username and password. You agree to: (i) immediately notify the Employment Development Department (EDD) of any unauthorized use of your username and password or any other breach of security; and (ii) log out from your account at the end of each session.

By registering for an online account, you agree to check your account regularly and frequently for messages from the EDD. Please note that e-mails will only be used to send notifications to log in to your account or when you request to reset your username or password. No confidential claim information will be sent via e-mail.

The information submitted by any party will be used by the Employment Development Department to carry out its responsibilities under the California Unemployment Insurance Code, which may include the sharing of the information with other entities as required by law.

These Terms and Conditions may change from time to time and it is your responsibility to check for updates. The last revision date for these Terms and Conditions is February 1, 2012.

I have read and understand all the above information and wish to continue with establishing an account in the State Disability Insurance (SDI) Online.

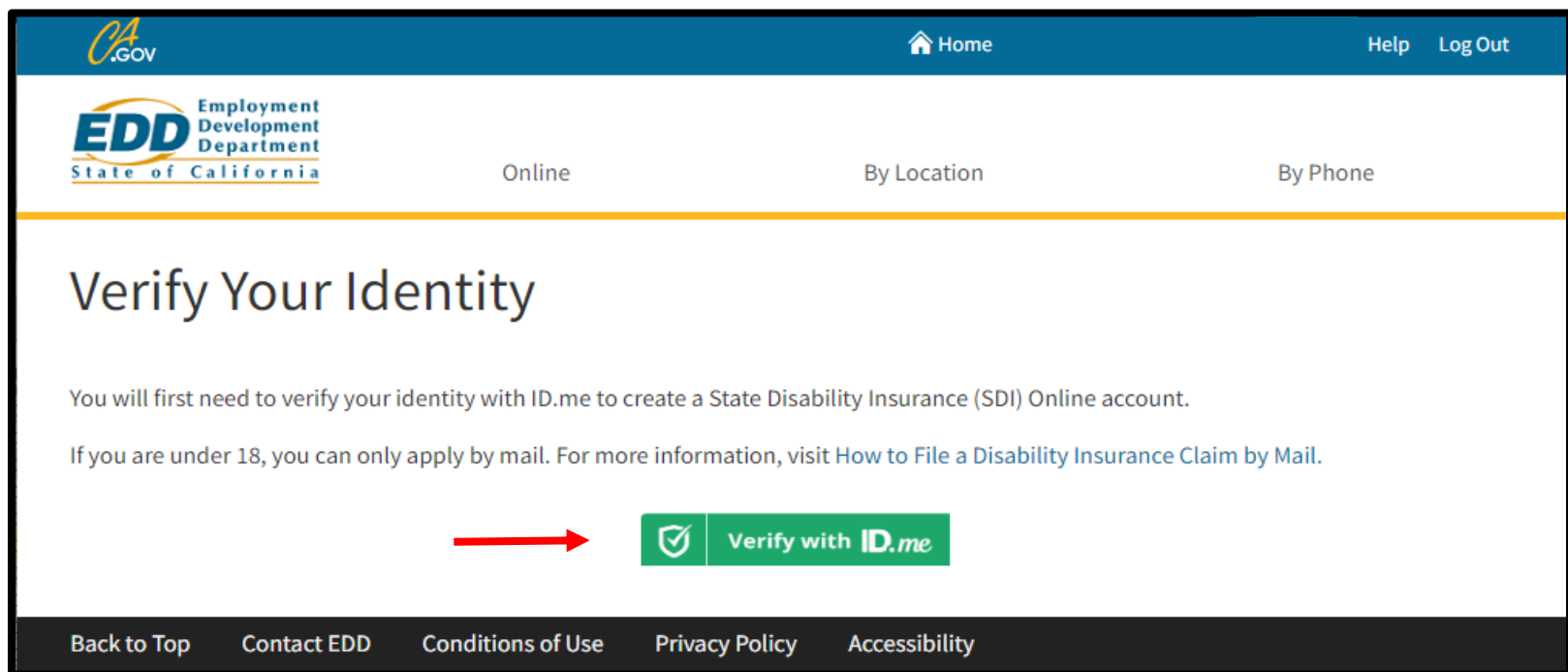
Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Step 7: ID.me

We are partnered with ID.me to verify the identity of individuals applying for benefits.

You must verify your identity with ID.me to create an SDI Online account. Select **Verify with ID.me** to start the ID.me registration and verification process.

For help with ID.me, visit the [California Disability Insurance and ID.me](#).

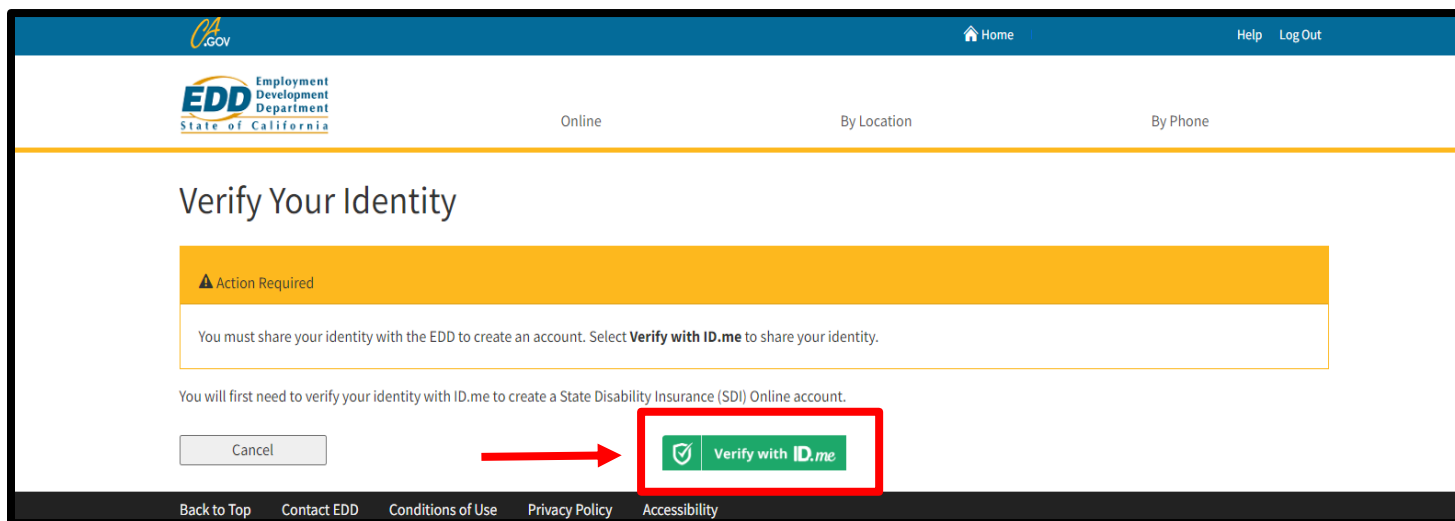


The screenshot shows the EDD State of California website. The header includes the CA.GOV logo, a Home icon, and Help/Log Out links. The main navigation bar features the EDD logo and three options: Online, By Location, and By Phone. The main content area is titled 'Verify Your Identity' and contains the following text: 'You will first need to verify your identity with ID.me to create a State Disability Insurance (SDI) Online account.' and 'If you are under 18, you can only apply by mail. For more information, visit [How to File a Disability Insurance Claim by Mail](#).' A red arrow points to a green button labeled 'Verify with ID.me' which has a checkmark icon. The footer contains links for Back to Top, Contact EDD, Conditions of Use, Privacy Policy, and Accessibility.

Step 8: Allow Sharing

Once you complete the ID.me verification process, you have the option to **Allow** or **Deny** sharing your ID.me identity information with us.

- If you deny sharing your ID.me information with us, you will be redirected to an SDI Online error message, “You must share your identity with the EDD to create an account.”
- If you deny by mistake, select **Verify with ID.me** to try again.
- If you allow sharing your ID.me information with us, you are sent to SDI Online registration.



Step 9: Enter Your Information

The system automatically fills some personal information and are read-only fields:

- Your full legal name
- Email
- Date of birth
- Social Security number

You must enter the following information:

- Gender
- California driver's license or identification number

You must complete the fields marked with a red asterisk (*).

Select **Next**.

The screenshot shows the 'Claimant Registration' page on the EDD website. The page header includes the EDD logo and navigation links for 'Home', 'Help', and 'Log Out'. Below the header, there are three tabs: 'Online', 'By Location', and 'By Phone'. The main heading is 'Claimant Registration', followed by a note: '*Indicates Required Field'. The section is titled 'Personal Information' and contains the instruction: 'To register for a new SDI Online account, provide the following information.' The form fields are as follows: 'First Name: John', 'Middle Name: M', 'Last Name: Doe', '*Have you used any other last names?' (radio buttons for Yes and No), 'Suffix: (If you have no suffix, leave blank.)', 'E-mail Address: jdoe@gmail.com', '*Gender: Select', 'Date of Birth: 10-02-1985', 'Social Security Number: 551-65-1001', '*California Driver License or Identification Number: [text box]', and '*Retype California Driver License or Identification Number: [text box]'. At the bottom, there are 'Cancel' and 'Next' buttons, with a red arrow pointing to the 'Next' button. The footer contains links for 'Back to Top', 'Contact EDD', 'Conditions of Use', 'Privacy Policy', and 'Accessibility'.

Step 10: Enter Your Address

The screenshot shows the 'Claimant: Personal Profile Information' page on the EDD website. It features two main sections: 'Residence Address' and 'Mailing Address'. Each section contains a form with several input fields. The 'Residence Address' section has a red box around the 'Address Line 1', 'Address Line 2', 'City', 'State', and 'ZIP Code' fields. The 'Mailing Address' section has a red box around the 'Address Line 1', 'Address Line 2', 'City', 'State', and 'ZIP Code' fields. The 'State' field is a dropdown menu currently set to 'CA'. The 'ZIP Code' field is split into two boxes. The 'City' field is a single line. The 'Address Line 1' and 'Address Line 2' fields are also single lines. The 'Address Line 1' field is marked with an asterisk (*). The 'City' field is marked with an asterisk (*). The 'State' field is marked with an asterisk (*). The 'ZIP Code' field is marked with an asterisk (*). The 'Residence Address' section has a checkbox for 'Check here to copy your Residence Address to your Mailing Address:'. The 'Mailing Address' section has a note: 'All written correspondence from EDD regarding this account will be sent to this address.'

From the Personal Profile Information screen, enter your:

- Residence address can include a PO Box
- Mailing address

You must complete the fields marked with a red asterisk (*).

Step 11: Communication Preference

Next, enter your:

- Home and cell phone number.
- Preferred language.
- How you want to get notifications from us.

You must complete the fields marked with a red asterisk (*).

Select **Submit**.

Phone Numbers

Choose the phone number that you would like to select as your primary phone number.

***Primary Phone Number:** Home Phone Number Cell Phone Number

Home Phone Number:
 Check here if the phone number is international

Cell Phone Number:
 Check here if the phone number is international

Preferred Language

***Preferred Language:**
Other Language:

Communication Preferences

Indicate below how you prefer to be notified.

Note: It may be necessary to send some documents via US Postal Service. This includes Paid Family Leave (PFL) payments and PFL claim-related forms. Updates made to your communication preference may take additional time to take effect.

***How do you want to receive notifications?** Email Paper mail

[Back to Top](#) [Contact EDD](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#)

Step 12: Confirm Address

The system may adjust your address under the Updated Address field to follow USPS standards.

- Select **Yes** to confirm the updated address is correct.
- Select **No** if the address is incorrect and re-enter the address.

Claimant: Personal Profile Information

* Indicates Required Field

Address Validation

The address you have provided has been updated to meet USPS standards. Please verify the address is correct.


Entered Address

2904 Crescent Court
Sacramento CA 95825

Updated Address

2904 Crescent Ct
Sacramento CA 95825 - 1808

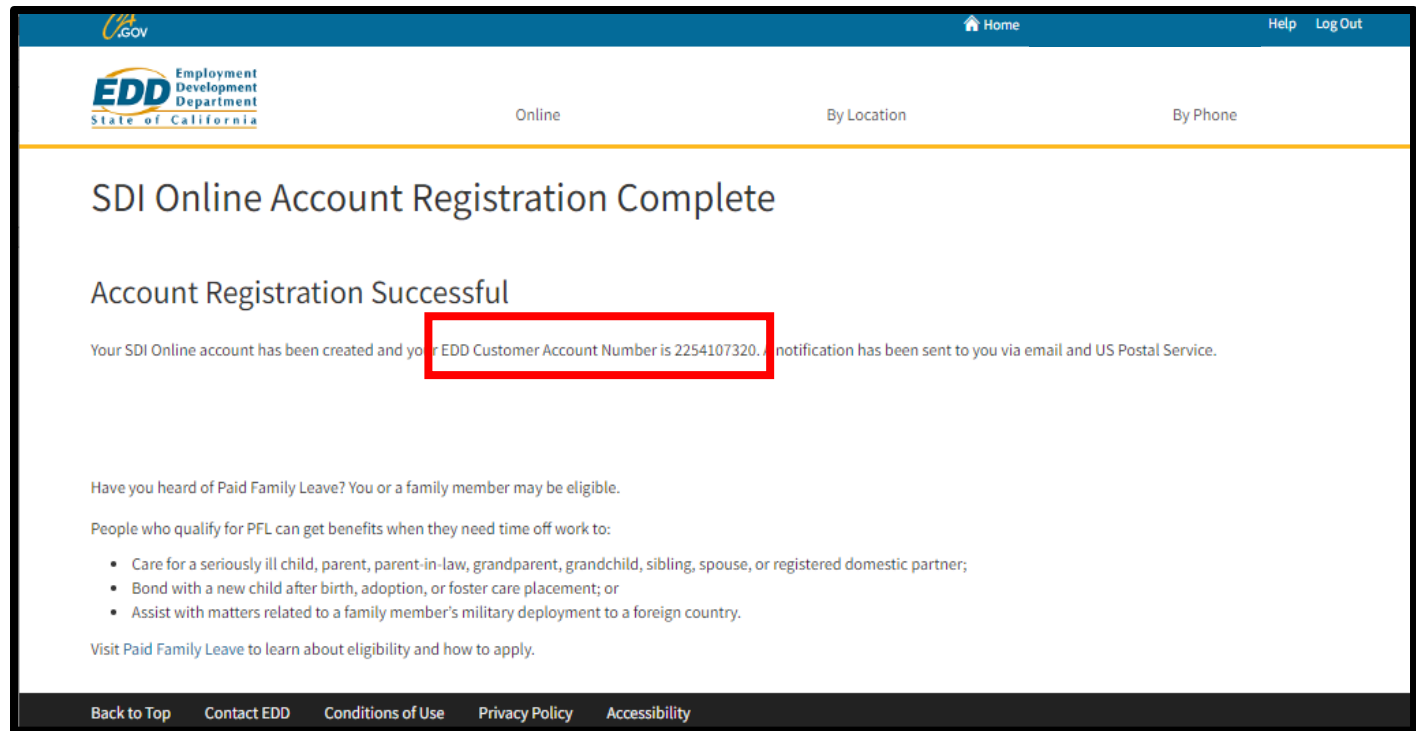
Would you like to proceed with the standardized address? Select 'Yes' to proceed or 'No' to return to correct the address.



Step 13: Registration Complete

After completing your SDI Online registration, we assign you an **EDD Customer Account Number (EDDCAN)**.

Save your EDD Customer Account Number for future reference. We can request this number when you contact us.



The screenshot shows the EDD State of California website. The header includes the EDD logo, 'Employment Development Department State of California', and navigation links for 'Home', 'Help', and 'Log Out'. Below the header, there are links for 'Online', 'By Location', and 'By Phone'. The main content area displays the message 'SDI Online Account Registration Complete' and 'Account Registration Successful'. A red box highlights the text 'Your EDD Customer Account Number is 2254107320.' in the confirmation message. Below this, there is a section about Paid Family Leave (PFL) with a list of eligible activities and a link to learn more.

CA.GOV Home Help Log Out

EDD Employment Development Department State of California Online By Location By Phone

SDI Online Account Registration Complete

Account Registration Successful

Your SDI Online account has been created and your EDD Customer Account Number is 2254107320. notification has been sent to you via email and US Postal Service.

Have you heard of Paid Family Leave? You or a family member may be eligible.

People who qualify for PFL can get benefits when they need time off work to:

- Care for a seriously ill child, parent, parent-in-law, grandparent, grandchild, sibling, spouse, or registered domestic partner;
- Bond with a new child after birth, adoption, or foster care placement; or
- Assist with matters related to a family member's military deployment to a foreign country.

Visit Paid Family Leave to learn about eligibility and how to apply.

Back to Top Contact EDD Conditions of Use Privacy Policy Accessibility

Resolve an Error Message

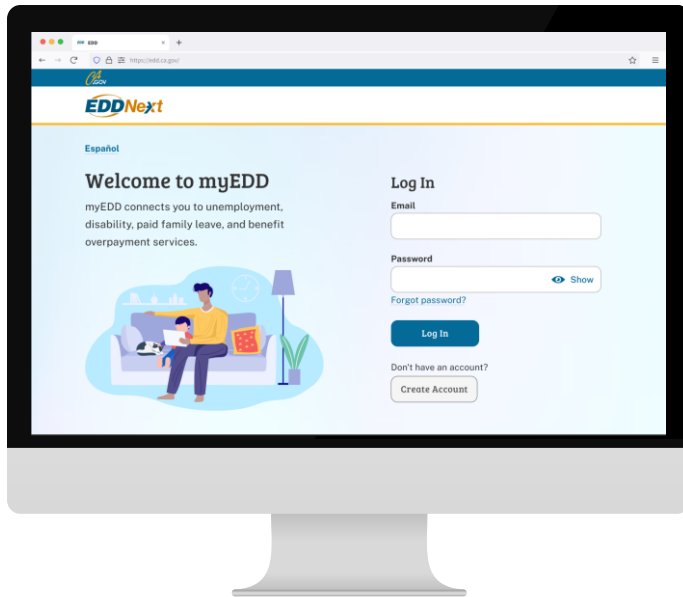
Learn more about how you can resolve an
SDI Online registration error message.



[Get Started](#)

What is an E312 or E324 Error?

These error messages mean that you previously registered in myEDD and UI Online or SDI Online using a different email.



If you get an E312 or E324 error message:

- Log in to myEDD with the first email used to register in UI Online or SDI Online.
- If you have not already, select the option to register for SDI Online.
- If you do not have access to the email or cannot resolve the error, contact us at 1-800-480-3287 from 8 a.m. to 5 p.m. (PT), Monday through Friday, except on state holidays.
- Or you can file for [disability](#) or [Paid Family Leave](#) by paper claim form.

What is an E311, E313, or E 318 Error?

These error messages suggest the information you entered **does not** match our records.



If you get an E311, E313, or E318 error message, check your California driver's license (CDL) or identification (ID) card to ensure you are entering your name as it appears on the card. Also make sure you enter the correct CDL or ID number and date of birth, then complete all required fields.

- If you have had a name change since you last applied for benefits, contact a representative to update your information at 1-800-480-3287.
- You can also use [Ask EDD](#) to send us a message.
- Or you can file for [disability](#) or [Paid Family Leave](#) by paper claim form.

How to send a message through Ask EDD



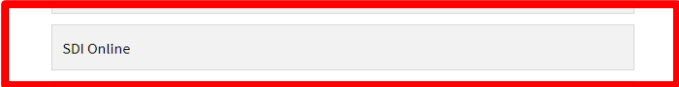
First, select **Disability Insurance Benefits** or **Paid Family Leave**.

Select a Subcategory

For more information related to Disability Insurance Benefits, select a subcategory.

[myEDD](#)[Certify for Continued Benefits](#)[Claim Questions](#)[Employer and Physician/practitioner Inq](#)[Miscellaneous Inquiry](#)[Paid Family Leave](#)[Payments](#)[SDI Online](#)[Update Contact Information](#)

Select **SDI Online**.



Select a topic

File a Claim for Disability Insurance

[Learn More](#)

Online Voluntary Plan Filing

[Learn More](#)

Registration

[Learn More](#)

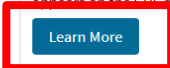
I Received an Error Message

If you received an E311, E313, or E318 error message, check your California Driver License (CDL) or Identification (ID) card to ensure you are using your name as it appears on the CDL or ID, correct date of birth; and CDL or ID number as it appears...

[Learn More](#)

Physician/Practitioner Certifying to Beneficiary

[Learn More](#)



Select **Learn More**
under I Received
an Error Message.



[Home](#) | [Disability Insurance Benefits](#) | [SDI Online](#) | I Received an Error Message

Disability Insurance Benefits

SDI Online

I Received an Error Message

If you received an E311, E313, or E318 error message, check your California Driver License (CDL) or Identification (ID) card to ensure you are using your name as it appears on the CDL or ID, correct date of birth; and CDL or ID number as it appears on these cards, then complete all required fields.

If you have had a name change since you last applied for benefits, please contact the EDD to update your information at 1-800-480-3287.

If you continue to receive the error message or experience technical issues, select **Continue** to send a message.

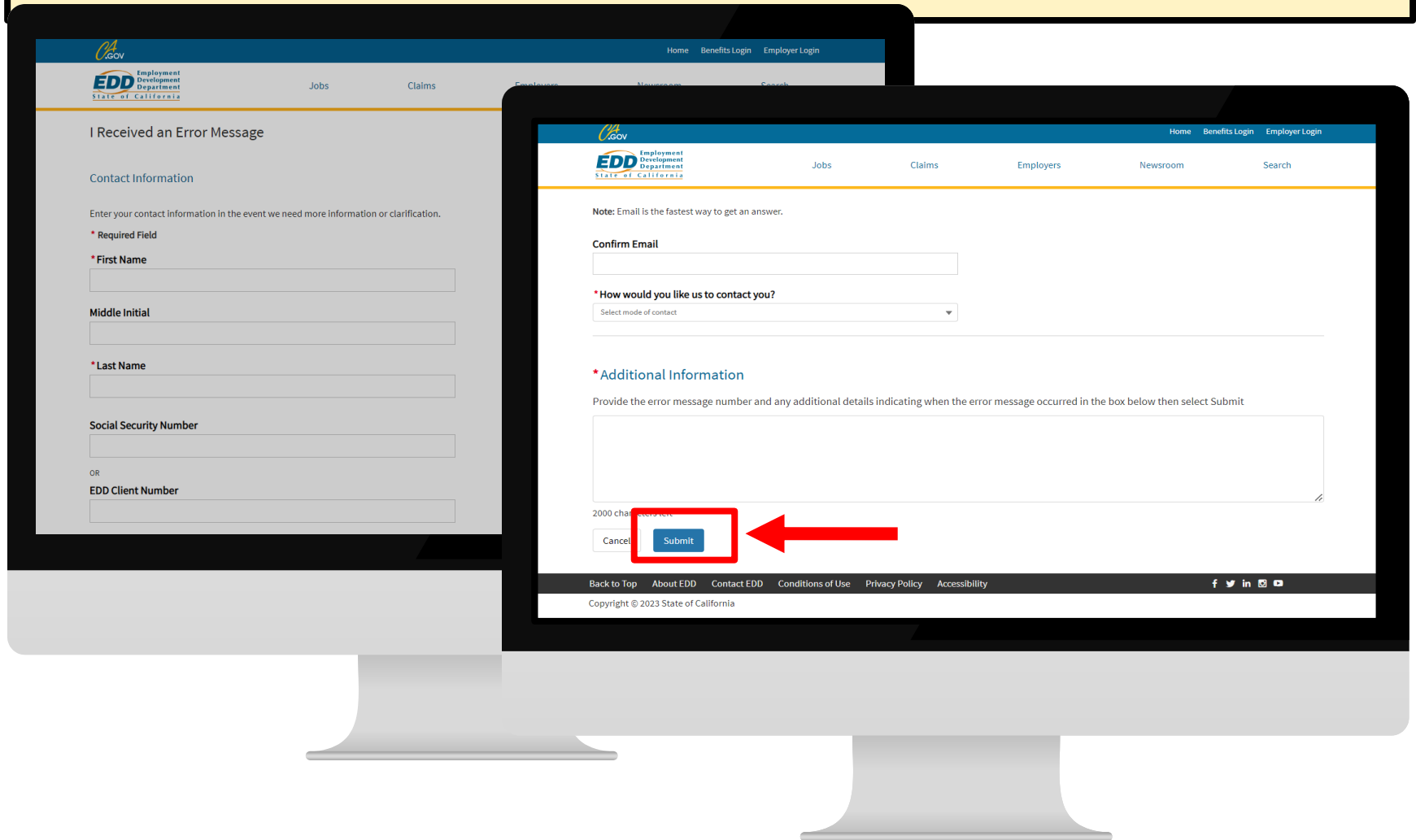
Note: Only inquiries relating to the specific topic selected will be answered by the Employment Development Department. For online

Continue

Select Continue.

Enter your contact information and any information you believe will help us resolve your issue and select **Submit**. You must complete the required fields marked with a red asterisk (*).

Allow at least five business days to process your request. We will contact you by email, phone, or mail.



CONTACT US

Disability Insurance: 1-800-480-3287

Paid Family Leave: 1-877-238-4373

– Helpful Links –



[Order Forms](#)



[Schedule a Webinar](#)



[Help Fight Fraud](#)



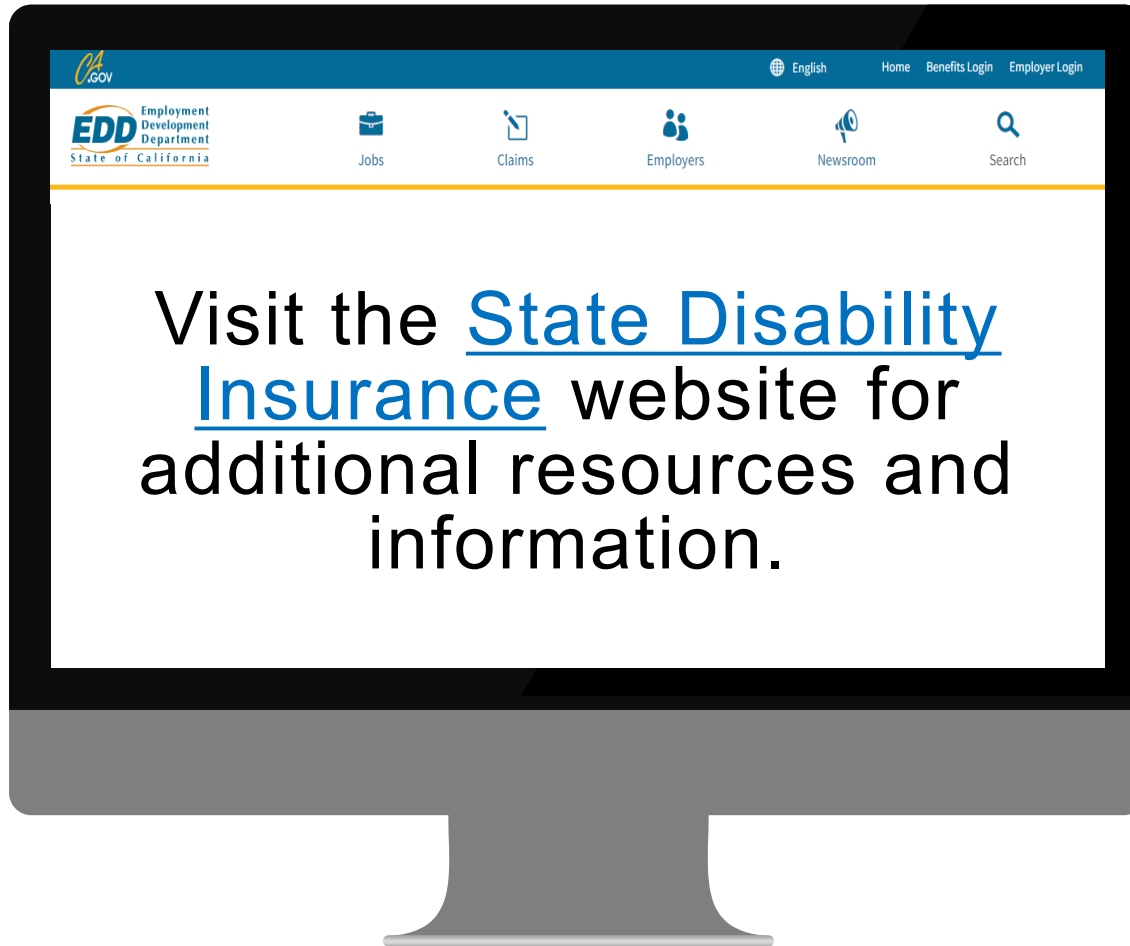
[Contact Us](#)

[Accessibility](#)

[Language Resources](#)

– Follow us –





The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and alternate formats need to be made by calling 1-866-490-8879 (voice), or through the California Relay Service at 711.